



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

April 18, 2022

Gloria Campbell
Kadima Jewish Support Services For Adults with MI
15999 W Twelve Mile Rd
Southfield, MI 48076

RE: License #: AS630383361
Investigation #: 2022A0611019
Charach 1

Dear Ms. Campbell:

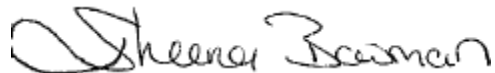
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in black ink that reads "Sheena Bowman". The signature is written in a cursive style with a large, looping initial "S".

Sheena Bowman, Licensing Consultant
Bureau of Community and Health Systems
4th Floor, Suite 4B
51111 Woodward Avenue
Pontiac, MI 48342

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630383361
Investigation #:	2022A0611019
Complaint Receipt Date:	03/15/2022
Investigation Initiation Date:	03/17/2022
Report Due Date:	05/14/2022
Licensee Name:	Kadima Jewish Support Services For Adults with MI
Licensee Address:	15999 W Twelve Mile Rd Southfield, MI 48076
Licensee Telephone #:	(248) 559-8235
Administrator:	Gloria Campbell
Licensee Designee:	Gloria Campbell
Name of Facility:	Charach 1
Facility Address:	33884 Yorkridge Street Farmington Hills, MI 48331
Facility Telephone #:	(248) 432-7215
Original Issuance Date:	04/26/2018
License Status:	REGULAR
Effective Date:	10/26/2020
Expiration Date:	10/25/2022
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident J's mail was taken and opened by the home manager Ada, and then ripped up.	Yes

III. METHODOLOGY

03/15/2022	Special Investigation Intake 2022A0611019
03/17/2022	Special Investigation Initiated - Letter I sent an email to the recipient rights specialist, Alanna Honkanen pertaining to the allegations.
03/22/2022	Inspection Completed On-site I completed an unannounced onsite. I interviewed the home manager, Ada Wilson and Resident J.
03/23/2022	Contact - Telephone call made I left a voice message for staff member, Craig Nowak requesting a call back.
03/23/2022	Contact - Telephone call made I attempted to contact Resident J's sister however; there was no answer. A voice message was not left as the mailbox was full.
03/23/2022	Contact - Telephone call made I made a telephone call to the reporting source however; there was no answer. A voice message was left.
03/23/2022	Contact - Telephone call made I returned Craig Nowak phone call. The allegations were addressed.
03/23/2022	Contact - Telephone call made I attempted to contact Resident J's sister however the phone went straight to voicemail. A voice message was not left as the mailbox was full.
03/23/2022	Exit Conference I completed an exit conference with the licensee designee, Gloria Campbell via email.

ALLEGATION:

Resident J's mail was taken and opened by the home manager Ada, and then ripped up.

INVESTIGATION:

On 03/15/22, I received an intake regarding the abovementioned allegations.

On 03/22/22, I completed an unannounced onsite. I interviewed the home manager, Ada Wilson, and Resident J.

On 03/22/22, I interviewed the home manager, Ada Wilson. Regarding the allegations, Ms. Wilson stated all of Resident J's mail goes to her sister's house. Resident J is her own guardian but her sister manages her funds. Ms. Wilson denied opening any of Resident J's mail and/or ripping it up. Ms. Wilson does not know why she would be accused of taking Resident J's mail, opening it up, and throwing it away. Ms. Wilson stated Resident J has dementia and sometimes she gets confused. Ms. Wilson stated sometimes Resident J's sister will send an order from Amazon to the AFC group home for Resident J and; Ms. Wilson give the order directly to Resident J.

Ms. Wilson stated the activity development staff person, Craig Nowak asked her about the allegations because Resident J also reported the allegations to him. Ms. Wilson informed Mr. Nowak that Resident J never received a letter to the AFC group home. Ms. Wilson stated Resident J did receive a coupon book and Resident J told Ms. Wilson to throw it away.

On 03/22/22, I interviewed Resident J. Resident J stated she has lived at the AFC group home for eight years. Resident J stated this is the best home she has ever lived in. Resident J likes the fact that everyone eats all their meals together like a family. Resident J stated Ms. Wilson, Ruby and Cherise are her favorite staff members. Regarding the allegations, Resident J stated sometimes she receives mail at the AFC group home. Resident J stated her mail goes to her sister's home. Resident J stated she received a letter from Kadima a couple of weeks ago. Resident J stated the letter was from her therapist who works for Kadima. Resident J stated she didn't understand the letter and she gave it to Ms. Wilson. Ms. Wilson told Resident J "oh this is just trash" and she ripped it up and threw it away. Resident J stated Mr. Novak provided Resident J with another copy of the letter. Resident J stated the letter was about an art show as some of her paintings were in the art show. Resident J stated this was the only time an incident like this has ever happened.

On 03/23/22, I returned a phone call from the creative expressions program coordinator, Craig Nowak. Regarding the allegations, Mr. Nowak stated Resident J informed him about the allegations. Mr. Nowak stated a letter from OCHN was mailed to the AFC group home for Resident J. Mr. Nowak assisted Resident J with submitting some of her

art work into an art show and; the letter was pertaining to that. Resident J told Mr. Nowak that she showed the letter to Ms. Wilson and Ms. Wilson stated the letter wasn't important and threw it away. Resident J requested another copy of the letter from Mr. Nowak. Mr. Nowak obtained a copy of the letter from OCHN and handed it to Resident J at the activity center.

Mr. Nowak stated he does not think Resident J is the type of person who would lie. He thinks if Resident J says something then it is true. Mr. Nowak has known Ms. Wilson professionally for a couple of years and she is a good person. Mr. Nowak does not think Ms. Wilson would mean any malice towards Resident J however, he is unsure if she would throw away her mail.

On 03/23/22, I completed an exit conference with the licensee designee, Gloria Campbell via email. Ms. Campbell was informed that the allegations will be substantiated and a corrective action plan will be required.

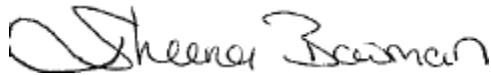
APPLICABLE RULE	
R 400.14304	Resident rights; licensee responsibilities.
	(1) Upon a resident's admission to the home, a licensee shall inform a resident or the resident's designated representative of, explain to the resident or the resident's designated representative, and provide to the resident or the resident's designated representative, a copy of all of the following resident rights: (d) The right to write, send, and receive uncensored and unopened mail at his or her own expense.
ANALYSIS:	Based on my findings and information gathered, Resident J's right to receive uncensored and unopened mail was not violated. On 03/22/22, Resident J confirmed that she did receive a letter that was mailed to her. Resident J opened her mail however; she did not understand what was written in the letter.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.

ANALYSIS:	On 03/22/22, Resident J stated she was unable to understand what was written in the letter she received. Therefore, she gave the letter to Ms. Wilson to look at. Ms. Wilson told Resident J “oh this is just trash” and she ripped it up and threw it away. Ms. Wilson failed to treat Resident J with dignity by ripping up her mail and throwing it away.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the license status.



Sheena Bowman
Licensing Consultant

03/23/22
Date

Approved By:



04/18/2022

Denise Y. Nunn
Area Manager

Date