



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

May 19, 2022

Simbarashe Chiduma
Open Arms Link
Suite 130
8161 Executive Court
Lansing, MI 48917

RE: License #: AM190396226
Investigation #: 2022A0790010
Boichot

Dear Mr. Chiduma:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script that reads "Rodney Gill".

Rodney Gill, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM190396226
Investigation #:	2022A0790010
Complaint Receipt Date:	03/17/2022
Investigation Initiation Date:	03/21/2022
Report Due Date:	05/16/2022
Licensee Name:	Open Arms Link
Licensee Address:	Suite 130 8161 Executive Court Lansing, MI 48917
Licensee Telephone #:	(517) 483-2489
Administrator:	Mascline Chiduma
Licensee Designee:	Simbarashe Chiduma
Name of Facility:	Boichot
Facility Address:	14120 Boichot Road Lansing, MI 48906
Facility Telephone #:	(517) 455-8300
Original Issuance Date:	11/20/2018
License Status:	REGULAR
Effective Date:	05/20/2021
Expiration Date:	05/19/2023
Capacity:	8

Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED
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II. ALLEGATION(S)

	Violation Established?
Direct care staff members do not have all required direct care staff member documentation in each file including verification of completed fingerprinting process or workforce background check documents, negative tuberculosis test results, employee health care statements, completed training and other required direct care staff employment records.	Yes
The licensee designee and administrator for Boichot falsified online schedules for others to view to cover up their illegal actions.	No
Direct care staff members, Dean and Russel, were present when Resident A had a bad fall and injured his head and eye. Resident A's injuries were noticed the next day. The incident was not reported at the time to protect the direct care staff members working because they were not legal to work.	No

III. METHODOLOGY

03/17/2022	Special Investigation Intake 2022A0790010
03/21/2022	Special Investigation Initiated - Telephone Spoke with Complainant who wished to remain anonymous via phone regarding the allegations made against Boichot AFC.
03/25/2022	Contact - Telephone call received Complainant called and provided an update regarding Boichot AFC.
03/25/2022	Inspection Completed On-site
03/25/2022	Contact - Face to Face with direct care staff members Krystal Kattreh and Woodyly Dieijuste at Boichot Adult Foster Care home.

03/25/2022	Contact - Face to Face with licensee designee Simbarashe Chiduma and administrator Mascline Chiduma at Boichot and at Open Arms Link Corporate Office to review direct care staff member records.
03/31/2022	Contact - Telephone call made to speak to licensee designee Simbarashe Chiduma.
04/12/2022	Contact - Telephone call made to speak to previous direct care staff member Dean Khaka.
04/12/2022	Contact - Telephone call made to interview direct care staff member Tasha Baye Nyaradza.
04/12/2022	Contact - Telephone call made to interview direct care staff member Michelle Wells.
04/13/2022	Contact - Telephone call made to interview direct care staff member Sifa James.
04/21/2022	Contact - Face to Face to conduct a second onsite investigation at the Open Arms Link Corporate Office, review additional employee records, gather additional information and documentation.
04/22/2022	Inspection Completed On-site
05/09/2022	Inspection Completed-BCAL Sub. Compliance
05/16/2022	Exit Conference with licensee designee Simbarashe Chiduma and administrator Mascline Chiduma.

ALLEGATION:

Direct care staff members do not have all required direct care staff member documentation in each file including verification of completed fingerprinting process or workforce background check documents, negative tuberculosis test results, employee health care statements, completed training and other required direct care staff employment records.

INVESTIGATION:

I contacted Complainant on 03-21-2022 to gather additional information regarding the allegations in this Special Investigation. Complainant called on 03-25-2022 and provided additional information regarding the allegations in this Special Investigation.

I conducted an unannounced on-site investigation at Boichot adult foster care home on 03-25-2022. Direct care staff members Krystal Kattreh and Woody Dieijuste were working at the time of the on-site investigation. Mr. Dieijuste indicated that he is a new employee but indicated that he was fully trained and able to complete his duties as a direct care staff member at Boichot. Direct care staff member Krystal Kattreh stated she was training Mr. Dieijuste on 03-25-2022 during the onsite investigation.

I reviewed the direct care staff member schedule and noted the following direct care staff members were listed on the schedule for Boichot: Marie Umutesi, Antoine A. Katembo, Woody Dieijuste, Nyaradzo Baye, Anastasia Wairuma Gitau, Krystal Kattreh, Dean Khaka, and Russell Khaka.

Licensee Designee Simbarashe Chiduma and administrator Masline Chiduma met me at the facility but brought the resident records instead of the employee records as I had asked, so I followed them back to their corporate office to review their employee records.

- Direct care staff member Marie Umutesi's employee records were reviewed. Upon my review of Marie Umutesi's employee records, it was found that she had all the required documentation to work independently as a direct care staff member other than training. She had a driver's license, social security card, employment agreement, job application with at least two references that had been contacted and had responded in writing, work history, education, duties of direct care staff members, job description, onboarding documentation, Michigan Workforce Background letter indicating that Ms. Umutesi is eligible to work in an Adult Foster Care home, a medical examination, up to date TB test, employer health appraisal form, but she did not have the necessary training to work independently as a direct care staff member such as: reporting requirements, personal care, supervision and protection of residents, cardiopulmonary resuscitation, first aid, medication, recipient rights, safety and fire prevention, and prevention and containment of communicable diseases.
- Direct care staff member Antoine A. Katembo's employee records were reviewed. Upon my review of Mr. Katembo's employee records, it was found that he had a driver's license, social security card, employment agreement, job application with at least two references that had been contacted and had responded in writing, duties of direct care staff members, job description, onboarding documentation, Michigan Workforce Background letter indicating that Mr. Katembo is eligible to work in an Adult Foster Care home, a medical examination, employer health appraisal form, but did not have any documentation of education, no showed for his TB test and had answered that he had previously tested positive for tuberculosis, and no necessary training to work independently as a direct care staff member such as: reporting requirements, personal care, supervision and protection of residents, cardiopulmonary resuscitation, first aid, medication, recipient rights, safety and fire prevention, and prevention and containment of communicable diseases.

- Direct care staff member Woodly Diejuste's employee records were reviewed. Upon my review of Mr. Diejuste's employee records, it was found that he had a driver's license, social security card, employment agreement, job application with at least two references that had been contacted and had responded in writing, duties of direct care staff members, job description, onboarding documentation, Michigan Workforce Background letter indicating that Mr. Diejuste is eligible to work in an Adult Foster Care home, a medical examination, employer health appraisal form, up to date TB test, but did not have any documentation of education nor necessary training to work independently as a direct care staff member such as: reporting requirements, personal care, supervision and protection of residents, cardiopulmonary resuscitation, first aid, medication, recipient rights, safety and fire prevention, and prevention and containment of communicable diseases.
- Direct care staff member Nyaradzo Baye had nothing in his employee records even though he had already begun working at Boichot AFC home. There was no driver's license, social security card, employment agreement, job application with at least two references that had been contacted and had responded in writing, work history, education, duties of direct care staff members, job description, onboarding documentation, Michigan Workforce Background letter indicating that Mr. Baye is eligible to work in an Adult Foster Care home, medical examination, employer health appraisal form, TB test, and no necessary training including: reporting requirements, personal care, supervision, and protection of residents, cardiopulmonary resuscitation, first aid, medication, Recipient Rights, Safety and Fire Prevention, and Prevention and Containment of Communicable diseases.
- Direct care staff member Anastasia Wairimu Gitau's employee records were reviewed. Upon my review of Ms. Gitau's employee records, it was found that she had a driver's license, social security card, employment agreement, job application with at least two references that had been contacted and had responded in writing, work history, education, duties of direct care staff members, job description, onboarding documentation, Michigan Workforce Background letter indicating that Ms. Kattreh is eligible to work in an Adult Foster Care home, a medical examination, employer health appraisal form, up to date TB test, but she was missing all necessary training other than recipient rights and blood borne pathogens. She was missing reporting requirements, personal care, supervision, and protection of residents, CPR, First Aid, Medication, Recipient Rights, Safety and Fire Prevention, and Prevention and Containment of Communicable diseases.
- Direct care staff member Krystal Kattreh's employee records were reviewed. Upon my review of Ms. Kattreh's employee records, it was found that she had all required documentation to work independently as a direct care staff member except for a driver's license. She had a social security card, employment agreement, job application with at least two references that had been contacted

and had responded in writing, work history, education, duties of direct care staff members, job description, onboarding documentation, Michigan Workforce Background letter indicating that Ms. Kattreh is eligible to work in an Adult Foster Care home, a medical examination, employer health appraisal form, up to date TB test, and all necessary training including: reporting requirements, personal care, supervision, and protection of residents, CPR, First Aid, Medication, Recipient Rights, Safety and Fire Prevention, and Prevention and Containment of Communicable diseases. Ms. Kattreh did not have a driver's license in her employee records, and it is unknown if she provides transportation for the residents.

- Direct Care staff member Dean Khaka's employee records were reviewed. Upon my review of Mr. Khaka's employee records he was found to have a driver's license security card, employment agreement, job application with at least two references that had been contacted and had responded in writing, work history, education, duties of direct care staff members, job description, onboarding documentation, a medical examination, employer health appraisal form, up to date TB test, and all necessary training including: reporting requirements, personal care, supervision, and protection of residents, CPR, First Aid, Medication, Recipient Rights, Safety and Fire Prevention, and Prevention and Containment of Communicable diseases. Mr. Khaka did not have a Michigan Workforce Background letter indicating that he is eligible to work in an Adult Foster Care home.
- Direct care staff member Russell Khaka's employee records were reviewed. Upon my review of Mr. Khaka's employee records, it was found that he had a driver's license, social security card, employment agreement, job application with at least two references that had been contacted and had responded in writing, duties of direct care staff members, job description, onboarding documentation, Michigan Workforce Background letter indicating that Mr. Khaka is eligible to work in an Adult Foster Care home, and had all the necessary training to work independently as a direct care staff member including the following: reporting requirements, personal care, supervision, and protection of residents, cardiopulmonary resuscitation, first aid, medication, recipient rights, safety and fire prevention, and prevention and containment of communicable diseases. Mr. Khaka had no employer health appraisal form nor evidence that he completed a TB test.

Licensee designee Simbarashe Chiduma was contacted via phone on 03-31-2022. He was provided consultation regarding the requirement to assure all direct care staff members have completed the fingerprinting process prior to any direct care staff members working independently in any of the AFC homes in the Open Arms Link Corporation. Mr. Chiduma was also provided consultation regarding the required employee documents and required employee training needed before direct care staff can work independently. This includes the following must be in employee files to assure

the safety of all residents: driver's license, social security card, Michigan Workforce Background Check eligibility letter, medical examination, TB test within two years, employment history, education, at least two references, and all the necessary training allowing a direct care staff member to work in an Adult Foster Care home with special certification.

Licensee designee Simbarashe Chiduma and administrator Mascline Chiduma were interviewed, and an exit conference was conducted on 05-16-2022. Simbarashe and Mascline Chiduma admitted that they did not maintain complete employee records for the direct care staff members working at Boichot Adult Foster Care home. Mr. Chiduma admitted that they allowed direct care staff members to provide care to residents at Boichot before they had verification of completed fingerprinting process or workforce background check documents, negative tuberculosis test results, employee health care statements, completed training and other required direct care staff employment records.

Mr. Chiduma stated that going forward all their direct care staff members in all of their homes will be fingerprinted, have processed workforce background checks completed and properly documented, up to date negative tuberculosis test results, employee health care statements, and will have completed training and all other required direct care staff employment records before they are allowed to care for residents in any of their homes on their own.

APPLICABLE RULE	
R 400.14204	Direct care staff training; qualifications and training.
	<p>(3) A licensee or administrator shall provide in-service training or make training available through other sources to direct care staff. Direct care staff shall be competent before performing assigned tasks, which shall include being competent in all of the following areas:</p> <ul style="list-style-type: none"> (a) Reporting requirements. (b) First aid. (c) Cardiopulmonary resuscitation. (d) Personal care, supervision, and protection. (e) Resident rights. (f) Safety and fire prevention. (g) Prevention and containment of communicable diseases.

ANALYSIS:	Based on the evidence gathered during this investigation through unannounced onsite investigations, interviews with current and previous direct care staff members and review of documentation kept at Boichot AFC home and the Open Arms Link corporate office, there were no training records or other evidence the following direct care staff members were competent in the above training areas prior to working directly with residents. Those direct care staff members were Marie Umutesi, Anastasia Wairimu Gitau, Nyaradzo Baye, Woodly Diejuste, and Antoine A. Katembo.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14208	Direct care staff and employee records.
	<p>(1) A licensee shall maintain a record for each employee. The record shall contain all of the following employee information:</p> <ul style="list-style-type: none"> (a) Name, address, telephone number, and social security number. (b) The professional or vocational license, certification, or registration number, if applicable. (c) A copy of the employee's driver license if a direct care staff member or employee provides transportation to residents. (d) Verification of the age requirement. (e) Verification of experience, education, and training. (f) Verification of reference checks. (g) Beginning and ending dates of employment. (h) Medical information, as required. (i) Required verification of the receipt of personnel policies and job descriptions.

ANALYSIS:	Based on the evidence gathered during this investigation through unannounced onsite investigations, interviews with current and previous direct care staff members and review of documentation kept at Boichot AFC home and the Open Arms Link corporate office there was a violation established indicating that multiple direct care staff members working at Boichot AFC home did not have driver's licenses, social security cards, had not been properly trained and had missing training documentation in their employee records.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
MCL 400.734b	<p>Employing or contracting with certain individuals providing direct services to residents; prohibitions; criminal history check; exemptions; written consent and identification; conditional employment; use of criminal history record information; disclosure; determination of existence of national criminal history; failure to conduct criminal history check; automated fingerprint identification system database; electronic web-based system; costs; definitions. (2) Except as otherwise provided in this subsection or subsection (6), an adult foster care facility shall not employ or independently contract with an individual who has direct access to residents until the adult foster care facility or staffing agency has conducted a criminal history check in compliance with this section or has received criminal history record information in compliance with subsections (3) and (11). This subsection and subsection (1) do not apply to an individual who is employed by or under contract to an adult foster care facility before April 1, 2006. On or before April 1, 2011, an individual who is exempt under this subsection and who has not been the subject of a criminal history check conducted in compliance with this section shall provide the department of state police a set of fingerprints and the department of state police shall input those fingerprints into the automated fingerprint identification system database established under subsection (14). An individual who is exempt under this subsection is not limited to working within the adult foster care facility with which he or she is employed by or under independent contract with on April 1, 2006 but may transfer to another adult foster care facility, mental health facility, or covered health facility. If an individual who is exempt under this subsection is subsequently convicted of a crime or offense described under subsection (1)(a) to (g) or found to be the subject of a substantiated finding described under subsection (1)(i) or an order or disposition described under subsection (1)(h), or is found to have been convicted of a relevant crime described under 42 USC 1320a-7(a), he or she is no longer exempt and shall be terminated from employment or denied employment.</p>

ANALYSIS:	Based on the evidence gathered during this investigation through unannounced onsite investigations and review of documentation kept at Boichot AFC home and the Open Arms Link corporate office, direct care staff members Nyaradzo Baye and Dean Khaka did not complete the workforce background check fingerprinting process prior to working independently with vulnerable adults in the AFC family.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14205	Health of a licensee, direct care staff, administrator, other employees, those volunteers under the direction of the licensee, and members of the household.
	<p>(3) A licensee shall maintain, in the home, and make available for department review, a statement that is signed by a licensed physician or his or her designee attesting to the knowledge of the physical health of direct care staff, other employees, and members of the household. The statement shall be obtained within 30 days of an individual's employment, assumption of duties, or occupancy in the home.</p> <p>(5) A licensee shall obtain written evidence, which shall be available for department review, that each direct care staff, other employees, and members of the household have been tested for communicable tuberculosis and that if the disease is present, appropriate precautions shall be taken as required by state law. Current testing shall be obtained before an individual's employment, assumption of duties, or occupancy in the home. The results of subsequent testing shall be verified every 3 years thereafter or more frequently if necessary.</p>

ANALYSIS:	<p>Based on the evidence gathered during this investigation through unannounced onsite investigations and documentation kept at Boichot AFC home and the Open Arms Link corporate office, direct care staff members Nyardo Baye and Russell Khaka employee record did not possess a signed statement by a licensed physician or his or her designee attesting to the knowledge of the physical health of the direct care staff member.</p> <p>There was no documentation of a negative TB test result in the following employee records: Nyardo Baye, Russell Khaka or Antoine A. Katembo's. All three direct care staff members were working with residents despite having no documentation of a negative TB test result in their employee files.</p>
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

The licensee designee and administrator for Boichot make fake online schedules for others to view to cover up their illegal actions.

INVESTIGATION:

An unannounced on-site investigation took place at Boichot Adult Foster Care home on 03-25-2022. I reviewed the weekly direct care staff member schedule for 03-19-2022 through 04-01-2022 located in the kitchen at Boichot and it was identical to the schedule I was provided by Open Arms Link Corporation. I reviewed the daily task log for direct care staff members and other documents at the home and they appeared to be well documented, and no concerns of fraudulent documents were found.

The following direct care staff members were on the schedule for Boichot: Marie Umutesi, Antoine A. Katembo, Woody Dieijuste, Nyaradzo Baye, Anastasia Wairuma Gitau, Krystal Kattreh, Dean Khaka, and Russell Khaka.

Licensee designee Simbarashe Chiduma and administrator Mascline Chiduma were interviewed, and an exit conference was conducted on 05-16-2022. Simbarashe and Mascline Chiduma denied that they have ever falsified online schedules for others to view. Mr. Chiduma stated that they have never participated in any illegal actions so have never needed to falsify documents.

APPLICABLE RULE	
R 400.14208	Direct care staff and employee records.
	<p>(3) A licensee shall maintain a daily schedule of advance work assignments, which shall be kept for 90 days. The schedule shall include all of the following information:</p> <ul style="list-style-type: none"> (a) Names of all staff on duty and those volunteers who are under the direction of the licensee. (b) Job titles. (c) Hours or shifts worked. (d) Date of schedule. (e) Any scheduling changes.
ANALYSIS:	Based on the evidence gathered during this investigation through unannounced onsite investigations and review of documentation kept at Boichot AFC home and the Open Arms Link corporate office there was no violation established indicating that the licensee designee and administrator for Boichot AFC made fraudulent online schedules.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Direct care staff members, Dean and Russel, were present when Resident A had a bad fall and injured his head and eye. Resident A's injuries were noticed the next day. The incident was not reported at the time to protect the direct care staff members working because they were not legal to work.

INVESTIGATION:

An unannounced on-site investigation took place at Boichot Adult Foster Care home on 03-25-2022. Licensee Designee Simbarashe Chiduma and administrator Mascline Chiduma met me at the facility but brought the resident records instead of the employee records as I had asked for, so I followed them back to their corporate office to review their employee records.

Previous direct care staff member Dean Khaka was interviewed on 04-12-2022. He said that he did work at Boichot Adult Foster Care home from September 2021 to March of 2022. Mr. Khaka stated that he does remember Resident A having a bad fall. He said that he believes that it happened on a Sunday. Mr. Khaka stated that Resident A can stand up while holding on to the table and would often stand up after eating and attempt to get in his wheelchair. He said that on this day he and the other direct care

staff member were caring for other residents when Resident A attempted to stand up while holding on to the dining room table and get into his wheelchair on his own. Mr. Khaka stated that he nor the other direct care staff member saw what happened, but that they both found Resident A lying on the ground, so they assumed he had attempted to get up on his own to get into his wheelchair. He said that he called and told direct care staff member and house manager Karesha Pearson what had happened, filled out an Incident Report, and he and the other direct care staff member working checked on Resident A every 10 minutes for the rest of their shift to ensure that he was okay. Mr. Khaka said that he believes Resident A was taken to an urgent care to get checked out as well.

Direct care staff member Tasha Baye Nyaradza was interviewed on 04-12-2022. She said that she has been at Boichot Adult Foster Care home for a year and a half. Ms. Nyaradza stated that she remembers when Resident A fell. She said that she was on vacation the weekend it happened. Ms. Nyaradza recalled it happening Valentine's weekend. Ms. Nyaradza remembers seeing Resident A when she returned from vacation and could see that his eye was kind of dark, so she knew something had happened. Ms. Nyaradza saw the Incident Report that was filled out. She said that Resident A was able to stand up while leaning against something and he had allegedly fallen while doing so. Ms. Nyaradza stated that Resident A was taken to urgent care to be evaluated after the incident. She said that the previous manager at Boichot took him to urgent care to be examined.

Direct care staff member Michelle Wells was interviewed on 04-12-2022. Ms. Wells was asked about Resident A at Boichot Adult Foster Care home having a scratch on his nose and a black eye back in February of 2022. She stated that she does remember Resident A having a scratch on his nose and a black eye.

A second onsite investigation was conducted at Boichot Adult Foster Care home on 04-22-2022. The following documentation was received during the onsite investigation.

An AFC Licensing Division – Incident / Accident Report from 03-27-2021 was reviewed and appeared to have been filled out by direct care staff member Dean Khaka and indicated that Resident A, while cleaning him up and shaving him, it was noticed that Resident A had a bruise and bump on his forehead. The house manager was allegedly called and Mr. Khaka applied ice to Resident A's forehead and monitored him closely.

There was no documentation indicating that Resident A required medical care, was taken to urgent care, nor his designated representative called.

An AFC Licensing Division – Incident / Accident Report from 02-13-2022 was filled out by direct care staff member and home manager Karesha Pearson and documented Resident A was getting up from the dining room table after breakfast and fell flat on his face causing a scratch on his nose and a black eye. Direct care staff members cleaned the blood off Resident A and he was taken to the hospital the next day by the home manager according to the report. The report also states that the home manager will

remind direct care staff members to continue to monitor Resident A closely to prevent any future falls when transferring him from his wheelchair to a chair or bed.

A Community Mental Health Authority Clinton – Eaton- Ingham Community Services for the Developmentally Disabled Medical Visit Form was reviewed indicating that Resident A saw Doctor Bradley Garrett DO from Sparrow Hospital Clinton on 02-13-2022 at 10:30 a.m.

An After Visit Summary from Sparrow Hospital emergency department for Resident A dated 02-13-2022 was reviewed and the summary instructed that an appointment for Resident A be scheduled with Doctor Travis J. Short DO within three dates (around 02/16/2022). The reason for visit to Sparrow Hospital emergency department was a fall and facial injury. The diagnosis was head injury, initial encounter and facial contusion, initial encounter. The following imaging test was conducted: CT Brain/Head without contrast. The history listed was a fall from a chair yesterday morning, developmental delay. Contusion right eye and nose. Technician comment states “best images possible. Patient is combative and unable to follow instructions.” The findings listed “indicate that there is no evidence of acute intracranial hemorrhage, mass effect, midline shift. Gray-white junction in maintained. Ventricles and sulci are within normal limits for patient’s age. No evidence of depressed skull fracture. No definite evidence of acute fracture.”

Licensee designee Simbarashe Chiduma and administrator Mascline Chiduma were interviewed, and an exit conference was conducted on 05-16-2022. Mr. Chiduma denied that this incident was not reported at the time to protect the direct care staff members working because they were not legal to work. Ms. Chiduma stated that the incident was reported timely and medical attention obtained.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Based on the evidence gathered during this investigation through unannounced onsite investigations, interviews with current and previous direct care staff members and review of documentation kept at Boichot AFC home, Resident A received prompt medical attention after falling at the facility. An incident report was also completed as required. Resident A’s protection and safety needs were attended to by direct care staff members.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

Upon the receipt of an acceptable corrective action plan, it is recommended that the status of the license remains unchanged.



05/09/2022

Rodney Gill
Licensing Consultant

Date

Approved By:



05/19/2022

Dawn N. Timm
Area Manager

Date