



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

October 19, 2022

Karen Conquest
11437 Runnells Dr.
Clio, MI 48420

RE: License #: AM760009651
Investigation #: 2023A0572001
Conquest AFC - Marlette

Dear Ms. Conquest:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 643-7960.

Sincerely,

A handwritten signature in black ink, reading "Anthony Humphrey". The signature is fluid and cursive, with a large loop at the end of the last name.

Anthony Humphrey, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(810) 280-7718

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM760009651
Investigation #:	2023A0572001
Complaint Receipt Date:	10/06/2022
Investigation Initiation Date:	10/10/2022
Report Due Date:	12/05/2022
Licensee Name:	Karen Conquest
Licensee Address:	11437 Runnells Dr. Clio, MI 48420
Licensee Telephone #:	(810) 397-3458
Administrator:	Karen Conquest
Licensee Designee:	N/A
Name of Facility:	Conquest AFC - Marlette
Facility Address:	3222 Main Street Marlette, MI 48453
Facility Telephone #:	(989) 635-7770
Original Issuance Date:	04/01/1988
License Status:	REGULAR
Effective Date:	02/16/2021
Expiration Date:	02/15/2023
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Tina Goss (Conquest Home manager) has let Resident A move her vehicle in the driveway. Ezekiel does not have a driver's license	Yes

III. METHODOLOGY

10/06/2022	Special Investigation Intake 2023A0572001
10/10/2022	Special Investigation Initiated - Letter
10/17/2022	Inspection Completed On-site
10/17/2022	Inspection Completed-BCAL Sub. Compliance
10/17/2022	Contact - Face to Face Home Manager, Tina Goss; Resident B; Resident C and Resident D.
10/18/2022	Contact - Telephone call made Resident A.
10/18/2022	Exit Conference Licensee, Karen Conquest.
10/19/2022	APS Referral Licensing made referral.

ALLEGATION:

Tina Goss (Conquest Home manager) has let Resident A move her vehicle in the driveway. Ezekiel does not have a driver's license.

INVESTIGATION:

On 10/06/2022, the local licensing office received a complaint for investigation. Contact was made with the Complainant to initiate the investigation.

On 10/17/2022, an unannounced onsite was made at Conquest AFC located in Sanilac County Michigan. Interviewed were Home Manager, Tina Goss; Resident B; Resident C and Resident D.

On 10/17/2022, I interviewed Home Manager, Tina Goss regarding the allegation. She informed that this was true that she allowed Resident A to move her car and park it in the driveway. This occurred when he was residing at Conquest AFC. He moved out earlier this year. He parked the car in the Summer of 2021. She was standing outside watching him while he moved the car and parked it. The other residents were not around at the time. Ms. Goss stated Resident A does not have a drivers' license.

On 10/17/2022, I interviewed Resident B regarding the allegation. Resident B does not have a driver's license and does not drive any of the vehicles. He informed that only the owners of the cars drive the vehicles. He does not drive himself and denied observing any residents driving any vehicles.

On 10/17/2022, I interviewed Resident C regarding the allegation. Resident C does not have a driver's license and does not know how to drive. She relies on staff or her husband for transportation. She has not observed any residents driving any cars.

On 10/17/2022, I interviewed Resident D regarding the allegation. Resident D Has a driver's license and knows how to drive but does not drive. He relies on transportation from staff. He has never seen any residents driving a car.

On 10/18/2022, I called Resident A and interviewed him regarding the allegation. He informed that it was true that he had parked Ms. Tina Goss's car. This occurred only when he was residing at Conquest AFC. He indicated that he moved out in February 2022. He denied that anyone was in the car with him and indicated that the other residents were in the house. Resident A did not drive in the street and Ms. Goss was outside watching him the entire time. He denied having a driver's license and indicated that he knows how to drive a little bit and good enough to park.

On 10/19/2022, a referral to Adult Protective Services (APS). APS was notified of the allegation received regarding this investigation.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Based on the interviews conducted for this investigation, there is enough evidence to establish a violation. Both Resident A and the Home Manager informed that Resident A was given permission to park her car at the AFC Home, although he does not have a drivers' license.
CONCLUSION:	VIOLATION ESTABLISHED

On 10/18/2022, an Exit Conference was held with Licensee, Karen Conquest regarding the result of the special investigation. She was informed that she will need to submit a corrective action plan within 15 days of receipt of the special investigation report.

IV. RECOMMENDATION

I recommend that no changes be made to the licensing status of this medium size group home pending the receipt of an acceptable and timely corrective action plan (Capacity 1-12).



10/19/2022

Anthony Humphrey
Licensing Consultant

Date

Approved By:



10/19/2022

Mary E. Holton
Area Manager

Date