



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

December 3, 2021

Kimberly Pemberton and Bert Pemberton
5640 Meadowview
Sterling Heights, MI 48310

RE: License #: AF500262745
Investigation #: 2021A0990022
Pemberton House

Dear Kimberly and Bert Pemberton:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

A six-month provisional license is recommended. If you do not contest the issuance of a provisional license, you must indicate so in writing; this may be included in your corrective action plan or in a separate document. If you contest the issuance of a provisional license, you must notify this office in writing and an administrative hearing will be scheduled. Even if you contest the issuance of a provisional license, you must still submit an acceptable corrective action plan.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "L. Reed".

LaShonda Reed, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Place, Ste 9-100
Detroit, MI 48202
(586) 676-2877

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF500262745
Investigation #:	2021A0990022
Complaint Receipt Date:	08/27/2021
Investigation Initiation Date:	08/27/2021
Report Due Date:	10/26/2021
Licensee Name:	Kimberly Pemberton and Bert Pemberton
Licensee Address:	5640 Meadowview Sterling Heights, MI 48310
Licensee Telephone #:	(586) 668-1192
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Pemberton House
Facility Address:	5640 Meadowview Sterling Heights, MI 48310
Facility Telephone #:	(586) 264-8524
Original Issuance Date:	01/08/2004
License Status:	REGULAR
Effective Date:	09/13/2020
Expiration Date:	09/12/2022
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
On 08/25/2021, Resident A said that he was dragged by Kimberley Pemberton, licensee out of her vehicle causing him to scrape his arms and legs.	Yes
On 08/25/20221, after Resident A was dragged from Mrs. Pemberton's vehicle, he was left on the street alone.	Yes

III. METHODOLOGY

08/27/2021	Special Investigation Intake 2021A0990022
08/27/2021	APS Referral Adult Protective Services (APS) referral initiated at intake.
08/27/2021	Special Investigation Initiated - Letter I emailed Kimberley Pemberton, licensee. I requested records for Resident A. Please note, I interviewed Ms. Pemberton on 08/26/2021 after receiving the incident report regarding the incident between she and Resident A.
09/01/2021	Contact - Telephone call received I conducted a phone interview with Ms. Krystal Shaw, APS investigator.
09/07/2021	Contact - Document Received I received requested documents from Mrs. Pemberton.
09/07/2021	Contact - Document Received I received additional allegations regarding the complaint.
09/07/2021	Contact - Document Sent I emailed Relative A to request a phone interview.
09/08/2021	Contact - Telephone call made I conducted a virtual interview with Relative A.
09/08/2021	Contact - Telephone call made I conducted a phone interview with the Public Guardian.

09/16/2021	Contact - Telephone call received I received a phone call from Ms. Shaw, APS. Ms. Shaw provided updated information regarding the investigation.
09/17/2021	Contact - Document Received I received and responded to an email from Relative A.
09/24/2021	Contact - Document Sent I responded to an email from Relative A.
09/29/2021	Contact - Document Received I received a voicemail from Detective Wiley.
10/15/2021	Inspection Completed On-site I conducted an unannounced onsite investigation. I interviewed Burt Reynolds- co-licensee and Resident B. This interview is addressed in special investigation number 2022A0990006.
10/18/2021	Contact - Telephone call made I conducted a phone interview with Resident A.
10/29/2021	Contact - Document Sent I replied to an email from Mrs. Pemberton. I scheduled a phone interview with Mrs. Pemberton.
11/04/2021	Contact - Telephone call made I conducted a phone interview with Mrs. Pemberton.
11/04/2021	Contact - Telephone call made I conducted a phone interview with Mrs. Pemberton.
11/19/2021	Exit conference I conducted an exit conference with Mrs. Pemberton.

ALLEGATION:

- **On 08/25/2021, Resident A said he was dragged by the licensee Kimberley Pemberton, out of her vehicle causing him to scrape his arms and legs.**
- **On 08/25/20221, after Resident A was dragged from Mrs. Pemberton's vehicle, he was left on the street alone.**

INVESTIGATION:

On 08/26/2021, I interviewed Ms. Pemberton after receiving the incident report regarding the altercation between her and Resident A. Mrs. Pemberton said that earlier

this morning, Resident A texted her informing her that he was having pain after urinating. Mrs. Pemberton informed Resident A that she would take him the emergency room (ER) after another staff person arrived to stay with the other residents. Mrs. Pemberton said that Resident A called 911 because he did not want to wait for her to take him to the ER. Resident A tends to call 911 when he wants to be seen by a doctor. Mrs. Pemberton said that EMS transported Resident A to the ER. The ER called Mrs. Pemberton when Resident A was ready to be discharged. Mrs. Pemberton said that the hospital informed her that he would be sitting in the lobby area.

Mrs. Pemberton said that when she arrived, she could see Resident A standing in the lobby on his phone. Mrs. Pemberton sat there for a while and then called him to tell him to come outside. Mrs. Pemberton said that when Resident A entered her vehicle he was upset and was on the phone with his mother telling her that he wanted a new placement and he would be contacting the media to report her home as negligent. Mrs. Pemberton said that she began driving and turned on her radio because Resident A was talking on the phone, she wanted him to have some privacy and she did not want to hear his conversation. Mrs. Pemberton said that the volume was turned very low because she could still hear Resident A's mother's voice on the phone. Mrs. Pemberton said that Resident A demanded that she turned off her radio. Mrs. Pemberton told him that she would not, as the volume was very low. Mrs. Pemberton said that Resident A then hit her radio aggressively. Mrs. Pemberton told him not to do this and he became violent by grabbing her neck as she was driving. Mrs. Pemberton said that because Resident A was choking her, she opened the driver's side door and lowered herself out of her vehicle to get away. Resident A continued to hit her on top of her head, and she grabbed him as she was falling out of the drivers' side of the door and pulled him out with her onto the street. Mrs. Pemberton said that she was able to get him off her and yelled to the cars that were at the stop light with her to call 911. Mrs. Pemberton said that she got back inside of her vehicle, drove home and called 911 en route. Mrs. Pemberton said that she left Resident A where the incident occurred because she was afraid of him.

Mrs. Pemberton said that the police came to her home and took a report. Mrs. Pemberton said that she has injuries, did not seek medical attention and refused to press criminal charges against Resident A. Resident A was taken to the ER again and the guardian was advised that Resident A could not return to her home. Resident A will be discharged from her home and held in the hospital until they find a CMH/MORC home for him. Mrs. Pemberton was informed that last week that Resident A had just been approved for specialized residential services. Mrs. Pemberton said that she was informed that Resident A also is assigned a behaviorist from First Resources named Jessica (last name unknown).

On 08/27/2021, I received a formal complaint regarding the allegations. In addition to the above allegations, it was reported Resident A is diagnosed with autism spectrum disorder and is low functioning. Resident A has the cognitive capacity of a six-year-old. Resident A can communicate verbally. Resident A reported that he was dragged from Mrs. Pemberton's vehicle by Mrs. Pemberton causing him to scrape his arms and legs

on cement. Resident A has visible marks. Resident A reported the altercation was about him being refused medical attention when he requested it for abdominal pain. Resident A ended up calling 911 himself and was taken to Beaumont Hospital via ambulance. Resident A is in the emergency room for the second time today and will be at the hospital under observation until a safe discharge plan can be made. Sterling Heights Police Department are involved and according to the report Mrs. Pemberton denied she assaulted Resident A and stated that he assaulted her.

On 09/01/2021, I conducted a phone interview with Ms. Krystal Shaw, APS investigator. Ms. Shaw said that Mrs. Pemberton and Resident A's stories are consistent. Ms. Shaw said that her main concern is that Mrs. Pemberton triggered Resident A by turning her music up in her vehicle. Resident A is autistic and believes that Mrs. Pemberton instigated the incident and should have been more professional. Ms. Shaw said that there are many issues with Relative A triggering Resident A as well. Resident A was petitioned for a public guardian due to severe domestic violence in the family home and failure to protect him. Ms. Shaw said that Resident A is still hospitalized until a new placement is found.

On 09/07/2021, I received requested documents from Mrs. Pemberton. I reviewed Resident A's *Assessment Plan*, *Resident Care Agreement*, Medication Record and *Health Care Appraisal*. I observed that Resident A's *Assessment Plan* did not indicate as a plan of action for controlling aggressive behavior, it was answered "no". I observed that Resident A's *Resident Care Agreement* indicates that the basic fee includes supervision, protection, personal care, room and board and transportation services to local shopping and doctor's appointments.

On 09/08/2021, I conducted a virtual interview with Relative A. Relative A said that Resident A lived at a different adult foster home briefly before being placed at Pemberton House. Resident A is autistic and has sensory issues. Relative A said that Resident A did have some prior police involvement in the family home and school. Resident A was granted a public guardian on 04/22/2021 and was placed outside the family home because there were issues with Resident A and a relative however, all criminal charges were dropped. Relative A said that the issues at home were that Resident A constantly called the police wanting to go the hospital and this caused issues with a relative. Relative A is contesting the public guardianship. Relative A said that the last court hearing was held on 08/18/2021 and Resident A was granted specialized residential.

Relative A said that on the day of the altercation (08/25/2021) Resident A informed her that Mrs. Pemberton refused to take him to the ER because she did not have his most recent medical insurance card. Relative A said that Resident A informed her that the morning of the incident when he went to the bathroom, he had pain in his stomach area as he urinated. Resident A decided to call 911 for medical treatment because he did not think that Mrs. Pemberton was going to take him to the ER. Resident A called Relative A after he was discharged from the hospital and complained that he had been waiting over an hour for Mrs. Pemberton to pick him up. Relative A said that as

Resident A left the lobby area of the hospital waiting room to use the bathroom, he observed a text message from Mrs. Pemberton that read, "If you don't come outside now, I'm leaving you here." Resident A proceeded outside of the hospital while still on the phone with her. Relative A said that Resident A was upset about Mrs. Pemberton saying that she was going to leave him at the hospital after he had already been waiting for over an hour to be picked up.

Relative A said that Resident A was on the phone with her while he was getting into Mrs. Pemberton's vehicle. He was telling her that he was calling his guardian and his attorney and requesting to be moved to a different placement. Resident A then said that he was calling the media to get Pemberton House shut down. Relative A said that she heard Mrs. Pemberton yell in the background to Resident A "stop being a liar." Relative A said that while she still was on the phone with Resident A, she heard loud music blasting in the background. Relative A said that Resident A asked Mrs. Pemberton to turn down the music and she began screaming at him. Relative A said that she heard Mrs. Pemberton say, "don't you touch my radio and if you do, I'll mace you." Relative A said that as the two were arguing she was clicking over to add the public guardian on the phone call because the argument was getting heated. Relative A then heard Mrs. Pemberton yell to Resident A "get out of my truck." Relative A said that the phone call disconnected at that time, and she immediately called back. Relative A said that when Resident A finally answered he said that Mrs. Pemberton threw him out onto the street in traffic and an unknown bystander was with him and called 911. Relative A said that she briefly spoke to the bystander/woman that was with Resident A who said that she witnessed a lady (Mrs. Pemberton) pulling Resident A out of the truck on the passenger side and slamming him onto the street. Relative A said that bystander told her that "the lady" (Mrs. Pemberton) sped away in a truck leaving Resident A lying in the street. Relative A said that the lady said that her name was "Jamie" and agreed to stay with Resident A until she arrived or the police.

Relative A said it took her half an hour to get to the location and when she arrived the police were there. Relative A and the police took photos of Resident A because he had marks and scratches. Relative A said that Resident A was not wearing shoes when she arrived on the scene. The next day she went back to the area and found one of his shoes. Relative A obtained a copy of the police report and much of it is redacted. Relative A said that she is unsure if charges are going to be pressed against Mrs. Pemberton. Relative A agreed to send police report, photos, and text messages regarding the incident.

I reviewed text messages between Resident A and Mrs. Pemberton the day of the incident. There were also text messages between Relative A and Mrs. Pemberton.

Text messages on 08/18/2021, Relative A asked Mrs. Pemberton where and when are Resident A's appointments so that she can get his insurance cards to "everyone". Mrs. Pemberton responded, "I didn't get a chance to make the appointments this morning with all the drama that was going on here. I'm going to have the guardian order a new insurance card so that we don't have this problem in the future."

I observed that on 08/25/2021 at 8:49AM Resident A texted Mrs. Pemberton the following: "can I go to the doctor because my side hurts when I pee, and it has been going on since yesterday and I did not say anything until now because I thought it would stop. Resident A then texted Mrs. Pemberton again at 9:06AM: "fine do not help me I guess I have no choice but to call an ambulance to get the doctor to get checked out." Mrs. Pemberton replied to Resident A at 9:16AM: "you would have already been to the doctor if it was not for your mother refusing to give me the Medicaid card." Resident A texted Mrs. Pemberton at 12:04PM: "the doctor is going to call you to ask you a few things." Resident A texted Mrs. Pemberton at 2:43PM: "the doctor wants you to pick me up." Resident A texted Mrs. Pemberton at 3:18PM: "can you send my mom \$20 right now so I can get food when I am discharged? I have not eaten all day." Mrs. Pemberton replied at 3:19PM "you ate breakfast." Resident A responded at 3:20PM: "I ate half and thanks for reminding me." At 4:36PM Mrs. Pemberton texted Resident A: "I am here. But I am leaving if you are not out here in a minute."

I reviewed the police report dated 08/25/2021 at 4:51PM. In the report the following was documented and obtained by Officer Ryan from the witness on the scene: "I spoke with (name redacted) who stated she observed (redacted) on top of Resident A and had him pinned on the ground. The (redacted) stated that she stopped to help and called 911. The (redacted) stated she did not observe what lead up to the altercation outside of the vehicle. The report documents that Resident A was taken to Troy Beaumont Hospital for an evaluation and photos taken of Resident A arms where he had scrape marks. The incident occurred on Metro/Ryan in Sterling Heights, MI. The report documents that Mrs. Pemberton was interviewed at her home address. In the report, Mrs. Pemberton reported that during the verbal argument between she and Resident A she pulled out pepper spray because she feared him. The report documents that Mrs. Pemberton said that Resident A threatened to take her pepper spray and spray her with it. Mrs. Pemberton reported that Resident A grabbed her head and began to punch and kick her. Mrs. Pemberton reported that she felt that Resident A was trying to bite her and that is when she pulled him out of her truck, and they began to struggle on the ground. Mrs. Pemberton said that he got up and ran off.

I observed the following photos of Resident A on the scene of the incident and at the hospital (the resident was photographed on the scene wearing shorts and a short-sleeved shirt with socks and no shoes):

- Right back elbow large red scrape.
- Round pink abrasion on right collar bone.
- Small abrasion on right jawline.
- Two small pink abrasions on right upper elbow.
- Several small scratches on Resident A's back
- A photo of the street sign (W. Big Beaver Rd.)
- A photo of one black sneaker on the ground.
- Right knee scrape and bruise (at the hospital)
- Lift knuckles small bruises (index finger and middle finger).
- Left leg knee area pink scratches and scrapes (at the hospital).

- Large bruise on left elbow and scrape (at the hospital).
- Left lower arm scrapes (at the hospital).

On 09/08/2021, I conducted a phone interview with Resident A's Public Guardian (PG). The PG said that Resident A became a ward in May 2021. PG said that recently she received all Resident A's background information that she was made fully aware of triggers and behavior concerns. PG said that prior to placing Resident A at Pemberton House, she did not have access to all Resident A's records or issues to properly screen him for placement. PG said that most of Resident A's issues were in school and the family home. PG said that she recently received police reports from Warren Police Department which she has not reviewed in its entirety because "it is about a ream of paper worth of documents." PG said that Resident A was attending school but there were some issues and there is an upcoming Individual Education Plan (IEP) meeting approaching. PG said that prior to Resident A's placement to Pemberton House, he lived in two room and boarding homes, and then a licensed adult foster home in St. Clair County, but there were issues at each placement. PG said that Resident A was discharged from the adult foster home in St. Clair County because the home was suited for older males, and it was too expensive. PG said that the licensee for that home in St. Clair County had many problems with Relative A.

PG said that Resident A cannot return to his family home because there are several pending domestic violence charges against a relative in the home and Resident A is the victim. PG said that prior to Relative A's wardship, the Warren Police were at the family home daily. There are many concerns about the family dynamics, limitations placed on the family and limitation of their participation in meetings regarding Resident A. PG said that Resident A is allowed one hour per week visit with Relative A however, he is on the phone all day with her. PG said that she received several calls from Relative A on the day of the altercation between Resident A and Mrs. Pemberton, but she was in court and not able to answer. PG does not recall receiving a voicemail hearing the altercation in the background. PG said that Resident A will remain hospitalized until a new placement is found.

On 09/16/2021, I received a phone call from Ms. Shaw, APS. Ms. Shaw said that there are many police reports regarding Resident A. Ms. Shaw said that the reports are for suicidal ideation, physical aggression, and homicidal threats. Resident A is not denying that he may have assaulted Mrs. Pemberton first in the vehicle. Resident A turned off Mrs. Pemberton's radio and she turned it back on. Ms. Shaw said that Resident A told her that the radio was interfering with his phone call, and he turned the radio off again. Ms. Shaw said there is much "he said, and she said" and she is not substantiating her APS investigation. The police sent the incident to the prosecutor's office for review. Ms. Shaw said that she was told that charges may not be filed because both Mrs. Pemberton and Resident A had injuries. Ms. Shaw said that a witness observed Resident A on the ground kicking and Mrs. Pemberton on top of him and hitting him.

On 09/29/2021, I received a voicemail from Detective Wiley. Detective Wiley said that the prosecutor's office did not authorize charges on the case and the criminal investigation is closed.

On 10/18/2021, I conducted a phone interview with Resident A. Resident A said that he is still hospitalized because they cannot find a placement for him. Resident A said on the day of the incident he wanted to go the hospital because he was having pain when urinating. Mrs. Pemberton was upstairs in her private home area, and he called her name, and she did not answer. Resident A said that he waited half an hour before he called for an ambulance because Mrs. Pemberton had not responded.

Resident A said that he was taken to the ER via ambulance and when he was ready for discharge, he and the hospital called Mrs. Pemberton to come get him. Resident A said that it took Mrs. Pemberton over an hour to arrive. Resident A waited in the hospital lobby and his cell phone was on vibrate. As he was waiting, he went use the bathroom and forgot to turn on his ringer. Resident A said that when he was done in the bathroom, he looked at his phone and there was a text from Mrs. Pemberton saying that she was outside and was leaving in one minute if he did not come outside. Resident A said that he called Relative A as he was getting into the Mrs. Pemberton's vehicle, and she began arguing with him. Mrs. Pemberton was mad because she had to wait for him. Resident A was talking to Relative A about wanting to move out of Mrs. Pemberton's home and Mrs. Pemberton turned up the music very loudly. Resident A said that he asked Mrs. Pemberton to turn the music down and she refused. Resident A then reached towards the radio to turn it down she pulled out a can of mace and told him that if he touched her radio, she would mace him. Resident A said that he tossed his hospital discharge papers at her to block the mace and then Mrs. Pemberton stopped the vehicle, placed it into park (on Big Beaver Rd. and Dequindre). Resident A said that Mrs. Pemberton yelled to him "get out." Mrs. Pemberton then opened her doors and grabbed him from the passenger side and pulled him to the driver's side and then slammed him onto the street. Resident A said that he was trying to get away from her and she was on top of him hitting him and tried to take his phone. Resident A said that Mrs. Pemberton got back into her truck and left him lying in the street. Resident A said a stranger helped him get up and called the police.

On 11/04/2021, I conducted a phone interview with Mrs. Pemberton. Mrs. Pemberton said that she called Resident A several times before texting him that she was leaving him at the hospital. Mrs. Pemberton admits to owning mace, however, believes she was protecting herself. Mrs. Pemberton admits that Resident A was mad because he had to sit and wait on her at the hospital. Mrs. Pemberton said that she had to wait until staff arrived at her home before she could leave to pick up Resident A. Mrs. Pemberton admits to telling Resident A to get out of her truck and pulling him out. Mrs. Pemberton said that Resident A was smashing her dashboard. Mrs. Pemberton said that Resident A was on top of her, and she yelled to the other cars to call the police. Mrs. Pemberton said that she could have handled the situation differently however, at the time she felt threatened.

On 11/19/2021, I conducted an exit conference with Mrs. Pemberton. Mrs. Pemberton was informed of the rule violations and disagrees with the findings. Mrs. Pemberton said that when she pulled Resident A from her truck he got up and ran away. Mrs. Pemberton said that she understands that she should have stayed on the scene of the incident, however, she was not thinking at the time. Mrs. Pemberton proclaims that Resident A ran from the scene and that is why she drove one mile home to call the police. Mrs. Pemberton also said that she was assaulted by Resident A.

APPLICABLE RULE	
R 400.1412	Resident behavior management; prohibitions.
	(1) A licensee shall not mistreat or permit the mistreatment of a resident by responsible persons or other occupants of the home. Mistreatment includes any intentional action or omission which exposes a resident to a serious risk or physical or emotional harm.
ANALYSIS:	<p>According to interviews with Relative A, Resident A and review of the police report it is determined that Mrs. Pemberton placed Resident A at risk intentionally by threatening to spray him with pepper spray on 08/25/2021. Resident A was agitated because it took Mrs. Pemberton two hours to pick him up from the hospital. Mrs. Pemberton threatened to leave him once she arrived at the hospital. In her vehicle, Mrs. Pemberton turned on her radio while Resident A was agitated and using his phone. Resident A asked Mrs. Pemberton to turn off the radio and she refused. Relative A was on the phone when the altercation occurred and heard loud music blasting in the background. Relative A heard Mrs. Pemberton threaten to mace Resident A. As a result, a physical altercation occurred between Resident A and Mrs. Pemberton.</p> <p>Mrs. Pemberton also yelled at Resident A to get out of her vehicle. In the police report, a witness reported that she observed Mrs. Pemberton on top of Resident A hitting him in the street. There were several photos of injuries that Resident A sustained due to the altercation. Resident A had over 10 marks or bruises photographed on the scene of the incident and at Beaumont Hospital.</p>
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.1411	<p>Resident behavior management; general requirements.</p> <p>(1) A licensee shall ensure that methods of behavior management are positive and relevant to the needs of the resident.</p> <p>(2) Methods of behavior management shall encourage cooperation, self-esteem, self-direction, and independence, and shall be administered in accordance with a resident's written assessment plan.</p>
ANALYSIS:	<p>On 08/25/2021, Mrs. Pemberton had a physical altercation with Resident A. Resident A was agitated because it took Mrs. Pemberton two hours to pick him up from the hospital. Mrs. Pemberton threatened to leave him once she arrived at the hospital. In her vehicle, Mrs. Pemberton turned on her radio while Resident A was agitated and using his phone. Resident A asked Mrs. Pemberton to turn off the radio and she refused. A fight ensued between Mrs. Pemberton and Resident A.</p> <p>Mrs. Pemberton admitted that after the altercation that she left Resident A on the street alone because she was afraid of him. Mrs. Pemberton went home and called the police to report the incident. The police report confirms that Mrs. Pemberton left the scene because she was interviewed at home by the police.</p> <p>Resident A confirmed that Mrs. Pemberton drove away after the physical altercation. Resident A said that an unknown woman came to sit with him and called the police for help. The police report interviewed a witness who said that Mrs. Pemberton drove away leaving Resident A on the street. The incident occurred at Metro/Ryan in Sterling Heights.</p> <p>According to Resident A's <i>Resident Care Agreement</i>, the basic fee includes supervision, protection, personal care, room and board. Mrs. Pemberton left Resident A unsupervised as a method of behavior management.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, I recommend modification of the license to provisional.

L. Reed

11/19/2021

LaShonda Reed
Licensing Consultant

Date

Approved By:

Denise Y. Nunn

12/03/2021

Denise Y. Nunn
Area Manager

Date