



STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

GRETCHEN WHITMER
GOVERNOR

ORLENE HAWKS
DIRECTOR

August 30, 2021

Laura Hatfield-Smith
ResCare Premier, Inc.
Suite 1A
6185 Tittabawassee
Saginaw, MI 48603

RE: License #:	AS250294097
Investigation #:	2021A0872034
	ResCare Premier Clinton

Dear Ms. Hatfield-Smith:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (906) 226-4171.

Sincerely,

A handwritten signature in black ink that reads "Susan Hutchinson". The signature is written in a cursive style with a large initial 'S'.

Susan Hutchinson, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(989) 293-5222

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS250294097
Investigation #:	2021A0872034
Complaint Receipt Date:	07/14/2021
Investigation Initiation Date:	07/15/2021
Report Due Date:	09/12/2021
Licensee Name:	ResCare Premier, Inc.
Licensee Address:	9901 Linn Station Road Louisville, KY 40223
Licensee Telephone #:	(989) 791-7174
Administrator:	Laura Hatfield-Smith
Licensee Designee:	Laura Hatfield-Smith
Name of Facility:	ResCare Premier Clinton
Facility Address:	16020 Jennings Road Fenton, MI 48430
Facility Telephone #:	(810) 750-1370
Original Issuance Date:	02/28/2008
License Status:	REGULAR
Effective Date:	08/19/2020
Expiration Date:	08/18/2022
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
Residents constantly leave the facility and cross a 4-lane road, trying to get into other people's homes.	Yes

III. METHODOLOGY

07/14/2021	Special Investigation Intake 2021A0872034
07/15/2021	Special Investigation Initiated - Letter I emailed the program manager
07/16/2021	Contact - Telephone call received Interview with the licensee designee, Laura Hatfield-Smith
07/21/2021	Inspection Completed On-site Unannounced
07/22/2021	Contact - Document Sent I emailed Ms. Davis and Ms. Broach requesting information related to this investigation
07/23/2021	Contact - Document Received Documentation received from Ms. Broach regarding Resident A
08/26/2021	Contact - Telephone call made I interviewed Resident A
08/26/2021	Contact - Telephone call made I interviewed Cheryl Broach
08/26/2021	Exit Conference I conducted an exit conference with the licensee designee, Laura Hatfield-Smith, via email
08/30/2021	Exit Conference I conducted an exit conference with Ms. Hatfield-Smith via email
08/30/2021	APS Referral I made an APS complaint

ALLEGATION: Residents constantly leave the facility and cross a 4-lane road, trying to get into other people's homes.

INVESTIGATION: On 7/15/21, I emailed the program manager requesting information related to this complaint.

On 7/16/21, I received a telephone call from the licensee designee, Laura Hatfield-Smith. I reviewed the allegations with her. Ms. Hatfield-Smith said that the majority of the residents in this facility are allowed community access. She said that one of the residents, Resident A, is her own guardian and she tends to leave the facility when she chooses, whether staff think it is a good idea or not.

According to Ms. Hatfield-Smith, Resident A has significant health problems. On 6/22/21, she was sent to the hospital because she was in full renal failure. She eloped from the hospital and was on the streets for approximately one week before she eventually came back to the facility. Facility staff filed a missing person's report and notified the appropriate parties. When Resident A returned, she was again sent to the hospital because she is not medically stable. Ms. Hatfield-Smith said that she has been in contact with Resident A's Saginaw County Community Mental Health case manager and has requested that a petition for guardianship be filed on Resident A's behalf.

Ms. Hatfield-Smith said that there are four residents at ResCare Premier Clinton and Resident A is the only one who elopes. However, to Ms. Hatfield-Smith's knowledge, Resident A does not try to break into people's houses, and she does not display unsafe behavior regarding traffic. Ms. Hatfield-Smith told me that the neighbors of this facility call the police a lot because they do not like the fact that this is an adult foster care (AFC) home in their neighborhood.

On 7/21/21, I conducted an unannounced inspection of ResCare Premier Clinton AFC. I interviewed the home manager, Lateisha Davis and observed several of the residents. Ms. Davis was serving dinner and I observed Residents B and C sitting at the kitchen table, eating. They both appeared to be clean and dressed appropriately and Ms. Davis interacted well with them.

This facility is located on Jennings Road in Fenton, Michigan. Jennings Road is a 2-lane road. The nearest 4-lane road is Silver Parkway which is approximately ¼ mile away.

Ms. Davis confirmed that Resident A is the only resident who elopes from this facility. The other residents have community access and exercise this privilege appropriately. However, Resident A will leave the facility without notifying staff or telling staff where she is going, and staff has had to call the police when they were unable to find her after she left. Ms. Davis said that on one occasion, Resident A left the facility and apparently knocked on a neighbor's door, asking for a cigarette. The neighbor called the police and was angry that Resident A approached her. Ms. Davis said that to her knowledge, this is the only time Resident A or any of the residents, went into a neighbor's yard or approached any of the neighbors. Ms. Davis said that the neighbors do not like the fact

that there is an AFC in their neighborhood, and they do not like it when the residents are outside in the yard.

According to Ms. Davis, Resident A is currently at Hurley Medical Center. She needs to be medically cleared before she can return to ResCare Premier Clinton AFC.

On 7/23/21, I received AFC paperwork from ResCare Premier-Clinton home manager, Cheryl Broach. Resident A was admitted to this facility on 6/27/19, was discharged, and admitted again on 3/10/21. According to her Assessment Plan dated 8/31/20, she requires 20-minute visuals during waking hours and 1-hour visuals during sleeping hours. She requires 24-hour supervision while in the community. She has a history of aggression and drug use. According to her Health Care Appraisal dated 9/11/20, she is diagnosed with nerve neuropathy and cirrhosis.

According to her Saginaw County Individualized Plan of Service dated 4/08/21, AFC staff will assist “with participating in community activities and will prompt (Resident A) to remain safe in the community when on outings if they observe potentially dangerous situations arise with (her) when in the community.” She does not require line-of-sight or 1-1 supervision. She is diagnosed with schizoaffective disorder.

I reviewed several Incident/Accident (IR) Reports regarding Resident A. The first one dated 4/02/21 stated that Resident A left the facility without telling AFC staff and without signing out. She began walking down the street, so staff called 911. Resident A was brought back to the facility.

According to the IR dated 6/12/21, Resident A went next door and started looking in the neighbor’s mailbox. Staff prompted and redirected her to put the mail back and return to the facility. The home manager said that she would bring up the incident to the team and AFC staff will continue to monitor and redirect her.

According to the IR dated 6/14/21, the neighbors called 911 because Resident A was trespassing on their property. An officer arrived and gave Resident A a verbal warning not to trespass again or she would be arrested.

According to the IR dated 6/24/21 Resident A was sent to the hospital by her neurologist on 6/22/21 to do emergency dialysis and have stents removed from a previous surgery. On 6/23/21, Resident A’s case manager, Kevin called the home and told them that the hospital had discharged Resident A but did not notify him or AFC staff. AFC staff contacted the hospital and were told that Resident A signed herself out and her whereabouts are unknown at this time. The home manager contacted 911 and filed a missing person’s report.

On 8/26/21, I interviewed the program manager, Cheryl Broach via telephone. Ms. Broach said that Resident A was released from the hospital approximately one week ago and she returned to ResCare Premier-Clinton. According to Ms. Broach, the facility gave Resident A a 30-day discharge notice over a month ago, but her case manager

has been unable to find a new placement for her. Ms. Broach said that Resident A continues to be non-compliant with AFC staff and with doctor's orders which is why the 30-day notice was issued. Ms. Broach told me that Resident A is still her own guardian.

On 8/26/21, I interviewed Resident A via telephone. Resident A said that she was recently in the hospital "because I was stressful and full of anxiety." She also said that her body "keeps getting too much potassium and I don't know where it's coming from." I asked her if she goes to the neighbor's house or leaves the AFC home without permission and she said, "I haven't been nowhere off this property." She said that she goes to the store but not to the neighbor's house. I asked her several more questions, but she became agitated and angry with me and hung up the phone on me.

On 8/30/21, I conducted an exit conference with the licensee designee, Laura Hatfield-Smith via email. I told her that I am substantiating these allegations and will send her a copy of my report, requesting a corrective action plan.

APPLICABLE RULE	
R 400.14303	Resident care; licensee responsibilities.
	(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.
ANALYSIS:	<p>Resident A is her own guardian. According to her Assessment Plan and SCCMHA IPOS, AFC staff are to conduct 20-minute visuals while she is awake and 1-hour visuals when she is sleeping. She requires 24-hour supervision while in the community.</p> <p>I reviewed four Incident/Accident reports regarding Resident A. One of them involved her leaving the AFC home and walking down the road, two of them involved her trespassing on the neighbors' property, and one involved her checking herself out of the hospital without notifying the AFC or her case manager.</p>

	<p>According to the program manager, Cheryl Broach and the licensee designee, Laura Hatfield-Smith, Resident A is suffering from renal failure and is non-compliant with doctor's orders. Due to all the above concerns, the AFC facility served Resident A with a 30-day discharge notice more than a month ago. Her CMH case manager is attempting to find a new placement for her.</p> <p>I conclude that there is sufficient evidence to substantiate this rule violation at this time.</p>
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon the receipt of an acceptable corrective action plan, I recommend no change in the license status.

Susan Hutchinson

August 30, 2021

Susan Hutchinson Licensing Consultant	Date
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Approved By:

Mary Holton

August 30, 2021

Mary E Holton Area Manager	Date
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