



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

July 27, 2021

Stephanie Leone  
Hope Network Behavioral Health Services  
PO Box 890  
3075 Orchard Vista Drive  
Grand Rapids, MI 49518-0890

RE: License #: AL410095351  
Investigation #: 2021A0357019  
The Ridge

Dear Ms. Leone:

Attached is the Special Investigation Report for the above referenced facility. No substantial violations were found.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script that reads "Arlene B. Smith".

Arlene B. Smith, MSW, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503  
(616) 916-4213

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**Sexually explicit language is used in this report.**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AL410095351
<b>Investigation #:</b>	2021A0357019
<b>Complaint Receipt Date:</b>	06/14/2021
<b>Investigation Initiation Date:</b>	06/14/2021
<b>Report Due Date:</b>	08/13/2021
<b>Licensee Name:</b>	Hope Network Behavioral Health Services
<b>Licensee Address:</b>	PO Box 890, 3075 Orchard Vista Drive Grand Rapids, MI 49518-0890
<b>Licensee Telephone #:</b>	(616) 726-1998
<b>Administrator:</b>	Jamie Darling
<b>Licensee Designee:</b>	Stephanie Leone
<b>Name of Facility:</b>	The Ridge
<b>Facility Address:</b>	713 N. Center Drive, NW Walker, MI 49544
<b>Facility Telephone #:</b>	(616) 647-2802
<b>Original Issuance Date:</b>	05/09/2001
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	11/27/2019
<b>Expiration Date:</b>	11/26/2021
<b>Capacity:</b>	16
<b>Program Type:</b>	DEVELOPMENTALLY DISABLED MENTALLY ILL

## II. ALLEGATION(S)

	Violation Established?
Resident A reported that the Program Manager, Jamie Darling had made verbal comments to him related to having a sexual relationship.	No

## III. METHODOLOGY

06/14/2021	Special Investigation Intake 2021A0357019
06/14/2021	Special Investigation Initiated - Telephone To Kent County APS staff Drew Blackall.
06/29/2021	Contact - Telephone call made Telephoned Kent County APS, Drew Blackall.
07/07/2021	Contact - Telephone call made Telephoned the Administrator, Jamie Darling. Left a message to return my call.
07/12/2021	Contact - Telephone call received Received telephone call from Jamie Darling. I conducted a telephone interview with her. She provided the name and telephone of Resident A's Case Manager.
07/15/2021	Contact - Telephone call received From Domonique Stevens Case Manager of Resident A.
07/15/2021	Inspection Completed On-site
07/15/2021	Contact - Face to Face Conducted interview with Resident A with Ms. Stevens present.
07/15/2021	Contact - Face to Face Conducted a face-to face interview with Resident A's case manager, Domonique Stevens.
07/15/2021	Contact - Face to Face Conducted a face-to-face interview with Resident B.
07/16/2021	Contact - Telephone call made Telephoned Case Manager of Resident B and she connected me directly with Resident B and I conducted a telephone interview with Resident B.

07/16/2021	Conducted a telephone with Direct Care Staff: Evie Patrick and Casey Robinson.
07/19/2021	Contact – Telephone call made to Kent County APS, Drew Blackall.
07/27/2021	Conducted a telephone exit conference with the Licensee Designee, Stephanie Leone.

**ALLEGATION:** Resident A reported that the Program Manager, Jamie Darling had made verbal comments to him related to having a sexual relationship.

**INVESTIGATION:** On 06/14/2021, our department, received a complaint from Kent County, Department of Health and Human Services, Adult Protective Services (APS), Drew Blackall. The complaint read as follows: *“(Resident A) is a vulnerable adult due to mental illness and a cognitive impairment. He is residing in a specialized AFC home. (Resident A) does not have a guardian or POA. The program manager at Resident A’s home is Jamie Darling, has been making sexual advancements and flirty comments towards him over the past couple of weeks. She also provided transportation for (Resident A) while on leave of absence. She drove (Resident A) to Ohio to visit his father who is in hospice. That was a five-hour-drive. She told him if he would pay for a hotel room and a condom then she would have sex with him. She offered to perform oral sex with him. He told her he would perform oral sex on her too. Some of the comments were made in the AFC home and in Jamie’s office. Peers were also present when some of the comments were made by Jamie.”*

On 06/14/2021, I contacted Drew Blackall, APS, Kent County DHHS. He stated that he did not substantiate any violation in his investigation. He reported that there was no history of allegations against Ms. Darling. He said that Resident A does have a history of believing that someone told him something when that is not the case. Mr. Blackall reported that when Resident A was first admitted to the program, Ms. Darling had reported that Resident A told her he was illegally detained at Walter Reuther Psychiatric Hospital. He had spoken with an attorney who won a case against the State of Michigan and that he should be receiving money from the settlement. He asked Ms. Darling to follow-up on the status of the settlement. Ms. Darling contacted the attorney and the attorney reported that she had never said anything like that to Resident A. She had only helped his father and mother apply for social security 10 years ago.

On 07/12/2021 I conducted a telephone interview with Ms. Jamie Darling, Program Manager and Administrator for the facility. She reported that Resident A had been admitted to their program on 02/22/2021. She reported that she has taken Resident A on several “outings,” and there had not been any problems. She stated that she transported Resident A to the state of Ohio to visit his father but denied that there was any sexual talk between them during the trip down or back. She said she did

not offer to pay for a hotel or to purchase any condoms. She denied any discussion about oral sex between them. She said Resident A had made a Recipient Rights complaint shortly after they returned from Ohio. She reported she had sent his complaint right over and then she went on her vacation. She said the police were notified and they did not come out and they did not file a report. She stated that she has stayed away from Resident A and that he had started putting his handwritten, in appropriate messages under her door to her office. She reported that they have a large white board that the residents are allowed to write on, make comments on and Resident A has been writing inappropriate statements on this board including sexual quotes. She said she has not been alone with him, and she is not taking him on any outings. She said somehow, he found a picture of her daughter on face book, and he had made comments about finding the picture. She reported that a worker from APS came out and conducted interviews with Resident A and other residents and some staff. She reported that the APS worker did not find any sexual assault of Resident A by Ms. Darling.

On 07/15/2021, I went to the facility and met with Resident A and his Case Manager, Domonique Stevens. We were in Ms. Stevens office. Resident A told me that he had filed a Recipient Rights complaint and he went into a long explanation of how Ms. Darling had yelled at him. I redirected the conversation to the allegations. He stated that Ms. Darling had taken him to Ohio, and he gave the date of April 17, 2021, to see his father. He said she had offered to get a hotel room and she said they could have oral sex together. Suddenly he started speaking about how much he pays to be in the facility and that he pays more than anyone else. As I redirected him, he stated that he had asked her for sex in a motel room. He was certain that she was planning to have sexual intercourse with him, and she was serious about it. Then he said they did not have any hands on each other. He said they stopped to eat on the way home from Ohio, but they never had sex. He also said it was not fair that Ms. Darling was not taking him out for his outings. He said after they were back from Ohio several weeks when, Ms. Darling had asked him to go to a motel and that she stated the same things that she had said on their ride back home. He stated Resident B was in love with Mr. Darling also. He mentioned another resident, but he said he had moved away. He stated that he had put notes under her office door. He said he was Jehovah Witness and that his Bible told him Ms. Darling was a prostitute and he had put some pictures under her door to try to explain what he believed. Suddenly he stated that he was court ordered to be in this facility.

On 07/15/2021, I conducted a face-to-face interview with Domonique Stevens. She verified that she was Resident A's, Case Manager. She confirmed that Resident A was court ordered to be in their program. She also stated that Resident A has a "Mental Illness." She stated that she has never hear Ms. Darling make any sexual comments to Resident A or any other resident. She confirmed that Resident A had written sexual comments about Ms. Darling on the white board. She reported that Resident A was obsessed with Ms. Darling and that this was a part of his mental illness. She reported that they are planning to move Resident A to another one of their facilities on the same campus. She provided information about Resident C who

had moved to the East side of the state. She said Resident C had denied hearing Ms. Darling saying any sexual comments to Resident A. She also provided me with information concerning Resident B who lived in the same facility with Resident A. She also provided the names of two direct care staff who worked with Resident A.

On 07/15/2021, Ms. Stevens introduced me to Resident B, and he agreed to speak with me as we sat outside on the picnic table for privacy. I asked him if he had heard Ms. Darling express any sexual comments to Resident A. He said: "(Resident A) is obsessed with Ms. Darling." He said that Resident A had told him about the supposed conversation between Resident A and Ms. Darling on their trip home from Ohio. He said Resident A had spoken about getting a room in a motel, having sex, having oral sex, and getting condoms. Resident B said he asked Resident A "what does that mean?" He said, "(Resident A) is nuts. He is crazy." He said that he believes that Resident A put his own words in the mouth of Ms. Darling. He said that Resident A told him that the facility had someone following him and he went to Walmart to buy condoms and that the guy following him bought condoms. Resident B stated Resident A does not make any sense. He stated that Resident A must be fantasizing about Ms. Darling. He reported that Resident A had written sexual things on the white board and that this was "weird." Resident B said that nothing that Resident A says is true. He denied hearing Ms. Darling make any sexual remarks toward Resident A.

On 07/16/2021, I conducted a telephone interview with Resident C. Resident C confirmed that he lived at the facility, The Ridge, with Resident A but he had recently moved back to the East side of the state. He stated he had not heard any sexual remarks made by Ms. Darling to Resident A. He stated that Resident A is crazy, and you could not believe anything he said.

On 07/16/2021, I conducted a telephone interview with Direct Care Staff, Evie Patrick. She stated that she has worked in the program for 18 years. She stated that she works full time and she has worked with Resident A since he moved into the facility. She stated that he checks the staff schedule every day and he gets mad when Ms. Darling is not scheduled to work. She stated that the things Resident A says, "are not true." Ms. Patrick said that Resident A will write Ms. Darlings name on the white board, and he will write sexually inappropriate statements about her. Ms. Patrick stated that Resident A is obsessed with Ms. Darling. She also stated that she has never heard Ms. Darling make any sexual comments to Resident A nor has she seen Ms. Darling be flirty with Resident A or with any resident.

On 07/16/2021, I conducted a telephone interview with Direct Care Staff, Casey Robinson. She stated she has worked in the program for nine years. She stated she has never seen Ms. Darling do or say anything sexual with Resident A or any resident. She stated: "that would be out of character for her." She also stated she has not seen Ms. Darling be flirty with Resident A or any resident. She also added that Ms. Darling is always professional with all of the residents. She stated that Resident A has been "weird". He uses sexual language when he talks about Ms.

Darling. She reported that Ms. Darling has an office in their facility and Resident A is always running to her office to see if she is there. When Resident A is having difficulties, she said she has observed Ms. Darling work with him and “she is able to talk him down.” Ms. Robinson stated that Resident A has a mental illness, and he is obsessed with Ms. Darling. She also reported that Resident A has written inappropriate sexual statements on their white board, related to Ms. Darling.

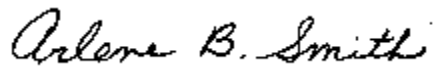
On 07/19/2021, I telephoned Drew Blackall, APS worker, from DHHS, Kent County. He stated that he had not found any concerns related to Ms. Darling being verbally sexually inappropriate with Resident A and therefore he has closed the case and has no substantiated findings. He stated that individuals he had interviewed all had reported that Resident A is obsessed with Ms. Darling.

On 07/27/2021 I conducted an exit conference with the Licensee Designee, Stephanie Leone, and she agreed with my findings. She reported that Resident A has been moved to a different Licensed setting within their facilities.

<b>APPLICABLE RULE</b>	
<b>R 400.15305</b>	<b>Resident protection.</b>
	<b>(1) A resident shall be assured privacy and protection from moral, social, and financial exploitation.</b>
<b>ANALYSIS:</b>	<p>Ms. Jamie Darling, administrator, denied making any sexual verbal advances toward Resident A. She denied telling Resident A that if he would pay for hotel room and condoms that she would have sex with him and she offered to perform oral sex with him.</p> <p>Ms. Domonique Stevens, Resident A case manager, denied that she had heard Ms. Darling make any sexual remarks toward Resident A. She reported that Resident A was obsessed with Ms. Darling and that this was a part of his mental illness.</p> <p>Resident B and Resident C denied hearing any sexual remarks made by Ms. Darling to Resident A.</p> <p>Direct Care Staff, Evie Patrick and Casey Robinson both denied hearing Ms. Darling make any sexual remarks toward Resident A.</p> <p>During this investigation there was no evidence found that Ms. Darling had provided any suggestive sexual remarks to Resident A, therefore no violation was found.</p>
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

#### IV. RECOMMENDATION

I recommend that the license remain the same.



07/27/2021

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Arlene B. Smith  
Licensing Consultant

Date

Approved By:



07/27/2021

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Jerry Hendrick  
Area Manager

Date