



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

March 16, 2022

Kory Feetham
Reed City Fields Assisted Living II
219 Church St
Auburn, MI 48611

RE: License #: AL670384778
Investigation #: 2022A0360012
Reed City Fields Assisted Living II

Dear Mr. Feetham:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (989) 732-8062.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant
Bureau of Community and Health Systems
Ste 3
931 S Otsego Ave
Gaylord, MI 49735
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL670384778
Investigation #:	2022A0360012
Complaint Receipt Date:	01/18/2022
Investigation Initiation Date:	01/19/2022
Report Due Date:	03/19/2022
Licensee Name:	Reed City Fields Assisted Living II
Licensee Address:	22109 Professional Dr. Reed City, MI 49677
Licensee Telephone #:	(231) 465-4371
Administrator:	Kory Feetham
Licensee Designee:	Kory Feetham
Name of Facility:	Reed City Fields Assisted Living II
Facility Address:	22109 Professional Dr. Reed City, MI 49677
Facility Telephone #:	(231) 465-4371
Original Issuance Date:	10/13/2017
License Status:	REGULAR
Effective Date:	04/13/2020
Expiration Date:	04/12/2022
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED AGED, ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Staff intimidate and verbally threaten Resident A and refuse to empty Resident A's urinal.	No

III. METHODOLOGY

01/18/2022	Special Investigation Intake 2022A0360012
01/18/2022	APS Referral APS denied
01/19/2022	Special Investigation Initiated - On Site
01/19/2022	Inspection Completed On-site Home manager Tammy Holmes, Resident A, DCS Jill Champion and Jessica Eberbach
02/28/2022	Inspection Completed On-site Home manager Tammy Holmes, Resident A
03/16/2022	Exit Conference With licensee designee Kory Feetham

ALLEGATION: Staff intimidate and verbally threaten Resident A and refuse to empty Resident A's urinal.

INVESTIGATION: On 1/18/2022 I was assigned a complaint from the LARA online complaint system.

On 1/19/2022 I conducted an unannounced onsite inspection at the facility. The home manager Tammy Holmes stated they have been having issues with Resident A. She stated he has thrown things at staff. She stated Resident A continually pushes his call button seconds after staff have taken care of his needs. Ms. Holmes stated Resident A recently pushed his call button over 50 times in one day and 7 times in under 2 minutes. She stated when staff responded he kept making inappropriate sexual comments towards the staff and told them that he wants to have sex with them. She stated they have discussed issuing him a discharge notice if his behavior does not improve. Ms. Holmes stated she is not aware of any staff threatening or intimidating Resident A or refusing to empty his urinal. She stated they have discussed with Resident A the possibility of a discharge notice if his behavior does not change.

While at the facility on 1/19/2022 I interviewed Resident A. Resident A stated he does not have a guardian. Resident A stated there are two staff named Jill and Jessica who “really push my buttons.” He stated his portable urinal had ½ inch of urine in it and they refused to empty it. He stated he does swear at the staff. He stated he has asked one of them out on a date. He stated the rest of the staff are great. He stated he has not thrown anything at the staff however he did “slide” his call button across the floor in one of their direction. He stated he knows he pushes the call button too much. Resident A denied that any of the staff intimidate or threaten him. I observed Resident A’s portable urinal to be empty.

While at the facility on 1/19/2022 I interviewed direct care staff Jill Champion. Ms. Champion stated Resident A pushes his call button all day long and when you come into his room, he tells you the opposite of what he told other staff he needed. She stated he has sworn at staff and thrown things at another direct care staff Jessica Eberbach. She stated he is especially rude to her. Ms. Champion stated they do not hesitate to empty Resident A’s portable urinal. Ms. Champion denied intimidating Resident A or verbally threatening him. I then interviewed direct care staff Jessica Eberbach. Ms. Eberbach stated she always empties Resident A’s urinal if there is any urine in it. She stated he will often make comments about wanting to marry staff. She stated when he is upset, he will swear at them and call them cuss words. She stated Resident A threw his call button at her one day and broke it. She stated he pushes the call button all day long and sometimes when they come to the room, he tells them that he doesn’t need anything and just wants to see how long it takes them to respond.

On 2/28/2022 I conducted another unannounced onsite inspection at the facility. The home manager stated Resident A’s behavior has improved. She stated they have not issued a discharge notice to him.

While at the facility on 2/28/2022 I interviewed Resident A. Resident A’s portable urinal was empty. He stated the staff are doing a great job. He stated he is trying to be nicer to them. He stated they do not yell or swear at him. He stated they are emptying his portable urinal as needed. He stated he probably still uses his call button too much, but the staff respond and help him as needed.

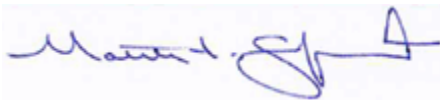
APPLICABLE RULE	
R 400.15305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	The complaint alleged staff intimidate and verbally threaten Resident A and refuse to empty Resident A's urinal.

	<p>The home manager Tammy Holmes stated she was not aware of any staff threatening Resident A or refusing to empty his urinal. She stated Resident A was swearing and throwing things at staff and a discharge notice was discussed with him.</p> <p>Direct care staff Jill Champion and Jessica Eberbach stated Resident A pushed his call button constantly, swore at them, threw things at them and made inappropriate sexual advances. They both denied threatening Resident A or refusing to empty his urinal.</p> <p>Resident A stated none of the staff intimidate or threaten him. His portable urinal was empty during both unannounced onsite inspections. He stated the staff have refused to empty it when there was ½ inch of urine in the bottle.</p> <p>There is not a preponderance of evidence that Resident A was not treated with dignity and respect and that his personal needs, including protection and safety, were not attended to at all times.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

On 03/16/2022 I conducted an exit conference with licensee designee Kory Feetham. Mr. Feetham concurred with the findings of the investigation.

IV. RECOMMENDATION

I recommend no change in the status of the license.



03/16/2022

Matthew Soderquist
Licensing Consultant

Date

Approved By:



03/16/2022

Jerry Hendrick
Area Manager

Date