



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

November 23, 2021

Probir Bairagee
307 N. Main Street
Three Rivers, MI 49093

RE: License #: AF750317796
Investigation #: 2022A1024001
Sona Adult Foster Care

Dear Mr. Bairagee:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On November 16, 2021, you submitted an acceptable written corrective action plan.

It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in cursive script that reads "Ondrea Johnson".

Ondrea Johnson, Licensing Consultant
Bureau of Community and Health Systems
427 East Alcott
Kalamazoo, MI 49001

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AF750317796
Investigation #:	2022A1024001
Complaint Receipt Date:	09/29/2021
Investigation Initiation Date:	10/04/2021
Report Due Date:	11/28/2021
Licensee Name:	Probir Bairagee
Licensee Address:	307 N. Main Street Three Rivers, MI 49093
Licensee Telephone #:	(269) 244-3160
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Sona Adult Foster Care
Facility Address:	307 N. Main Street Three Rivers, MI 49093
Facility Telephone #:	(269) 244-3160
Original Issuance Date:	08/21/2012
License Status:	REGULAR
Effective Date:	02/21/2021
Expiration Date:	02/20/2023
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
There are bed bugs in the home.	Yes
Resident A is not able to rely on staff to pick him up when volunteering in the community.	No
Additional Findings	Yes

III. METHODOLOGY

09/29/2021	Special Investigation Intake 2022A1024001
10/04/2021	Special Investigation Initiated – Telephone with Adult Protective Service (APS) Specialist Madeline Wirgau
10/05/2021	Contact - Telephone call received with AFC Licensing Consultant Eli Deleon
10/05/2021	Contact-Document Received-reviewed Special Investigation Reports #2021A1030013, #2019A0578026, #2018A0578044
10/12/2021	Contact - Document Received-new allegations from intake #182538 regarding Resident A
11/16/2021	Inspection Completed On-site with licensee Probir Bairagee, Residents A, B, and C
11/16/2021	Inspection Completed-BCAL Sub. Compliance
11/16/2021	Exit Conference with licensee Probir Bairagee
11/16/2021	Corrective Action Plan Requested and Due on 12/1/2021
11/16/2021	Corrective Action Plan Received
11/16/2021	Corrective Action Plan Approved

ALLEGATION:

There are bed bugs in the home.

INVESTIGATION:

On 9/29/2021, I received this complaint through the Bureau of Community and Health Systems online complaint system. This complaint alleged there are bed bugs in the home.

On 10/4/2021, I conducted an interview with Adult Protective Service Specialist (APS) Madeline Wirgau. Ms. Wirgau stated this facility has been having issues with bed bugs for several years and believes the issue has yet to be resolved.

On 10/05/2021, I conducted an interview with AFC Licensing Consultant Eli Deleon who stated he conducted inspections in the past to investigate bed bug allegations and found that Mr. Bairagee implemented treatment programs to manage the infestation of bed bugs by using sprays, powder, and foggers that the licensee purchased from the store.

On 10/05/2021, I reviewed SIR #2021A1030013, SIR #2019A0578026, and SIR #2018A0578044 which all stated that licensee Probir Bairagee has been managing infestation of bed bugs on his own with the same method and course of action by using sprays.

On 11/16/2021, I conducted an onsite investigation at the facility with licensee Mr. Bairagee. Mr. Bairagee stated he has been having issues with bed bugs for about 4 years and he has been able to control this issue however he has not been able to eradicate the problem. Mr. Bairagee stated he uses products purchased from the store such as sprays, powders, and foggers to treat the bed bugs. Mr. Bairagee stated he has asked Community Mental Health to assist with the cost of treating the bed bugs as it is becoming costly to continue to purchase products from the store. Ms. Bairagee stated he believes he continues to have issues with bed bugs in his home because some residents purchase items from local nearby thrift stores and they are not checking the items to ensure these items are free from bugs. Mr. Bairagee stated he usually has bed bug issues in the spring at which time he will spray to get rid of them however the bed bugs will unfortunately come back about two weeks later. Mr. Bairagee stated Resident A complained about being bit by bed bugs recently and another resident complaint about a month ago. Mr. Bairagee stated he sprays whenever he gets a complaint from a resident and sprays regularly as a precaution. Mr. Bairagee stated he has not implemented alternative measures to treat bed bugs because professional services can be costly. It should be noted Mr. Bairagee is open to exploring professional pest control programs to the treat the bed bugs in the home as an alternative measure.

While at the facility I also interviewed Residents A, B, and C. Resident A stated he has seen bed bugs currently and gets bitten “all the time”. Resident A further stated he has been living in the home for a year and has been dealing with bed bugs in his bed since his admission. Resident A stated he believes the issue is getting better however the bed bugs are still present. Resident A further stated he has observed Mr. Bairagee spray and use powders in attempts to treat the bed bugs.

Resident B stated he has been living in the home for 10 years and he has seen bed bugs in the past however has not had any issues with bed bugs currently.

Resident C stated she has been living in the hone for 6 years. Resident C stated there are some issues with bed bugs in the home however the problem is getting better because she last saw a bed bug a couple of weeks ago. Resident C stated she has noticed that bed bugs “come and go” and Mr. Bairagee uses sprays and powders to try to treat them.

APPLICABLE RULE	
R 400.1424	Environmental health.
	(4) Effective measures shall be taken to protect against the entrance of vermin into the home and against the breeding or presence of vermin on the premises.
ANALYSIS:	Based on my investigation which included interviews with APS Specialist Madeline Wirgau, AFC Licensing Consultant Eli Deleon, licensee Probir Bairagee, Residents A, B, C and review of special investigation reports, there is evidence to support the allegation there are bed bugs in the home. According to Ms. Wirgau, Mr. Deleon, Residents A, B, and C there have been ongoing issues with an infestation of bed bugs in the home over the years. Mr. Bairagee stated he has been able to control the bed bug issue with the use of store-bought products such as sprays and powders however have not been able to eradicate the issue. According to SIR #2021A1030013, SIR #2019A0578026, SIR #2018A0578044 licensee Probir Bairagee has been managing infestation of bed bugs on his own with the same method and course of action by using sprays which has shown to not be effective to protect against the entrance of vermin into the home and against the breeding of vermin on the premises.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION:

Resident A is not able to rely on staff to pick him up when volunteering in the community.

INVESTIGATION:

On 10/12/2021, I received additional allegations through the Bureau of Community and Health Systems online complaint system which stated Resident A is not able to rely on staff to pick him up when volunteering in the community.

On 11/16/2021, I conducted an onsite investigation at the facility with licensee Probir Bairagee regarding this allegation. Mr. Bairagee stated Resident A is allowed to go out independently in the community without supervision and Resident A does not report to him on his whereabouts. Mr. Bairagee stated he is not responsible to provide transportation to Resident A except for medical appointments and grocery shopping in the local area. Mr. Bairagee stated Resident A often goes out in the community with various friends and has been returning to the home past curfew which is a house rule that Mr. Bairagee has in place. Mr. Bairagee stated he has talked with Resident A's mental health worker regarding Resident A's behavior and has issued a 30-days discharge notice to Resident A due to Resident A not adhering to curfew house rules and behaviors of stealing. Mr. Bairagee stated Resident A is working with his mental health worker to find alternative placement at this time.

I also conducted an interview with Resident A. Resident A stated he does all his personal care independently on his own and does not require any supervision when out in the community. Resident A stated he is living in an adult foster care home to receive meals and administration of his medication. Resident A stated the home is only responsible to provide transportation for medical appointments therefore Resident A relies on friends to take him in the community when he volunteers at various locations. Resident A stated he often volunteers in Niles, MI. Resident A stated he does not have any issues with the transportation services at the home. Resident A further stated he is planning on applying for various jobs and he has transportation in place from friends.

While at the facility, I reviewed Resident A's *AFC-Resident Care Agreement* (agreement) dated 10/30/2020. According to this agreement, Mr. Bairagee is responsible transportation to medical appointments or shopping in Three Rivers, Centerville, and White Pigeon. The agreement stated Resident A can pay extra cost in the amount of \$20 for transportation for any kind of trip to Kalamazoo, Sturgis or more than 20 miles. The agreement further stated Resident A will inform staff before leaving the home.

APPLICABLE RULE	
R 400.1407	Resident admission and discharge criteria; resident assessment plan; resident care agreement; house guidelines; fee schedule; physician's instructions; health care appraisal.
	(5) At the time of resident's admission, a licensee shall complete a written resident care agreement which shall be established between the resident or the resident's designated representative, the responsible agency, and the licensee. A department form shall be used unless prior authorization for a substitute form has been granted in writing by the department. A resident shall be provided the care and services as stated in the written resident care agreement.
ANALYSIS:	Based on my investigation which included interviews with licensee Probir Bairagee, Resident A, review of Resident A's <i>AFC-Resident Care Agreement</i> there is no evidence to support the allegation Resident A is not able to rely on staff to pick him up when volunteering in the community. Both Resident A and Mr. Bairagee stated Resident A does not require supervision in the community and Mr. Bairagee is not responsible for transportation to Resident A outside of medical appointments. According to the resident care agreement, Mr. Bairagee is required to provide transportation to Resident A to medical appointments or shopping in Three Rivers, Centerville, and White Pigeon. The agreement also stated Resident A can pay extra cost in the amount of \$20 for transportation for any kind of trip to Kalamazoo, Sturgis or more than 20 miles. Resident A stated he relies on friends to provide him transportation when he volunteers and likes to volunteer in Niles, MI. Resident A also stated he has not had any issues with transportation services in the home. Resident A is provided the services as stated in the written care agreement.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ADDITIONAL FINDINGS:

INVESTIGATION:

While at the facility, Mr. Bairagee was not able to provide an *Assessment Plan for AFC Residents* (assessment plan) for Resident A. Mr. Bairagee stated Resident A's assessment plan has yet to be completed by Resident A's mental health provider therefore he does not have the plan in his home. Mr. Bairagee stated he usually completes the assessment plan with the resident's responsible agency however

when Resident A was admitted last year in 2020 the mental health worker did not return the assessment plan back to him and he failed to follow-up with the worker regarding this matter.

APPLICABLE RULE	
R 400.1407	Resident admission and discharge criteria; resident assessment plan; resident care agreement; house guidelines; fee schedule; physician’s instructions; health care appraisal.
	<p>(2) A licensee shall not accept or retain a resident for care unless and until a resident assessment plan is made and it is determined that the resident is suitable pursuant to the following provisions:</p> <p>(a) The amount of personal care, supervision, and protection required by the resident is available in the home.</p> <p>(b) The kinds of services and skills required of the home to meet the resident's needs are available in the home.</p> <p>(c) The resident appears to be compatible with other residents and members of the household.</p>
ANALYSIS:	While at the facility, Mr. Bairagee was not able to provide a resident assessment plan for Resident A. Mr. Bairagee stated Resident A’s assessment plan has yet to be completed by Resident A’s mental health provider therefore he does not have the plan in his home. Mr. Bairagee stated he usually completes the assessment plan with the resident’s responsible agency however when Resident A was admitted last year in 2020 the mental health worker did not return the assessment plan back to him and he failed to follow-up with the worker regarding this matter. Mr. Bairagee accepted Resident A in his home without completing an assessment plan to determine if Resident A is suitable.
CONCLUSION:	VIOLATION ESTABLISHED

On 11/17/2021, I conducted an exit conference with licensee Probir Bairagee and informed Mr. Bairagee of my findings. I allowed hm an opportunity to ask questions and make comments.

On 11/17/2021, I received and approved an acceptable corrective plan.

IV. RECOMMENDATION

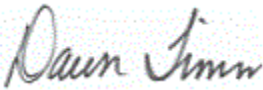
I received an acceptable corrective action plan therefore I recommend the current license status remain unchanged.



Ondrea Johnson
Licensing Consultant

11/17/2021
Date

Approved By:



11/23/2021

Dawn N. Timm
Area Manager

Date