

GRETCHEN WHITMER
GOVERNOR

# STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

July 05, 2022

Yeshi Bedada 1446 Emerald Ave. NE Grand Rapids, MI 49505

> RE: License #: AS410397841 Investigation #: 2022A0467047

> > Angel Care Adult Foster Home III

Dear Mrs. Bedada:

Attached is the Special Investigation Report for the above referenced facility. Due to the severity of the violations, disciplinary action against your license is recommended. You will be notified in writing of the department's action and your options for resolution of this matter.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

Anthony Mullins, Licensing Consultant Bureau of Community and Health Systems

Unit 13, 7th Floor

350 Ottawa, N.W.

inthony Mullin

Grand Rapids, MI 49503

enclosure

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

#### I. IDENTIFYING INFORMATION

License #:	AS410397841
Investigation #:	2022A0467047
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Complaint Receipt Date:	06/22/2022
Investigation Initiation Date:	06/22/2022
investigation initiation bate.	00/22/2022
Report Due Date:	08/21/2022
Licensee Name:	Veshi Pedada
Licensee Name.	Yeshi Bedada
Licensee Address:	1446 Emerald Ave. NE
	Grand Rapids, MI 49505
Licensee Telephone #:	(616) 337-4247
Electrices Telephone #.	(818) 881 1211
Administrator:	Yeshi Bedada
Licensee Designee:	Yeshi Bedada
Licensee Designee.	resili bedada
Name of Facility:	Angel Care Adult Foster Home III
Encility Address:	545 College Avn NE
Facility Address:	Grand Rapids, MI 49503
Facility Telephone #:	(616) 337-4247
Original Issuance Date:	07/11/2019
License Status:	1ST PROVISIONAL
Effective Date:	06/21/2022
	00,2 1/2022
Expiration Date:	12/20/2022
Canacity:	5
Capacity:	5
Program Type:	DEVELOPMENTALLY DISABLED
	MENTALLY ILL AGED
	NOLD

## II. ALLEGATION(S)

Violation Established?

Resident are left in the home without staff supervision.	Yes

### III. METHODOLOGY

06/22/2022	Special Investigation Intake 2022A0467047
06/22/2022	Special Investigation Initiated - On Site
06/23/2022	Bryan Khaler from Kent County APS was notified of the investigation
07/05/2022	Exit conference completed with licensee designee, Yeshi Bedada.

ALLEGATION: Residents are left in the home without staff supervision.

**INVESTIGATION:** On 6/22/22, I was investigating allegations related to staffing concerns at Angel Care Adult Foster Home I (AS41039771), which is owned by Yeshi Bedada. While there, Mrs. Bedada told me that her employee, Mr. Benzo was working at her duplex, which consists of both Angel Care Adult Foster Home II (AS410397772) and Angel Care Adult Foster Home III (this facility) by himself this morning. Mrs. Bedada's husband, Mr. Guleta Kuratu reportedly replaced Mr. Benzo this morning after they returned from the bank.

On 6/22/22, at 2:06 pm, I made a call to Mrs. Bedada's employee, Mr. Benzo. I asked Mr. Benzo if he could tell me the last time he worked at any of the three AFC homes owned by Mrs. Bedada. Mr. Benzo stated that his last time working at any of Mrs. Bedada's AFC homes was either 6/15/22 or 6/16/22. Mr. Benzo stated that he worked simultaneously at Angel Care Adult Foster Home II and Angel Care Adult Foster Home III (this facility) by himself on the days listed above. Mr. Benzo was adamant that he did not work at the facility today (6/22) for Mrs. Bedada.

On 6/22/22, I made an unannounced onsite investigation to the facility. Upon arrival, Resident A was walking inside the home and introductions were made. He remembered me from the previous investigation (#2022A0467037) at the home and allowed entry. I immediately noticed that the home did not have any staff present. Resident A confirmed that there were no staff in the home. Resident A also confirmed that he and other residents have been in the home without staff recently "because they (Mrs. Bedada and her husband) have other houses they go to but we get our meals and our medicine." Resident A stated that although he and other residents are in the home by themselves at times, Mrs. Bedada and her husband does come to check on them and "make sure we're doing okay."

Resident A stated that Mrs. Bedada and her husband, Mr. Karatu were the only staff members at the home today. Resident A stated that he and the other residents were served lunch at 1:00 pm "and they left," referring to Mrs. Bedada and her husband. It should be noted that I was at the home after 3:00 pm, meaning that the residents were unsupervised for at least two hours. I thanked Resident A for his time and concluded the interview.

After speaking to Resident A, I spoke to Resident B. Resident B stated that he has lived at the home for one year, but he did not recall seeing me during the previous investigation. Resident B confirmed that there were no staff in the home and that he had no idea as to their (staff) whereabouts. Resident B stated that Mrs. Bedada and her husband were the only staff members he saw at the home today. Resident B stated his last time seeing staff in the home was "a few hours ago" during lunch time. I asked Resident B how often he and other residents are left at the home without staff supervision and he stated daily. Resident B stated he is unsure as to where staff go when they leave the home. I thanked Resident B for his time and concluded the interview.

After speaking to Resident B, I spoke to Resident C. Resident C confirmed that there were no staff in the home and he was unsure of their whereabouts. Resident C stated that the only staff members he saw today were Mrs. Bedada and her husband. Resident C stated that he and other residents are left alone daily and staff don't tell them where they're going. I thanked Resident C for his time and concluded the interview.

After interviewing Resident A, B and C, I spoke to Mrs. Bedada via phone. I explained to her that I spoke to Mr. Benzo and he denied working at the home this morning. Mrs. Bedada remained adamant that Mr. Benzo worked at the home this morning and stated, "maybe there's a language barrier." I then explained to Mrs. Bedada that Mr. Benzo clearly explained that he has not worked at the home since 6/15/22 or 6/16/22. I also explained to Mrs. Bedada that her residents did not see Mr. Benzo in the home today. I asked Mrs. Bedada three times if Mr. Benzo and her residents were lying to me since they had different explanations than she did. Mrs. Bedada did not answer the question. I asked Mrs. Bedada if she could explain why there isn't any staff at the home right now and she stated that she was down the street at Angel Care Adult Foster Care Home I (AS410397771) having lunch. I explained to Mrs. Bedada that her recent corrective action plan states that she will have staff at the home at all times and she has failed to comply with this. I explained to Mrs. Bedada that I would follow-up with her regarding the outcome of the investigation as soon as possible.

On 6/23/22, I spoke to Kent County APS worker, Bryan Khaler via phone and informed him of the investigation.

On 07/05/2022, I conducted an exit conference with the owner, Yeshi Bedada. She was informed of the investigative findings. I explained the revocation process to Mrs. Bedada, including her options to file an appeal to my findings and request a compliance conference or a hearing before an administrative law judge. Mrs. Bedada stated that she already started a new business and plans to rent her home out. Therefore, she plans to notify her residents, their guardians and case managers that they need to find placement elsewhere. Mrs. Bedada was adamant that I do not contact her anymore.

APPLICABLE RUI	APPLICABLE RULE	
R 400.14206	Staffing requirements.	
	(1) The ratio of direct care staff to residents shall be adequate as determined by the department, to carry out the responsibilities defined in the act and in these rules and shall not be less than 1 direct care staff to 12 residents and children who are under the age of 12 years.	

ANALYSIS:	On 6/22/22, I observed Resident A, B and C in the home without staff supervision. Resident A, B and C each confirmed that staff were not home. Resident A stated that he and other residents are left alone due to Mrs. Bedada and her husband having to attend to their other homes. Resident B and C confirmed that they are left without staff supervision daily.  Mrs. Bedada was adamant that Mr. Benzo worked at the home on the morning of 6/22/22. However, Mr. Benzo stated that he has not worked at the home since 6/15/22 or 6/16/22. Resident A, B, and C all confirmed that Mrs. Bedada and her husband were the only staff members at the home on 6/22/22. Therefore, there is a preponderance of evidence to support the allegation.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED (Special Investigation Report #2022A0467037 and Renewal Inspection Report from 12/17/21)

#### IV. RECOMMENDATION

The facility was placed on a provisional license effective 6/21/22 due to quality-of-care violations. As a result of this investigation, the facility is being cited for the above-referenced quality-of-care violation, which is a repeat violation from SIR #2022A0467037 and Renewal Inspection Report from 12/17/21 that led to the facility being placed on a provisional license. The outcome of this investigation has resulted in the recommendation of license revocation.

arthony Mullin	07/05/2022
Anthony Mullins Licensing Consultant	Date
Approved By:	
0 0	07/05/2022
Jerry Hendrick Area Manager	Date