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GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

January 19, 2022

Bede Obasi, Jr.
Hanover Home Care Inc.
3055 Hanover Street
Hastings, MI 49058

RE: License #: AM080316994
Investigation #: 2022A0466011
Hanover Home

Dear Mr. Obasi, Jr.:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9727.

Sincerely,

A handwritten signature in cursive script that reads "Julie Elkins".

Julie Elkins, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM080316994
Investigation #:	2022A0466011
Complaint Receipt Date:	11/22/2021
Investigation Initiation Date:	11/23/2021
Report Due Date:	01/21/2022
Licensee Name:	Hanover Home Care Inc.
Licensee Address:	3055 Hanover Street Hastings, MI 49058
Licensee Telephone #:	(616) 498-6103
Administrator:	Pauline Obasi
Licensee Designee:	Bede Obasi, Jr.
Name of Facility:	Hanover Home
Facility Address:	305 S. Hanover Street Hastings, MI 49058
Facility Telephone #:	(269) 948-9057
Original Issuance Date:	12/16/2013
License Status:	REGULAR
Effective Date:	06/07/2020
Expiration Date:	06/06/2022
Capacity:	11
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATIONS:

	Violation Established?
Resident A has been grounded from everything, including going to church and the library.	Yes
Additional Finding	Yes

III. METHODOLOGY

11/22/2021	Special Investigation Intake- 2022A0466011.
11/23/2021	Special Investigation Initiated – Telephone to Complainant, interviewed.
11/24/2021	Inspection Completed On-site.
12/06/2021	Contact - Document Received email from Pauline Obasi.
12/06/2021	Contact - Document Received email from Relative A1.
12/06/2021	Contact - Telephone call made to Resident A's case manager Joleigha Harrington, interviewed.
12/06/2021	Contact - Document Received email from Pauline Obasi.
01/18/2022	Exit Conference with licensee designee Bede Obasi, Jr., message left.

ALLEGATION: Resident A has been grounded from everything, including going to church and the library.

INVESTIGATION:

On 11/22/2021, Complainant reported Resident A told Madelene Ellsworth and Sarah Olson, that direct care staff at the facility have “grounded me from everything.” Complainant reported Resident A mentioned specific examples of not being allowed to go to church or to the public library. Complainant reported Madelene Ellsworth and Sarah Olson checked with library staff after the meeting with Resident A was complete and were informed that according to library standards, Resident A is welcome to come to the library. Complainant reported Resident A did not report which direct care workers at the facility grounded him.

On 11/24/2021, I conducted an unannounced onsite investigation and I interviewed administrator Pauline Obasi who reported Resident A was not home as he was at work. Pauline Obasi reported Resident A rides the transit into work. Pauline Obasi reported Resident A requires supervision while in the community as he recently spent \$65 that supposed to be spent on his bike and bought alcohol with the money. Pauline Obasi reported Resident A drank the alcohol and then went to the library intoxicated and viewed pornography. Pauline Obasi reported Resident A called Relative A1 while he was intoxicated. Pauline Obasi reported Resident A needs someone to be in control of his decisions which she reported to Relative A1 and Relative A2 on 11/10/2021 along with the thought that Resident A needs community supervision. Pauline Obasi reported that on 11/10/2021 she took Resident A's state identification card from him to prevent Resident A from getting more money from the bank. Pauline Obasi reported Relative A1 gave permission for Resident A to be supervised in the community. Pauline Obasi reported Resident A does not have a behavioral plan but that he is in need of a specialized residential placement. Pauline Obasi stated that anyone that wants Resident A to be unsupervised in the community wants him to fail. Pauline Obasi reported this change was a 30-day trial period to determine if Resident A's behavior would improve. Pauline Obasi reported that when someone makes decisions for Resident A, he cooperates. Pauline Obasi reported that Resident A does not have a legal guardian.

On 11/24/2021, I reviewed Resident A's record which contained an *Assessment Plan for Adult Foster Care (AFC) Residents* that was dated 11/9/2020 and signed by Resident A and licensee designee Bede Obasi, Jr. Resident A's *Assessment Plan for AFC Residents* documented that Resident A moves independently in the community. There was no documentation in the record that Resident A had a legal guardian.

On 11/24/2021, Pauline Obasi showed me a text message that she sent to Relative A1 on 11/11/2021 at 2:40pm, it stated "I will no longer allow him to be out and about in the community without supervision. He will go to work and return riding transit bus. He likes to go for walks and the library. He will have to do those activities with his CLS worker. I hope I have your approval to do so. If a parent with a child had seen what he was watching on the library computer yesterday, who knows what the parent would've done. He told me he typed women a** in the search bar and hit over 40 images to look at."

On 11/24/2021, Pauline Obasi showed me a text message that she received from Relative A1 on 11/11/2021 at 2:45pm which stated "Yep, you are good to go. Appreciate you. Thanks. He needs supervision."

On 12/06/2021, Pauline Obasi wrote in an email to Resident A's case manager Joleigha Harrington "This email is my response to your call last Friday, December 3rd 2021 about [Resident A's] treatment plan. You told me you had discussed with Holly and according to Holly, [Resident A] will not have supervision while in the community and should be given his driver's license to keep. I told you that keeping

[Resident A's] driver's license was not my idea. That was Relative A1's idea. That was the only way [Resident A] could be prevented from withdrawing money from his account and buying more alcoholic beverages to drink on November 10, 2021. May I point out that when I got this advice from Relative A1, [Resident A] was already drunk." "After two years that [Resident A] has lived at the Hanover Home, I have observed that his manic episodes are triggered by excessive consumption of caffeine, sugar, alcohol and water. [Resident A] consumes these beverages excessively when he is out and about in the community without another adult present to redirect him."

On 12/07/2021, I interviewed Resident A's case manager Harrington who reported that Resident A is his own guardian and that he does not have a behavioral plan. Case Manager Harrington reported that on 11/11/2021, Pauline Obasi took Resident A's identification from him. Case Manager Harrington reported that Pauline Obasi told her that Resident A needed supervision in the community. Case Manager Harrington reported that Pauline Obasi asked if the Pastor could supervise Resident A at church and if another resident that lives at the facility could supervise Resident A at the gym. Case Manager Harrington reported that Pauline Obasi told her that she would issue Resident A a 30-day notice if Resident A did not have a behavioral treatment plan or community supervision.

APPLICABLE RULE	
R 400.14307	Resident behavior interventions generally.
	(2) Interventions to address unacceptable behavior shall be specified in the written assessment plan and employed in accordance with that plan. Interventions to address unacceptable behavior shall also ensure that the safety, welfare, and rights of the resident are adequately protected. If a specialized intervention is needed to address the unique programmatic needs of a resident, the specialized intervention shall be developed in consultation with, or obtained from, professionals who are licensed or certified in that scope of practice.

ANALYSIS:	<p>On 11/11/2021, administrator Pauline Obasi and Relative A1 decided to take Resident A's identification from him and enact a 30-day trial period of restricting Resident A's community access and imposing supervision while he was in the community due to Resident A spending money on alcohol, consuming it and then viewing pornography at the library on the computer.</p> <p>Administrator Pauline Obasi and case manager Harrington both reported that Resident A is his own guardian. Resident A's <i>Assessment Plan for AFC Residents</i> documented that Resident A moves independently in the community and this was signed by licensee designee Bede Obasi and Resident A. Resident A's <i>Assessment Plan for AFC Residents</i> was not updated when Pauline Obasi restricted Resident A's community access and therefore there is no documentation that Resident A was in agreement with community supervision therefore a violation has been established.</p>
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDING:

INVESTIGATION:

On 11/24/2021, I reviewed Resident A's record which contained an *Assessment Plan for Adult Foster Care (AFC) Residents* that was dated 11/9/2020 and signed by Resident A and licensee designee Bede Obasi, Jr.

APPLICABLE	
R 400.14301	Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.
	(4) At the time of admission, and at least annually, a written assessment plan shall be completed with the resident or the resident's designated representative, the responsible agency, if applicable, and the licensee. A licensee shall maintain a copy of the resident's written assessment plan on file in the home.
ANALYSIS:	On 11/24/2021, Resident A's record contained an <i>Assessment Plan for AFC Residents</i> that was dated 11/9/2020. A violation has been established as this assessment plan had not been updated annually.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan I recommend no change in the status of the license.

Julie Elkins

1/18/2022

Julie Elkins
Licensing Consultant

Date

Approved By:

Dawn Timm

01/19/2022

Dawn N. Timm
Area Manager

Date