

GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

December 17, 2021

Trina Watson Waterford Oaks Senior Care Inc. 6474 Oak Valley Rd. Waterford, MI 48237

RE: License #: AL630337056

Waterford Oaks Senior Care, Inc. West 3387 Pontiac Lake Road Waterford, MI 48328

Dear Ms. Watson:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the licensee or licensee designee or home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (248) 975-5053.

Sincerely,

Sheena Bowman, Licensing Consultant Bureau of Community and Health Systems 4th Floor, Suite 4B

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51111 Woodward Avenue

Pontiac, MI 48342

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS RENEWAL INSPECTION REPORT

I. IDENTIFYING INFORMATION

License#: AL630337056

Licensee Name: Waterford Oaks Senior Care Inc.

Licensee Address: 3385 Pontiac Lake Road

Waterford, MI 48328

Licensee Telephone #: (248) 390-6602

Licensee/Licensee Designee: Trina Watson

Administrator: Trina Watson

Name of Facility: Waterford Oaks Senior Care, Inc. West

Facility Address: 3387 Pontiac Lake Road

Waterford, MI 48328

Facility Telephone #: (248) 682-6788

Original Issuance Date: 05/14/2013

Capacity: 20

Program Type: AGED

II. METHODS OF INSPECTION

Date	e of On-site Inspection(s): 12/16/21
Date	e of Bureau of Fire Services Inspection if applicable: 12/15/21
Date	e of Health Authority Inspection if applicable: N/A
Insp	pection Type: ☐ Interview and Observation ☐ Worksheet ☐ Combination ☐ Full Fire Safety
No.	of staff interviewed and/or observed 2 of residents interviewed and/or observed 5 of others interviewed Role:
•	Medication pass / simulated pass observed? Yes \boxtimes No \square If no, explain.
•	Medication(s) and medication record(s) reviewed? Yes ⊠ No ☐ If no, explain.
•	Resident funds and associated documents reviewed for at least one resident? Yes \boxtimes No \square If no, explain. Meal preparation / service observed? Yes \boxtimes No \square If no, explain.
•	Fire drills reviewed? Yes ⊠ No □ If no, explain.
•	Fire safety equipment and practices observed? Yes ⊠ No ☐ If no, explain.
•	E-scores reviewed? (Special Certification Only) Yes No N/A N/A If no, explain. Water temperatures checked? Yes No If no, explain.
•	Incident report follow-up? Yes ⊠ No ☐ If no, explain.
•	Corrective action plan compliance verified? Yes CAP date/s and rule/s: LSR CAP approved 12/04/19; al312(6) al205(4) N/A Number of excluded employees followed-up? N/A
•	Variances? Yes ☐ (please explain) No ☐ N/A ☒

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

The facility is in non-compliance with the following applicable rules and statutes.

R 400.15301

Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.

(10) At the time of the resident's admission to the home, a licensee shall require that the resident or the resident's designated representative provide a written health care appraisal that is completed within the 90-day period before the resident's admission to the home. A written health care appraisal shall be completed at least annually. If a written health care appraisal is not available at the time of an emergency admission, a licensee shall require that the appraisal be obtained not later than 30 days after admission. A department health care appraisal form shall be used unless prior authorization for a substitute form has been granted, in writing, by the department.

Resident B was admitted on 08/04/21 however; her health care appraisal was completed on 08/10/21.

R 400.15312 Resident medications.

(1) Prescription medication, including dietary supplements, or individual special medical procedures shall be given, taken, or applied only as prescribed by a licensed physician or dentist. Prescription medication shall be kept in the original pharmacy-supplied container, which shall be labeled for the specified resident in accordance with the requirements of Act No. 368 of the Public Acts of 1978, as amended, being §333.1101 et seq. of the Michigan Compiled Laws, kept with the equipment to administer it in a locked cabinet or drawer, and refrigerated if required.

Resident A and Resident B are prescribed Triple Antibiotic Ointment however; both ointments were missing the prescribed label for the specified resident.

R 400.15312 Resident medications.

(2) Medication shall be given, taken, or applied pursuant to label instructions.

Resident A and Resident B were missing the following prescribed PRN's: Bisacodyl, Dimetapp, Enema Saline, Milk of Magnesia, Kao-tin, Robutussin, and Vitamin A & D.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.

Sheena Bowman Licensing Consultant 12/17/21 Date