



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

August 25, 2022

Kent Vanderloon
McBride Quality Care Services, Inc.
3070 Jen's Way
Mt. Pleasant, MI 48858

RE: License #: AS290404417
Investigation #: 2022A1024042
Woodhaven AFC

Dear Mr. Vanderloon:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Ondrea Johnson".

Ondrea Johnson, Licensing Consultant
Bureau of Community and Health Systems
427 East Alcott
Kalamazoo, MI 49001

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS290404417
Investigation #:	2022A1024042
Complaint Receipt Date:	07/01/2022
Investigation Initiation Date:	07/01/2022
Report Due Date:	08/30/2022
Licensee Name:	McBride Quality Care Services, Inc.
Licensee Address:	3070 Jen's Way Mt. Pleasant, MI 48858
Licensee Telephone #:	(989) 772-1261
Administrator:	Kent Vanderloon
Licensee Designee:	Kent Vanderloon
Name of Facility:	Woodhaven AFC
Facility Address:	1015 S. St. John Ithaca, MI 48847
Facility Telephone #:	(989) 388-4029
Original Issuance Date:	11/20/2020
License Status:	REGULAR
Effective Date:	05/20/2021
Expiration Date:	05/19/2023
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Direct care staff provided drugs to Resident A.	No

III. METHODOLOGY

07/01/2022	Special Investigation Intake 2022A1024042
07/01/2022	Special Investigation Initiated – Telephone left voicemail for case manager Anne Paulson
07/01/2022	Contact - Document Received Denied Adult Protective Service (APS) Complaint
07/08/2022	Inspection Completed On-site with home manager Cindy Benson
08/01/2022	Contact - Telephone call made with home manager Cindy Benson, direct care staff members Sarah Nawotny and Taylor Hopkins
08/01/2022	Contact - Document Received-Employee Background Check, Employee Application, Resident A's <i>Assessment Plan for AFC Residents</i> and provider notes.
08/02/2022	Contact - Telephone call made with Resident B and Resident C
08/23/2022	Exit Conference with licensee designee Kent Vanderloon

ALLEGATION:

Direct care staff provided drugs to Resident A.

INVESTIGATION:

On 7/1/2022, I received this complaint through the Bureau of Community and Health Systems (BCHS) online complaint system. This complaint alleged direct care staff provided drugs to Resident A.

On 7/1/2022, I left a voicemail for Resident A's case manager Anne Paulson.

On 7/1/2022, I received correspondence stating this allegation was denied for investigation by Adult Protective Services (APS).

On 7/8/2022, licensing consultant Eli Deleon conducted an onsite investigation at the facility with home manager Cindy Benson. Ms. Benson stated Resident A was relocated from the home to a drug rehabilitation facility and will not be returning to the home. Ms. Benson also stated it was reported to her by Resident B that direct care staff member Megan Shiavo, who voluntarily terminated her employment in March 2022, provided drugs to Resident A, however Ms. Benson has no direct knowledge of this.

On 8/1/2022, I conducted interviews with direct care staff members Sarah Nawotny and Taylor Hopkins as well as direct care staff member Cindy Benson whose role is home manager. Ms. Benson stated Resident A has a history of substance abuse and she believes he abused drugs when he went out in the community. Ms. Benson stated Resident A had no community restrictions in place therefore could be out in the community independently without staff supervision. Ms. Benson stated in May 2022, Resident A returned home from being out in the community and seemed "out of it." Ms. Benson stated she checked his blood pressure which read to be very low therefore she took him to the hospital, and he tested positive for cocaine, benzodiazepines, and methadone. After he tested positive for these substances, direct care staff members conducted a room search and found Zantax medication in his bedroom. Ms. Benson stated Resident A would not say where he got the drugs from and denied ever using drugs in the home. Ms. Benson stated shortly after Resident A was discharged to a substance use rehabilitation facility, Resident B told another staff member that Resident A had used drugs with direct care staff member Ms. Shiavo in the past and was with Ms. Shiavo out in the community the day he tested positive for illegal substances. Ms. Benson stated Resident B has been known to tell fabricated stories in the past and she has no proof if this accusation is true. Ms. Benson stated she has never seen Ms. Shiavo be inappropriate with any of the residents when she worked in the home and never received any complaints about her from any other staff member or resident.

Ms. Nawotny stated she heard a rumor from Resident B that Ms. Shiavo provided drugs to Resident A when she worked in the home however, she has not seen any evidence of this. Ms. Nawotny stated Resident B informed another resident that Resident A had sniffed the medication Adderall and cocaine in the bathroom late at night in the past. Ms. Nawotny stated she worked at night with Resident A and never suspected any drug use by Resident A in the home. Ms. Nawotny also stated Resident B has a history of saying things that are not true. Ms. Nawotny stated she has never seen any inappropriate interactions between Ms. Shiavo and Resident A; however, she did notice Ms. Shiavo interacted more with Resident A than any other resident in the home. Ms. Nawotny stated Resident A was admitted to the home in April 2022 and was discharged in May 2022 therefore Ms. Nawotny did not work with him for a long period of time. Ms. Nawotny stated the day before Resident A went to the hospital, she saw him stumbling when he walked and mumbling after he returned from being out in the community. Ms. Nawotny stated she asked Resident A was he under the influence of substances and he informed her that he had been smoking marijuana. Ms. Nawotny stated Resident A then went to his bedroom for the

remainder of the night and the next morning Resident A still seemed under the influence and lethargic therefore she called to have him transported to the hospital where he tested positive for cocaine and methadone. Ms. Nawotny stated Resident A would not say where and how he got the drugs nor did he ever state with whom he used drugs. Ms. Nawotny stated she has never had any concerns for Ms. Shiavo and believes she interacted appropriately with the residents.

Ms. Taylor stated she does not have any concerns for Ms. Shiavo and did not see any issues with how she interacted with any residents. Ms. Taylor stated she was aware Resident B started a rumor in the home that Ms. Shiavo brought drugs to Resident A while he was in the home however Ms. Taylor has no direct knowledge of this and had not seen any evidence of drug use in the home by any staff or resident. Ms. Taylor stated she was aware that it was possibility that Resident A was abusing drugs when he went out in the community however, she has never seen any indication of this, and Resident A has never reported to her that he abused drugs.

On 8/1/2022, I reviewed direct care staff member Megan Shiavo's *Employment Application* dated 8/5/2022 which included verification of two references. I also reviewed Ms. Shiavo's *Michigan Workforce Background Check* letter dated 8/5/2021 which stated that Ms. Shiavo is eligible for employment in a job that involves direct services to a resident in an adult foster care home.

I also reviewed Resident A's *Assessment Plan for AFC Residents* which stated that Resident A is able to move independently in the community.

I also reviewed the facility's provider notes which stated Resident A was seen at the Mi Michigan Health Emergency Department on 5/23/2022 and tested positive for cannabinoids, cocaine, benzodiazepines, and methadone. The physician recommended drug abuse counseling.

On 8/2/2022, I conducted interviews with Resident B and Resident C. Resident B stated Resident A informed her before he left that he used drugs with Ms. Shiavo however she does not know when or where they used drugs. Resident B further stated she never saw Resident A or Ms. Shiavo have drugs in their possession or seem to be under the influence of drugs.

Resident C stated he heard a rumor from Resident B that Ms. Shiavo was trying to get Resident A to have sex with her and that Ms. Shiavo once brought Resident A drugs in the home however Resident C stated he never saw anything unusual or inappropriate between Resident A and Ms. Shiavo. Resident C stated Ms. Shiavo seemed to be a good direct care staff member and he did not have any concerns for her. Resident C further stated he never saw Resident A with drugs in the home or seem to be under the influence of drugs.

APPLICABLE RULE	
R 400.14204	Direct care staff; qualifications and training.
	(2) Direct care staff shall possess all of the following qualifications: (a) Be suitable to meet the physical, emotional, intellectual, and social needs of each resident.
ANALYSIS:	Based on my investigation which included interviews with home manager/direct care staff member Cindy Benson, direct care staff members Sarah Nawotny and Taylor Hopkins, Resident B, Resident C, review of Ms. Shiavo's <i>Employment Application</i> , <i>Michigan Workforce Background Check</i> letter, Resident A's <i>Assessment Plan for AFC Residents</i> and provider notes there is no evidence to support the allegation any direct care staff member provided drugs to Resident A. On 5/23/2022, Resident A tested positive for illegal substances and was eventually relocated to a substance use rehabilitation facility. Ms. Benson, Ms. Nawotny and Ms. Hopkins all stated Resident B started a rumor former direct care staff member Ms. Shiavo provided drugs to Resident A when she worked in the home however, they have no evidence to support this allegation. No one interviewed reported seeing Ms. Shiavo bring drugs in the home or have any concerns for Ms. Shiavo being under the influence while working. According to Resident A's assessment plan, he has no restrictions when out in the community and there are no reports of Resident A stating Ms. Shiavo provided drugs to him. I reviewed Ms. Shiavo's employment application with the required two references and reviewed her <i>Workforce Background Check</i> letter which stated she was eligible to work directly with residents in an AFC home. Ms. Shiavo was found to be suitable and meets the needs of each resident.
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 8/23/2022, I conducted an exit conference with licensee designee Kent Vanderloon. I informed Mr. Vanderloon of my findings and allowed him an opportunity to ask questions or make comments.

IV. RECOMMENDATION

I recommend the current license status remain unchanged.



Ondrea Johnson
Licensing Consultant

08/23/2022
Date

Approved By:



08/25/2022

Dawn N. Timm
Area Manager

Date