



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

August 11, 2022

Laura Hopkins  
P O Box 728  
Ewart, MI 496310728

RE: License #: AS670015899  
Investigation #: 2022A0340044  
Hopkins 20th Ave AFC

Dear Ms. Hopkins:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,



Rebecca Piccard, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503  
(616) 446-5764

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS670015899
<b>Investigation #:</b>	2022A0340044
<b>Complaint Receipt Date:</b>	07/21/2022
<b>Investigation Initiation Date:</b>	07/21/2022
<b>Report Due Date:</b>	09/19/2022
<b>Licensee Name:</b>	Laura Hopkins
<b>Licensee Address:</b>	1375 Chaput Sears, MI 49679
<b>Licensee Telephone #:</b>	(231) 734-6869
<b>Administrator:</b>	Laura Hopkins
<b>Licensee Designee:</b>	N/A
<b>Name of Facility:</b>	Hopkins 20th Ave AFC
<b>Facility Address:</b>	8328 20th Avenue Sears, MI 49679
<b>Facility Telephone #:</b>	(231) 734-6846
<b>Original Issuance Date:</b>	01/25/1995
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	04/22/2021
<b>Expiration Date:</b>	04/21/2023
<b>Capacity:</b>	6
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Resident A is providing personal care to Resident B.	Yes

## III. METHODOLOGY

07/21/2022	Special Investigation Intake 2022A0340044
07/21/2022	APS Referral
07/21/2022	Special Investigation Initiated - Letter ORR
08/05/2022	Inspection Completed On-site
08/10/2022	Contact – Telephone call made Licensee Laura Hopkins
08/11/2022	Contact – Documents Received Assessment Plans from Ms. Hopkins

### **ALLEGATION: Resident A is providing personal care to Resident B.**

**INVESTIGATION:** On July 21, 2022, I received a complaint from the BCAL Online Complaints, which stated Resident A was providing personal care for Resident B, including changing Resident B's briefs and Resident A is getting compensated with cigarettes.

On July 21, 2022, I contacted Ed Wilson from N180 Office of Recipient Rights. Mr. Wilson was familiar with the Hopkins homes, however there are no N180 residents placed there. Mr. Wilson stated he believes that the home no longer possesses a special certification.

On August 5, 2022, I conducted an unannounced home inspection. Staff Ray Smith answered the door. I explained who I was and the reason for my visit. Mr. Smith stated he is new and did not know anything about licensing. I then asked to speak with Resident A.

Resident A came outside where we were able to speak privately about the allegations. I explained the concerns to Resident A and he confirmed that he does provide personal care for Resident B. He stated that he does change Resident B's brief, help him shower, apply lotion afterward, and does Resident B's laundry.

I asked Resident A if he provides care to any other residents. He stated that Resident B is the only one who requires so much care. He stated that Resident B is unable to talk and will become violent if anyone else attempts to help him so Resident A is happy to assist.

I asked Resident A how long he has been providing care for Resident B. He stated he has resided at the Hopkins home for five years and has provided care for almost as long. Resident A stated that Mr. Smith works during the day and the “owner” Bob Hopkins, works overnight.

I asked Resident A if he is rewarded for all the help he provides in the home. He stated that he gets pop and cigarettes from Mr. Smith. I discussed with Resident A that it is the staff person’s job to take care of Resident B. He acknowledged that he knew that but stated “I was raised that I need to help out if I can”.

I observed Resident B in the home. His cognitive level did not allow for an interview.

On August 10, 2022, I called Licensee Laura Hopkins. I informed her of the complaint. She stated she was aware of the allegations from Recipient Rights. She had spoken with Mr. Smith and Resident A and they were told, prior to my visit, that Resident A had to cease providing care. I advised her that Resident A has not stopped providing care. I requested copies of Resident A and B’s Assessment Plan.

On August 11, 2022, I received copies of Resident A and B’s Assessment plans. Resident A’s plan was signed on 3/21/22 by Ms. Hopkins and Resident A’s guardian on 4/19/22. His plan does not include any mention of Resident A completing chores at the home or any type of payment or reward system.

Resident B’s Assessment Plan was signed on 3/21/22 by Ms. Hopkins and on 6/7/22 by his guardian. Resident B’s plan indicates a need for assistance for everything except mobility.

<b>APPLICABLE RULE</b>	
<b>R 400.14303</b>	<b>Resident care; licensee responsibilities.</b>
	<b>(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.</b>
<b>ANALYSIS:</b>	The allegation was made that Resident A is providing care for Resident B.  Staff Ray Smith indicated no knowledge of licensing rules.  Resident A admitted to providing care, showering and brief changes, for Resident B.

	Licensee Laura Hopkins knew Resident A had been providing care for Resident B. She stated she previously told Resident A and staff that he cannot provide care.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On August 11, 2022, I conducted an exit conference with Ms. Hopkins. She was informed of the rule violation. She agreed to send a corrective action plan and had no further questions.

**IV. RECOMMENDATION**

Upon receiving of an acceptable corrective action plan, I recommend no change to the current license status.

 August 11, 2022

\_\_\_\_\_  
 Rebecca Piccard Date  
 Licensing Consultant

Approved By:

 August 11, 2022

\_\_\_\_\_  
 Jerry Hendrick Date  
 Area Manager