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GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

December 7, 2021

Michael Crosby
Country Easy Living, LLC
5478 210th Ave.
Reed City, MI 49677

RE: License #: AM670280009
Investigation #: 2022A0009006
Country Easy Living

Dear Mr. Crosby:

Attached is the Special Investigation Report for the above referenced facility. Due to the violation identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with the rule will be achieved.
- Who is directly responsible for implementing the corrective action for the violation.
- A specific time frame for the violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in black ink that reads "Adam Robarge". The signature is written in a cursive style with a large initial "A".

Adam Robarge, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 350-0939

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM670280009
Investigation #:	2022A0009006
Complaint Receipt Date:	11/15/2021
Investigation Initiation Date:	11/15/2021
Report Due Date:	12/15/2021
Licensee Name:	Country Easy Living, LLC
Licensee Address:	1030 Cotey St. Cadillac, MI 49601
Licensee Telephone #:	(231) 920-9003
Licensee Desig./Administrator:	Michael Crosby
Name of Facility:	Country Easy Living
Facility Address:	5478 210th Avenue Reed City, MI 49677
Facility Telephone #:	(231) 465-4020
Original Issuance Date:	03/17/2006
License Status:	REGULAR
Effective Date:	10/30/2020
Expiration Date:	10/29/2022
Capacity:	12
Program Type:	PHYSICALLY HANDICAPPED, MENTALLY ILL, DEVELOPMENTALLY DISABLED, AGED

II. ALLEGATION(S)

	Violation Established?
Medication in the home is not always locked.	Yes
There is not always someone on duty who is trained to administer medication.	No

III. METHODOLOGY

11/15/2021	Special Investigation Intake 2022A0009006
11/15/2021	Special Investigation Initiated – Telephone call made to Karen Bressette, Community Mental Health (CMH) provider network monitor
11/18/2021	Inspection Completed On-site Interview with home manager Theresa Terry and licensee designee/administrator Michael Crosby
12/06/2021	Contact – Telephone call made to Ms. Karen Bressette, CMH provider network monitor
12/06/2021	Contact – Telephone call made to licensee designee Michael Crosby
12/06/2021	Exit conference with licensee designee Mr. Michael Crosby

ALLEGATION: Medication in the home is not always locked.

INVESTIGATION: I spoke with Ms. Karen Bressette with Community Mental Health (CMH) by telephone on November 15, 2021. She said that she wanted to bring to my attention that the Country Easy Living adult foster care (AFC) home that she works with leaves some medication unlocked. This includes a resident’s inhaler containing prescription medication as well as the licensee designee Mr. Crosby’s own prescription medication. She said that she was concerned because she was aware that this was a violation of (State of Michigan) licensing rules. She observed this during a previous on-site visit to the home.

I conducted an unannounced site inspection at the Country Easy Living AFC home on November 18, 2021. I wore personal protection equipment to protect myself and others. Home manager Ms. Theresa Terry was present at the time of the inspection. She agreed to show me the cart where resident medication is stored. She showed me that the medication cart was locked. I observed bottles on top of the cart that

were unlocked. She showed me that these bottles contained vitamins. I observed a plastic box which contained an inhaler. The inhaler contained prescription medication Albuterol Sulfate for Resident A. The label on the box containing the inhaler instructed “Inhale 1 to 2 puffs four times a day as needed.” Ms. Terry told me that their CMH worker, Ms. Karen Bressette, saw the inhaler out in the open and told her to at least put it in the plastic container. The plastic container was not locked at the time of my inspection. Ms. Terry explained that they keep it unlocked because they want to have quick access to it in case Resident A has an asthma-attack. They also give it to Resident A’s bus driver who transports Resident A to school. The bus driver gives it over to school personnel who have it available in case Resident A needs it.

I continued to look around the front of the facility and observed other prescription medication in a box on the dining room table. The prescription medication was unlocked at the time of my inspection. Ms. Terry explained that this is the licensee designee’s own prescription medication. It was at the AFC home because the licensee designee, Mr. Michael Crosby, is often there and might need it during those times. Ms. Terry reminded me that Mr. Crosby lives in the home next door to the Country Easy Living AFC home.

Mr. Crosby arrived at the facility during the time of my inspection. I explained to him that I had found Resident A’s prescription medication as well as his own prescription medication unlocked. Mr. Crosby told me that if Resident A were to have an asthma-attack, they want to get her inhaler to her as quick as possible. He also told me of his own need to get his prescription medication quickly and explained why.

I spoke again with Ms. Karen Bressette by telephone on December 6, 2021. She did not remember telling anyone at the facility that it was acceptable for Resident A’s medication to be unlocked. She remembered telling them that it needed to be locked. Ms. Bressette stated that she suggested that the staff have a key on their person to unlock the medication cart quickly when needed.

I spoke with licensee designee Mr. Michael Crosby by telephone on December 6, 2021. He said that he had a plan for keeping Resident A’s prescription medication locked but also easily accessible. He said that he would keep his own prescription medication locked or on his person when at the facility.

APPLICABLE RULE	
R 400.14312	Resident medications.
	(1) Prescription medication, including dietary supplements, or individual special medical procedures shall be given, taken, or applied only as prescribed by a licensed physician or dentist. Prescription medication shall be kept in the original pharmacy-supplied container, which shall be labeled for the specified resident in accordance with the requirements of Act No. 368 of

	the Public Acts of 1978, as amended, being {333.1101 et seq. of the Michigan Compiled Laws, kept with the equipment to administer it in a locked cabinet or drawer, and refrigerated if required.
ANALYSIS:	It was confirmed through this investigation that some prescription medication was not locked at the facility as required in the above cited rule. This included Resident A's inhaler containing Albuterol Sulfate as well as some of the licensee designee's own prescription medication.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION: There is not always someone on duty who is trained to administer medication.

INVESTIGATION: I spoke with Ms. Karen Bressette by telephone on November 15, 2021. She told me that not all of the direct care staff at the Country Easy Living AFC home are trained to administer medication. She was concerned that there might not be someone on-site at all times to administer medication to a resident. She stated that even an overnight direct care worker might need to administer an as-needed medication to a resident when required.

I conducted an unannounced site inspection at the Country Easy Living AFC home on November 18, 2021. Home manager Theresa Terry was present at the time of my inspection. I asked Ms. Terry about the report that there is not always someone present who is trained to administer medication. Ms. Terry replied that it is true that not all of the direct care staff are trained to administer medication. They have had a lot of staff-turnover since the beginning of the Covid-19 pandemic. This has led to having a lot of new staff who are not always trained to administer medication right away. Typically, all staff are trained to administer medication. Ms. Terry stated that there are currently four direct care staff who are trained to administer medication, including herself. Mr. Crosby is also trained to administer medication and sometimes administers medication. She stated that there is always at least one person on each shift who can administer medication. Ms. Terry denied that there was any time at the facility where there was not at least one staff on duty who was trained to administer medication. Ms. Terry showed me that four of the staff are trained to administer medication. She showed me the work schedule for both October and November of 2021. Ms. Terry indicated on the work schedule that there was always one of the four trained direct care staff on duty. She also plans to train additional direct care staff to administer medication in the near future.

Mr. Crosby confirmed that there is always someone on duty at all times who has been trained to administer medication. He also explained to me that he lives in the home next door and keeps his phone by his bed. Mr. Crosby explained that he is

able to respond quickly in case staff need assistance administering medication. He said that it would take him “fifteen seconds” to arrive on-site.

APPLICABLE RULE	
R 400.14312	Resident medications.
	(4) When a licensee, administrator, or direct care staff member supervises the taking of medication by a resident, he or she shall comply with all of the following provisions: (a) Be trained in the proper handling and administration of medication.
ANALYSIS:	Information was not discovered through this investigation that indicated that a staff person who supervised the taking of medication by a resident was not trained in the proper handling and administering of medication. The home manager showed me that she had four direct care staff trained to administer medication. She showed me the work schedule for October and November of 2021. She indicated that at least one of the four trained individuals worked during each shift. The licensee designee is also trained to administer medication. He indicated that he lives next door to the facility and can be there quickly to assist staff with administering medication.
CONCLUSION:	VIOLATION NOT ESTABLISHED

I conducted an exit conference with licensee designee/administrator Michael Crosby by telephone on December 6, 2021. I told him of the findings of my investigation and gave him the opportunity to ask questions.

IV. RECOMMENDATION

I recommend no change in the license status.

Adam Robarge

12/07/2021

Adam Robarge, Licensing Consultant

Date

Approved By:

Jerry Hendrick

12/07/2021

Jerry Hendrick, Area Manager

Date

