



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

April 18, 2022

Corey Husted
Brightside Living LLC
PO Box 220
Douglas, MI 49406

RE: License #: AS410403030
Investigation #: 2022A0583020
Brightside Living - Cedar Springs

Dear Mr. Husted:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script, appearing to read "Toya Zylstra".

Toya Zylstra, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 333-9702

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS410403030
Investigation #:	2022A0583020
Complaint Receipt Date:	04/01/2022
Investigation Initiation Date:	04/01/2022
Report Due Date:	05/01/2022
Licensee Name:	Brightside Living LLC
Licensee Address:	690 Dunegrass Circle Dr Saugatuck, MI 49453
Licensee Telephone #:	(614) 329-8428
Administrator:	Corey Husted
Licensee Designee:	Corey Husted
Name of Facility:	Brightside Living - Cedar Springs
Facility Address:	1880 18 Mile Rd NE Cedar Springs, MI 49319
Facility Telephone #:	(614) 329-8428
Original Issuance Date:	04/21/2020
License Status:	REGULAR
Effective Date:	10/21/2020
Expiration Date:	10/20/2022
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED, DEVELOPMENTALLY DISABLED, MENTALLY ILL, AGED

II. ALLEGATION(S)

	Violation Established?
Staff Mackenzie Rountree smokes cocaine while providing care to facility residents.	Yes
Additional Findings	Yes

III. METHODOLOGY

04/01/2022	Special Investigation Intake 2022A0583020
04/01/2022	APS Referral
04/01/2022	Special Investigation Initiated - Telephone CPS Supervisor Michael Hosford
04/04/2022	Inspection Completed On-site Staff Mackenzie Rountree, Resident A, Resident B, Resident C, Resident D
04/04/2022	Contact - Telephone call Staff Alyssa Powell
04/04/2022	Contact - Telephone call Staff Alyssa Rau
04/04/2022	Contact - Telephone call Licensee Designee Corey Husted
04/06/2022	Contact – Document received Licensee Designee Corey Husted
04/12/2022	Contact – Document received Licensee Designee Corey Husted
04/18/2022	Contact – Document received Licensee Designee Corey Husted
04/18/2022	Exit Conference Licensee Designee Cory Husted

ALLEGATION: Staff Mackenzie Rountree smokes cocaine while providing care to facility residents.

INVESTIGATION: On 03/18/2022 I received complaint allegations from Adult Protective Services Centralized Intake. The complaint was screened out by Adult Protective Services for investigation. The complaint alleged that staff Mackenzie Rountree “is smoking cocaine while at work” and “smoked this morning at work”. The complaint further alleged that Ms. Rountree “mixes the cocaine with baking soda and smokes it out of tin foil” which are located on top of a black microwave in the front garage of the AFC home.

On 04/04/2022 I completed an unannounced onsite investigation at the facility and privately interviewed staff Mackenzie Rountree, Resident A, Resident B, Resident C, and Resident D.

Ms. Rountree stated she has worked at the facility for approximately five years. Ms. Rountree stated she is the “manager” of the facility and works independently Monday through Friday from 7:00 am until 3:00 pm. Ms. Rountree denied the allegations were true. Ms. Rountree stated she has never used any type of illegal substances while working or during her personal time. Ms. Rountree stated she has never provided care to residents while under the influence of illegal substances.

Resident A, Resident B, Resident C, and Resident each stated they have never observed Ms. Rountree use cocaine or any other illegal substance while working at the facility. Resident A, Resident B, Resident C, and Resident each stated they have never observed drug paraphernalia at the facility.

While onsite I observed the facility’s attached garage which contained a small box of baking soda located on a tall black metal cabinet. I observed the facility’s garage contains a table and multiple chairs allocated at a smoking area. I observed what appears to be cigarette ashes in a metal container located on the table. I did not observe a microwave in the garage of the facility as described in the complaint. I did not observe drug paraphernalia in the facility garage.

On 04/04/2022 I interviewed staff Alyssa Powell via telephone. Ms. Powell stated she works at the facility independently “second shift”. Ms. Powell stated she has not observed or heard any indication that Mackenzie Rountree use illegal substances while working at the facility. Ms. Powell stated she has not observed drug paraphernalia at the facility.

On 04/04/2022 I interviewed staff Alyssa Rau via telephone. Ms. Rau stated, “a few weeks ago” Alyssa Powell informed Ms. Rau that Mackenzie Rountree “smokes crack”. Ms. Rau stated she did not ask Ms. Powell for further details regarding Ms. Rountree’s drug use. Ms. Rau stated she has been “suspicious” that Ms. Rountree uses drugs because “a few weeks ago” Ms. Rau overheard Ms. Rountree speaking to an unknown person on the telephone. Ms. Rau stated she heard Ms. Rountree

stated “how much will one hundred dollars get me?” while on the telephone. Ms. Rau stated she “tried” to report Ms. Rountree’s alleged drug use to Licensee Designee Corey Husted via telephone “a few weeks ago” however Ms. Rau stated Mr. Husted “was too busy” to return her phone call.

On 04/04/2022 I interviewed Licensee Designee Corey Husted via telephone. Mr. Husted stated “this is the first time” he has been notified of allegations regarding staff Mackenzie Rountree smoking cocaine at the facility. Mr. Husted stated staff Alyssa Rau “reached out” to him on a Friday afternoon a few weeks ago and he asked Ms. Rau to instead contact him the following Monday. Mr. Husted stated he did not follow-up with Ms. Rau since the initial contact. Mr. Husted stated that within the past few months he has observed Ms. Rountree to report to work late, tamper with her timesheet, and request multiple cash advances. Mr. Husted stated he will be requesting Ms. Rountree to complete a urinalysis.

On 04/06/2022 I received a text message from Licensee Designee Corey Husted. The text message stated staff Mackenzie Roundtree completed a urinalysis this day and is suspended from employment pending the results.

On 04/18/2022 I received a text message from Licensee Designee Corey Husted. The text message stated Ms. Roundtree tested positive via urinalysis for cocaine and will be terminated from employment at the facility.

On 04/18/2022I completed and Exit Conference with Licensee Designee Corey Husted via telephone. Mr. Husted stated he agreed with the Special Investigation findings and would submit an acceptable Corrective Action Plan.

APPLICABLE RULE	
R 400.14204	Direct care staff; qualifications and training.
	(2) Direct care staff shall possess all of the following qualifications: (a) Be suitable to meet the physical, emotional, intellectual, and social needs of each resident.
ANALYSIS:	Staff Alyssa Rau stated, “a few weeks ago” staff Alyssa Powell informed Ms. Rau that staff Mackenzie Rountree “smokes crack”. Ms. Rau stated she has been suspicious that Ms. Rountree uses drugs because “a few weeks ago” Ms. Rau overheard Ms. Rountree speaking to an unknown person on the telephone asking; “how much will one hundred dollars get me?”. Licensee Corey Husted stated that within the past few months he has observed staff Mackenzie Rountree report to work late, tamper with her timesheet, and request multiple cash advances.

	Mr. Husted stated Ms. Roundtree completed a urinalysis on 04/06/2022 which tested positive for cocaine. A preponderance of evidence was discovered during the special investigation to substantiate a violation of the applicable rule.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS: A portable heating units is utilized at the facility.

INVESTIGATION: On 04/04/2022 I completed an unannounced onsite investigation at the facility and privately interviewed staff Mackenzie Rountree, Resident A, Resident B, Resident C, and Resident D.

While onsite I observed a portable heater located in the facility’s attached garage. The heating unit was plugged into an extension cord and was running with no individuals present to supervise it’s use.

Staff Mackenzie Rountree, Resident A, Resident B, Resident C, and Resident D each confirmed the facility garage is heated by a portable heating unit. Staff Mackenzie Rountree, Resident A, Resident B, Resident C, and Resident D each confirmed the portable heating unit is utilized to provide heat for residents that choose to smoke inside of the facility’s attached garage.

On 04/04/2022 I interviewed Licensee Designee Corey Husted via telephone. Mr. Husted stated he was unaware that the facility is utilizing a portable heating unit.

On 04/18/2022I completed and Exit Conference with Licensee Designee Corey Husted via telephone. Mr. Husted stated he agreed with the Special Investigation findings and would submit an acceptable Corrective Action Plan.

APPLICABLE RULE	
R 400.14510	Heating equipment generally.
	(5) Portable heating units shall not be permitted.
ANALYSIS:	While onsite I observed a portable heating device located in the facility’s attached garage. A preponderance of evidence was not discovered during the special investigation to substantiate violation of the applicable rule.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable Corrective Action Plan, I recommend the license remain unchanged.



04/18/2022

Toya Zylstra
Licensing Consultant

Date

Approved By:



04/18/2022

Jerry Hendrick
Area Manager

Date