



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

October 4, 2021

Ryan Boutell
Fessenden Adult Foster Care, LLC
4904 Onsikamme St.
Montague, MI 49437

RE: License #: AM640361441
Investigation #: 2021A0340028
Fessenden Adult Foster Care

Dear Mr. Boutell:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0183.

Sincerely,



Rebecca Piccard, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 446-5764

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AM640361441
Investigation #:	2021A0340028
Complaint Receipt Date:	09/16/2021
Investigation Initiation Date:	09/17/2021
Report Due Date:	11/15/2021
Licensee Name:	Fessenden Adult Foster Care, LLC
Licensee Address:	4904 Onsikamme St. Montague, MI 49437
Licensee Telephone #:	(123) 167-0947
Administrator:	Ryan Boutell
Licensee Designee:	Ryan Boutell
Name of Facility:	Fessenden Adult Foster Care
Facility Address:	412 Hart Street Hart, MI 49420
Facility Telephone #:	(231) 670-9475
Original Issuance Date:	08/01/2014
License Status:	REGULAR
Effective Date:	02/01/2021
Expiration Date:	01/31/2023
Capacity:	12
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Underage staff was working alone providing care for residents.	Yes

III. METHODOLOGY

09/16/2021	Special Investigation Intake 2021A0340028
09/17/2021	Special Investigation Initiated - Telephone Ryan Boutell
09/17/2021	Exit Conference Ryan Boutell
09/17/2021	Inspection Completed-BCAL Sub. Compliance
10/14/2021	SC-Corrective Action Plan Requested and Due on 10/14/2021

ALLEGATION: Underage staff were working alone providing care for residents.

INVESTIGATION: On September 16, 2021, I received a complaint from the BCAL Online Complaints. It stated that on September 10, 2021 at 5:00 PM Officer Shawn Anderson, was dispatched to the Fessenden AFC Home for a Medical Assist. Resident A was unresponsive, and staff could not tell if he was breathing. When Officer Anderson arrived to the home, he could see that Resident A was breathing. EMS arrived and Resident A was taken in the ambulance to the hospital. He then talked to the employee who called 911 (Ella Boutell). Officer Anderson reportedly asked Ms. Boutell if there was anyone else working with her and she said no, she was the only person working at the time. Officer Anderson then reportedly asked Ms. Boutell her age, and she stated she will turn eighteen in a week. Officer Anderson later contacted the licensee, Ryan Boutell, about his staffing the home with a person under eighteen as the only caregiver. Mr. Boutell reportedly told Officer Anderson that the other staff was out running errands.

On September 17, 2021, I contacted Mr. Boutell. I informed him of the complaint to which Mr. Boutell stated his daughter was almost 18 at the time. She was working with another staff person, but that person had left to run errands. I reminded Mr. Boutell that during a previous investigation at another of his AFC homes, we had discussed a similar allegation and he had told me that his daughter never works alone and is only at the home helping him when he is there. Mr. Boutell stated that his daughter is now 18 years old. I clarified that at the time of this incident with Resident A she was in fact 17 and therefore according to the AFC licensing rules,

ineligible to work at an AFC Home. I informed Mr. Boutell that this is a rule violation and he will be required to provide a written Corrective Action Plan. Mr. Boutell stated his daughter is now 18 so it will not be a problem again.

APPLICABLE RULE	
R 400.14204	Direct care staff; qualifications and training.
	(1) Direct care staff shall not be less than 18 years of age and shall be able to complete required reports and follow written and oral instructions that are related to the care and supervision of residents.
ANALYSIS:	The allegation was made that staff at the Fessenden AFC home was underage and working alone. I spoke with Licensee Ryan Boutell and he acknowledged that his daughter was underage at the time of the incident and was working at the home by herself.
CONCLUSION:	VIOLATION ESTABLISHED

On September 17, 2021, I conducted an exit conference with Ryan Boutell. I informed him of the rule violation and requested a CAP. Mr. Boutell agreed to send one.

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change to the current license status.

 October 4, 2021

 Rebecca Piccard Date
 Licensing Consultant

Approved By:
 October 4, 2021

 Jerry Hendrick Date
 Area Manager