



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

December 17, 2021

Tamisha Turner
The Chateau Group of Michigan LLC
Po Box 81
Walled Lake, MI 48390

RE: License #: AS630391762
Investigation #: 2022A0602002
Chateau of Bloomfield

Dear Ms. Turner:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Cindy Berry". The signature is written in black ink and is positioned below the word "Sincerely,".

Cindy Berry, Licensing Consultant
Bureau of Community and Health Systems
3026 West Grand Blvd
Cadillac Place Ste 9-100
Detroit, MI 48202
(248) 860-4475

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630391762
Investigation #:	2022A0602002
Complaint Receipt Date:	09/28/2021
Investigation Initiation Date:	09/29/2021
Report Due Date:	11/27/2021
Licensee Name:	The Chateau Group of Michigan LLC
Licensee Address:	Po Box 81 Walled Lake, MI 48390
Licensee Telephone #:	(248) 252-8888
Administrator:	Tamisha Turner
Licensee Designee:	Tamisha Turner
Name of Facility:	Chateau of Bloomfield
Facility Address:	2660 Vhay Lane Bloomfield, MI 48304
Facility Telephone #:	(248) 792-6607
Original Issuance Date:	08/01/2018
License Status:	REGULAR
Effective Date:	02/01/2021
Expiration Date:	01/31/2023
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL; AGED TRAUMATICALLY BRAIN INJURED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Residents are heard yelling and screaming daily and sound like they are in distress.	No
The home is in disrepair.	Yes
Additional Findings	Yes

III. METHODOLOGY

09/28/2021	Special Investigation Intake 2022A0602002
09/28/2021	APS Referral Adult Protective Services (APS) referral denied.
09/29/2021	Special Investigation Initiated - Telephone Message left for the complainant.
10/05/2021	Inspection Completed On-site No response.
10/07/2021	Inspection Completed On-site Interviewed staff and residents.
11/17/2021	Contact – Telephone call made Call made to the complainant – no answer.
12/16/2021	Exit Conference Message left for the licensee designee, Tamisha Turner.

ALLEGATION:

Residents are heard yelling and screaming daily and sound like they are in distress.

INVESTIGATION:

On 10/05/2021, I conducted an unannounced on-site investigation but there was no response. I observed a landscaping truck at the front of the home. There were men working in the yard trimming the bushes.

On 10/07/2021, I conducted an unannounced on-site investigation at which time I interviewed staff member Al-Mondo Clinton, Resident B, Resident C, Resident D and observed Resident A. Mr. Clinton stated he began working in the home as a direct care worker in December 2020. Resident A suffers from bipolar disorder and yells all the time for no reason. He smokes a lot of cigarettes and while smoking on the deck at the back of the home he will randomly start yelling. Mr. Clinton had not explanation for the yelling but stated this is normal behavior for Resident A.

Resident B stated that Resident A yells all the time for no reason at all inside the home, outside the home and even in the van during transport. Resident B said Resident A does not seem to be in any distress when he is yelling.

Resident C stated he has resided in the home for about three years and has witnessed Resident A yelling throughout the home almost daily. Resident C said he has never seen anyone harm Resident A or cause him to yell. It just seems as if this is something he likes doing.

Resident D stated Resident A yells all the time and disturbs everyone in the house with it. Resident D said she has requested to meet with Ms. Turner to address her concerns, but she always cancels the meeting. Resident D went on to state she does not feel like a high priority with Ms. Turner because of this.

I was unable to interview Resident A as he was sleeping at the time the on-site was conducted and would not get up to be interviewed.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Based on the information obtained from Mr. Clinton, Resident B, Resident C and Resident D, there is insufficient information to determine that Resident A's needs are not being met. Resident A yells all the time and does not appear to be in any distress when he yells.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION:

The home is in disrepair.

INVESTIGATION:

On 10/07/2021, I conducted an unannounced on-site investigation at which time I observed a piece of cardboard on the side door of the home in place of a missing glass panel. Mr. Clinton stated a resident knocked the glass out of the door and cardboard was put in place to cover the open space. Mr. Clinton stated that a work order has been requested to repair the door.

During the on-site investigation, I also observed the carpeting in living room to have numerous stains and appearing dirty. The door leading to the backyard was also dirty and contained what appeared to be mold on the exterior side of the door and along the door frame. One of the windowpanes in the door was cracked and contained tape across the crack. The glass at the bottom of the screen door was missing and the screen door also contained what appeared to be mold and/or dirt. There were numerous cigarette butts on the deck, in old coffee cans and on a table on the deck. The outdoor furniture on the deck was worn, dirty and one of the chairs was broken. The wood on the deck was worn and stained. There was a tree that had fallen in the backyard, moss was on the roof at the front and back of the home and the gutters at the front of the home contained leaves and sticks.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(2) Home furnishings and housekeeping standards shall present a comfortable, clean, and orderly appearance.
ANALYSIS:	Based on my observations during the on-site investigation on 10/07/2021, I determined the home furnishings and housekeeping standards were not clean and in an orderly appearance. I observed the following: a piece of cardboard on the side door in place of a missing glass panel, the door leading to the backyard was dirty and contained mold and/or mildew on the exterior side of the door and along the door frame, one of the windowpanes in the door was cracked and contained tape across the crack, the glass at the bottom of the screen door was missing and the screen door contained what appeared to be mold and/or mildew and dirt. there were numerous cigarette butts on the deck, in old coffee cans and on a table on the deck, the outdoor furniture on the deck was worn, dirty and one of the chairs was broken, the wood on the deck was worn and stained, there was a tree that had fallen in the backyard, moss was on

	the roof at the front and back of the home and the gutters at the front of the home contained leaves and sticks.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(3) All living, sleeping, hallway, storage, bathroom, and kitchen areas shall be well lighted and ventilated.
ANALYSIS:	Based on my observation during the on-site investigation 10/07/2021, the living room area of the home contained a lamp that did not provide adequate lighting for the space.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(5) Floors, walls, and ceilings shall be finished so as to be easily cleanable and shall be kept clean and in good repair.
ANALYSIS:	Based on my observation during the on-site investigation on 10/07/2021, the carpeting in the living room had numerous stains and appeared to be dirty.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

On 10/07/2021, at the time of the unannounced on-site investigation, I observed Resident A sleeping in a bed in the family room. Mr. Clinton stated Resident A was disturbing his roommate, so his bed was moved to the family room about a month ago. I was unable to interview Resident A as he was sleeping at the time the on-site was conducted and would not get up to be interviewed.

On 12/16/2021, I left a message for the licensee designee, Tamisha Turner requesting a return call to conduct the exit conference.

APPLICABLE RULE	
R 400.14408	Bedrooms generally.
	(2) A living room, dining room, hallway, or other room that is not ordinarily used for sleeping or a room that contains a required means of egress shall not be used for sleeping purposes by anyone.
ANALYSIS:	On 10/07/2021, I observed Resident A sleeping in a bed in the family room. According to Mr. Clinton, Resident A has been sleeping in the family room for about a month as he was disturbing his roommate. Based on this information, I determined that the family room is being used for sleeping purposes by Resident A.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon the receipt of an acceptable corrective action plan, I recommend no change to the status of the license.

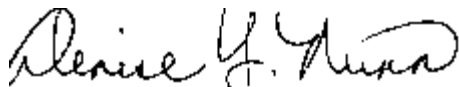


12/16/2021

Cindy Berry
Licensing Consultant

Date

Approved By:



12/17/2021

Denise Y. Nunn
Area Manager

Date