



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 13, 2022

Jennifer Zandstra
Rehoboth AFC, Inc.
9505 Homerich Ave. SW
Byron Center, MI 49315

RE: License #: AS410314215
Investigation #: 2022A0583041
Rehoboth AFC

Dear Mrs. Zandstra:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script, appearing to read "Toya Zylstra".

Toya Zylstra, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 333-9702

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS410314215
Investigation #:	2022A0583041
Complaint Receipt Date:	09/02/2022
Investigation Initiation Date:	09/02/2022
Report Due Date:	10/02/2022
Licensee Name:	Rehoboth AFC, Inc.
Licensee Address:	9505 Homerich Ave. SW Byron Center, MI 49315
Licensee Telephone #:	(616) 610-4097
Administrator:	Jennifer Zandstra
Licensee Designee:	Jennifer Zandstra
Name of Facility:	Rehoboth AFC
Facility Address:	10785 Burlingame Ave SW Byron Center, MI 49315
Facility Telephone #:	(616) 610-4097
Original Issuance Date:	09/30/2011
License Status:	REGULAR
Effective Date:	04/25/2022
Expiration Date:	04/24/2024
Capacity:	6
Program Type:	AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Staff Derek Osytek brings drugs and alcohol into the facility.	No

III. METHODOLOGY

09/02/2022	Special Investigation Intake 2022A0583041
09/02/2022	APS Referral
09/02/2022	Special Investigation Initiated - Letter APS complaint
09/02/2022	Contact - Telephone call made Complainant
09/03/2022	Contact - Telephone call made Complainant
09/06/2022	Inspection Completed On-site Staff Patty Paul
09/06/2022	Contact - Telephone call made Staff Derek Osytek
09/13/2022	Exit Conference Licensee Designee Jennifer Zandstra

ALLEGATION: Staff Derek Osytek brings drugs and alcohol into the facility.

INVESTIGATION: On 09/02/2022 complaint allegations were received from Centralized Intake stating that Derek Osytek is an employee at the facility and “he is bringing drugs and excessive amounts of alcohol into the home”. The complaint allegations further stated that Mr. Osytek brings his friends over and they use drugs and drink in the basement and it is unknown if Mr. Osytek uses drugs in front of the residents. The complaint allegations were screened out for formal Adult Protective Services investigation.

On 09/02/2022 I telephoned and sent text messages to the complainant. The complainant did not answer the telephone calls and had no active voicemail. The complainant also did not respond to the text messages sent.

On 09/03/2022 I telephoned and sent text messages to the complainant. The complainant did not answer the telephone calls and had no active voicemail. The complainant also did not respond to the text messages sent.

On 09/06/2022 I completed an unannounced onsite investigation at the facility and interviewed staff Patty Paul and Resident A.

Staff Patty Paul stated staff Derek Osytek works at the facility and resides in the unlicensed lower level of the facility. Ms. Paul stated Mr. Osytek primarily works third shift and Ms. Paul has worked alongside Mr. Osytek for many years. Ms. Paul stated she has only observed Mr. Osytek display appropriate interactions with residents and he provides excellent resident care. Ms. Paul stated she has observed no indication of Mr. Osytek consuming alcohol or drugs while working. Ms. Paul stated Mr. Osytek has hosted small social gatherings in his personal lower level apartment which is not licensed for resident use. Ms. Paul stated she has observed no indication of excessive alcohol consumption or drug use during Mr. Osytek's personal social gatherings. Ms. Paul stated Mr. Osytek has a history of being "stalked" by Mr. Osytek's ex-boyfriend who was reported to have filed previously unsubstantiated complaints with similar allegations.

Resident A stated she has never observed Mr. Osytek consume drugs or alcohol at the facility during his personal time or during scheduled work shifts. Resident A stated she is happy with the level of care provided by Mr. Osytek.

On 09/06/2022 I interviewed staff Derek Osytek via telephone. Mr. Osytek stated he is being harassed by an ex-boyfriend who has filed previous licensing complaints with similar allegations that were ultimately found to be unsubstantiated. Mr. Osytek stated he resides in the unlicensed lower level of the facility and occasionally has small social gatherings of no more than five friends or family members. Mr. Osytek stated at no time are drugs consumed during the social gatherings. Mr. Osytek stated he and his guests have consumed alcohol during the gatherings however it is not to excess or drunkenness. Mr. Osytek stated he has never consumed alcohol during his work shifts.

On 09/13/2022 I completed an Exit Conference with Licensee Designee Jennifer Zandstra via telephone. Ms. Zandstra stated staff Derek Osytek resides in the unlicensed lower level of the facility. Ms. Zandstra stated she has never observed or heard information indicating that Mr. Osytek has consumed drugs or excessively consumed alcohol at the facility. Ms. Zandstra stated she is happy with the level of care Mr. Osytek provides to residents. Ms. Zandstra stated she agreed with the Special Investigation findings.

APPLICABLE RULE	
R 400.14201	Qualifications of administrator, direct care staff, licensee, and members of the household; provision of names of employee, volunteer, or member of the household on parole or probation or convicted of felony; food service staff.
	(10) All members of the household, employees, and those volunteers who are under the direction of the licensee shall be suitable to assure the welfare of residents.
ANALYSIS:	<p>The complainant failed to respond to text messages and telephone calls.</p> <p>Staff Derek Osytek stated he has never used drugs or consumed alcohol to excess on the facility premises.</p> <p>Staff Patty Paul, Licensee Designee Jennifer Zandstra, and Resident A each stated they have never observed staff Derek Osytek use drugs or consume alcohol to excess at the facility.</p> <p>There is insufficient evidence to substantiate violation of R 400.14201 (10).</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend the license remain unchanged.



09/13/2022

Toya Zylstra
Licensing Consultant

Date

Approved By:



09/13/2022

Jerry Hendrick
Area Manager

Date