



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 14, 2022

Don Adams Jr
Moriah Incorporated
3200 E Eisenhower
Ann Arbor, MI 48108

RE: License #: AM810015275
Investigation #: 2022A0575028
Eisenhower Center - Congregate

Dear Mr. Adams Jr:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On July 7, 2022, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

A handwritten signature in blue ink that reads "Jeffrey J. Bozsik".

Jeffrey J. Bozsik, Licensing Consultant
Bureau of Community and Health Systems
(734) 417-4277

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT
THIS REPORT CONTAINS QUOTED PROFANITY**

I. IDENTIFYING INFORMATION

License #:	AM810015275
Investigation #:	2022A0575028
Complaint Receipt Date:	07/05/2022
Investigation Initiation Date:	07/05/2022
Report Due Date:	08/04/2022
Licensee Name:	Moriah Incorporated
Licensee Address:	3200 E Eisenhower Ann Arbor, MI 48108
Licensee Telephone #:	(734) 677-0070
Administrator:	Don Adams Jr.
Licensee Designee:	Don Adams Jr.
Name of Facility:	Eisenhower Center - Congregate
Facility Address:	3200 E Eisenhower Ann Arbor, MI 48108
Facility Telephone #:	(734) 677-0070
Original Issuance Date:	08/09/1993
License Status:	REGULAR
Effective Date:	05/21/2022
Expiration Date:	05/20/2024
Capacity:	12
Program Type:	PH; DD; MI; TBI

II. ALLEGATION(S)

	Violation Established?
Resident A was mistreated by staff Stephen Armstead.	Yes

III. METHODOLOGY

07/05/2022	Special Investigation Intake-2022A0575028
07/05/2022	Referral - Recipient Rights
07/05/2022	APS Referral
07/05/2022	Special Investigation Initiated - Telephone
07/07/2022	Inspection Completed On-site-interview with (a) Resident A and (b) Don Adams, licensee designee
07/07/2022	Inspection Completed-BCAL Sub. Compliance
07/07/2022	Contact - Telephone call made-direct care staff-(1) Stephen Armstead; (2) Yazmine Leon; (3) Victoria Pirlot; (4) Ashtani Turman.
06/30/2022	Resident A's guardian-Jessica Tower
07/07/2022	Corrective Action Plan Received
07/07/2022	Corrective Action Plan Approved
07/07/2022	Exit Conference with Don Adams, licensee designee

ALLEGATION:

Resident A was mistreated by staff Stephen Armstead.

INVESTIGATION:

APS and ORR referrals were made by the licensee's staff.

On 7/7/2022, I interviewed Resident A who stated staff Stephen Armstead yelled and swore at him. He also stated staff Stephen Armstead physically restrained him.

On 7/7/2022, I interviewed staff Stephen Armstead. He admitted he yelled at Resident A and used non-approved physical management intervention on Resident A. He acknowledged his employment was terminated, but felt it was unfair.

On 7/7/2022, I interviewed Victoria Pirlot and Ashanti Turman. They both stated they did not witness the physical altercation involving Resident A and staff Stephen Armstead. However, staff Victoria Pirlot stated she heard staff Stephen Armstead say to Resident A, “come hit me, so I can beat your ass.” Staff Ashanti Turman stated she heard staff Stephen Armstead swearing and yelling at Resident A, but she had no colorful specifics.

On 6/30/2022, I interviewed Resident A’s guardian as part of SIR2022A0575026. She expressed satisfaction with Resident A’s placement and services.

On 7/7/2022, I conducted an exit conference with licensee designee, Don Adams. He stated Stephen Armstead’s employment has been terminated due to swearing at Resident A and using non-approved NCI (non-violent crisis intervention) physical management on Resident A.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.
ANALYSIS:	By staff Stephen Armstead’s own admission, he mistreated Resident A.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

An acceptable corrective action plan was received; therefore, I recommend no change in the status of the license.



Jeffrey J. Bozsik
Licensing Consultant

Date: 7/7/2022

Approved By:



Ardra Hunter
Area Manager

Date: 7/14/2022