



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 14, 2022

Corey Husted
Brightside Living LLC
PO Box 220
Douglas, MI 49406

RE: License #: AM410403710
Investigation #: 2022A0340037
Brightside Living - Mistywood

Dear Mr. Husted:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in blue ink that reads "Rebecca Piccard".

Rebecca Piccard, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 446-5764

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM410403710
Investigation #:	2022A0340037
Complaint Receipt Date:	07/05/2022
Investigation Initiation Date:	07/05/2022
Report Due Date:	09/03/2022
Licensee Name:	Brightside Living LLC
Licensee Address:	690 Dunegrass Circle Dr Saugatuck, MI 49453
Licensee Telephone #:	(614) 329-8428
Administrator:	Kalia Greenhoe
Licensee Designee:	Corey Husted
Name of Facility:	Brightside Living - Mistywood
Facility Address:	3371 Mistywood St SE Caledonia, MI 49316
Facility Telephone #:	(614) 329-8428
Original Issuance Date:	05/01/2020
License Status:	REGULAR
Effective Date:	11/01/2020
Expiration Date:	10/31/2022
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL, AGED

II. ALLEGATION(S)

	Violation Established?
Staff Mary Thrush is sexually involved with a Resident A.	No

III. METHODOLOGY

07/05/2022	Special Investigation Intake 2022A0340037
07/05/2022	APS Referral
07/05/2022	Special Investigation Initiated - Telephone Hope Network case manager
07/06/2022	Inspection Completed On-site
07/08/2022	Contact - Telephone call made Administrator Kayla
07/08/2022	Contact - Telephone call made staff DJ
07/08/2022	Contact - Telephone call made Resident A guardian
07/11/2022	Exit Conference Corey Husted

ALLEGATION: Staff Mary Thrush is sexually involved with a Resident A.

INVESTIGATION: On July 5, 2022, I received a complaint from Adult Protective Services which they had screened out for investigation. It stated that Resident A had reported that she has been in a sexual relationship with staff Mary Thrush but have since broken up. Now Resident A is concerned about her status in the home and if she will be allowed to stay.

On July 5, 2022, I contacted Hope Network case manager Amelia Ackley. She informed me that she is not Resident A's case manager, but she was working on-call and was notified of the allegations.

On July 6, 2022, I conducted an unannounced home inspection. Staff Mary Thrush was home and said she was expecting a visit from "someone". I asked that she tell me what has been happening for her to expect a visit. She stated that Resident A had been telling everyone that they were in a relationship and that they were going

to run off together. Resident A would follow her around and say she was “in love” with her. Ms. Thrush told me that all of this was not true. She felt that Resident A was creating something in her mind that was not there. Ms. Thrush stated she understands that there is a reason for Resident A to reside in an AFC. She stated that she was always nice to Resident A and had bought things for her, but she stated, she buys things for all the residents.

Ms. Thrush is a live-in staff, but she is moving to an apartment in the next couple of days. She works at all the Brightside Living homes so she felt it may be a good idea to not work at Mistywood, at least for the time being.

I asked Ms. Thrush if she ever had a sexual relationship with Resident A and she said “no!”. We discussed keeping professional boundaries because even a hug could be taken as more than what was intended. She was very much in agreement.

On July 6, 2022, I interviewed Resident A. She knew someone would be wanting to talk to her and stated she knew what this was about. When I asked her to tell me what happened she told me that Ms. Thrush would “stroke my hair” and that they were “in love”. She told me that Ms. Thrush “promised to come visit me when I get out”. I asked Resident A if there was a plan for her to move somewhere and she did not have a plan at this time. I asked Resident A if she had had sex with Ms. Thrush and she denied that this had ever happened. I asked why it was reported that they had been in a sexual relationship. Resident A did not have an answer to that, but stated if Ms. Thrush is upset that they are no longer together, Resident A was unsure if she has to move. I assured her that she is able to stay and that I believe Ms. Thrush is moving. Resident A’s thought process was scattered. It was difficult to keep her focused and not go way off topic.

I then spoke with Home Manager DJ Rodriguez. Resident A had told her about the alleged relationship. She did not believe any of the allegations to be true. She stated that Resident A has a “wild imagination” and created this relationship in her mind. This is not the first time that Resident A has made up stories. Ms. Rodriguez has never seen Ms. Thrush behave inappropriately. She has always been a great co-worker and Ms. Rodriguez has no complaints about working with her. After hearing these allegation, Ms. Rodriguez called Administrator Kalia Greenhoe as well as Designee Corey Husted.

On July 6, 2022, I contacted Administrator Kalia Greenhoe. She informed me that Resident A has a history of delusions. Her guardian had informed her this is the 5th time she has made allegations of this nature against staff. Ms. Greenhoe stated that she does not believe the allegations to be true. Resident A is scheduled for a medication adjustment and hopefully that helps her. Ms. Thrush is now working at other homes so she is not around Resident A. Ms. Greenhoe stated she has no concerns about Ms. Thrush being inappropriate.

On July 6, 2022, I contacted Resident A’s guardian, Jessica Brown, from the Servants Center. She was aware of the allegations and stated that Resident A does have a history of delusional thinking and “fantasizing about relationships in her head” and making allegations against others. Ms. Brown has no concerns about Resident A’s care at Mistywood. She will not be moving her.

On July 11, 2022, I conducted an exit conference with Licensee Corey Husted. I informed him of the allegations and that there was no evidence of a rule violation. He agreed with the findings and had no further questions.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	<p>The allegation was made that Resident A was in a sexual relationship with staff Mary Thrush.</p> <p>Ms. Thrush denied she has ever had sex or any type of inappropriate relationship with Resident A.</p> <p>Resident A denied having sex with Ms. Thrush but did believe they were in love and that Ms. Thrush would visit her when she “gets out”.</p> <p>Ms. Rodriguez does not believe the allegations and has never seen Ms. Thrush act inappropriately.</p> <p>Ms. Greenhoe does not believe the allegations. Resident A’s guardian had informed her of Resident A’s history of delusional thinking of this nature. A med review is scheduled to address this issue.</p> <p>Resident A’s guardian, Ms. Brown, confirmed the history of false allegations her ward has made. She does not have concerns of the care Resident A is receiving at Mistywood.</p> <p>There is not a preponderance of evidence to support the allegations.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the current license status.



July 14, 2022

Rebecca Piccard
Licensing Consultant

Date

Approved By:



July 14, 2022

Jerry Hendrick
Area Manager

Date