



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

June 7, 2022

Elissa Jabboury
Novus Living, LLC
5555 Apple Ridge Trl
West Bloomfield, MI 48322

RE: License #: AS820401520
Investigation #: 2022A0778024
Novus Living 1

Dear Ms. Jabboury:

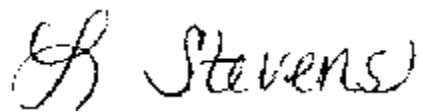
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink, reading "LaKeitha Stevens". The signature is written in a cursive, flowing style.

LaKeitha Stevens, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 949-3055

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820401520
Investigation #:	2022A0778024
Complaint Receipt Date:	04/22/2022
Investigation Initiation Date:	05/02/2022
Report Due Date:	06/21/2022
Licensee Name:	Novus Living, LLC
Licensee Address:	5555 Apple Ridge Trl West Bloomfield, MI 48322
Licensee Telephone #:	(248) 789-0999
Administrator:	Elissa Jabboury
Licensee Designee:	Elissa Jabboury
Name of Facility:	Novus Living 1
Facility Address:	7860 Wayne Rd Romulus, MI 48174
Facility Telephone #:	(734) 331-6096
Original Issuance Date:	04/20/2020
License Status:	REGULAR
Effective Date:	04/20/2021
Expiration Date:	04/19/2023
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident was found to have missed several days of medication.	Yes

III. METHODOLOGY

04/22/2022	Special Investigation Intake 2022A0778024
04/22/2022	APS Referral Denied Referral Received
04/22/2022	Referral - Recipient Rights ORR referral received
05/02/2022	Special Investigation Initiated - Telephone Telephone call made to home manager. I did not receive an answer.
05/09/2022	Inspection Completed On-site
06/06/2022	Exit Conference Telephone exit conference completed with Elissa Jabboury licensee designee
06/06/2022	Inspection Completed-BCAL Sub. Compliance

ALLEGATION: Resident was found to have missed several days of medication.

INVESTIGATION: On 05/09/2022, I completed an unannounced onsite inspection. I interviewed Shamika Detvay (Manager). According to Ms. Detvay, Resident A ran out of Melatonin 10mg, a refill was not immediately ordered and when the order was

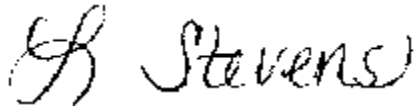
placed it was not immediately available. Thus, she went several days without receiving it. At the time of inspection Resident A was in receipt of her medication.

On 06/06/2022, I completed a telephone exit conference with Elissa Jabboury, licensee designee. She stated she was aware of the missed medication for Resident A. As a result, she stated staff had to undergo in-house training on medications. I informed Ms. Jabboury this complaint will be substantiated, and I am requesting a corrective action plan.

APPLICABLE RULE	
R 400.14312	Resident medications.
	(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions: (e) Not adjust or modify a resident's prescription medication without instructions from a physician or a pharmacist who has knowledge of the medical needs of the resident. A licensee shall record, in writing, any instructions regarding a resident's prescription medication.
ANALYSIS:	Refill of Resident A's medication was not submitted in a timely manner. As a result, Resident A missed several days of receiving her Melatonin. Resident A's medication was modified without physicians' instruction.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan I recommend this compliant is closed.



06/06/2022

LaKeitha Stevens
Licensing Consultant

Date

Approved By:



06/07/2022

Ardra Hunter
Area Manager

Date