



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 14, 2021

John Lewis
325 State Street
Harbor Beach, MI 48441

RE: License #: AL320297229
Investigation #: 2021A0871034
Karen's Place

Dear John Lewis:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (989) 732-8062.

Sincerely,



Kathryn A. Huber, Licensing Consultant
Bureau of Community and Health Systems
411 Genesee
P.O. Box 5070
Saginaw, MI 48605
(989) 293-3234

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL320297229
Investigation #:	2021A0871034
Complaint Receipt Date:	07/27/2021
Investigation Initiation Date:	07/28/2021
Report Due Date:	09/25/2021
Licensee Name:	John Lewis
Licensee Address:	325 State Street Harbor Beach, MI 48441
Licensee Telephone #:	(810) 767-6768
Administrator:	John Lewis
Licensee Designee:	John Lewis
Name of Facility:	Karen's Place
Facility Address:	325 State St. Harbor Beach, MI 48441
Facility Telephone #:	(989) 574-6838
Original Issuance Date:	10/23/2012
License Status:	REGULAR
Effective Date:	08/12/2020
Expiration Date:	08/11/2022
Capacity:	13
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL AGED

II. ALLEGATION(S)

	Violation Established?
Resident A did not receive his prescribed medications on July 25-26, 2021.	Yes

III. METHODOLOGY

07/27/2021	Special Investigation Intake 2021A0871034
07/28/2021	Special Investigation Initiated - Letter Received information from Recipient Rights Officer Cathy Jaskowski
08/06/2021	Inspection Completed On-site Interviewed Licensee John Lewis and Resident A, obtained copies of Resident A's Medication Administration Records
08/06/2021	Contact - Document Received Received information from Registered Nurse Ann Osentoski
08/25/2021	Inspection Completed On-site Interviewed Licensee John Lewis
09/13/2021	Inspection Completed On-site Interviewed Staff Connie
09/13/2021	Contact - Face to Face Interviewed Pharmacist Mike Delpiere and Assistant Janeane Wilson
09/14/2021	APS – Referral through Central Intake to Huron County MDHHS
09/14/2021	Exit Conference Telephone Exit conference with Licensee John Lewis

ALLEGATION:

Resident A did not receive his prescribed medications on July 25-26, 2021.

INVESTIGATION:

On August 6, 2021, I conducted an unannounced onsite investigation and interviewed Licensee John Lewis. Licensee Lewis stated that when the pharmacy last refilled Resident A's medications, only eight days were sent. Licensee Lewis indicated the pills ran out and Resident A's prescription was changed on Friday, July 23, 2021. The pharmacy did not have the prescription from the doctor and would not fill the bubble pack. Licensee Lewis indicated Resident A's Klonopin was changed from daily to an as needed prescription.

On August 6, 2021, I interviewed Resident A's Registered Nurse/Case Manager Ann Osentoski-Conley. RN Osentoski-Conley indicated Resident A's doctor changed his prescription for Klonopin on July 21, 2021. On July 23, 2021, RN Osentoski-Conley received notice that the new prescription had been rejected by his insurance and needed authorization or for his physician to rewrite the prescription. RN Osentoski-Conley emailed the physician this information. On July 26, 2021, the pharmacy received a new prescription from the physician which did go through the insurance and prescription was filled. On July 26, 2021, Resident A reported he wasn't given his prescribed medications for two days.

On August 6, 2021, I interviewed Resident A. Resident A said, "I didn't get my pills for a couple of days." Resident A reported that nothing happened to him. Resident A said he was at a Recipient Rights meeting and wanted to say something and this is what he said. Resident A did not mean for this to be a complaint, "I just wanted to say something."

I received copies of Resident A's *Medication Administration Records* for the month of July. It indicates Resident A did not receive Naproxen on the evening of July 23, 2021. Resident A did not receive any medications on July 24 and July 25, 2021.

On September 13, 2021, I went to Harbor Drugs in Harbor Beach and interviewed Pharmacist Mike Delpiere and PharmD Janeane Wilson. Pharmacist Delpiere indicated if he is contacted and Licensee Lewis has no staff to pick up the medications, he will drop them off on his way home from work.

PharmD Wilson pulled the notes from July and indicated that prescriptions were sent over on July 19, 2021, and the tray was filled on July 20, 2021. PharmD indicated that a change occurred on July 26, 2021, and the trays were redone to put the Klonopin in the tray. PharmD said when she came in on July 26, 2021, the tray that had been prepared on July 20, 2021, was not picked up. PharmD Wilson prepared

the new tray with the Klonopin prescription as needed in it. PharmD said the tray of medications could have been pick up on July 20-23, 2019.

On September 14, 2021, I conducted a telephone exit conference with Licensee John Lewis. I advised Licensee Lewis that this is a rule violation as the medications could have been picked up. Resident A did not receive any medications on July 25-26, 2021.

APPLICABLE RULE	
R 400.15312	Resident medications.
	(2) Medication shall be given, taken, or applied pursuant to label instructions.
ANALYSIS:	Licensee John Lewis said the pharmacy would not fill Resident A's bubble pack of medications because they did not have the appropriate prescription. PharmD Janeane Wilson said the packets were available for pick up on July 20, 2021, but were not picked up. Resident A did not receive medication for July 25-26, 2021. I confirm violation of this rule.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend the status of this adult foster care large group home remain unchanged (capacity 1-13).

Kathryn A. Huber

09/14/2021

Kathryn A. Huber
Licensing Consultant

Date

Approved By:

Mary E. Holton

09/14/2021

Mary E Holton
Area Manager

Date