



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 27, 2022

Tema Pefok
Precious AFC Home, Inc.
7435 Silver leaf Lane
West Bloomfield, MI 48322

RE: License #: AS820399660
Investigation #: 2022A0116009
Ferndale

Dear Ms. Pefok:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in blue ink that reads "Pandrea Robinson". The signature is written in a cursive, flowing style.

Pandrea Robinson, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 319-9682

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820399660
Investigation #:	2022A0116009
Complaint Receipt Date:	01/11/2022
Investigation Initiation Date:	01/11/2022
Report Due Date:	03/12/2022
Licensee Name:	Precious AFC Home, Inc.
Licensee Address:	7435 Silver leaf Lane West Bloomfield, MI 48322
Licensee Telephone #:	(248) 506-5329
Administrator:	Tema Pefok
Licensee Designee:	Tema Pefok
Name of Facility:	Ferndale
Facility Address:	36855 Ferndale Romulus, MI 48174
Facility Telephone #:	(734) 442-7041
Original Issuance Date:	08/20/2019
License Status:	REGULAR
Effective Date:	02/20/2020
Expiration Date:	02/19/2022
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
<ul style="list-style-type: none"> • Resident A is being abused by another resident that throws forks at him. • Resident A has missed several appointments due to home manager, Mr. Ford canceling them. • Mr. Ford will not allow Resident A to go out for physical therapy. • Mr. Ford yells at Resident A for soiling himself. • Staff Malumbo Kabula hit Resident B across her back. 	No
Heat/air system is not working properly, and the home is using portable space heaters.	Yes

All allegations reported were not addressed as they were not rule related.

III. METHODOLOGY

01/11/2022	Special Investigation Intake 2022A0116009
01/11/2022	Special Investigation Initiated - Telephone Interviewed complainant.
01/11/2022	APS Referral Made
01/11/2022	Referral - Recipient Rights
01/18/2022	Inspection Completed On-site Interviewed Resident A and B, staff, Ford Chiasam and reviewed Resident A's records.
01/18/2022	Inspection Completed-BCAL Sub. Compliance
01/24/2022	Contact - Telephone call made Interviewed staff, Isetou Myeng.

01/24/2022	Contact - Telephone call made Interviewed staff, Malumbo Kabula.
01/24/2022	Exit Conference With licensee designee, Tema Pefok.

ALLEGATION(S):

- **Resident A is being abused by another resident that throws forks at him.**
- **Resident A has missed several appointments due to home manager, Mr. Ford canceling them.**
- **Mr. Ford will not allow Resident A to go out for physical therapy.**
- **Mr. Ford yells at Resident A for soiling himself.**
- **Staff Malumbo Kabula hit Resident B across her back.**

INVESTIGATION: On 01/11/22, I interviewed complainant and he reported that this information was reported to him. Complainant unable to provide any additional information.

On 01/18/22, I conducted an unscheduled onsite inspection and interviewed Resident A, B and home manager, Ford Chimasam.

Resident A blurted out, "Ma'am all the allegations in the report are lies other than the one about the use of space heaters." Resident A made the statement before I introduced myself or began addressing the allegations. Resident A reported that he has been ready to move and is finally moving out this week. Resident A reported that the information that was shared was fabricated and reported that Mr. Chimasam has been a role model and a father figure to him during the time he has been in the home. I attempted to go through each allegation with Resident A, but he interrupted and stated, "Like I told you the allegations are not true, so it doesn't make sense to ask me about them." This concluded the interview with Resident A.

I interviewed Resident B. Resident B reported that staff, Malumbo Kabula, who she referred to as MK, never hit her across the back. Resident B reported none of the staff has ever been physical with her. Resident B reported being unaware of the other allegations pertaining to Mr. Ford and Resident A.

I interviewed Mr. Chimasam and reported that the allegations are in fact untrue. Mr. Chimasam reported that none of the residents are being abused or mistreated by another resident or staff. Mr. Chimasam reported that when the increase in covid cases became a major issue, he reached out to Resident A's psychiatrist to change

the in-person appointment to a telemedicine visit, which the doctor agreed was a good decision. The telemedicine visit was 01/06/22 at 9:40 a.m. Mr. Chimasam also provided for consultant review Resident A's health care appraisal which documents he was seen by his primary care doctor on 06/18/21. Mr. Chimasam reported that he has also been making several calls to get Resident A into physical therapy, however, he has run into several issues with Resident A's insurance as it relates to coverage. Mr. Chimasam reported he has explained to Resident A that no one is going to see him without the approval from insurance.

Mr. Chimasam denied that he yells at Resident A for soiling himself. Mr. Chimasam reported that Resident A is confined to a wheelchair and wears incontinent briefs. He reported at times he uses the restroom independently and if he is unsuccessful, he has his brief on as a backup.

Mr. Chimasam reported that Mr. Kabula is new to the home and works weekends only. He reported being unaware of Mr. Kabula hitting Resident B as reported.

Mr. Chimasam reported that these false allegations were reported because Resident A thinks by trying to get staff in trouble, it will expedite him being moved. Mr. Chimasam added that although Resident A has lied on him, he really hopes that he decides to stay in the home. He reported that in the year or so that Resident A has been there he has made so much improvement and is really thriving in the home. Mr. Chimasam reported that Resident A is his own guardian and can ultimately make his own decision regarding moving out.

On 01/24/22, I interviewed staff, Isetou Myeng and she reported that the allegations are all false and believes this was a tactic Resident A used to try to expedite his move from the home. Ms. Myeng reported that Resident A moved out on 01/21/22. She reported that he has moved in with a male friend of his.

On 01/24/22, I interviewed staff, Malumbo Kabula and he denied that he hit Resident B. Mr. Kabula reported that he is surprised at the allegation against him. Mr. Kabula reported that he has worked at the home for about a month and only works on weekends. He reported that he is still getting to know the residents and has not had any issues. Mr. Kabula reported that there would never be a reason for a staff to hit a resident and he is disappointed that his name is attached to such and egregious allegation.

On 01/24/22, I interviewed and conducted the exit conference with licensee designee, Tema Pefok. Ms. Pefok reported that she as well as the staff have gone over and beyond for Resident A, and she is disappointed that he would make these allegations up. Ms. Pefok reported that when Resident A doesn't get his way, he tries to get others in trouble. Ms. Pefok reported that Resident A contacted a friend of his and reported that he was moving in with him. Ms. Pefok reported that Resident A moved out of the home on 01/21/22.

I informed Ms. Pefok of the findings of the investigation, and she agreed with the findings.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	<p>Based on the findings of the investigation, which included interviews with Resident A-B, Mr. Chimasam, Ms. Myeng, and Ms. Pefok, I am unable to corroborate the allegations.</p> <p>Resident A reported that the allegations were not true.</p> <p>Resident B denied that Mr. Kabula or any other staff had ever hit her.</p> <p>Mr. Chimasam denied the allegations and reported that he and the staff have gone over and beyond to meet Resident A's needs.</p> <p>Ms. Myeng reported that the allegations are not true.</p> <p>Ms. Pefok reported that she and her staff make sure that they provide the care necessary for the residents and denied all of the allegations.</p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

Heat/air system is not working properly, and the home is using portable space heaters.

INVESTIGATION:

On 01/18/22, I conducted an unscheduled onsite inspection and interviewed Resident A-B and Mr. Chimasam.

Resident A reported that in the summer the house is, "real cool" and in the winter the house can get to hot for his liking. Resident A reported that if his room is too warm,

he just opens his window to let some of the warm air out. Resident A reported that recently the furnace stopped working and the staff used portable heaters to warm the house. Resident A reported he thinks the portable heaters were used for one or two days.

I interviewed Resident B and she reported being unaware of any problem with the heat or the use of portable heaters.

I interviewed Mr. Chimasam and he reported that the furnace went out for one day last week and during that time they used portable heaters too warm the home. I informed Mr. Chimasam that portables heaters are not permitted. Mr. Chimasam reported that he was not aware and reported moving forward he would ensure that they would not be used.

On 01/24/22, I interviewed and conducted the exit conference with Ms. Pefok. Ms. Pefok admitted being aware that the furnace was out for a day and the home used portable heaters to warm the home. I informed Ms. Pefok that portable heaters are not permitted. Ms. Pefok reported being unaware of the rule. I informed Ms. Pefok that in the future she would have to seek alternative arrangements for the residents if this happened again. I informed Ms. Pefok of those alternatives.

I informed Ms. Pefok of the specific rule violation and she reported an understanding. She stated she would submit an acceptable corrective action plan.

APPLICABLE RULE	
R 400.14510	Heating equipment generally.
	(5) Portable heating units shall not be permitted.
ANALYSIS:	Based on the findings of the investigation, which included interviews of Resident A, Mr. Chimasam and Ms. Pefok I am able to corroborate the allegation. Resident B, Mr. Chimasam and Ms. Pefok all admitted that the furnace went out for a day and during that time portable space heaters were used to heat the home.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend the status of the license remain unchanged.



Pandrea Robinson
Licensing Consultant

01/27/22
Date

Approved By:



Ardra Hunter
Area Manager

01/27/22

Date