



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

January 27, 2022

Pamela Workman
 Flushing AL Operations LLC
 Suite 210
 777 E Main St
 Westfield, IN 46074

RE: License #:	AH250408318 Majestic Care of Flushing AL 640 Sunnyside Dr Flushing, MI 48433
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Dear Ms. Workman:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result. Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please feel free to contact the local office at (517) 284-9730.

Sincerely,

Kimberly Horst, Licensing Staff
 Bureau of Community and Health Systems
 611 W. Ottawa Street
 Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	AH250408318
Licensee Name:	Flushing AL Operations LLC
Licensee Address:	Suite 210 777 E Main St Westfield, IN 46074
Licensee Telephone #:	(317) 288-4029
Authorized Representative/ Administrator:	Pamela Workman
Name of Facility:	Majestic Care of Flushing AL
Facility Address:	640 Sunnyside Dr Flushing, MI 48433
Facility Telephone #:	(810) 487-0045
Original Issuance Date:	09/01/2021
Capacity:	40
Program Type:	AGED

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 1/25/2022
Date of Bureau of Fire Services Inspection if applicable: 10/25/2021

Inspection Type: Interview and Observation Worksheet
 Combination

Date of Exit Conference: 01/27/2021

No. of staff interviewed and/or observed 5
No. of residents interviewed and/or observed 10
No. of others interviewed 0 Role N/A

- Medication pass / simulated pass observed? Yes No If no, explain.
- Medication(s) and medication records(s) reviewed? Yes No If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes No If no, explain.
- Meal preparation / service observed? Yes No If no, explain.
- Fire drills reviewed? Yes No If no, explain.
Disaster plans reviewed and staff interviewed.
- Water temperatures checked? Yes No If no, explain.
- Incident report follow-up? Yes IR date/s: N/A
- Corrective action plan compliance verified? Yes CAP date/s and rule/s:
- Number of excluded employees followed up? 1 N/A

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

<p>This facility was found to be in non-compliance with the following rules:</p>	
<p>MCL 333.20201</p>	<p>Policy describing rights and responsibilities of patients or residents; adoption; posting and distribution; contents; additional requirements; discharging, harassing, retaliating, or discriminating against patient exercising protected right; exercise of rights by patient's representative; informing patient or resident of policy; designation of person to exercise rights and responsibilities; additional patients' rights; definitions.</p>
	<p>(1) A health facility or agency that provides services directly to patients or residents and is licensed under this article shall adopt a policy describing the rights and responsibilities of patients or residents admitted to the health facility or agency. Except for a licensed health maintenance organization, which shall comply with chapter 35 of the insurance code of 1956, 1956 PA 218, MCL 500.3501 to 500.3580, the policy shall be posted at a public place in the health facility or agency and shall be provided to each member of the health facility or agency staff. Patients or residents shall be treated in accordance with the policy.</p>
<p>Inspection of the facility revealed Resident Rights and Responsibilities was not posted.</p>	
<p>R 325.1922</p>	<p>Admission and retention of residents.</p>
	<p>(3) At the time of an individual's admission, a home or the home's designee shall complete a written resident admission contract between the resident and/or the resident's authorized representative, if any, and the home.</p>
<p>Review of Resident A and Resident B's admission contract revealed the admission contract was entered under Fostrian Courts Assisted Living-Flushing, MI LLC. Review of the facility licensee revealed the new licensee is Flushing AL Operations LLC.</p>	
<p>R 325.1922</p>	<p>Admission and retention of residents.</p>
	<p>(5) A home shall update each resident's service plan at least annually or if there is a significant change in the</p>

	resident's care needs. Changes shall be communicated to the resident and his or her authorized representative, if any.
Review of Resident A and Resident B service plans revealed the facility was unable to provide documentation that the changes to the service plan were communicated to the resident and/or the authorized representative.	
R 325.1922	Admission and retention of residents.
	<p>(7) An individual admitted to residence in the home shall have evidence of initial tuberculosis screening on record in the home that was performed within 12 months before admission. Initial screening may consist of an intradermal skin test, a blood test, a chest x-ray, or other methods recommended by the public health authority. The screening type and frequency of routine tuberculosis (TB) testing shall be determined by a risk assessment as described in the 2005 MMWR "Guidelines for Preventing the Transmission of Mycobacterium tuberculosis in Health-Care Settings, 2005" (http://www.cdc.gov/mmwr/pdf/rr/rr5417.pdf), Appendices B and C, and any subsequent guidelines as published by the centers for disease control and prevention. A home, and each location or venue of care, if a home provides care at multiple locations, shall complete a risk assessment annually. Homes that are low risk do not have to conduct annual TB testing for residents.</p>
Review of Resident A and Resident B's records revealed the facility did not have a tuberculosis test 12 months prior to admission. In addition, the facility did not complete a risk assessment for 2020-2021.	
R 325.1923	Employee's health.
	<p>(2) A home shall provide initial tuberculosis screening at no cost for its employees. New employees shall be screened within 10 days of hire and before occupational exposure. The screening type and frequency of routine tuberculosis (TB) testing shall be determined by a risk assessment as described in the 2005 MMWR "Guidelines for Preventing the Transmission of Mycobacterium tuberculosis in Health-Care Settings, 2005" (http://www.cdc.gov/mmwr/pdf/rr/rr5417.pdf), Appendices B and C, and any subsequent guidelines as published by the centers for disease control and prevention. Each home, and each location or venue of care, if a home provides care at</p>

	multiple locations, shall complete a risk assessment annually. Homes that are low risk do not need to conduct annual TB testing for employees.
Review of Quinnell Adams and Danette Byers employee record revealed the employees did not complete tuberculosis testing within 10 days of hire and before occupational exposure.	
R 325.1931	Employees; general provisions.
	(3) The home shall designate 1 person on each shift to be supervisor of resident care during that shift. The supervisor of resident care shall be fully dressed, awake, and on the premises when on duty.
Review of staff schedule revealed there was not a designated shift supervisor for first and second shift.	
R 325.1932	Resident Medications.
	(1) Medication shall be given, taken, or applied pursuant to labeling instructions or orders by the prescribing licensed health care professional.
Review of Resident A's medication administration record (MAR) revealed Resident A was prescribed Mirtazapine 7.5mg with instruction to administer one tablet at bedtime. Resident A did not receive this medication 1/19/21-1/24/21. The facility reported this medication had run out and had not received the medication.	
R 325.1932	Resident Medications.
	(2) The giving, taking, or applying of prescription medications shall be supervised by the home in accordance with the resident's service plan.
Review of Resident A's MAR revealed Resident A was prescribed Ativan 0.5mg with instruction to administer one tablet every four hours as needed for anxiety. Resident A's service plan lacked detailed information on how the resident demonstrates anxiety/agitation and what behaviors require the administration of the medication or if staff can use nonpharmaceutical interventions. Similar findings were found with Resident B's MAR.	
R 325.1968	Toilet and bathing facilities.
	(4) A resident toilet room or bathroom shall not be used for storage or housekeeping functions.

<p>Inspection of the facility revealed a shower room was used as storage for medical equipment, supplies and furniture. This practice made these restrooms inaccessible for residents.</p>	
R 325.1976	Kitchen and dietary.
	<p>(1) A home shall have a kitchen and dietary area of adequate size to meet food service needs of residents. It shall be arranged and equipped for the refrigeration, storage, preparation, and serving of food, as well as for dish and utensil cleaning and refuse storage and removal.</p>
<p>Inspection of the facility kitchen revealed the dishwasher sanitized with a heat cycle. The facility did not have record of testing the dishwasher by using a thermo-label which showed the dishwasher was sanitizing the dishes. The lack of routine checks does not reasonably protect residents from infection should the machine malfunction.</p>	

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Kennery Host

01/27/2021

Licensing Consultant Date