



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

August 9, 2022

Betty Mackie
Bowers Adult Foster Care Inc
PO Box 19286
Detroit, MI 48219

RE: License #: AS820303643
Investigation #: 2022A0901031
Bowers AFC on East Grand

Dear Ms. Mackie:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in cursive script that reads "Regina Buchanan".

Regina Buchanan, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 949-3029

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820303643
Investigation #:	2022A0901031
Complaint Receipt Date:	06/22/2022
Investigation Initiation Date:	06/23/2022
Report Due Date:	08/21/2022
Licensee Name:	Bowers Adult Foster Care Inc
Licensee Address:	1929 Chalmers Drive West Rochester Hills, MI 48309
Licensee Telephone #:	(313) 910-2951
Administrator:	Shelia Hawkins
Licensee Designee:	Betty Mackie
Name of Facility:	Bowers AFC on East Grand
Facility Address:	142 East Grand Highland Park, MI 48203
Facility Telephone #:	(313) 363-7018
Original Issuance Date:	09/19/2011
License Status:	REGULAR
Effective Date:	03/19/2022
Expiration Date:	03/18/2024
Capacity:	4

Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL
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I. ALLEGATION(S)

	Violation Established?
One of the residents require 1:1 staffing. Facility is only staffing one person per shift.	No

II. METHODOLOGY

06/22/2022	Special Investigation Intake 2022A0901031
06/22/2022	Referral - Recipient Rights
06/22/2022	APS Referral
06/23/2022	Special Investigation Initiated - Telephone Resident A's Guardian
06/27/2022	Inspection Completed On-site Resident A Staff, Katrisha King
06/27/2022	Contact - Telephone call made Shelia Hawkins, Administrator
07/11/2022	Contact - Telephone call made Case Manager, Gwendolyn Wright
08/03/2022	Contact - Telephone call made Resident A's Guardian
08/04/2022	Exit Conference Licensee Designee, Betty Mackie

ALLEGATION:

One of the residents require 1:1 staffing. Facility is only staffing one person per shift.

INVESTIGATION:

On 06/23/2022, I made a telephone call to Resident A's guardian. I left a voice message but the call was not returned.

On 06/27/2022, I conducted an unannounced onsite inspection at the facility. Only staff, Katrisha King, and Resident A were present. She stated the other residents were at their day program. Ms. King denied the allegations. She stated Resident A requires 1:1 supervision and that it is impossible to manage her in the home without it. She explained that Resident A is autistic, nonverbal, and very aggressive. Ms. King works day shift and stated when she arrives to work there is always 2 staff on duty. When she comes on shift 1 of the staff would leave and the other staff person remains until the residents go to day program. The residents return home between 3:00-4:00 pm. When they arrive home, the afternoon shift is already on duty.

During the onsite inspection on 06/27/022, I observed Resident A. She was in her room resting.

On 06/27/2022, I made a telephone call to the administrator, Shelia Hawkins. She denied the allegations. She stated there is always at least 2 staff on duty because Resident A is very busy and requires her own staff. Mrs. Hawkins stated the home would not be able to function without 2 staff on duty.

On 06/27/2022, I made a telephone call to the Licensing Consultant for the home, Lakeitha Stevens. She was familiar with Resident A and stated every time she has gone to the home, even unannounced, there were at least 2 staff on duty.

On 07/11/2022, I made a telephone call to Resident A's case manager, Gwendolyn Wright, from Neighborhood Service Organization. She doubted the validity of the allegations. She stated she has never had an issue with the home not providing Resident A 1:1 supervision. Ms. Wright also stated she sometimes pops up at the house unannounced and there is always at least 2 staff on duty.

On 08/03/2022, I made a telephone call to Resident A's guardian. I left a voice message but the call was not returned.

APPLICABLE RULE	
R 400.14206	Staffing requirements.
	(2) A licensee shall have sufficient direct care staff on duty at all times for the supervision, personal care, and protection of residents and to provide the services specified in the resident's resident care agreement and assessment plan.
ANALYSIS:	Based on the information obtained during this investigation, there is a lack of evidence to support the allegations. Everyone interviewed denied the allegations. In addition to this, Ms. Stevens and Ms. Wright both indicated that whenever they have gone to the home unannounced, there was always 2 staff on duty and when I conducted an unannounced onsite inspection during this investigation, the home was appropriately staffed.
CONCLUSION:	VIOLATION NOT ESTABLISHED

III. RECOMMENDATION

I recommend the status of the license remains unchanged.



Regina Buchanan
Licensing Consultant

08/04/2022
Date

Approved By:



Ardra Hunter
Area Manager

08/09/2022
Date