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GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 6, 2022

Ramon Beltran, II
Beacon Specialized Living Services, Inc.
Suite 110
890 N. 10th St.
Kalamazoo, MI 49009

RE: License #: AM030402102
Investigation #: 2022A0350011
Beacon Home at Bridge Street

Dear Mr. Beltran:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in black ink, appearing to read "Ian Tschirhart", with a stylized flourish at the end.

Ian Tschirhart, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 644-9526

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM030402102
Investigation #:	2022A0350011
Complaint Receipt Date:	12/28/2021
Investigation Initiation Date:	12/29/2021
Report Due Date:	01/27/2022
Licensee Name:	Beacon Specialized Living Services, Inc.
Licensee Address:	Suite 110, 890 N. 10th St. Kalamazoo, MI 49009
Licensee Telephone #:	(269) 427-8400
Administrator:	Melissa Williams
Licensee Designee:	Ramon Beltran, II
Name of Facility:	Beacon Home at Bridge Street
Facility Address:	691 West Bridge Street Plainwell, MI 49080
Facility Telephone #:	Unknown
Original Issuance Date:	07/16/2020
License Status:	REGULAR
Effective Date:	01/16/2021
Expiration Date:	01/15/2023
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Kiana Karmol, Direct Care Worker (DCW), recently said to Resident C, "What are you trying to do, envision me naked?"	No
On 12/19/21, Kiana Karmol, DCW, pushed Resident B several times in the chest.	Yes
On 12/18/2021, Kiana Karmol, DCW, threatened to stab Resident A with a pen.	No

III. METHODOLOGY

12/28/2021	Special Investigation Intake 2022A0350011
12/29/2021	Special Investigation Initiated - Telephone I spoke with Resident A
12/29/2021	Contact - Telephone call made I spoke with Resident B
12/29/2021	Contact - Telephone call made I spoke with Resident C
12/29/2021	Contact - Telephone call made I spoke with Kiana Karmol, DCW
12/29/2021	Contact - Telephone call made I spoke with Monique Johnson, Home Manager
12/29/2021	Contact - Document Sent I sent an email to Ramon Beltran, II, Licensee Designee
01/04/2022	Contact – Telephone call made I spoke with Resident D
01/05/2022	Exit conference – Held with Ramon Beltran, II, Licensee Designee

ALLEGATION: Kiana Karmol, Direct Care Worker (DCW), recently said to Resident C, "What are you trying to do, envision me naked?"

INVESTIGATION: On 12/29/2021, I called and spoke with Resident A and asked him if Kiana Karmol, DCW, said anything inappropriate to him recently, and he said yes, she asked him, “Are you trying to envision me naked?” after he asked her where she got the Mickey Mouse shirt she was wearing. Resident A told me there were witnesses to this, but he couldn’t remember who they were.

On 12/29/2021, I called and spoke with Kiana Karmol, Direct Care Worker, who told me that she was currently suspended because of these allegations. I went over each allegation with her. When I asked Ms. Karmol if she made any comment to Resident A that was inappropriate or may have made him uncomfortable, she stated, “I doubt it.” I then asked Ms. Karmol if she specifically said to Resident A, “Are you trying to envision me naked?” and she denied making that comment or anything like it. Ms. Karmol told me that she said to Resident A, “I wore this sweater yesterday; do you remember?” in reference to a Mickey Mouse sweater she was wearing. Ms. Karmol reported that Resident A kept complimenting her about her sweater and another resident said to him, “Stop flirting with her.”

On 12/29/2021, I called and spoke with Monique Johnson, Home Manager. Ms. Johnson stated that on 12/19 she filled in as the Home Manager. Ms. Johnson said that Resident A told her that Ms. Karmol said to him, “I would prefer you to see me naked,” but she didn’t hear Ms. Karmol say this.

On 01/04/2022, I called and spoke with Resident D. I asked him if he remembered when Ms. Karmol and Resident A were talking about Ms. Karmol’s Mickey Mouse sweater, and he said yes. I asked him if he remembered what they said, and he said no. I asked Resident D if he remembered if either Ms. Karmol or Resident A said anything inappropriate during this exchange, and he said he didn’t remember.

On 01/06/2022, I called and held an exit conference with Ramon Beltran, II, Licensee Designee. I informed Mr. Beltran that I was not citing a violation of this rule. Mr. Beltran thanked me for letting him know and had no further comments.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Resident A stated that Kiana Karmol, DCW, said to him something like, “Are you trying to envision me naked;” or “I would prefer you see me naked.” Ms. Karmol denied she said anything like that to Resident A, but acknowledged she did say to him, “I wore this sweater

	<p>yesterday; do you remember?” Ms. Karmol reported that Resident A kept complimenting her about her sweater and Resident D said to him, “Stop flirting with her.”</p> <p>When asked about this, Resident D only remembered that Ms. Karmol and Resident A had a discussion about her sweater; he did not recall what either of them said, whether it was inappropriate or not.</p> <p>My findings do not support that this rule had been violated.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: On 12/19/21, Kiana Karmol, DCW, pushed Resident B several times in the chest.

INVESTIGATION: On 12/29/2021, I called and spoke with Resident B and asked him about the alleged incident that happened between him and Ms. Karmol on 12/19. Resident B told me that he was trying to help deescalate another resident and in the process Ms. Karmol “kept pushing me on my chest.”

On 12/29/2021, I called and spoke with Kiana Karmol and she stated that she and a couple of other staff members were handling a situation in which another resident was upset and was throwing things in his room. She informed me that Resident B tried to come in the room and help deescalate the resident, but for his safety, she told him not to come in. Ms. Karmol informed me that Monique Johnson, the Home Manager was present during this situation. She said that Ms. Johnson told her that she needed to “take her hand off of (Resident B).” Ms. Karmol said that she asked Ms. Johnson if she needed to file anything if she was going to use a Crisis Prevention Institute (CPI) position against Resident B, but she didn’t answer her. Ms. Karmol explained that she used a CPI position against Resident B in which she held one of her arms out shoulder high and bent while making a fist. Ms. Karmol said that Resident B kept persisting to get in and, in the process, pushed his chest into her forearm. She denied pushing Resident B.

On 12/29/2021, I called and spoke with Monique Johnson, Home Manager. Ms. Johnson stated that on 12/19 she filled in as the Home Manager and participated in a situation in which she and Ms. Karmol were trying to deescalate a resident. Ms. Johnson said that during this incident, Resident B was also trying to deescalate the other resident but Ms. Karmol “had her arm against his (Resident B) chest and stomach.” Ms. Johnson informed me that while this was going on, Resident B asked Ms. Johnson to tell Ms. Karmol to stop and she told Ms. Karmol that she can’t do that, but Ms. Karmol continued doing so for several seconds after she told her to stop. Ms. Johnson said that she told Ms. Karmol she could use a CPI maneuver, but if not, she had to stop blocking him.

On 01/06/2022, I called and held an exit conference with Ramon Beltran, II, Licensee Designee. I informed Mr. Beltran that I was citing a violation of this rule. Mr. Beltran thanked me for letting him know and had no further comments.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	<p>(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following:</p> <p>(b) Use any form of physical force other than physical restraint as defined in these rules.</p>
ANALYSIS:	<p>Resident B stated that Kiana Karmol, DCW, “kept pushing on my chest.”</p> <p>Ms. Karmol stated that Resident B was trying to enter another resident’s room but she prohibited him from doing so “for his safety” because the other resident was throwing things. Ms. Karmol said that Monique Johnson, who filled-in as Home Manager during this shift, told her that she needed to “take your hand off of” Resident B. Ms. Karmol said she used an approved Crisis Prevention Institute (CPI) position against Resident B.</p> <p>Monique Johnson, Home Manager, stated that Ms. Karmol “had her arm against his (Resident B) chest and stomach and she told Ms. Karmol that she couldn’t do that, but Ms. Karmol continued doing so for several seconds afterwards.</p> <p>Ms. Karmol did not immediately follow her manager’s direction to remove her arm off of Resident B’s chest and stomach; and Resident B said he was pushed in the chest by Ms. Karmol. These actions constitute a use of physical force by Ms. Karmol against Resident B.</p> <p>My findings support that this rule had been violated.</p>
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION: On 12/18/2021, Kiana Karmol, DCW, threatened to stab Resident A with a pen.

INVESTIGATION: On 12/29/2021, I called and spoke with Resident C, who reported that while getting his medications on 12/18, Ms. Karmol, who was passing

medications that morning, held a pen up in the air as if about to make a “stabbing motion,” and said to him, “I could stab you.” Resident C told me that there were no witnesses to this and that he did not say anything to her that would have made her threaten him.

On 12/29/2021, I called and spoke with Kiana Karmol. I asked Ms. Karmol about her allegedly holding a pen up and telling Resident C, “I could stab you.” Ms. Karmol denied doing and saying this and informed me that the Licensee Designee, Ramon Beltran, II, may be reviewing the video recording for that shift to see what actually happened.

On 12/29/2021, I called and spoke with Monique Johnson, Home Manager. Ms. Johnson stated that she did not observe Ms. Karmol hold up a pen and threaten to stab Resident C.

On 12/29/2021, I sent an email to Ramon Beltran, II, Licensee Designee, stating, “I had heard that you may be reviewing the video recording of the med room for the day in which Kiana allegedly threatened to stab (Resident C) with a pen. Is this correct? If so, please let me know what you find and what actions you plan on taking, if any.”

On 01/05/2022, I received an email from Mr. Beltran stating, “Our system only goes back so far and at this time it is past the time frame that recordings are kept.” This was in response to my inquiry of whether there was a video recording of when Ms. Karmol was passing medications to Resident C on the morning of 12/18.

On 01/06/2022, I called and held an exit conference with Ramon Beltran, II, Licensee Designee. I informed Mr. Beltran that I was not citing a violation of this rule. Mr. Beltran thanked me for letting him know and had no further comments.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following: (iv) Threats.
ANALYSIS:	Resident C stated that while passing him his morning medications, Ms. Karmol held a pen up in the air as if about to make a “stabbing motion,” and said to him, “I could stab you.” Resident C told me that there were no witnesses to this. Ms. Karmol denied holding a pen in a threatening manner towards Resident C and saying, “I could stab you.”

	<p>The video recording during this alleged incident was no longer available when upper management decided to review it.</p> <p>As Resident C said this incident did occur, and Ms. Karmol denied that it did, and there being no third-party witness or video footage, there is not enough evidence to support that this rule had been violated.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend that the status of this facility's license remain unchanged, and that this special investigation be closed.



January 6, 2022

Ian Tschirhart
Licensing Consultant

Date

Approved By:



January 6, 2022

Jerry Hendrick
Area Manager

Date