

GRETCHEN WHITMER GOVERNOR STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

August 25, 2022

Lori McLaughlin North Woods Village At Kalamazoo 6203 Stadium Dr Kalamazoo, MI 49009

> RE: License #: AH390394454 North Woods Village At Kalamazoo 6203 Stadium Dr Kalamazoo, MI 49009

Dear Ms. McLaughlin:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (616) 356-0100.

Sincerely,

Julie Viviano, Licensing Staff Bureau of Community and Health Systems Unit 13, 7th Floor 350 Ottawa, N.W. Grand Rapids, MI 49503 Cell (616) 204-4300

#### MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

## I. IDENTIFYING INFORMATION

License #:	AH390394454
Licensee Name:	MITN, LLC
Licensee Address:	6203 Stadium Dr
	Kalamazoo, MI 49009
Licensee Telephone #:	(574) 247-1866
Authorized Representative:	Lori McLaughlin
	Annen de Duikt
Administrator/Licensee Designee:	Amanda Buhl
Name of Facility:	North Woods Village At Kalamazoo
Facility Address:	6203 Stadium Dr
	Kalamazoo, MI 49009
Facility Telephone #:	(269) 397-2200
Original Issuance Date:	03/11/2019
Capacity:	61
Program Type:	ALZHEIMERS
	AGED

### **II. METHODS OF INSPECTION**

Date of On-site Inspection(s): 8/24/2022

Date of Bureau of Fire Services Inspection if applicable: BFS – A 10/20/2021

Inspection Type:	Interview and Observation	⊠Worksheet
	Combination	

Date of Exit Conference: 8/24/2022

No. of staff interviewed and	d/or observed	11
No. of residents interviewe	d and/or observed	37
No. of others interviewed	0 Role N/A	

- Medication pass / simulated pass observed? Yes 🛛 No 🗌 If no, explain.
- Medication(s) and medication records(s) reviewed? Yes ⊠ No □ If no, explain.
- Resident funds and associated documents reviewed for at least one resident?
   Yes No X If no, explain. The home does not hold resident funds in trust.
- Meal preparation / service observed? Yes 🛛 No 🗌 If no, explain.
- Fire drills reviewed? Yes X No I If no, explain.
   Reviewed disaster plans along with interviewed staff on policies and procedures.
- Water temperatures checked? Yes 🛛 No 🗌 If no, explain.
- Incident report follow-up? Yes ⊠ IR date/s:4/1/2022 WF, 4/24/2022 GW, & 7/10/2022 BW N/A □
- Corrective action plan compliance verified? Yes CAP date/s and rule/s: N/A
- Number of excluded employees followed up? 0 N/A ⊠

# **III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

This facility was found to be in non-compliance with the following rules:

R 325.1921	Governing bodies, administrators, and supervisors.
	<ul> <li>(1) The owner, operator, and governing body of a home shall do all of the following:</li> <li>(d) Appoint a competent administrator who is responsible for operating the home in accordance with the established policies of the home.</li> </ul>
ANALYSIS:	Review of documentation revealed the facility's governing bodies did not submit the Change of Administrator forms and documentation to appoint Amanda Buhl as the facility's current administrator.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1954	Meal and food records.
	The home shall maintain a record of the meal census, to include residents, personnel, and visitors, and a record of the kind and amount of food used for the preceding 3-month period.
ANALYSIS:	Inspection revealed the facility did not have a record of the meal census for the preceding 3-month period.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1976	Kitchen and dietary.
	(6) Food and drink used in the home shall be clean and wholesome and shall be manufactured, handled, stored, prepared, transported, and served so as to be safe for human consumption.

ANALYSIS:	Inspection of the conference room refrigerator, employee breakroom refrigerator, memory care unit refrigerators, and kitchen revealed pasta, tortilla chips, sugar, oats, and bread in the dry storage area unlabeled. Bags of chicken, salad, cheese, gallons of milk, juice, condiments, and other cold food items were unlabeled in the refrigerators and freezers. It could not be determined if the unlabeled food was safe for human consumption.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1976	Kitchen and dietary.
	<ul> <li>(13) Multi use utensil used in food storage, prep, transport or serving shall be thoroughly cleaned and sanitized – stored and handled protected from contamination.</li> <li>(Dishwashing temps180°F for a plate to reach 160°F. If chemical sanitation is also utilized, hot water has to be at (130°F.)</li> </ul>
ANALYSIS:	Inspection revealed the dishwasher sanitation record to be incomplete for June 2022, July 2022, and August 2022. It cannot be determined if multi use utensils were thoroughly cleaned and sanitized.
CONCLUSION:	VIOLATION ESTABLISHED

R 325.1979	General maintenance and storage.
	(3) Hazardous and toxic materials shall be stored in a safe manner.
ANALYSIS:	Inspection revealed the memory care unit kitchenette contained industrial cleaning materials easily accessible to anyone. This presents a potential risk of ingestion and harm to residents in the home with impaired cognition and function.
CONCLUSION:	VIOLATION ESTABLISHED

### **IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

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8/25/2022

Licensing Consultant

Date