



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

July 05, 2022

Yeshe Bedada  
1446 Emerald Ave. NE  
Grand Rapids, MI 49505

RE: License #: AS410397772  
Investigation #: 2022A0467046  
Angel Care Adult Foster Home II

Dear Mrs. Bedada:

Attached is the Special Investigation Report for the above referenced facility. Due to the severity of the violations, disciplinary action against your license is recommended. You will be notified in writing of the department's action and your options for resolution of this matter.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Anthony Mullins".

Anthony Mullins, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS410397772
<b>Investigation #:</b>	2022A0467046
<b>Complaint Receipt Date:</b>	06/22/2022
<b>Investigation Initiation Date:</b>	06/22/2022
<b>Report Due Date:</b>	08/21/2022
<b>Licensee Name:</b>	Yeshe Bedada
<b>Licensee Address:</b>	1446 Emerald Ave. NE Grand Rapids, MI 49505
<b>Licensee Telephone #:</b>	(616) 337-4247
<b>Administrator:</b>	Yeshe Bedada
<b>Licensee Designee:</b>	Yeshe Bedada
<b>Name of Facility:</b>	Angel Care Adult Foster Home II
<b>Facility Address:</b>	543 College Avn NE Grand Rapids, MI 49503
<b>Facility Telephone #:</b>	(616) 337-4247
<b>Original Issuance Date:</b>	07/11/2019
<b>License Status:</b>	1ST PROVISIONAL
<b>Effective Date:</b>	06/21/2022
<b>Expiration Date:</b>	12/20/2022
<b>Capacity:</b>	4
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

## II. ALLEGATION(S)

	Violation Established?
Residents are left in the home without staff supervision.	Yes

## III. METHODOLOGY

06/22/2022	Special Investigation Intake 2022A0467046
06/22/2022	Special Investigation Initiated - On Site
6/23/2022	Bryan Khaler with Kent County APS was notified of the investigation
07/05/2022	Exit conference completed with licensee designee, Yeshe Bedada.

**ALLEGATION:** Residents are left in the home without staff supervision.

**INVESTIGATION:** On 6/22/22, I was investigating allegations related to staffing concerns at Angel Care Adult Foster Home I (AS41039771), which is owned by Yeshe Bedada. While there, Mrs. Bedada told me that her employee, Mr. Benzo was working at her duplex, which consists of Angel Care Adult Foster Home II (this facility) and Angel Care Adult Foster Home III (AS410397841) by himself this morning. Mrs. Bedada's husband, Mr. Guleta Kuratu reportedly replaced Mr. Benzo this morning after they returned from the bank.

On 6/22/22 at 2:06 pm, I made a call to Mrs. Bedada's employee, Mr. Benzo. I asked Mr. Benzo if he could tell me the last time he worked at any of the three AFC homes owned by Mrs. Bedada. Mr. Benzo stated that his last time working at any of Mrs. Bedada's AFC homes was either 6/15/22 or 6/16/22. Mr. Benzo stated that he simultaneously worked at both Angel Care Adult Foster Home II and Angel Care Adult Foster Home III by himself on the days listed above. Mr. Benzo was adamant that he did not work at the facility today (6/22) for Mrs. Bedada.

On 6/22/22, I made an unannounced onsite investigation to the facility at 2:55 pm. I knocked on the door several times and no one answered. Due to their being concerns regarding the lack of staffing, I entered the home and it was obvious that no staff were present. I asked if anyone was home and Resident A acknowledged my voice from the upstairs level of the home and agreed to speak. Resident A recalled my name from a recent investigation at the home. Resident A informed me that no staff were currently at the home and she is unsure as to Mrs. Bedada's whereabouts.

Resident A stated that Mrs. Bedada and her husband, Mr. Kuratu were both at the home earlier today at different times. Resident A stated that there were no other staff

at the home today that she is aware of. I asked Resident A if she and other residents have been in the home without staff supervision since my last onsite visit, which occurred on 5/25/22, and she stated "yes." Resident A stated that she and other residents are left without staff supervision "off and on." Resident A stated that the last time she saw a staff member in the home was approximately an hour or two ago. I thanked Resident A for her time and concluded this interview.

After speaking to Resident A, I spoke to Resident B. Resident B stated that Mrs. Bedada was not at the home and she is unsure of her whereabouts. With the exception of today, Resident B stated that she is unsure if she and other residents have been left alone in the home. Resident B recalls seeing Mrs. Bedada at the home this morning at 8:00 am when she passed her medications. She denied seeing any other staff at the home today. I thanked Resident B for her time and concluded this interview. There were no other residents in the home during this unannounced onsite inspection.

After interviewing the available residents, I spoke to Mrs. Bedada via phone. I explained to her that I spoke to Mr. Benzo and he denied working at the home this morning. Mrs. Bedada remained adamant that Mr. Benzo worked at the home this morning and stated, "maybe there's a language barrier." I then explained to Mrs. Bedada that Mr. Benzo clearly explained that he has not worked at the home since 6/15/22 or 6/16/22. I also explained to Mrs. Bedada that the residents I spoke with informed me they did not see Mr. Benzo in the home today. I asked Mrs. Bedada three times if Mr. Benzo and her residents were lying to me since they had different explanations than she did. Mrs. Bedada did not answer the question. I asked Mrs. Bedada if she could explain why there isn't any staff at the home right now and she stated that she was down the street at Angel Care Adult Foster Care Home I having lunch. I explained to Mrs. Bedada that her recent corrective action plan states that she will have staff at the home at all times and she has failed to comply with this. I explained to Mrs. Bedada that I would follow-up with her regarding the outcome of the investigation as soon as possible.

On 6/23/22, I spoke to Kent County APS, Bryan Khaler via phone and informed him of the investigation.

On 07/05/2022, I conducted an exit conference with licensee designee, Yeshe Bedada. She was informed of the investigative findings. I explained the revocation process to Mrs. Bedada, including her options to file an appeal to my findings and request a compliance conference or a hearing before an administrative law judge. Mrs. Bedada stated that she already started a new business and plans to rent her homes out. Therefore, she plans to notify her residents, their guardians and case managers that they need to find placement elsewhere. Mrs. Bedada was adamant that I do not contact her anymore.

<b>APPLICABLE RULE</b>	
<b>R 400.14206</b>	<b>Staffing requirements.</b>
	<b>(1) The ratio of direct care staff to residents shall be adequate as determined by the department, to carry out the responsibilities defined in the act and in these rules and shall not be less than 1 direct care staff to 12 residents and children who are under the age of 12 years.</b>
<b>ANALYSIS:</b>	<p>On 6/22/22, I observed Resident A and B in the home without staff supervision. Resident A and B both confirmed that no staff were in the home during my unannounced onsite investigation. Resident A stated that since my most recent investigation in May of 2022 (report #2022A0467036), she and other residents have been in the home without staff supervision "off and on."</p> <p>Mrs. Bedada was adamant that her staff member, Mr. Benzo worked at the home this morning. However, Mr. Benzo stated that he has not worked at the home since 6/15/22 or 6/16/22.</p> <p>Resident A and B denied seeing any staff members at the home on 6/22/22 with the exception of Mrs. Bedada and her husband. Therefore, there is a preponderance of evidence to support the allegation.</p>
<b>CONCLUSION:</b>	<b>REPEAT VIOLATION ESTABLISHED (Special Investigation Report #2022A0467036 and Renewal Inspection Report from 12/17/21)</b>

#### IV. RECOMMENDATION

The facility was placed on a provisional license effective 6/21/2022 due to quality-of-care violations. This investigation has led to the facility being cited for the above-referenced quality-of-care violation, which is a repeat violation from SIR #2022A0467036 and a Renewal Inspection Report from 12/17/21 that led to the home being placed on a provisional license. The outcome of this investigation has resulted in the recommendation of license revocation.

*Anthony Mullins*

07/05/2022

Anthony Mullins  
Licensing Consultant

Date

Approved By:



07/05/2022

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Jerry Hendrick  
Area Manager

Date