



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

March 29, 2022

Kenneth and Shari Nelson
Nelson Homes Inc
2964 Lakeshore Drive
Muskegon, MI 49441

RE: License #: AM700014892
Investigation #: 2022A0579021
Barry AFC Home

Dear Kenneth and Shari Nelson:


Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink that reads "Cassandra Duursma". The signature is written in a cursive, flowing style.

Cassandra Duursma, Licensing Consultant
Bureau of Community and Health Systems
350 Ottawa Ave NW, 7th Floor- Unit 13
Grand Rapids, MI 49503
(269) 615-5050

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM700014892
Investigation #:	2022A0579021
Complaint Receipt Date:	03/18/2022
Investigation Initiation Date:	03/22/2022
Report Due Date:	04/17/2022
Licensee Name:	Nelson Homes Inc
Licensee Address:	2964 Lakeshore Drive Muskegon, MI 49441
Licensee Telephone #:	(616) 262-4705
Administrator:	Shari Nelson
Licensee Designee:	Kenneth Nelson
Name of Facility:	Barry AFC Home
Facility Address:	0-672 Barry Street, SW Grandville, MI 49418-9630
Facility Telephone #:	(616) 262-4705
Original Issuance Date:	10/12/1993
License Status:	REGULAR
Effective Date:	06/02/2020
Expiration Date:	06/01/2022
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED AGED

II. ALLEGATION(S)

	Violation Established?
The home received an unacceptable environmental health rating.	No

III. METHODOLOGY

03/18/2022	Special Investigation Intake 2022A0579021
03/22/2022	Special Investigation Initiated- Letter Shari Nelson, Administrator
03/22/2022	Contact- Document Received Shari Nelson, Administrator
03/29/2022	Exit Conference Shari Nelson, Administrator

ALLEGATION:

The home received an unacceptable environmental health rating.

INVESTIGATION:

On 3/18/22, I entered this referral into the Bureau Information Tracking System after receiving a report from the Ottawa Department of Public Health. The Environmental Health Inspection Report noted the home received an unacceptable rating of their septic system. The problems noted include that the sewage system being beyond its life expectancy of 20 years, the septic tanks do not meet current standards due to being installed during prior standards, the small drain field is filled with sludge and effluent, the diverter valve needs to be turned to use another system and the drain field should be discontinued. It was recommended brush and small trees be removed from the drain field area. The report noted the irrigation well was not in use and needed to be correctly abandoned or put into use. It was noted once the diverter valve was turned and the irrigation well was abandoned, the inspection rating will be updated to passing.

On 3/22/22, I exchanged emails with the administrator, Shari Nelson. She confirmed she and Mr. Nelson were aware of the concerns noted by Ottawa Department of Public Health. She stated Mr. Nelson already turned the diverter to the other drain field. She stated he also has been contacting well drilling companies to correctly

abandon the well. She stated Mr. Nelson was given 60 days to complete those two tasks.

On 3/22/22, Ms. Nelson sent a follow-up email stating she received confirmation for the hired company that the well will be capped within the next two weeks.

APPLICABLE RULE	
R 400.14401	Environmental health.
	(3) All sewage shall be disposed of in a public sewer system or, in the absence thereof, in a manner that is approved by the health authority.
ANALYSIS:	Ottawa Department of Public Health gave the facility a failing Environmental Health rating due to multiple concerns with the septic system in the home. Ms. Nelson confirmed she and Mr. Nelson were aware of the failing rating and immediately began working to address it. She confirmed the requested correction for the diverter was made and that the well would be abandoned by 4/5/22, approximately.
CONCLUSION:	VIOLATION ESTABLISHED

On 3/29/22, I completed an exit conference with Ms. Nelson who did not dispute my findings or recommendations.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable plan of corrective action, I request the status of the license remain the same.

Cassandra Duursma 3/29/22

Cassandra Duursma, Licensing Consultant Date

Approved By:
Russell Misiak 3/30/22

Russell Misiak, Area Manager Date