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GOVERNOR

# STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

April 20, 2022

Don Adams Moriah Incorporated 3200 E Eisenhower Ann Arbor, MI 48108

> RE: License #: AL810280703 Investigation #: 2022A0575014

Moriah Hall

#### Dear Mr. Adams:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On April 13, 2022, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9720.

Sincerely,

Jeffrey J. Bozsik, Licensing Consultant Bureau of Community and Health Systems

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(734) 417-4277

# MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

#### I. IDENTIFYING INFORMATION

License #:	AL810280703
Investigation #:	2022A0575014
Complaint Receipt Date:	04/04/2022
Investigation Initiation Date:	04/04/2022
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Report Due Date:	05/04/2022
Licensee Name:	Moriah Incorporated
Licensee Name.	Worldin Incorporated
Licensee Address:	3200 E Eisenhower
	Ann Arbor, MI 48108
Licensee Telephone #:	(734) 677-0070
-	
Administrator:	Don Adams
Licensee Designee:	Don Adams
_	
Name of Facility:	Moriah Hall
Facility Address:	3200 E. Eisenhower Pkwy
	Ann Arbor, MI 48108
Facility Talanhana #	(724) 677 0070
Facility Telephone #:	(734) 677-0070
Original Issuance Date:	03/19/2008
Lisans Otatus	DECLUAD
License Status:	REGULAR
Effective Date:	09/26/2020
	00/05/0000
Expiration Date:	09/25/2022
Capacity:	16
Program Type:	DD; MI; TBI

## II. ALLEGATION(S)

Violation Established?

Resident A was mistreated by staff Alfornia Webster.	Yes

#### III. METHODOLOGY

04/04/2022	Special Investigation Intake 2022A0575014
04/04/2022	Special Investigation Initiated – Telephone-Stephanie Harris, program coordinator
04/04/2022	APS Referral received
04/04/2022	Referral - Recipient Rights received
04/13/2022	Inspection Completed On-site-interview with Faith Hinson, program coordinator
04/13/2022	Inspection Completed-BCAL Sub. Compliance
04/13/2022	Corrective Action Plan Requested and Due on 04/28/2022
04/13/2022	Corrective Action Plan Received
04/13/2022	Corrective Action Plan Approved
04/14/2022	Exit Conference with Don Adams, licensee designee
04/14/2022	Contact - Telephone calls made-(a) direct care staff-Nash Wadi and Alfornia Webster; (b) Resident A's guardian

# ALLEGATION: Resident A was mistreated by staff Alfornia Webster

**INVESTIGATION:** Resident A was not interviewed due to his developmental disabilities.

On 4/13/2022, I interviewed Faith Hinson, program coordinator, who stated direct care staff, Alfornia Webster, used an inappropriate physical management hold on Resident A and that he escalated the situation to the point of requiring unnecessary

force. She stated the incident did not warrant the level of physical restraint he utilized.

On 4/13/2022, Stephanie Harris, program coordinator, stated Alfornia Webster's employment was terminated on 4/1/2022, after an internal investigation.

On 4/14/2022, I interviewed direct care staff, Nash Wadi. He stated on 3/31/2022, he was requested by direct care staff Alfornia Webster to assist in restraining Resident A. Nash Wadi stated that Alfornia Webster called Resident A an idiot and stupid. He stated Alfornia Webster said that Resident A needed to be physically managed roughly so he (Resident A) would know who was in control. Finally, he stated that when physically managing Resident A, Alfornia Webster was using excessive force because Resident A was not being combative.

On 4/14/2022, I interviewed Resident A's guardian, William White. He stated he was very satisfied with Resident A's placement and the services he is receiving at Eisenhower Center.

On 4/14/2022, I called Alfornia Webster but he did not answer the telephone or return my call.

On 4/14/2022, I conducted an exit conference with Don Adams, licensee designee.

APPLICABLE RULE	
R 400.15308	Resident behavior interventions prohibitions.
	(1) A licensee shall not mistreat a resident and shall not permit the administrator, direct care staff, employees, volunteers who are under the direction of the licensee, visitors, or other occupants of the home to mistreat a resident. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm or the deliberate infliction of pain by any means.

CONCLUSION:	Alfornia Webster mistreated Resident A by using excessive force restraining Resident A and made disrespectful comments to him.  VIOLATION ESTABLISHED
	A.  The preponderance of credible evidence is that direct care staff
	04/14/2022, Nash Wadi, direct care staff stated Alfornia Webster, direct care used excessive force to manage Resident
ANALYSIS:	04/13/2022, Faith Hinson, program coordinator, stated direct care staff, Alfornia Webster, used an inappropriate physical management hold on Resident A

### IV. RECOMMENDATION

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An acceptable plan of correction has been received; therefore, I recommend no licensing action.

Jeffrey J. Bozsik Date: 4/14/2022 Licensing Consultant

Approved By:

Ardra Hunter Date: 04/20/2022

Area Manager