



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

August 18, 2021

James Pilot
Bay Human Services, Inc.
P O Box 741
Standish, MI 48658

RE: License #: AS730311600
Investigation #: 2021A0576033
House of Hope

Dear Mr. Pilot:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script that reads "C. Garza".

Christina Garza, Licensing Consultant
Bureau of Community and Health Systems
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(810) 240-2478

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT
THIS REPORT CONTAINS SEXUAL CONTENT**

I. IDENTIFYING INFORMATION

License #:	AS730311600
Investigation #:	2021A0576033
Complaint Receipt Date:	06/22/2021
Investigation Initiation Date:	06/22/2021
Report Due Date:	08/21/2021
Licensee Name:	Bay Human Services, Inc.
Licensee Address:	PO Box 741 3463 Deep River Rd., Standish, MI 48658
Licensee Telephone #:	(989) 846-9631
Administrator:	James Pilot
Licensee Designee:	Tammy Unger
Name of Facility:	House of Hope
Facility Address:	4326 N Michigan, Saginaw, MI 48604
Facility Telephone #:	(989) 401-5223
Original Issuance Date:	01/31/2011
License Status:	REGULAR
Effective Date:	10/10/2019
Expiration Date:	10/09/2021
Capacity:	6
Program Type:	PHYSICALLY HANDICAPPED, MENTALLY ILL, DEVELOPMENTALLY DISABLED, TRAUMATICALLY BRAIN INJURED

II. ALLEGATION(S)

	Violation Established?
It was alleged that Staff, Everette Goodwine sexually abused a resident at the facility.	Yes

III. METHODOLOGY

06/22/2021	Special Investigation Intake 2021A0576033
06/22/2021	Special Investigation Initiated - Letter Reviewed Incident Report (IR)
06/22/2021	Contact - Document Received Received email from Rebecca Robelin, Saginaw County Adult Protective Services (APS)
06/22/2021	Contact - Document Sent Sent email to Anthony Navarre, Saginaw County Office of Recipient Rights (ORR)
06/22/2021	Contact - Document Received Reviewed Incident Report (IR)
06/23/2021	Contact - Document Received Email received from Anthony Navarre
07/09/2021	Contact - Telephone call received Received call from Administrator, Tammy Unger
08/09/2021	Contact - Document Sent Sent email to Rebecca Robelin
08/09/2021	Contact - Document Received Received email from Rebecca Robelin
08/09/2021	Inspection Completed On-site Interviewed Staff, Esmerelda Garcia, Felicia Mathis, and Resident A
08/16/2021	Contact - Document Received Received email from Rebecca Robelin

08/16/2021	Contact - Telephone call made Interviewed Guardian A
08/16/2021	Contact - Telephone call made Left message for Staff, Everette Goodwine to return call
08/16/2021	Contact - Telephone call made Left message for Officer Kaylor, Carrollton Township Police Department to return call
08/16/2021	Contact - Document Received Reviewed Police Report
08/17/2021	Contact - Telephone call received Email received from Anthony Navarre
08/17/2021	Contact - Telephone call made Left messages for Everette Goodwine to return my call and interviewed Mr. Goodwine.
08/17/2021	Exit Conference Exit Conference conducted with Administrator, Tammy Unger

ALLEGATION:

It was alleged that Staff, Everette Goodwine sexually abused a resident at the facility.

INVESTIGATION:

On June 22, 2021, I sent email to Anthony Navarre, Saginaw County Office of Recipient Rights (ORR) regarding the status of his investigation. On June 23, 2021, stated Mr. Navarre stated he tentatively has a preponderance of evidence to substantiate the accused Staff, Everette Goodwine. Mr. Navarre will be substantiating Abuse Class I – Sexual Abuse. On August 17, 2021, Mr. Navarre confirmed he interviewed Mr. Goodwine and he lied about not taking Resident A for a ride in the company vehicle on the day of the allegations. Furthermore, there were 18-20 miles unaccounted for and Resident A stated they went to a “cousins” home, which was 9 miles away. Staff on duty during the time of the allegations also reported Mr. Goodwine took Resident A for a ride on the day of the allegations.

On June 22, 2021, I received an email from Rebeca Robelin, Saginaw County Adult Protective Services (APS) who reported she is assigned the investigation regarding Resident A, and she will be attending a forensic interview of Resident A at the CAN

(Child Abuse Neglect) Council. On August 9, 2021, I sent Ms. Robelin an email requesting updates she can provide, and she advised she substantiated abuse on her case involving Resident A. Ms. Robelin reported Resident A did disclose sexual abuse during his forensic interview. Law enforcement was present and will be moving forward with charges against the staff. Ms. Robelin advised the guardian, Guardian A and facility staff were appropriate in keeping Resident A and the other residents safe. Resident A remains at the House of Hope.

On August 16, 2021, Ms. Robelin provided me Resident A's CAN Council forensic interview. The interview occurred on June 24, 2021, at 10:30am at the CAN Council in Saginaw. In attendance was Resident A, Officer Kaylor from the Carrollton Township Police Department, Whitney from CAN, and Ms. Robelin. Resident A was interviewed and disclosed being sexually abused by Staff, Everette Goodwine. Mr. Goodwine told Resident A "to put his pants down, he told him to suck his dick and he (Resident A) sucked his dick". Resident A disclosed multiple instances of abuse by Mr. Goodwine occurring at various locations such as the park and a friend's home and provided detailed description of what occurred, where, and when.

On June 22, 2021, I reviewed an *Incident / Accident Report* (IR) dated for June 20, 2021, and authored by Rebecca Smith, Home Manager. The IR documents that Resident A disclosed to Staff, Felicia Mathis about having sexual encounters with Staff, Everette Goodwine. The IR contained a written statement from Ms. Mathis detailing Resident A's disclosure to her that Mr. Goodwine requested oral sex of Resident A and he complied. Corrective measures include the police being contacted and Mr. Goodwine being suspended immediately.

On July 9, 2021, I interviewed Tammy Unger, Administrator for House of Hope who advised the law enforcement case has been turned over to the prosecutor's office. According to Ms. Unger Staff, Everette Goodwine, to her knowledge, has not been arrested. Mr. Goodwine is suspended from his employment at House of Hope.

On August 9, 2021, I completed an unannounced on-site inspection at House of Hope and interviewed Staff, Esmerelda Garcia, Felicia Mathis, and Resident A. Ms. Garcia reported she has worked at the facility for 2 years. Regarding the allegations, Ms. Garcia reported the staff who allegedly sexually abused Resident A, Everette Goodwine has not been working at the facility since the allegations were disclosed. Ms. Garcia reported she was not working at the time of the incident and when she did return to work the following day, she saw that Mr. Goodwine was off the schedule. Resident A was upset and immediately told Ms. Garcia that Mr. Goodwine took him to a home belonging to a friend of Mr. Goodwine's and Resident A performed oral sex on Mr. Goodwine. Resident A also disclosed to Ms. Garcia that Mr. Goodwine took him to the park, and they gave each other oral sex. Resident A stated Mr. Goodwine violated him with his finger. According to Ms. Garcia, Resident A has never made this kind of complaint before, and she believes Resident A to be credible. Resident A does not like Mr. Goodwine's name being brought up and gets upset.

On August 9, 2021, I interviewed Staff, Felicia Mathis who reported she has worked at the facility for 3 years and Resident A has lived at the home for about 5 years. Ms. Mathis reported she was working at the time of the allegations. According to Ms. Mathis, Staff, Everette Goodwine took Resident A to the store. They were only supposed to be gone for 20 minutes but was gone for an hour. When Mr. Goodwine and Resident A returned to the home, Mr. Goodwine left again and said he wanted to get a soda. When Mr. Goodwine was gone, Resident A immediately reported to Ms. Mathis that Mr. Goodwine wanted Resident A to “suck his dick”. Ms. Mathis asked Resident A if he did it and Resident A confirmed he did what Mr. Goodwine asked. Ms. Mathis asked Resident A if it was the first time something like this had happened and Resident A said “no”. Resident A disclosed there was another time, and Mr. Goodwine and Resident A did it to each other. Resident A reported it also happened in the park and at a home belonging to a friend of Mr. Goodwine’s in the bathroom. Resident A stated Mr. Goodwine violated him with his finger. Ms. Mathis immediately contacted her manager and 911. Ms. Mathis reported Mr. Goodwine was interviewed by the police while at the home and was not truthful, stating he had not left the facility while on duty on the day of the allegations. Mr. Goodwine was sent home and has not been back to the facility since. Ms. Mathis reported she believes Resident A to be credible and stated he has never said anything like this before.

On August 9, 2021, I interviewed Resident A who reported he is not sure how long he has lived at his home and things are going well. Resident A reported he likes his home, and the staff treat him well. Resident A denied any current concerns. Resident A was neat and clean in appearance. He had been napping in his bedroom prior to my arriving at the home. Resident A was not questioned on the sexual abuse by Mr. Goodwine, to prevent further emotional trauma.

On August 16, 2021, I interviewed Resident A’s guardian, Guardian A who reported there has been investigation regarding the allegations and Resident A completed CAN Council interview. The interviewers from the CAN Council stated there was a “high probability” of abuse and the findings were turned over to law enforcement for possible charges. Guardian A stated he did not have any concerns regarding the home prior to this incident and believes the facility takes good care of Resident A. Guardian A stated the staff person who abused Resident A is no longer working at the facility, so Guardian A does not have any concerns at this time. Guardian A sees Resident A every 2-3 weeks in the home, and Resident A is working through what has happened with this therapist. Resident A appears to be in good spirits at this time and Guardian A believes the facility handled the matter properly.

On August 16, 2021, I called Officer Kaylor, Carrollton Township Police Department. I was unable to reach Officer Kaylor and left a message requesting he return my call.

On August 16, 2021, I reviewed a police report from the Carrollton Township Police Department, case number 2128800585. Report date is June 20, 2021, and reporting officer is Kyle Kaylor. “Offense” is listed as “Sexual Penetration (Other)” and “Nature of

Incident” is “CSC 1st” that occurred on June 20, 2021, between 9:50am-11am. Resident A, 26 years old is listed as the victim, Suspect is listed as Everette Goodwine, Witnesses are Felicia Mathis and Cierra Wheaton. The report documents Officer Kaylor was dispatched to the home for criminal sexual conduct between a House of Hope Caretaker and a male resident. Resident A was interviewed by Officer Kaylor and disclosed Mr. Goodwine penetrated his anus with his finger. Staff, Felicia Mathis was interviewed and stated Resident A disclosed to her that he and Mr. Goodwine performed oral sex on each other on more than one occasion. Staff, Everette Goodwine was interviewed by Officer Kaylor and denied sexual activity with Resident A. Mr. Goodwine denied leaving the facility after arriving on duty at 7am. The officer looked at the facility vehicle mileage log and noted a discrepancy in the vehicle mileage from the last time it was documented as used (June 19, 2021) with 22 miles being unaccounted for since the day prior.

On August 16, 2021, and August 17, 2021, I called 2 phone numbers I have for Staff, Everette Goodwine. There was no answer on the calls, and I left messages requesting Mr. Goodwine return my call. On August 17, 2021, Mr. Goodwine returned my call, and the allegations were discussed. Mr. Goodwine denied having any sexual contact with Resident A. Mr. Goodwine stated on the day of the allegations he and Resident A went to the gas station, the store and “only went to a couple places” but could not remember all the places they went. According to Mr. Goodwine, he and Resident A “were gone not more than an hour”. Mr. Goodwine denied he ever told others that interviewed him that he did not go anywhere and stated he said if he went anywhere, he did not go far, and he was not gone long. Mr. Goodwine stated after he and Resident A came back from the store, he discovered Resident A in his bedroom masturbating. Mr. Goodwine stated he contacted his manager via text message because he did not like how another coworker was interacting with him. Mr. Goodwine stated he went on to assist another resident with their hygiene and when came out of the bathroom his manager and the police where at the facility.

APPLICABLE RULE	
R 400.14204	Direct care staff; qualifications and training.
	(2) Direct care staff shall possess all of the following qualifications: (a) Be suitable to meet the physical, emotional, intellectual, and social needs of each resident.
ANALYSIS:	It was alleged that Staff, Everette Goodwine sexually abused a resident of the home. Upon conclusion of investigative interviews there is a preponderance of evidence to conclude a rule violation.

	<p>Resident A disclosed to staff, police, and during a forensic interview that he had sexual contact with Mr. Goodwine. Mr. Goodwine was interviewed by the police and denied sexually abusing Resident A. Mr. Goodwine has provided inconsistent statements regarding the day in question. According to the Carrolton Township Police Report, Mr. Goodwine reported to police that he did not leave the facility while on duty. This is in direct contrast to statements made by Resident A and other staff on duty at the time of the allegations. Mr. Goodwine also reported to AFC Licensing Consultant that he and Resident A did leave the home together. There is a preponderance of evidence to conclude that the allegation is true and that Mr. Goodwine is not suitable to meet the needs of the residents.</p>
CONCLUSION:	VIOLATION ESTABLISHED

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	<p>It was alleged that Staff, Everette Goodwine sexually abused a resident of the home. Upon conclusion of investigative interviews there is a preponderance of evidence to conclude a rule violation.</p> <p>Resident A disclosed to staff, police, and during a forensic interview that he had sexual contact with Mr. Goodwine. Mr. Goodwine was interviewed by the police and denied sexually abusing Resident A.</p> <p>Mr. Goodwine has provided inconsistent statements regarding the day in question. According to the Carrolton Township Police Report, Mr. Goodwine reported to police that he did not leave the facility while on duty. This is in direct contrast to statements made by Resident A and other staff on duty at the time of the allegations. Mr. Goodwine also reported to AFC Licensing Consultant that he and Resident A did leave the home together.</p>

	There is a preponderance of evidence to conclude that the allegation is true and that Resident A was not treated with dignity, and his protection and safety was not adhered to at all times.
CONCLUSION:	VIOLATION ESTABLISHED

On August 17, 2021, I competed at Exit Conference with Administrator, Tammy Unger. I advised Ms. Unger I would be citing rule violation and requesting a corrective action plan to address.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, no change in the license status is recommended.

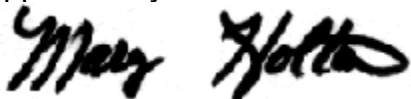


8/17/2021

Christina Garza
Licensing Consultant

Date

Approved By:



8/17/2021

Mary E Holton
Area Manager

Date