



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

August 13, 2021

Nakia Woods  
Iyana's A.F.C. INC.  
1117 Adams  
Saginaw, MI 48602

RE: License #: AS730398654  
Investigation #: 2021A0572039  
Iyana's A.F.C. INC.

Dear Ms. Nakia Woods:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (906) 226-4171.

Sincerely,

A handwritten signature in black ink that reads "Anthony Humphrey". The signature is written in a cursive style with a large, looping flourish at the end of the name.

Anthony Humphrey, Licensing Consultant  
Bureau of Community and Health Systems  
411 Genesee  
P.O. Box 5070  
Saginaw, MI 48605  
(810) 280-7718

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS730398654
<b>Investigation #:</b>	2021A0572039
<b>Complaint Receipt Date:</b>	06/21/2021
<b>Investigation Initiation Date:</b>	06/22/2021
<b>Report Due Date:</b>	08/20/2021
<b>Licensee Name:</b>	lyana's A.F.C. INC.
<b>Licensee Address:</b>	1117 Adams Saginaw, MI 48602
<b>Licensee Telephone #:</b>	(989) 332-4130
<b>Administrator:</b>	Alfonzie Pipkins
<b>Licensee Designee:</b>	Nakia Woods
<b>Name of Facility:</b>	lyana's A.F.C. INC.
<b>Facility Address:</b>	1117 Adams Saginaw, MI 48602
<b>Facility Telephone #:</b>	(989) 980-7899
<b>Original Issuance Date:</b>	08/13/2020
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	02/13/2021
<b>Expiration Date:</b>	02/12/2023
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL AGED TRAUMATICALLY BRAIN INJURED ALZHEIMERS

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Resident A has diabetes, and his blood sugar is not being managed.	No
Resident A gave Licensee, Nakia Woods money to pay his phone bill, but it did not get paid.	No
ADDITIONAL FINDINGS	Yes

## III. METHODOLOGY

06/21/2021	Special Investigation Intake 2021A0572039
06/22/2021	APS Referral
06/22/2021	Special Investigation Initiated - On Site
07/14/2021	Contact - Face to Face Staff, Leia Brewer and Resident A.
08/12/2021	Contact - Telephone call made Licensee, Nakia Woods.
08/12/2021	Exit Conference Licensee, Nakia Woods.
08/13/2021	Contact - Telephone call made Attempted phone contact with Licensee, Nakia Woods.
08/13/2021	Contact - Document Received Resident A's Case File.
08/13/2021	Exit Conference Licensee, Nakia Woods.

**ALLEGATION:**

Resident A has diabetes, and his blood sugar is not being managed.

**INVESTIGATION:**

On 06/21/2021, the local licensing office received a complaint for investigation. Adult Protective Services made the referral.

On 06/22/2021, an unannounced onsite was conducted at Lyana's A.F.C. located in Saginaw County, Michigan. Resident A was not at the home at the time, so I informed Ms. Leia Brewer that I would come back at a later date.

On 07/14/2021, another unannounced visit was made at Lyana's A.F.C. Interviewed were staff, Ms. Leia Brewer and Resident A.

On 07/14/2021, I interviewed Staff, Leia Brewer regarding an allegation that Resident A has diabetes, and his blood sugar is not being managed. Ms. Brewer informed that Resident A's diabetes is being properly managed and she showed me the records that they keep. She informed that Licensee, Nakia Woods is either at the appointments with Resident A or she is on the phone with the medical staff. The issue is that Resident A will get up at around 6am and make food that he know that he should not being eating that are high in sodium, like corn beef hash. He gets his medications timely, but he recently went to the hospital due to his blood sugar being high.

On 07/14/2021, I Resident A regarding an allegation that Resident A has diabetes, and his blood sugar is not being managed. Resident A informed that he gets his medications timely. There was a time that he thought that the staff was sleep and he didn't get his medication prior to his doctor's appointment. He did get his medication after his doctor's appointment.

On 08/12/2021, I interviewed Licensee, Nakia Woods regarding an allegation that Resident A has diabetes, and his blood sugar is not being managed. She informed that Resident A's blood sugar is check 3 times a day and they keep a log for his insulin. There was a time when Resident A first moved into the home where there were some issues, but they worked with the physician and after receiving a med change, he has been doing good. If his blood sugar is too high, they will call the paramedics, however; this has not occurred in several months. Now when it gets a little high, it's because he has snuck and ate something that he should not have eaten. She informed that Resident A told his doctor at his appointment that he did not receive his medication for the morning because the staff was sleep. She was actually assisting another resident and his transportation came early. He left and told the transport driver that he hadn't taken his medication yet, so the driver said that he could wait because they still had time, but Resident A did not want to wait. Resident A took his medication once he came back from his appointment.

<b>APPLICABLE RULE</b>	
<b>R 400.14310</b>	<b>Resident health care.</b>
	<b>(4) In case of an accident or sudden adverse change in a resident's physical condition or adjustment, a group home shall obtain needed care immediately.</b>
<b>ANALYSIS:</b>	Resident A denied that staff are not giving him his medication and keeping track of his blood sugar. Staff and Licensee both informed that they are checking Resident A's blood sugar several times a day. I was able to observe the chart that the made to keep track of his insulin and blood sugar levels.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:**

Resident A gave Licensee, Nakia Woods money to pay his phone bill, but it did not get paid.

**INVESTIGATION:**

On 07/14/2021, I interviewed Staff, Leia Brewer regarding an allegation that Resident A gave Licensee, Nakia Woods money to pay his phone bill, but it did not get paid. Ms. Woods informed that Resident A gave Ms. Woods money to pay his bill while she was out, and she paid it the very next day. Ms. Brewer states, "I assume that (Resident A) may have been upset because it was not paid on the same day that he gave her the money, but she may have got tied up in doing all her errands."

On 07/14/2021, I interviewed Resident A regarding an allegation that Resident A gave Licensee, Nakia Woods money to pay his phone bill, but it did not get paid. He informed that Nakia Woods paid his bill the day after he gave her the money to pay it. He indicated that it was not a big deal as he very rarely receives any calls. He usually pays his bills himself, but sometimes he will ask Ms. Woods to pay it for him.

On 08/12/2021, I interviewed Licensee, Nakia Woods regarding an allegation that Resident A gave her money to pay his phone bill, but it did not get paid. She informed that this allegation is not true as she paid his phone bill the very next day.

<b>APPLICABLE RULE</b>	
<b>R 400.14315</b>	<b>Handling of resident funds and valuables.</b>
	<b>(10) A licensee, administrator, direct care staff, other employees, volunteers under the direction of the licensee, and members of their families shall not accept, take, or borrow money or valuables from a resident, even with the consent of the resident.</b>

<b>ANALYSIS:</b>	Staff, Ms. Brewer; Licensee, Ms. Woods and Resident A all indicated that Ms. Woods paid the phone bill the very next day. Resident A said that it was not an issue as he does not receive very many phone calls.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ADDITIONAL FINDINGS:**

**INVESTIGATION:**

On 07/14/2021, I interviewed Staff, Leia Brewer regarding an allegation that Resident A gave Licensee, Nakia Woods money to pay his phone bill, but it did not get paid. Ms. Woods informed that Resident A gave Ms. Woods money to pay his bill while she was out, and she paid it the very next day. Ms. Brewer states, "I assume that (Resident A) may have been upset because it was not paid on the same day that he gave her the money, but she may have got tied up in doing all her errands."

On 07/14/2021, I interviewed Resident A regarding an allegation that Resident A gave Licensee, Nakia Woods money to pay his phone bill, but it did not get paid. He informed that Nakia Woods paid his bill the day after he gave her the money to pay it. He indicated that it was not a big deal as he very rarely receives any calls. He usually pays his bills himself, but sometimes he will ask Ms. Woods to pay it for him.

On 08/12/2021, I interviewed Licensee, Nakia Woods regarding an allegation that Resident A gave her money to pay his phone bill, but it did not get paid. She informed that this allegation is not true as she paid his phone bill the very next day.

On 08/13/2021, attempted phone call contact with Licensee, Nakia Woods.

On 08/13/2021, I made an unannounced visit to Iyana's A.F.C. to review Resident A's file. There was no record of the phone bill transaction in the file.

<b>APPLICABLE RULE</b>	
<b>R 400.14315</b>	<b>Handling of resident funds and valuables.</b>
	<b>(8) All resident fund transactions shall require the signature of the resident or the resident's designated representative and the licensee or prior written approval from the resident or the resident's designated representative.</b>

<b>ANALYSIS:</b>	Staff, Ms. Brewer; Licensee, Ms. Woods and Resident A all indicated that Ms. Woods paid the phone bill the very next day. Resident A said that it was not an issue as he does not receive very many phone calls. There is no documentation of this transaction in the Resident's Funds Sheet.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On 08/12/2021, I conducted an Exit Conference with Licensee, Nakia Woods. She was informed of the results of the investigation. On 08/13/2021, another Exit Conference was held. Ms. Nakia Woods was informed of the citation and a request for a corrective action plan was made.

**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable plan of correction, I recommend no change to the status of the license.



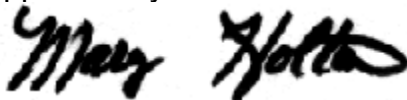
08/13/2021

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Anthony Humphrey  
Licensing Consultant

Date

Approved By:



08/13/2021

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Mary E Holton  
Area Manager

Date