



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 1, 2021

Paul Meisel
Reed City Fields Assisted Living II
219 Church St
Auburn, MI 48611

RE: License #: AL670384778
Investigation #: 2021A0230034
Reed City Fields Assisted Living II

Dear Mr. Meisel:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (231) 922-5309.

Sincerely,

A handwritten signature in blue ink that reads "Rhonda Richards". The signature is written in a cursive style with a large initial "R".

Rhonda Richards, Licensing Consultant
Bureau of Community and Health Systems
Suite 11
701 S. Elmwood
Traverse City, MI 49684
(231) 342-4942

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AL670384778
Investigation #:	2021A0230034
Complaint Receipt Date:	08/11/2021
Investigation Initiation Date:	08/12/2021
Report Due Date:	10/10/2021
Licensee Name:	Reed City Fields Assisted Living II
Licensee Address:	22109 Professional Dr., Reed City, MI 49677
Licensee Telephone #:	(231) 465-4371
Administrator:	Paul Meisel
Licensee Designee:	Paul Meisel
Name of Facility:	Reed City Fields Assisted Living II
Facility Address:	22109 Professional Dr., Reed City, MI 49677
Facility Telephone #:	(231) 465-4371
Original Issuance Date:	10/13/2017
License Status:	REGULAR
Effective Date:	04/13/2020
Expiration Date:	04/12/2022
Capacity:	20
Program Type:	PHYSICALLY HANDICAPPED AGED ALZHEIMERS

II. ALLEGATION(S)

	Violation Established?
Resident A was not properly changed or cleaned for two days after a bowel movement. There is a lack of proper cleaning which has caused Resident A's skin to be sore.	Yes

III. METHODOLOGY

08/11/2021	Special Investigation Intake 2021A0230034
08/12/2021	Special Investigation Initiated - On Site Interview with Resident A and home manager Danielle Ducham
08/12/2021	APS Referral
08/18/2021	Contact - Telephone call made staff member Tracey Megill
08/31/2021	Telephone call made Kathy Quibby-Waiver Program Area Agency on Aging
08/31/2021	Exit Conference with Paul Meisal Licensee Designee

ALLEGATION: Resident A was not properly changed or cleaned for two days after a bowel movement. There is a lack of proper cleaning which has caused Resident A's skin to be sore.

INVESTIGATION: On 08/12/2021, I conducted an unannounced on-site investigation at the facility and interviewed Resident A and facility manager Danielle Ducham.

Resident A stated that he had a bowel movement on 08/09/2021 and staff member Danielle Ducham was working as well as staff member Jessica Eberbach who no longer works at the facility. Ms. Ducham had worked with another staff member the next day on 08/10/2021. Both nights she had put Resident A to bed. Resident A had soiled his clothes, handed them to the staff and Ms. Ducham took them and threw them in the wash. She asked if he needed to be cleaned and he said, "no I don't think so." Resident A stated he cannot feel anything due to his Multiple Sclerosis (MS) diagnosis. The following day when Ms. Ducham and the other staff put him to bed, they took his clothes to be washed but did not check for any necessary cleaning. He said staff hold up a sheet and allow him to remove his clothes. He stated he does not sleep in any clothing. He stated he noticed an odor on his person

but then it seemed to have gone away. The following Wednesday he stated that he noticed an odor again, so he asked the shower staff Tracey Megill for a shower. She began to assist Resident A with a shower and stated, "Oh no you're a mess." She then told him that he had some redness and old feces on his skin. She promptly showered him and put fresh clothing on him.

During my interview with Ms. Ducham, she confirmed the above information to be accurate. She stated due to "short staffing" she had been working as direct care staff recently and had attended to Resident A two separate times in putting him to bed with two separate staff members. She stated she did take the soiled clothing to be washed and asked Resident A the first night if he needed cleaning and he said "no." The following night when she put him to bed, he stated he was fine and not dirty, so he did not get cleaned. She acknowledged that she should have checked Resident A instead of taking his word for it since he cannot feel anything due to his MS condition. She agreed to assure that in the future Resident A will be checked for cleanliness and hygiene regularly. Additionally, she stated she will speak with Resident A directly to reassure him that she wishes for him to feel safe and cared for in this facility.

On 08/18/2021, I spoke with staff member Tracey Megill regarding the allegation. She stated that she was a shower aid at the facility. She came in to work on Wednesday morning 08/11/2021 and Resident A requested a shower. It was not Resident A's normal shower day, but she attended to his request. When she began to assist him, she observed old feces which was caked and dried on his skin, looking to be a day or two old. He had some redness to his skin. She asked what happened and he explained that he last had a bowel movement on 08/09/2021 and did not get cleaned. Ms. Megill showered and cleaned him.

On 08/31/2021, I spoke with Kathy Quiggby who is Resident A's case manager from the Medicaid waiver program. She reported that she had learned of the same information through Resident A. She recently spoke with him again and he reported to her things were going much better now at the facility. She stated she recognized that the facility is short staffed and did not think any of this was done with malice toward Resident A.

On 08/31/2021, I conducted an exit conference with Licensee Designee Paul Meisal and reviewed the findings of the investigation. He concurred with the findings and stated that Ms. Ducham had told him about the incident, and he did not foresee something like this happening again. He stated he will submit a plan of correction.

APPLICABLE RULE	
R 400.15305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be

	attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Resident A's dignity and personal needs were not attended to at all times due to the fact that he was not washed and cleaned after having a bowel movement.
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.15314	Resident hygiene.
	(1) A licensee shall afford a resident the opportunity, and instructions when necessary, for daily bathing and oral and personal hygiene. A licensee shall ensure that a resident bathe at least weekly and more often if necessary.
ANALYSIS:	Resident A was not afforded the opportunity for bathing when it was necessary as he had dried caked feces left on his skin and was not cleaned.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend the status of this license remain unchanged.

Rhonda Richards

09/01/2021

Rhonda Richards
Licensing Consultant

Date

Approved By:

Jerry Hendrick

09/01/2021

Jerry Hendrick
Area Manager

Date