



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

June 29, 2022

Patricia Thomas  
Quest, Inc  
36141 Schoolcraft Road  
Livonia, MI 48150-1216

RE: Application #: AS820410264  
**Donna**  
**19414 Donna**  
**Livonia, MI 48157**

Dear Mrs. Thomas:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 4 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in cursive script, appearing to read "Denasha Walker".

Denasha Walker, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Pl. Ste 9-100  
3026 W. Grand Blvd  
Detroit, MI 48202  
(313) 300-9922

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
LICENSING STUDY REPORT**

**I. IDENTIFYING INFORMATION**

**License #:** AS820410264

**Applicant Name:** Quest, Inc

**Applicant Address:** 36141 Schoolcraft Road  
Livonia, MI 48150-1216

**Applicant Telephone #:** (734) 838-3400

**Administrator/Licensee Designee:** Patricia Thomas

**Name of Facility:** Donna

**Facility Address:** 19414 Donna  
Livonia, MI 48157

**Facility Telephone #:** (734) 469-4182  
09/13/2021

**Application Date:**

**Capacity:** 4

**Program Type:** DEVELOPMENTALLY DISABLED  
MENTALLY ILL  
AGED

## II. METHODOLOGY

09/13/2021	Enrollment
09/13/2021	Application Incomplete Letter Sent 1326 & RI030 for Patricia, AFC100 for Michele
09/13/2021	Contact - Document Sent 1326, RI030, AFC100
09/27/2021	Contact - Document Received 1326, AFC100 (P. Thomas needs to still get new fps)
10/11/2021	Contact - Document Received New fps for Patricia
10/18/2021	Application Incomplete Letter Sent mail and email
11/16/2021	Contact - Document Received
01/06/2022	Contact - Telephone call made Linda Guldner, Quest Inc Operations Assistant
01/06/2022	Contact - Document Received
01/31/2022	Inspection Completed On-site
01/31/2022	Inspection Completed-BCAL Sub. Compliance
03/18/2022	Inspection Completed On-site additional repairs needed
06/23/2022	Application Complete/On-site Needed
06/23/2022	Inspection Completed-BCAL Full Compliance

## III. DESCRIPTION OF FINDINGS & CONCLUSIONS

### A. Physical Description of Facility

Donna, is a ranch style home located at 19414 Donna Livonia, MI 48152; Wayne County, in a residential area of Metro Detroit. The home has red brick and white vinyl exterior with an enclosed porch, fenced backyard, single car driveway and detached garage.

The home has four bedrooms, kitchen, dining area, living room and two bathrooms. There are two means of egress, the main entrance located in the front of the home and the side door located on the North side of the home. The home utilizes public water and sewage disposal.

The furnace and hot water heater are located in the basement with a 1-3/4 inch solid core door equipped with an automatic self-closing device and positive latching hardware located at the top of the stairs. The facility is equipped with interconnected, hardwire smoke detection system, with battery back-up, which was installed by a licensed electrician and is fully operational.

This home is not wheelchair accessible.

Resident bedrooms were measured during the on-site inspection and have the following dimensions:

Bedroom #	Room Dimensions	Total Square Footage	Total Resident Beds
North	8.83 x 10.75	95	1
South	10.42 x 10.33	108	1
Southeast	13.33 x 9.92	132	1
East	9.75 x 14.17	138	1

The living, dining, and sitting room areas measure a total of 318 square feet of living space. This exceeds the minimum of 35 square feet per resident requirement.

Based on the above information, it is concluded that this facility can accommodate **four (4)** residents. It is the licensee's responsibility not to exceed the facility's licensed capacity.

## **B. Program Description**

Admission and discharge policies, program statement, refund policy, personnel policies, and standard procedures for the facility were reviewed and accepted as written. The applicant intends to provide 24-hour supervision, protection and personal care to **four (4)** female ambulatory adults whose diagnosis is mentally ill, developmentally disabled or aged, in the least restrictive environment possible. The program will include social interaction skills, personal hygiene, personal adjustment skills, and public safety skills. A personal behavior support plan will be designed and implemented for each resident's social and behavioral developmental needs. Residents will be referred from: (Detroit Wayne Integrated Health Network).

If required, behavioral intervention and crisis intervention programs will be developed as identified in the assessment plan. These programs shall be implemented only by trained staff, and only with the prior approval of the resident, guardian, and the responsible agency.

Quest, Inc will provide all transportation for program and medical needs. The facility will make provision for a variety of leisure and recreational equipment. It is the intent of Quest, Inc to utilize local community resources including public schools and libraries, local museums, shopping centers, and local parks. These resources provide an environment to enhance the quality of life and/or increase the independence of residents.

**C. Applicant and Administrator Qualifications**

The applicant is Quest, Inc., which is a “Non-Profit Corporation” was established in Michigan, on 06/29/1983. The applicant submitted a financial statement and established an annual budget projecting expenses and income to demonstrate the financial capability to operate this adult foster care facility.

The Board of Directors of Quest, Inc., has submitted documentation appointing Patricia Thomas as Licensee Designee and Michele Smith as the Administrator of the facility.

A licensing record clearance request was completed with no lein convictions recorded for Patricia Thomas the licensee designee and Michele Smith the administrator. The Patricia Thomas and Michele Smith submitted a medical clearance request with statements from a physician documenting their good health and current TB-tine negative results.

Patricia Thomas and Michele Smith have provided documentation to satisfy the qualifications and training requirements identified in the administrative group home rules.

The licensee designee is the current licensee designee for the following facilities:

Facility Name/	Population	Original License Date/ Facility Status
Pontiac Trail AS810013410	Developmentally Disabled Physically Handicapped	8/24/1992-Active
Dover AS820393001	Developmentally Disabled Physically Handicapped Mentally III	10/05/2018- Active
Llewelyn AS630392913	Developmentally Disabled Physically Handicapped Mentally III	9/27/2019-Active
Riverdale AS820383337	Developmentally Disabled Physically Handicapped Mentally III	8/05/2016-Active
Meadowood AS630378443	Developmentally Disabled Physically Handicapped Aged	10/01/2015- Active

Addison AS630384916	Developmentally Disabled Physically Handicapped Mentally III	7/26/2017-Active
Michael's House AS810368875	Developmentally Disabled Physically Handicapped Mentally III	2/19/2015-Active
Dodge Park AIS AS500284586	Developmentally Disabled Physically Handicapped	9/26/2006-Active
Bell Coney AS630271574	Developmentally Disabled Physically Handicapped	1/25/2005-Active
Schley AS820247241	Developmentally Disabled Mentally III	4/01/2002-Active
Barbara Home AS820013731	Developmentally Disabled Physically Handicapped	3/25/1985-Active
Milburn Home AS820014532	Developmentally Disabled Physically Handicapped	1/01/1993-Active
Leroy AIS Home AS820014530	Developmentally Disabled Physically Handicapped	11/16/1992-Active
Glengarry CLF AS810091565	Developmentally Disabled Physically Handicapped	1/17/2000-Active
Montebello AFC AS820013501	Developmentally Disabled Physically Handicapped	4/27/1981-Active
Belair Home AS820014032	Developmentally Disabled Physically Handicapped Mentally III Alzheimer's Aged	3/11/1988-Active
Fisher Estates CLF AS500015318	Developmentally Disabled Physically Handicapped	4/01/1994-Active
Pardee Home AS820015751	Developmentally Disabled Physically Handicapped	9/22/1994-Active
Weyer AFC AS500012000	Developmentally Disabled Physically Handicapped	2/19/1991-Active
Notre Dame Group AS820014227	Developmentally Disabled Physically Handicapped	10/2/1989-Active
Dequindre Group AS630012402	Developmentally Disabled	5/23/1984-Active
Hickory Ridge AS630392925	Developmentally Disabled Physically Handicapped Mentally III Aged	11/21/2019-Active

Perry Lake AS630066923	Developmentally Disabled Mentally III	12/14/1995-Active
---------------------------	--	-------------------

The administrator is the current administrator for the following facilities:

Facility Name/	Population
Troy AS820405972	Developmentally Disabled Physically Handicapped Mentally III
Barbara Home AS820013731	Developmentally Disabled Physically Handicapped
Riverdale AS820383337	Developmentally Disabled Physically Handicapped Mentally III
Kinloch AS820405791	Developmentally Disabled Physically Handicapped Aged Alzheimer

The staffing pattern for the original license of this 4-bed facility is adequate and includes a minimum of 1 staff –to- 4 residents per shift. All staff shall be awake during sleeping hours.

Quest, Inc., acknowledges an understanding of the training and qualification requirements for direct care staff prior to each person working in the facility in that capacity or being considered as part of the staff –to- resident ratio.

Quest, Inc., acknowledged an understanding of the responsibility to assess the good moral character of employees and contractors who have regular, ongoing, “direct access” to residents or the resident information or both. The licensing consultant provided technical assistance on the process for obtaining criminal record checks utilizing the Michigan Long Term Care Partnership website ([www.miltcpartnership.org](http://www.miltcpartnership.org)), L-1 Identity Solutions™ (formerly Identix ®), and the related documents required to be maintained in each employees record to demonstrate compliance.

Quest, Inc., acknowledges an understanding of the administrative rules regarding medication procedures and that only those direct care staff that have received medication training and have been determined competent by the licensee, can administer medication to residents. In addition, Quest, Inc., has indicated that resident medication will be stored in a locked cabinet and that daily medication logs will be maintained on each resident receiving medication.

Quest, Inc., acknowledges their responsibility to obtain all required documentation and signatures that are to be completed prior to each direct care staff or volunteer working with residents. In addition, the applicant acknowledges their responsibility to maintain a current employee record on file in the home for the licensee,

administrator, and direct care staff or volunteer and the retention schedule for all of the documents contained within each employee's file.

Quest, Inc., acknowledges an understanding of the administrative rules regarding informing each resident of their resident rights and providing them with a copy of those rights. Quest, Inc., indicated that it is their intent to achieve and maintain compliance with these requirements.

Quest, Inc., acknowledges an understanding of the administrative rules regarding the written and verbal reporting of incidents and accidents and the responsibility to conduct an immediate investigation of the cause. Quest, Inc., has indicated their intention to achieve and maintain compliance with the reporting and investigation of each incident and accident involving a resident, employee, and/or visitor.

Quest, Inc., acknowledges an understanding of the administrative rules regarding the handling of resident funds and valuables and intends to comply.

Quest, Inc., acknowledges their responsibility to obtain all of the required forms and signatures that are to be completed prior to, or at the time of each resident's admission to the home as well as the required forms and signatures to be completed for each resident on an annual basis. In addition, Quest, Inc., acknowledges their responsibility to maintain a current resident record on file in the home for each resident and the retention schedule for all of the documents contained within each resident's file.

Quest, Inc., acknowledges their responsibility to provide a written discharge notice to the appropriate parties when a 30-day or less than 30-day discharge is requested.

#### **D. Rule/Statutory Violations**

Compliance with the licensing act and administrative rules related to the physical plant has been determined. Compliance with administrative rules related to quality of care will be assessed during the temporary license period



**IV. RECOMMENDATION**

I recommend issuance of a temporary license to this AFC adult small group home (capacity 1-4).



6/24/2022

---

Denasha Walker  
Licensing Consultant

Date

Approved By:



6/29/2022

---

Ardra Hunter  
Area Manager

Date