



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 12, 2022

Molly Mendenhall
318 Richfield Ave
Battle Creek, MI 49037

RE: License #: AF130294056
Investigation #: 2022A0578032
The Morris House

Dear Ms. Mendenhall:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On 05/27/2022, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in black ink, appearing to read "Eli DeLeon".

Eli DeLeon, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(269) 251-4091

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF130294056
Investigation #:	2022A0578032
Complaint Receipt Date:	05/26/2022
Investigation Initiation Date:	05/27/2022
Report Due Date:	07/25/2022
Licensee Name:	Molly Mendenhall
Licensee Address:	318 Richfield Ave Battle Creek, MI 49037
Licensee Telephone #:	(269) 965-4645
Administrator:	N/A
Licensee:	Molly Mendenhall
Name of Facility:	The Morris House
Facility Address:	318 Richfield Ave Battle Creek, MI 49037
Facility Telephone #:	(269) 965-4645
Original Issuance Date:	03/24/2008
License Status:	REGULAR
Effective Date:	10/01/2020
Expiration Date:	09/30/2022
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
The home is dirty. There is animal feces and urine all over the floor. There is human feces all over the toilets used by residents.	Yes

III. METHODOLOGY

05/26/2022	Special Investigation Intake 2022A0578032
05/26/2022	Contact-Telephone -Interview with Complainant.
05/26/2022	APS Referral Completed.
05/27/2022	Special Investigation Initiated - Face to Face
05/27/2022	Special Investigation Completed On-site -Interview with responsible person Brittany Wines and responsible person Joshua Morris. Interview with licensee Molly Mendenhall.
05/27/2022	Exit Conference -With the licensee, Ms. Molly Mendenhall.
06/07/2022	Special Investigation Completed On-site

ALLEGATION:

The home is dirty. There is animal feces and urine all over the floor. There is human feces all over the toilets used by residents.

INVESTIGATION:

On 05/26/2022, I received this complaint through the BCHS on-line complaint system. Complaint reported this facility is "filthy." Complainant alleged that in the basement of this facility, there is an indoor bathroom area for animals. Complainant alleged there is animal feces and urine all over the floor. Complainant alleged there is human feces all over the toilets used by residents.

On 05/26/2022, I reviewed the details of the allegations with Complainant. Complainant reported the allegations were accurate as reported but clarified that Complainant had never been in the facility and based the allegations on a report

from Resident A, who had previously lived in the facility but had since moved out on his own. Complainant denied having any additional concerns.

On 05/27/2022, I completed an unannounced investigation on-site and interviewed responsible person Brittany Wines regarding the allegations. Ms. Wines denied the facility had an indoor area for animals to use as a bathroom and denied that toilets at this facility had human feces all over them. Ms. Wines reported that cleaning occurs regularly at this facility and reported that she was currently in the process of cleaning. I inspected two bathrooms at this facility and observed feces stains inside the toilets of each bathroom. I observed two dogs present in the facility and noted that dog prints formed by dirt were present on the floors in some areas of this facility. I inspected the basement of this facility and observed animal feces and urine in a storage room. Adjacent to this room I observed a bedroom. Ms. Wines clarified that one of the family dogs at this facility must have defecated and urinated on the floor during the overnight. Ms. Wines denied that any current resident was living in the basement and denied that any resident had ever lived in the basement.

While at the facility, I interviewed responsible person Joshua Morris regarding the allegations. Mr. Morris acknowledged that one resident had temporarily stayed in the basement due to being engaged in physical aggression with another resident. Ms. Morris reported this was only for two nights and he was unaware there was animal feces and urine in the basement. Mr. Morris reported the facility is cleaned regularly but reported one resident is prone to leaving messes in the bathrooms.

While at the facility, I interviewed licensee Ms. Molly Mendenhall regarding the allegations. Ms. Mendenhall acknowledged that one resident was temporarily staying in the basement due to physical aggression with another resident and denied knowledge of the dog feces and urine present. Ms. Mendenhall stated Resident A must have been going through different areas of the basement to observe the dog feces and urine. Ms. Mendenhall acknowledged the facility is cleaned regularly but acknowledged that one resident is prone to leaving a mess in the bathroom.

While at the facility, Ms. Mendenhall completed and submitted a corrective action plan related to the allegations.

On 06/07/2022 I completed an announced follow-up investigation on-site at this facility. I observed the bathrooms and toilets to be clean. I inspected the basement and noted the dog feces and urine that were previously observed had been removed and the area cleaned. I observed new dog feces and urine in a different area of the basement. I reviewed the details of the follow-up inspections with Ms. Mendenhall. Ms. Mendenhall clarified that her son, Joshua Morris was not currently in the facility but must have forgotten to let his dogs out to use the bathroom the night before.

APPLICABLE RULE	
R 400.1426	Maintenance of premises.
	(1) The premises shall be maintained in a clean and safe condition.
ANALYSIS:	During an unannounced investigation on-site at this facility, I observed feces-stained toilets in each resident bathroom as well as dog feces and urine present in the basement of this facility adjacent to a resident bedroom. I also noted that dog prints formed by dirt were present on the floor in some areas of the facility. During a subsequent investigation on-site, the licensee had made efforts to clean the facility, but fresh dog feces and urine was observed in the basement. As such, this facility has not been maintained in a clean and safe condition.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

An acceptable corrective action plan was submitted on 05/27/2022. I recommend that the current license status continue.



07/12/2022

Eli DeLeon
Licensing Consultant

Date

Approved By:



07/13/2022

Dawn N. Timm
Area Manager

Date