



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

December 15, 2021

Paul Meisel  
Oscoda Assisted Living, LLC  
219 Church St.  
Auburn, MI 48611

RE: License #: AL350390822  
Investigation #: 2022A0360005  
Oscoda Assisted Living, LLC

Dear Mr. Meisel:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (989) 732-8062.

Sincerely,

A handwritten signature in blue ink, appearing to read "Matthew Soderquist".

Matthew Soderquist, Licensing Consultant  
Bureau of Community and Health Systems  
Ste 3  
931 S Otsego Ave  
Gaylord, MI 49735  
(989) 370-8320

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL350390822
<b>Investigation #:</b>	2022A0360005
<b>Complaint Receipt Date:</b>	11/02/2021
<b>Investigation Initiation Date:</b>	11/02/2021
<b>Report Due Date:</b>	01/01/2022
<b>Licensee Name:</b>	Oscoda Assisted Living, LLC
<b>Licensee Address:</b>	5113 Cedar Lake Road Oscoda, MI 48750
<b>Licensee Telephone #:</b>	(989) 569-6766
<b>Administrator:</b>	Paul Meisel
<b>Licensee Designee:</b>	Paul Meisel
<b>Name of Facility:</b>	Oscoda Assisted Living, LLC
<b>Facility Address:</b>	5113 Cedar Lake Rd. Oscoda, MI 48750
<b>Facility Telephone #:</b>	(989) 450-8323
<b>Original Issuance Date:</b>	08/13/2018
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	02/13/2021
<b>Expiration Date:</b>	02/12/2023
<b>Capacity:</b>	20
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED AGED, ALZHEIMERS

## II. ALLEGATION(S)

	Violation Established?
Staff abuse alcohol and drugs while working.	No
Staff yell and verbally abuse residents.	No
Several residents in memory care have unexplained bruises.	No

## III. METHODOLOGY

11/02/2021	Special Investigation Intake 2022A0360005
11/02/2021	APS Referral assigned
11/02/2021	Special Investigation Initiated - Telephone APS worker Elle Button
11/04/2021	Inspection Completed On-site DCS Anna Napier, Nicole Chesser, Michelle Norris, Lindsey Corcoran, Karen Griggs, Onnalei Sheppard, Residents A, B, C, D, E. Former staff Samantha Danna.
11/10/2021	Inspection Completed On-site Resident F and G. DCS Dakota Scott
11/29/2021	Contact - Document Received APS Elle Button
12/15/2021	Exit Conference With Paul Meisel

**ALLEGATION: Staff abuse alcohol and drugs while working.**

**INVESTIGATION:** On 11/2/2021 I was assigned a complaint from the LARA online complaint system.

On 11/2/2021 I contacted adult protective services (APS) worker Elle Button. Ms. Button stated she has gone to the facility and interviewed the residents who were present at the home. She stated all the residents stated they felt safe and love the staff. She stated none of them expressed any concerns regarding staff being inappropriate or unable to meet their needs. Ms. Button stated there were numerous staff on duty, but she did not interview any of the staff.

On 11/4/2021 I conducted an unannounced onsite inspection at the facility. I interviewed direct care staff Anna Napier. Ms. Napier stated the staff are “amazing”. She stated she has not witnessed any staff using drugs or alcohol. I then interviewed direct care staff Nichole Chesser. Ms. Chesser stated she was not aware of any drug or alcohol use by staff at the facility. I then interviewed direct care staff Michelle Norris. Ms. Norris stated she is not aware of any staff using drugs or alcohol while working at the facility. I then interviewed direct care staff Lindsey Corcoran. Ms. Corcoran stated she was not aware of any staff use of drugs or alcohol. I then interviewed direct care staff Karen Griggs. Ms. Griggs stated she was not aware of any drug or alcohol use by any staff. I then interviewed direct care staff Onnalei Sheppard. Ms. Sheppard stated she has never witnessed or suspected any staff of using drugs or alcohol while on shift. All the staff were observed to be attentive to residents, communicated clearly during their interviews and did not appear to be under the influence of any drugs or alcohol. I then interviewed Samantha Danna who is a former staff and was visiting a resident at the facility. Ms. Danna stated all the staff seem very helpful. She stated she got a new job which is why she left. She stated she is not aware of any drug or alcohol use by staff.

While at the facility on 11/4/2021 I interviewed Resident A. Resident A stated the facility is the best place and her family is “tickled pink” that she is living there. She stated the staff check on her constantly and are attentive to her needs. She stated she has no concerns about staff using drugs or alcohol. I then interviewed Resident B. Resident B stated the staff are all very good. She stated she was not aware of any drug or alcohol use by staff. I then interviewed Resident C. Resident C stated the staff are “just as good as can be”. He stated the staff are very accommodating and he is not aware of any drug or alcohol use. I then interviewed Resident D. Resident D stated the staff are “pretty good”. He stated they help with laundry and meals. He stated there is no drug or alcohol use that he knows about. I then interviewed Resident E. Resident E stated she has never witnessed any staff under the influence of drugs or alcohol.

On 11/10/2021 I conducted another unannounced onsite inspection at the facility. I interviewed the direct care staff Dakota Scott. Mr. Scott stated he has worked at the facility for about one year. He denied that he or any other staff use drugs or alcohol while working at the facility. Mr. Scott did not appear to be under the influence of drugs or alcohol.

While at the facility on 11/10/2021 I interviewed Resident F. Resident F stated the staff are very polite and helpful. He stated he has never witnessed any staff appear intoxicated or under the influence of drugs. He stated the staff do a good job and he is well cared for. I then interviewed Resident G. Resident G stated no staff have ever appeared under the influence of drugs or alcohol.

On 11/29/2021 I was contacted by APS worker Elle Button. Ms. Button stated she was not substantiating the APS complaint and was closing the investigation.

<b>APPLICABLE RULE</b>	
<b>R 400.15204</b>	<b>Direct care staff; qualifications and training.</b>
	<p><b>(2) Direct care staff shall possess all of the following qualifications:</b></p> <p style="padding-left: 40px;"><b>(a) Be suitable to meet the physical, emotional, intellectual, and social needs of each resident.</b></p> <p style="padding-left: 40px;"><b>(b) Be capable of appropriately handling emergency situations.</b></p>
<b>ANALYSIS:</b>	<p>The complaint alleged that staff abuse drugs and alcohol while working.</p> <p>I interviewed seven direct care staff and they all denied using drugs or alcohol while working at the facility.</p> <p>I interviewed seven of the residents and they all denied that staff have used drugs or alcohol while working at the facility. I also interviewed a former staff who denied that staff use drugs or alcohol while working at the facility.</p> <p>APS worker Elle Button stated she was not substantiating her APS complaint and was closing the investigation.</p> <p>There is not a preponderance of evidence that direct care staff are using drugs or alcohol while working at the facility and are not suitable to meet the physical, emotional, intellectual, and social needs of each resident.</p>
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION: Staff yell and verbally abuse residents.**

**INVESTIGATION:** On 11/2/2021 I contacted adult protective services worker Elle Button. Ms. Button stated she has gone to the facility and interviewed the residents who were present at the home. She stated all the residents stated they felt safe and love the staff. She stated none of them stated any concerns regarding staff being inappropriate or unable to meet their needs. Ms. Button stated there were numerous staff on duty, but she did not interview any of the staff.

On 11/4/2021 I conducted an unannounced onsite inspection at the facility. I interviewed direct care staff Anna Napier, Nicole Chesser, Michelle Norris, Lindsey Corcoran, Karen Griggs and Onnalei Sheppard. All the direct care staff denied that any staff have yelled or swore at any residents. I then interviewed Samantha Danna who is a former staff and was visiting a resident at the facility. Ms. Danna stated all

the staff seem very helpful. She stated she got a new job which is why she left. She stated she is not aware of any staff yelling or swearing at residents.

While at the facility on 11/4/2021 I interviewed Resident's A, B, C, D and E. All the Residents denied that any staff yell or swear at any of the residents.

On 11/10/2021 I conducted another unannounced onsite inspection at the facility. I interviewed the direct care staff Dakota Scott. Mr. Scott stated he has worked at the facility for about one year. He denied that he or any other staff yell or swear at residents.

While at the facility on 11/10/2021 I interviewed Resident F. Resident F stated the staff are very polite and helpful. He stated he has never witnessed any staff yell or swear at residents. He stated the staff do a good job and he is well cared for. I then interviewed Resident G. Resident G stated no staff yell or swear at residents.

On 11/29/2021 I was contacted by APS worker Elle Button. Ms. Button stated she was not substantiating the APS complaint and was closing the investigation.

<b>APPLICABLE RULE</b>	
<b>R 400.15305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>
<b>ANALYSIS:</b>	<p>The complaint alleged staff yell and verbally abuse residents.</p> <p>I interviewed seven direct care staff and they all denied yelling or swearing at residents. I interviewed seven of the residents and they all denied that staff yell or swear at them. I also interviewed a former staff who denied that they are aware of any yelling or swearing at residents by staff.</p> <p>APS worker Elle Button stated she was not substantiating her APS complaint and was closing the investigation.</p> <p>There is not a preponderance of evidence that direct care staff are not treating residents with dignity and that their personal needs including protection and safety are not attended to at all times.</p>
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION: Several residents in memory care have unexplained bruises.**

**INVESTIGATION:** On 11/2/2021 I contacted adult protective services worker Elle Button. Ms. Button stated she has gone to the facility and interviewed the residents who were present at the home. She stated all the residents stated they felt safe and love the staff. She stated none of them expressed any concerns regarding staff being inappropriate or unable to meet their needs. She stated there is no memory care unit at the facility.

On 11/4/2021 I conducted an unannounced onsite inspection at the facility. I interviewed direct care staff Anna Napier, Nicole Chesser, Michelle Norris, Lindsey Corcoran, Karen Griggs and Onnalei Sheppard. All the direct care staff denied that any residents have had unexplained marks or bruises. I then interviewed Samantha Danna who is a former staff and was visiting a resident at the facility. Ms. Danna stated all the staff seem very helpful. She stated she got a new job which is why she left. She stated she is not aware of any unexplained marks or bruises on residents.

While at the facility on 11/4/2021 I interviewed Resident's A, B, C, D and E and they all denied having any unexplained marks or bruises or knowing about any other residents with any unexplained marks or bruises.

On 11/10/2021 I conducted another unannounced onsite inspection at the facility. I interviewed the direct care staff Dakota Scott. Mr. Scott stated he has worked at the facility for about one year. He denied knowing about any unexplained marks or bruises on any residents.

While at the facility on 11/10/2021 I interviewed Resident F. Resident F stated the staff are very polite and helpful. He stated he was not aware of any unexplained marks or bruises on any residents. He stated the staff do a good job and he is well cared for. I then interviewed Resident G. Resident G stated he is not aware of any residents having any unexplained marks or bruises.

On 11/29/2021 I was contacted by APS worker Elle Button. Ms. Button stated she was not substantiating the APS complaint and was closing the investigation.

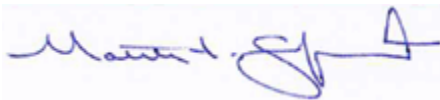
<b>APPLICABLE RULE</b>	
<b>R 400.15305</b>	<b>Resident protection.</b>
	<b>(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.</b>

<b>ANALYSIS:</b>	<p>The complaint alleged several residents in memory care have unexplained bruises.</p> <p>The facility does not have a memory care unit. I interviewed seven direct care staff and they all denied that any residents have unexplained marks or bruises.</p> <p>I interviewed seven of the residents and they all denied that any residents have any unexplained marks or bruises. I also interviewed a former staff who denied that they are aware of any residents having unexplained marks or bruises.</p> <p>APS worker Elle Button stated she was not substantiating her APS complaint and was closing the investigation.</p> <p>There is not a preponderance of evidence that direct care staff are not treating residents with dignity and that their personal needs including protection and safety are not attended to at all times.</p>
<b>CONCLUSION:</b>	VIOLATION NOT ESTABLISHED

On 12/15/2021 I conducted an exit conference with licensee designee Paul Meisel. Mr. Meisel concurred with the findings of the investigation.

**IV. RECOMMENDATION**

I recommend no changes in the status of the license.



12/15/2021

Matthew Soderquist  
Licensing Consultant

Date

Approved By:



12/15/2021

Jerry Hendrick  
Area Manager

Date