



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

December 22, 2021

Sally Londry  
S & D Senior Living Home  
1359 S. Colling Rd.  
Caro, MI 48723

RE: License #: AM790388202  
Investigation #: 2022A0580013  
S&D Senior Living Home

Dear Ms. Londry:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (906) 226-2206.

Sincerely,

A handwritten signature in cursive script that reads "Sabrina McGowan". The letters are fluid and connected, with a prominent 'S' at the beginning and a 'G' at the end.

Sabrina McGowan, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(810) 835-1019

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AM790388202
<b>Investigation #:</b>	2022A0580013
<b>Complaint Receipt Date:</b>	12/13/2021
<b>Investigation Initiation Date:</b>	12/16/2021
<b>Report Due Date:</b>	01/12/2022
<b>Licensee Name:</b>	S & D Senior Living Home
<b>Licensee Address:</b>	1359 S. Colling Rd. Caro, MI 48723
<b>Licensee Telephone #:</b>	(989) 286-3711
<b>Administrator:</b>	Brooke Londry
<b>Licensee Designee:</b>	Sally Londry
<b>Name of Facility:</b>	S&D Senior Living Home
<b>Facility Address:</b>	1359 S. Colling Rd. Caro, MI 48723
<b>Facility Telephone #:</b>	(989) 286-3711
<b>Original Issuance Date:</b>	10/18/2018
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	04/18/2021
<b>Expiration Date:</b>	04/17/2023
<b>Capacity:</b>	10
<b>Program Type:</b>	AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
On 12/3/2021, residents were briefly left unsupervised while staff went to get a walker for a resident. Resident A exited the van and was roaming around downtown from 6pm until found by the police at 9:30pm.	Yes

**III. METHODOLOGY**

12/13/2021	Special Investigation Intake 2022A0580013
12/13/2021	APS Referral A complaint opened by APS was received for investigation.
12/16/2021	Special Investigation Initiated - On Site An onsite inspection was conducted at S \$ D Senior Living Home. Contact made with licensees.
12/16/2021	Contact - Face to Face An in-person visit was conducted with Resident A.
12/16/2021	Contact - Telephone call made A call was made to Ms. Tiffany Polaski, APS Tuscola County.
12/20/2021	Contact - Document Received
12/20/2021	Contact - Document Received A fax of documents requested was received from the licensee.
12/20/2021	Contact - Telephone call made A call was made to Mr. Ed Wolfe, Public Guardian.
12/22/2021	Contact - Telephone call made A call was made to direct staff, Ms. Brooke Londry.
12/22/2021	Exit Conference An exit conference was held with Ms. Sally Londry.

## **ALLEGATION:**

On 12/3/2021 residents were briefly left unsupervised while staff went to get a walker for a resident. Resident A exited the van and was roaming around downtown from 6pm until found by the police at 9:30pm.

## **INVESTIGATION:**

On 12/13/2021, I received a complaint via BCAL Online complaints. This complaint was opened by APS for investigation.

On 12/16/2021, I conducted an onsite investigation at S & D Senior Living Home. Contact was made with the licensee designee, Ms. Sally Londry. Ms. Londry shared that the home took 2 vehicles, 3 staff, and 6 residents to the event in downtown. While staff Ms. Brooke Londry, was assisting another resident, Resident A escaped the vehicle. She indicated that Resident A is diagnosed with Dementia and believes that he owns a hotel in downtown Caro, which is where he indicated he was trying to get to when he was found. She shared that staff assisted in searching for Resident A. The police were involved in the search. The police found Resident A within the same vicinity he disappeared. Ms. Londry indicated that as a resolve, the home will no longer transport the 2 residents in the same vehicle.

On 12/16/2021, I spoke with Resident A. Resident A proclaimed that while away from staff, he was trying to find his hotel he owns in downtown Caro, located on Almer Ave. Resident A was observed amongst the other residents in the home. Resident A was appropriately dressed. He and the other residents in the home appeared to be receiving appropriate care.

On 12/16/2021, I spoke with Ms. Tiffany Polaski, APS investigator in Tuscola County. She shared that she has been able to make in person contact with Resident A at the home. She shared that the home typically does well with the residents and is one of the better homes in the county. She considered Resident A's elopement a very unfortunate event. She also shared that she will be substantiating for Neglect.

On 12/20/2021, I received a faxed copy of the incident report and the AFC Assessment plan for Resident A. The incident report indicates that on 12/03/2021 around 6:30 pm Staff, Mr. Don Arnold was getting a wheelchair out of the back of the car and had another resident with him. Staff, Ms. Brooke Londry was getting walkers out of another car, while licensee, Ms. Sally Londry was getting residents out of another vehicle. Resident A got out of the car door and walked to another house and sat on the porch. When all the walkers and wheelchairs were out of the vehicles, they realized Resident A was not in the car. Licensee, Ms. Sally Londry stayed with the residents while Mr. Arnold and Ms. Brooke Londry started walking towards the festival looking for Resident A. He could not be found so the police were called to assist in the search. The police called Mr. Arnold's phone indicating that they'd found Resident A. Resident A was retrieved and brought back to the AFC.

The AFC Assessment plan for Resident A indicated that Resident A does not move independently while in the community. It also indicates that he will get into cars and requires verbals to act appropriately while in public.

On 12/20/2021, I spoke with Mr. Ed Wolfe, Public Guardian Connexion Human Services, located in Caro, MI. Mr. Wolfe shared that he has been made aware Resident A's elopement. He shared that he has 5 clients at the home and it was an unfortunate incident. He shared that Resident A usually does well and something of this magnitude has not occurred in a very long time. He considers the home one of the better AFC homes in the area and indicated that the licensee does well with his clients. He shared that Resident A is diagnosed with Dementia amongst other mental health issues in which he receives Invega injections every 3 weeks to maintain his mental health. He has no concerns with the home.

On 12/22/2021, I made a call to staff, Ms. Brooke Londry. A voice mail was left requesting a return call.

On 12/22/2021, I conducted an exit conference with licensee, Ms. Sally Londry. Ms. Londry was informed of the licensing rule violation established. A corrective action plan was requested in 15 days.

<b>APPLICABLE RULE</b>	
<b>R 400.14303</b>	<b>Resident care; licensee responsibilities.</b>
	<b>(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.</b>
<b>ANALYSIS:</b>	<p>At the 12/16/2021 onsite licensee, Ms. Sally Londry, indicated that while staff Ms. Brooke Londry, was assisting another resident, Resident A escaped the vehicle. The police were involved in the search. Resident A was found within the same vicinity from which he disappeared.</p> <p>Resident A proclaimed that while away from staff, he was trying to find his hotel he owns in downtown Caro.</p> <p>Ms. Tiffany Polaski, APS investigator in Tuscola County. She shared that she has been able to make in person contact with Resident A at the home. She also shared that she will be substantiating for Neglect.</p> <p>The incident report dated 12/03/2021 was also reviewed.</p>

	<p>The AFC Assessment plan for Resident A indicated that Resident A does not move independently while in the community. It also indicates that he will get into cars and requires verbals to act appropriately while in public.</p> <p>Public Guardian, Mr. Ed Wolfe, shared that he has been made aware Resident A's elopement. He stated that he has 5 clients at the home and it was an unfortunate incident. He considers the home one of the better AFC homes in the area and indicated that the licensee does well with his clients. He has no concerns with the home.</p> <p>Based on the information gathered during this investigation, there is sufficient evidence to support the rule violation.</p>
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Upon the receipt of an approved corrective action plan, no changes to the status of the license is recommended.



December 22, 2021

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Sabrina McGowan  
Licensing Consultant

Date

Approved By:



December 22, 2021

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Mary E Holton  
Area Manager

Date