



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

December 21, 2021

Iemelif Julian
1635 Millard Avenue
Madison Heights, MI 48071

RE: License #: AS630394526
Investigation #: 2022A0611007
Genesis Adult Foster Care Home III

Dear Ms. Julian:

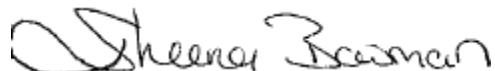
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in black ink that reads "Sheena Bowman". The signature is written in a cursive style with a large, looping initial "S".

Sheena Bowman, Licensing Consultant
Bureau of Community and Health Systems
4th Floor, Suite 4B
51111 Woodward Avenue
Pontiac, MI 48342

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630394526
Investigation #:	2022A0611007
Complaint Receipt Date:	12/09/2021
Investigation Initiation Date:	12/15/2021
Report Due Date:	02/07/2022
Licensee Name:	Iemelif Julian
Licensee Address:	1635 Millard Avenue Madison Heights, MI 48071
Licensee Telephone #:	(248) 635-7685
Administrator:	Iemelif Julian
Licensee Designee:	Iemelif Julian
Name of Facility:	Genesis Adult Foster Care Home III
Facility Address:	29140 Murray Crescent Dr Southfield, MI 48076
Facility Telephone #:	(248) 635-7685
Original Issuance Date:	09/14/2018
License Status:	REGULAR
Effective Date:	03/14/2021
Expiration Date:	03/13/2023
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED ALZHEIMERS AGED

II. ALLEGATION(S)

	Violation Established?
Staff L swears and talks inappropriately to Resident O, which made her cry.	Yes

III. METHODOLOGY

12/09/2021	Special Investigation Intake 2022A0611007
12/15/2021	Special Investigation Initiated - Telephone I left a voice message for the reporting source requesting a call back.
12/15/2021	Contact - Telephone call made I made a return phone call to the reporting source. The allegations were discussed.
12/17/2021	APS Referral I made an Adult Protective Services (APS) referral regarding the allegations.
12/17/2021	Inspection Completed On-site I completed an unannounced onsite. Resident O and the home manager Olive Mabuhay were interviewed.
12/21/2021	Exit Conference I completed an exit conference with the assistant administrator, Eddie Ibarra. The allegations were discussed. Mr. Ibarra stated he is authorized to sign the CAP on the licensee designee, Ming Julian behalf as she is out of the country.

ALLEGATION:

Staff L swears and talks inappropriately to Resident O, which made her cry.

INVESTIGATION:

On 12/09/21, I received an intake regarding the abovementioned allegations.

On 12/15/21, I made a return phone call to the reporting source. Regarding the allegations, the incident occurred in the beginning of December 2021. The reporting source stated she does not know the last names of staff member Lester, or staff member Cassandra. The reporting source confirmed that Lester cursed at Resident O

after she asked him a question. Cassandra saw Resident O crying and shaking and; Resident O told Cassandra what Lester said to her. Cassandra told Lester that Resident O was crying because of what he said to her. Lester apologized to Resident O. The reporting source stated when Lester is not in a good mood, he will snap at Resident O. Resident O will not bother Lester when he is in a bad mood. The reporting source stated this incident was the first time Lester cursed at Resident O. The reporting source stated Lester was moved to a different AFC group home.

On 12/17/21, I completed an unannounced onsite. I interviewed Resident O and the home manager Olive Mabuhay.

On 12/17/21, I interviewed Resident O. Regarding the allegations, Resident O stated she likes living at the AFC group home. Resident O stated she is taken care of at the AFC group home. Resident O stated the staff members are nice. Lester is one of the young guys that work at the AFC group home. Lester told her not to say another "F'ing thing" to her again. Resident O told Lester not to speak to her like that. Resident O stated Lester apologized to her and said he would not do it again. Resident O stated this occurred about two weeks ago. This was the first time Lester cursed at her. Resident O stated Lester does not work at the AFC group home anymore.

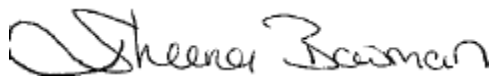
On 12/17/21, I interviewed the home manager, Olive Mabuhay. Regarding the allegations, Ms. Mabuhay stated Cassandra is the cleaning lady and she cleans the home once a week. Lester's last name is Fernando. Mr. Fernando was fired around the first week of December 2021 for cursing at Resident O. Ms. Mabuhay never heard Mr. Fernando cursing at the residents. Ms. Mabuhay stated Resident O did not tell any staff members about the incident. Ms. Mabuhay stated her supervisor Eddie found out about the incident and informed her.

On 12/21/21, I completed an exit conference with the assistant administrator, Eddie Ibarra. Mr. Ibarra stated he is authorized to act on the behalf of the licensee designee, Ming Julian as she is out of the country. Regarding the allegations, Mr. Ibarra stated he was informed that Mr. Fernando has spoken to Resident O inappropriately before in the past and; he was suspended for a week by Ms. Julian. On 12/14/21, Mr. Ibarra stated he received a phone call from Resident O's daughter regarding the allegations. Mr. Ibarra went to the AFC group home and spoke to Mr. Fernando. Mr. Fernando denied the allegations and stated that he and Resident O joke around. Mr. Ibarra spoke to staff member Vilma Vorge, Cassandra, and Ms. Mabuhay and they all stated they have heard Mr. Fernando tell Resident O to shut up. Mr. Fernando usually speaks to Resident O like this when he is in her bedroom and helping her get dressed. Mr. Ibarra explained to his staff members that speaking to residents in this manner is a form of verbal abuse and it should be reported to him immediately. Mr. Ibarra stated he has zero tolerance for this behavior and he informed staff if they witness this type of behavior, they will be held responsible as well.

APPLICABLE RULE	
R 400.14308	Resident behavior interventions prohibitions.
	(2) A licensee, direct care staff, the administrator, members of the household, volunteers who are under the direction of the licensee, employees, or any person who lives in the home shall not do any of the following: (f) Subject a resident to any of the following: (ii) Verbal abuse.
ANALYSIS:	Staff member Lester Fernando used inappropriate language towards Resident O. On 12/17/21, Resident O stated Mr. Fernando told her not to say another "F'ing thing" to her again. Mr. Ibarra stated Mr. Fernando was previously suspended for a week this year for speaking to Resident O inappropriately. Mr. Fernando was terminated on 12/14/21.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

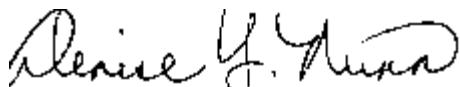
Contingent upon receipt of an acceptable corrective action plan, I recommend no change in the license status.



Sheena Bowman
Licensing Consultant

12/21/21
Date

Approved By:



12/21/2021

Denise Y. Nunn
Area Manager

Date