



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 25, 2022

Abraham Joshua
3109 Lawton Drive NE
Grand Rapids, MI 49525

RE: License #: AL410007158
Investigation #: 2022A0350035
Ramsdell AFC

Dear Mr. Joshua:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script, appearing to read "Ian Tschirhart".

Ian Tschirhart, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 644-9526

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL410007158
Investigation #:	2022A0350035
Complaint Receipt Date:	07/18/2022
Investigation Initiation Date:	07/18/2022
Report Due Date:	08/17/2022
Licensee Name:	Rosalinda and Abraham Joshua
Licensee Address:	3109 Lawton Drive NE Grand Rapids, MI 49525
Licensee Telephone #:	(616) 361-6571
Administrator:	Steven Gerdeman
Licensee Designee:	Abraham Joshua
Name of Facility:	Ramsdell AFC
Facility Address:	12471 Ramsdell Drive NE Rockford, MI 49341
Facility Telephone #:	(616) 696-4885
Original Issuance Date:	12/02/1991
License Status:	REGULAR
Effective Date:	12/13/2021
Expiration Date:	12/12/2023
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL, AGED

II. ALLEGATION(S)

	Violation Established?
The ramp in back of the house is in disrepair.	No

III. METHODOLOGY

07/18/2022	Special Investigation Intake 2022A0350035
07/18/2022	Special Investigation Initiated - On Site I met with the Home Manager, Misti Robinson and Mr. Darrach, the maintenance staff
07/22/2022	Contact - Document Sent I sent an email to Misti Robinson, Home Manager, regarding ramp repair progress
07/22/2022	Contact - Document Received I received an email reply from Misti Robinson, Home Manager, regarding ramp repair progress
07/25/2022	Exit conference – Held with Abraham Joshua, Licensee Designee

ALLEGATION: The ramp in back of the house is in disrepair.

INVESTIGATION: On 07/18/2022, I made an onsite inspection and met with Misti Robinson, Home Manager, and Evan Darrach, maintenance personnel. I informed Ms. Robinson of the allegation and asked to be shown the rear wheelchair ramp. Ms. Robinson and Mr. Darrach showed me the ramp and said that he had just completed a temporary repair to it. I noticed that the ramp had new boards screwed on top of the old ones, but the ramp was still flush enough not to impede a wheelchair or walker. I also observed that one of the handrails was slightly loose, but would still support anyone using it without excessive force. Mr. Darrach said that he would complete a more thorough repair to the wheelchair ramp as soon as Steven Gerdeman, the owner, approved it. I asked how many residents currently lived at this home and how many of them used wheelchairs or walkers, and Ms. Robinson informed me there were 20 residents and only two used walkers regularly, one is using a walker temporarily because he just had foot surgery, and that none of them use a wheelchair. I asked to see the other exits of the home and Ms. Robinson and Mr. Darrach took me to see them. The exit at the front of the home was flush to the ground with a slight slope down the walkway and the other exit was a side door that had a less than 2-inch height between the outside ground and the inside. Neither of these other two exits had any structural damage, and thus posed no hazards to

residents using them. I requested that Ms. Robinson contact Mr. Gerdeman to inform him that I inspected the ramp and although I found no major problems with it, requested that it be repaired to being fully structurally sound. I also requested that I be contacted once the work was completed, and Mr. Darrach stated that he would send me pictures of the ramp once it was done.

On 07/22/2022, I sent Ms. Robinson an email, inquiring about the status of the repair of the ramp.

On 07/22/2022, Ms. Robinson sent me an email reply, stating, "We just got all the material to fix it he will be working on it august 1-6."

On 07/25/2022, I called and held an exit conference with Abraham Joshua, Licensee Designee. I informed Mr. Joshua that I was not citing a violation of this rule, and he replied that the reconstruction of the ramp will get done.

APPLICABLE RULE	
R 400.15403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	<p>I inspected the ramp, which had been recently repaired, and did not find it to be in violation of this rule. One of the handrails was slightly loose, but it did not pose any risks to anyone using it. I tested it myself and it was supportive.</p> <p>Additionally, I was informed by the Home Manager, Misti Robinson, the another overall of the entire ramp was going to be done around August 6th, 2022.</p> <p>My findings do not support that this rule had been violated.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend that the status of this home's license remain unchanged, and that this special investigation be closed.



July 25, 2022

Ian Tschirhart

Date

Licensing Consultant

Approved By:



July 25, 2022

Jerry Hendrick
Area Manager

Date