



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 15, 2022

David Paul
Hope Network Behavioral Health Services
PO Box 890
3075 Orchard Vista Drive
Grand Rapids, MI 49518-0890

RE: License #: AL700092850
Investigation #: 2022A0467040
Harbor Point Intensive East Unit

Dear Mr. Paul:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Anthony Mullins".

Anthony Mullins, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT
THIS REPORT CONTAINS SEXUALLY EXPLICIT CONTENT**

I. IDENTIFYING INFORMATION

License #:	AL700092850
Investigation #:	2022A0467040
Complaint Receipt Date:	05/23/2022
Investigation Initiation Date:	05/23/2022
Report Due Date:	07/22/2022
Licensee Name:	Hope Network Behavioral Health Services
Licensee Address:	PO Box 890 3075 Orchard Vista Drive Grand Rapids, MI 49518-0890
Licensee Telephone #:	(161) 643-0795
Administrator:	Katherine Frazier
Licensee Designee:	Katherine Frazier
Name of Facility:	Harbor Point Intensive East Unit
Facility Address:	17160 130th Avenue Nunica, MI 49448
Facility Telephone #:	(616) 847-4460
Original Issuance Date:	01/05/2001
License Status:	REGULAR
Effective Date:	07/14/2021
Expiration Date:	07/13/2023
Capacity:	15
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Staff member Brianna Boone sent Resident A nude pictures and engaged in a sexual relationship with him.	Yes
Additional Findings	Yes

III. METHODOLOGY

05/23/2022	Special Investigation Intake 2022A0467040
05/23/2022	Special Investigation Initiated - Telephone
05/23/2022	APS Referral This complaint was received from APS.
05/26/2022	Inspection Completed On-site
07/15/2022	Exit conference completed with licensee designee, David Paul

ALLEGATION: Staff member Brianna Boone sent Resident A nude pictures and engaged in a sexual relationship with him.

INVESTIGATION: On 5/23/22, I received a denied Adult Protective Services (APS) complaint from the BCAL online complaint system. The complaint stated that on 5/21/22, Resident A had in his possession naked pictures of Ms. Boone, as well as images and videos of other sex acts that were sent to him by Ms. Boone. Resident A disclosed that there had been many encounters where he and Ms. Boone engaged in sexual penetration while Ms. Boone was working. Ms. Boone was interviewed by the Ottawa County Sheriff’s Department and confessed to the allegations. Ms. Boone reportedly stated that she should have not engaged Resident A in such a manner. Ms. Boone has been suspended and is not allowed to be near Resident A.

On 5/23/22, I reviewed two incident reports discussing the concerns listed above. On the same day, I spoke to David Paul, licensee designee of the facility. Mr. Paul stated that on Saturday, 5/21/22 he came into the facility and interviewed Resident A, who confirmed the allegations. Ottawa County Sheriff’s Department was called and Deputy Scott Ippel and Detective Dave Bytwerk arrived at the facility. Resident A’s phone was confiscated by Ottawa County Sheriff’s Department and there were pictures of Ms. Boone completely clothed, as well as pictures of her nude. Mr. Paul stated that Detective Bytwerk showed him a picture of Ms. Boone’s face only to confirm if that was in fact her, to which he confirmed. Mr. Paul stated that Detective Bytwerk interviewed Ms. Boone and she admitted to having a sexual relationship with Resident A in January of 2022. However, Resident A reportedly told staff at Harbor Point that his sexual relationship with Ms. Boone began in June of 2021. As

a result of this incident, Mr. Paul stated that the Ottawa County Sheriff's Department is submitting a criminal sexual conduct complaint to the assisting prosecuting attorney in an attempt to have charges filed against Ms. Boone. Mr. Paul stated that Ms. Boone has worked for Hope Network for approximately five years. Throughout her time with Hope Network, Ms. Boone has not had any sexual complaints against her. The only complaints Ms. Boone had against her were from other staff members accusing her of being rude to them. Mr. Paul stated that he had no known indications of inappropriate behavior between Ms. Boone and Resident A.

Mr. Paul stated that Resident A disclosed to staff member Chavaun Gordon that he was sleeping with five staff members but only named three. Resident A showed Ms. Gordon nude pictures of Ms. Boone on his phone to prove his point.

Mr. Paul stated that Resident A accused staff member, Vaniqua Davis of stealing \$650 from him during a room check although staff member Calvin Jackson did room checks and Mr. Paul has documentation that confirms this. Resident A also accused Ms. Davis of trying to kiss him as well as offering him a "blow job." It should be noted that Resident A initially denied Ms. Davis being involved with him on Friday, 5/20/22 and changed his statement on 5/21/22. Detective Bytwerk interviewed Resident A regarding this and he remained adamant that Ms. Davis offered him oral sex to prove that she didn't tell on him for reportedly being intoxicated around the same time. When Resident A was sent to the ER under the suspicion of being intoxicated, he refused to give his name, DOB, a urine sample, or any identifying information. Therefore, the hospital was unable to confirm what was in his system but Mr. Paul stated it was obvious that he was under the influence of a substance. Mr. Paul stated that Resident A refused to give a urine sample until Monday, 5/23/22, which came back clean. The urine sample was completed 72 hours after Resident A had presented with symptoms of being intoxicated. Mr. Paul stated that Resident A also accused staff member Amber Burch of selling him meth/methadone through the mail, to which she denied.

On 5/24/22, I received a voicemail from Mr. Paul. He stated that he just got off the phone with Karen Currington from MDHHS (Recipient Rights). She's coming out to the program tomorrow morning around 10:30 am to interview Resident A and other staff members about the allegations.

On 5/25/22, I spoke to licensee designee, David Paul. Mr. Paul informed me that Resident A will likely discharge from the facility tomorrow morning to go to the Center for Forensic Psychiatry in Saline Michigan. I informed Mr. Paul that I would be at the facility tomorrow morning to speak to Resident A prior to his departure.

On 5/26/22, I made an announced onsite investigation to the facility. Upon arrival, staff assisted me to a conference room and minutes later, Resident A was brought to the room as well. Introductions were made with Resident A and he agreed to discuss the allegations. Resident A stated that he has been at the facility since October 2020. Resident A immediately confirmed that he and staff member Brianna Boone

had a sexual relationship and that she initiated it. Resident A stated that the relationship between he and Ms. Boone started in May of 2021 when Ms. Boone reportedly asked him to come to the west unit to bowl with her. Resident A stated that none of the other residents wanted to bowl so it was just the two of them. While bowling, Resident A stated that Ms. Boone told him, "you know I've had my eye on you for a while? I know you're not crazy. I can be that girl for you in here since I know it gets lonely." Resident A stated that Ms. Boone then asked him, "when was the last time you had sex?" Resident A stated that Ms. Boone continued as she told him that she thought he was "sexy" and that she could "do all of that and more." After making sexual advances at him, Resident A stated that Ms. Boone wrote her phone number on a piece of paper and gave it to him.

Three days later, Resident A stated that he initiated a conversation with her via text. During the text message conversation, Ms. Boone reportedly told Resident A that she was single and wanted more than a friendship with him. Resident A stated that the text message conversation eventually led to Ms. Boone sending him nude pictures of herself. Resident A stated that he exchanged nude photos with Ms. Boone by sending her two "dick pictures." Resident A stated that the flirting between he and Ms. Boone continued and eventually led to them having sex for the first time in June 2021. Resident A stated that during the first time he and Ms. Boone had sex, she was working on 3rd shift. At approximately 1:30 am, Ms. Boone reportedly took him to what he called the activity/group room where the pool table is located. While there, Resident A stated that Ms. Boone performed oral sex on him, which was immediately followed with sexual intercourse. Resident A stated that Ms. Boone "bent over and I hit from the back."

After the first sexual encounter between Resident A and Ms. Boone, he stated that she started coming to his room and kissing him. The encounters continued to become more intense as Resident A stated the kissing turned into Ms. Boone "jacking me off and then she started giving me oral sex." While Ms. Boone was groping him, Resident A stated that Ms. Boone "had me rub on her vagina." Not only was the relationship between he and Ms. Boone occurring while she was on the clock working, Resident A stated that he and Ms. Boone were also talking via Facebook messenger every night. Resident A stated that he and Ms. Boone would have "video sex" via Facebook messenger approximately once or twice per week. Resident A stated that although their first sexual encounter happened on 3rd shift, most of them occurred on first or second shift. Resident A stated that Ms. Boone would come from the west unit approximately three times per day to "do what she did to me." Resident A stated that other staff members would be at their desk and not paying attention to them. Resident A stated that Ms. Boone would come in his room at 6:00 am to wake him up. While doing so, she would kiss him. Resident A stated that Ms. Boone would use any excuse to come see him. Resident A stated that this continued until December 2021 when staff switched his room to line of sight of staff. Since starting a sexual relationship with Ms. Boone, Resident A stated "every shift she worked, she found a way to at least give me a kiss." Resident A then

added that the last time Ms. Boone worked 3rd shift, “we kissed and she played with my dick.”

I asked Resident A why he waited until now to provide this information regarding his relationship with Ms. Boone. Resident A stated that he recently received a phone call from an unknown friend of Ms. Boone’s. Ms. Boone’s unknown friend told him that Ms. Boone was cheating on him with the manager at the facility, Christopher Thomas and this is how she received employee of the month. Resident A stated that he asked Ms. Boone directly about the phone call he received from her unknown friend and told her that he would get her fired. Resident A stated that Ms. Boone responded by denying that she was cheating on him and she also threatened to have him killed if he got her fired. Resident A stated that Ms. Boone told him, “if I did have sex with (Mr. Thomas) I’m 31-years-old, you can’t satisfy me because you’re in here,” referring to Harbor Point. Resident A stated that Ms. Boone threatening him gives him anxiety. Resident A stated that his last time talking to Ms. Boone was on Friday afternoon (5/20/22). On this same night, Resident A stated that he told staff member Chavaun Gordon about his relationship with Ms. Boone. Resident A stated that he also showed Ms. Gordon nude pictures of Ms. Boone, who happens to be her cousin.

Resident A stated that approximately four months ago, staff member Vaniqua Davis came to him and said “I know about you and (Ms. Boone). I look better than her and my pussy is better than hers. That bitch is ugly, why are you messing with her?” Resident A stated that he responded to Ms. Davis by telling her that he was in a relationship and that he did not want to “mess” with her. Since this conversation with Ms. Davis, Resident A stated that he has been getting the “cold shoulder” from her.

Resident A stated that this past Friday night, 5/20/22, he fell asleep around 6:00 pm or 7:00 pm. While he was asleep, Resident A stated that Ms. Davis did a room check because he reportedly smelled like alcohol. Resident A denied smelling like alcohol. Resident A stated that he ended up going to the hospital because, “I was heartbroken” over Ms. Boone, which caused him to not be friendly towards staff. While at the ER, Resident A stated that he used his “vape pen” and police came and spoke to him. Per Resident A, the police stated that he didn’t smell drunk, and he was able to return to the facility. Resident A stated that he offered to take a urine test to clear his name “but staff said no.” Resident A stated that he confronted Ms. Davis when he returned from the hospital by asking her, “why did you lie on me about drinking?” Resident A stated that Ms. Davis then told him to go into his room, to which he did and she followed. While in his room, Resident A stated that Ms. Davis tried to kiss him and stated, “you know I like you. What do I have to do, suck your dick to prove that I didn’t do it?” Resident A reportedly responded to Ms. Davis by stating, “get the fuck out” of his room.

Resident A stated that Ms. Davis reportedly told someone that he tried to kiss her and grab her ass, to which he denied. Resident A stated, “if I tried to do that, why would they let her do room checks on me the whole night?” Except for Ms. Boone

and Ms. Davis, Resident A was adamant that no other staff members made a sexual advance towards him, despite his statements to other people. Resident A did not list concerns for staff member Amber Burch although he accused her of selling him drugs through the mail in the past. On 7/14/22, I spoke to Ms. Burch via phone she denied the allegations.

On 7/14/22, I reviewed statements from the following staff members: Deon Watts, Chavaun Gordon, Amber Burch, and Vaniqua Davis. All four staff members heard Resident A state he was having sex with Ms. Boone and/or he had nude pictures of her on his phone. Mr. Watts stated that Resident A showed Ms. Gordon pictures of Ms. Boone on his phone. Ms. Gordon stated that Resident A showed him pictures of a woman that appeared to be Ms. Boone. Ms. Gordon stated that the pictures were pictures from social media and “then they go on to look like panty and bra pictures, and then nude pics of body parts” that did not show a face. Ms. Gordon stated that Resident A then showed her text messages between a contact named Molly, “but in the conversation you can see (Resident A) calling the person (Ms. Boone).” Resident A told Ms. Gordon that he had videos of Ms. Boone as well if she wanted to see and she declined.

On 7/14/22, I spoke to staff member Vaniqua Davis via phone. Ms. Davis denied that she offered Resident A oral sex or made statements to him about being better than Ms. Boone. Ms. Davis stated that she had no idea as to why Resident A would say that. Ms. Davis stated that she had no knowledge of Resident A and Ms. Boone engaging in a sexual relationship. Ms. Davis shared that Resident A asked her for a kiss and to grab her “ass” and she denied his request. Ms. Davis stated that staff member Calvin Jackson was present when Resident A made this statement to her. Ms. Davis stated that she no longer works at Harbor Point because she quit due to being tired of all the rumors that were starting.

After Resident A discharged to his new facility, he accused staff member Deon Watts of purchasing a bottle of Crown Royal Apple whisky and drinking some together. On 7/14/22, I spoke to Mr. Watts via phone. He immediately denied the allegations made against him. Mr. Watts stated that he spoke to Resident A about him smelling like liquor. Resident A told him that he had a pint of Bacardi that he received in a package that staff didn’t check. Mr. Watts stated that he told Resident A, “if I see him with liquor, I’m telling.” Mr. Watts stated that this caused Resident A to become upset. Mr. Watts stated that Resident A called him a “snitch ass nigga” and an “uncle Tom,” in addition to threatening him. Mr. Watts stated that Resident A spoke highly of him prior to this incident, even recommending he become a supervisor. Mr. Watts was adamant that he never bought any alcohol for Resident A.

On 7/14/22, I spoke to licensee designee, David Paul. He confirmed that staff member Brianna Boone resigned prior to being fired. He also stated that staff member Christopher Thomas is no longer employed by Hope Network.

On 7/15/22, I conducted an exit conference with licensee designee, David Paul. He was informed of the investigative findings and agreed to complete a corrective action plan by 7/22/22.

APPLICABLE RULE	
R 400.15305	Resident protection.
	(1) A resident shall be assured privacy and protection from moral, social, and financial exploitation.
ANALYSIS:	<p>Resident A disclosed that he and Ms. Boone engaged in a sexual relationship.</p> <p>Ms. Boone admitted to Ottawa County Sheriff's Detective that she engaged in a sexual relationship with Resident A.</p> <p>Licensee designee, David Paul stated that he had no prior knowledge of Ms. Boone engaging in a sexual relationship with Resident A.</p> <p>Since this complaint was filed, Ms. Boone resigned prior to being terminated and no longer has physical access to Resident A. The Ottawa County Sheriff's Department is attempting to have Ms. Boone charged with criminal sexual conduct. Resident A transferred to The Center for Forensic Psychiatry in Saline Michigan on 5/26/22.</p>
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION: While investigating the allegation listed above on 5/26/22, Resident A stated that on or around 5/20/22, staff member Heather Jones “showed up out of the blue and cussed me out” while accusing him of being a drunk liar. Resident A stated that he was smoking a cigarette and Ms. Jones called him a “stupid liar” or “fucking liar.” Resident A stated that he never reported it because another staff member reported it after hearing Ms. Jones disrespect him. Resident A stated that Ms. Jones stated, “I can say whatever I want, I’m not a supervisor anymore.

Resident A also stated that on or around 5/19/22, while in his “work crew” group, he asked staff member Cynthia Merrill if he got see the amount of hours he’s worked. After reviewing his hours, Resident A stated that Ms. Merrill documented less time than he actually worked. Resident A stated that he asked Ms. Merrill if she could add the correct time to his time sheet and she reportedly stated, “can’t you see I’m on my

phone?" Resident A stated that Ms. Merrill told him to "be in a kid's place and go play. Don't worry about what I'm doing on my phone." Resident A stated that he responded to Ms. Merrill by stating, "fuck you bitch." Resident A stated that Ms. Merrill responded to him by saying, "no fuck your mom. She's a bitch." Resident A stated that he feels Ms. Merrill was intentionally cutting his time in an attempt to irritate him.

I reviewed an incident report that was completed by staff member Herman Dockery on 5/19/22. Mr. Dockery stated that he heard Ms. Merrill telling Resident A that "it's none of your fucking business" and "your mom is a bitch" in response to comments Resident A made to her. Mr. Dockery stated that Ms. Merrill stated to Resident A "since I'm a bitch, call me miss bitch."

I also reviewed four statements made by the following staff members: Marivell Pittman, Jessica Brink, Natassha Riley, and Ricky Martin. Ms. Pittman stated that on 5/19/22, she witnessed Resident A and Ms. Merrill exchange words over Resident A's hours in work crew. During the exchange, Ms. Pittman stated that Ms. Merrill yelled at Resident A and called his mother a "bitch" after Resident A called her the degrading name. Ms. Pittman stated that Ms. Merrill stated to Resident A "call me Ms. Bitch." Ms. Brink stated that Resident A was doing work crew when she heard him and Ms. Merrill arguing over changing his music. Ms. Brink stated that Resident A and Ms. Merrill started yelling at each other and Ms. Merrill told Resident A to "fuck off and that his mom is a bitch." Ms. Riley stated that it was unclear to her how the dispute started but she could hear Resident A and Ms. Merrill calling each other "bitches." Mr. Martin stated that he did not physically see anything, but he did hear Resident A and Ms. Merrill yelling at each other. Mr. Martin stated that Resident A said to Ms. Merrill, "did you call my mom a bitch?" Ms. Merrill responded to Resident A stating, "if you are going to call me a bitch, call me Ms. Bitch." Mr. Martin stated that she heard Ms. Merrill being rude to Resident A "all day for no reason."

On 7/14/22, I spoke to staff member Amber Burch via phone. She confirmed that staff member Heather Jones stated to Resident A, "I can say whatever the hell I want. I'm no longer in management." Ms. Burch stated that Ms. Jones also had a smirk on her face when making the statement to Resident A. Ms. Burch stated that Ms. Jones also called Resident A "dumbass" and told him "you really can't be that dumb."

On 7/14/22, I spoke to licensee designee, David Paul. He confirmed that staff members Heather Jones and Cynthia Merrill are no longer employed by Hope Network.

On 7/15/22, I conducted an exit conference with licensee designee, David Paul. He was informed of the investigative findings and agreed to complete a corrective action plan by 7/22/22.

APPLICABLE RULE	
R 400.15305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	<p>Resident A stated that Ms. Jones yelled at him and called him a “fucking liar” on or around 5/20/22.</p> <p>Ms. Burch confirmed that she heard Ms. Jones call Resident A “dumbass.” She also heard Ms. Jones say, “I can say whatever the hell I want, I’m no longer in management.”</p> <p>Resident A stated that Ms. Merrill called his mother a “bitch” after he referred to her as the same name.</p> <p>Four other staff members confirmed that Ms. Merrill called Resident A’s mother a bitch, told him to “fuck off” or called him a bitch directly. Therefore, a preponderance of evidence exists to support the allegation. Ms. Jones and Ms. Merrill are no longer employed through Hope Network.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change to the current license status.

Anthony Mullins

07/15/2022

Anthony Mullins
Licensing Consultant

Date

Approved By:

Jerry Hendrick

07/15/2022

Jerry Hendrick
Area Manager

Date