

GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS LANSING

ORLENE HAWKS DIRECTOR

July 16, 2021

Laura Hatfield-Smith ResCare Premier, Inc. Suite 1A 6185 Tittabawassee Saginaw, MI 48603

> RE: License #: AS730389603 Investigation #: 2021A0872031

> > Res-Care Premier Lawndale

Dear Ms. Hatfield-Smith:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (906) 226-4171.

Sincerely,

Susan Hutchinson, Licensing Consultant Bureau of Community and Health Systems 611 W. Ottawa Street

Dusan Gutchinson

P.O. Box 30664 Lansing, MI 48909

(989) 293-5222

enclosure

MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS BUREAU OF COMMUNITY AND HEALTH SYSTEMS SPECIAL INVESTIGATION REPORT

I. IDENTIFYING INFORMATION

License #:	AS730389603
Investigation #:	2021A0872031
mvestigation #.	202 17 (007 200 1
Complaint Receipt Date:	06/21/2021
Investigation Initiation Date:	06/22/2021
investigation initiation bate.	00/22/2021
Report Due Date:	08/20/2021
Licensee Name:	ResCare Premier, Inc.
Licensee Name.	Nescare Fiermer, mc.
Licensee Address:	9901 Linn Station Road
	Louisville, KY 40223
Licensee Telephone #:	(989) 791-7174
-	
Administrator:	Laura Hatfield-Smith
Licensee Designee:	Laura Hatfield-Smith
Name of Facility:	Res-Care Premier Lawndale
Facility Address:	3946 Lawndale Rd.
r denity / tddreec.	Saginaw, MI 48603
Es Tribales 4	(000) 404 0040
Facility Telephone #:	(989) 401-6840
Original Issuance Date:	10/06/2017
	DECLUAD
License Status:	REGULAR
Effective Date:	04/06/2020
Expiration Date:	04/05/2022
Capacity:	6
Program Type:	DEVELOPMENTALLY DISABLED MENTALLY ILL
	IVILINIALLI ILL

II. ALLEGATION(S)

Violation Established?

Resident A has eloped from this facility on multiple occasions to be with her boyfriend who she is not allowed to have contact with. On 6/05/21, two staff assisted her with eloping, and she was gone for several days. When she returned, she tested positive for crack cocaine. She eloped again on 6/14/21 and her whereabouts are	Yes
still unknown.	

III. METHODOLOGY

06/21/2021	Special Investigation Intake 2021A0872031
06/21/2021	APS Referral This complaint was referred by APS
06/22/2021	Special Investigation Initiated - Letter I emailed the program manager for information about this complaint
07/01/2021	Inspection Completed On-site Unannounced
07/13/2021	Contact - Telephone call made I interviewed staff Destiny Bauswell
07/13/2021	Contact - Telephone call made I interviewed staff Lasarahana Gaskew
07/13/2021	Contact - Document Sent I exchanged emails with Ms. Dawson
07/15/2021	Contact - Document Sent I emailed Resident A's guardian
07/15/2021	Contact - Document Sent I exchanged emails with Adult Protective Services Worker, Rebecca Robelin
07/15/2021	Contact - Telephone call made I interviewed Guardian A1

07/15/2021	Exit Conference I conducted an exit conference with the licensee designee, Laura Hatfield-Smith, via email

ALLEGATION: Resident A has eloped from this facility on multiple occasions to be with her boyfriend who she is not allowed to have contact with. On 6/05/21, two staff assisted her with eloping, and she was gone for several days. When she returned, she tested positive for crack cocaine. She eloped again on 6/14/21 and her whereabouts are still unknown.

INVESTIGATION: On 6/22/21, I exchanged emails with the program manager, Jessica Dawson. Ms. Dawson confirmed that Resident A eloped from ResCare Premier-Lawndale and her whereabouts are still unknown, although it is believed she is in Kentucky with her boyfriend. Ms. Dawson reminded me that she sent me the emergency discharge notice that the facility issued to Resident A.

I reviewed an Emergency Discharge notice dated 6/21/21. Resident A was issued this discharge notice due to her elopements and the facility's inability to meet her needs.

I reviewed an Incident/Accident Report (IR) dated 6/05/21 completed by staff Destiny Bauswell and Lasarahana Gaskew. According to the report, "[Resident A] went outside to smoke as usual. I was in kitchen cleaning. I went out to check on her and she was gone." Staff called Resident A's cell phone on multiple occasions, called the police, management, and Resident A's guardian.

I reviewed an IR dated 6/09/21 completed by staff Makayla Juarez and Molly McFarland. According to the report, Resident A returned to the home after being gone since 6/05/21. Staff took her to Covenant Medical Center to be medically cleared. She was treated and released back to the facility. She tested positive for crack cocaine.

I reviewed another IR dated 6/09/21 completed by staff Destiny Bauswell and Lasarahana Gaskew. According to the report, Resident A's boyfriend (Greg Chadwick) called Resident A and told her he was coming to get \$100 from her. Ms. Bauswell told Resident A that her boyfriend is not allowed on the property. Resident A told Ms. Bauswell that he was 5 minutes away, so Ms. Bauswell called the police. When Mr. Chadwick got to the facility, Ms. Bauswell attempted to get the plate number of the vehicle he was in, but he moved toward staff in a threatening way. Staff notified management and Resident A's guardian and a team meeting to discuss this issue was requested.

I reviewed an IR dated 6/14/21 at 2:30pm completed by staff Molly McFarland and Herlinda Verdusco. According to the report, staff found Resident A standing outside with a bag, waiting to be picked up. Staff intervened and attempted to talk Resident A into coming back in the house. Resident A began running across the road and tried to jump

into a stranger's car. The police, guardian, and management were notified. At approximately 2:55pm, Resident A was found hiding in the backyard, but she eloped again. Later that day, "we received a phone call from a man who stated they stopped by his house, asked for money, and said they were going to Kentucky." It is believed that Resident A is with her boyfriend, Greg Chadwick.

On 7/01/21, I conducted an unannounced onsite inspection of ResCare Premier-Lawndale Adult Foster Care facility. I interviewed the home manager, Angie Sovine and Resident B.

Ms. Sovine confirmed that Resident A eloped from the facility and her whereabouts are currently unknown. She said that Resident A has been discharged from ResCare Permier-Lawndale and when she is found, she will not be returning to this facility.

According to Ms. Sovine, on 6/05/21, staff Destiny Bauswell and Lasarahana Gaskew took Resident A, Resident B, and Resident C to the Sleep-Ees motel to meet Resident A's boyfriend, Greg Chadwick. Resident A stayed with Mr. Chadwick and did not return to the facility until 6/09/21. Resident A left again on 6/14/21 and she has not returned. According to Ms. Sovine, initially Residents B and C did not tell other staff or management what had happened, but eventually Resident B disclosed what had happened. Ms. Sovine said that Resident C has Down Syndrome and is unable to communicate.

Ms. Sovine told me that there is a no contact order between Resident A and Mr. Chadwick and all staff are aware of this. She said that when Resident A returned to the facility on 6/09/21, staff took her to the hospital to be medically cleared and crack cocaine was found in her system. After Resident A eloped again on 6/14/21, management discovered that Ms. Bauswell and Ms. Gaskew had allowed contact between Resident A and Mr. Chadwick and had even provided transportation for Resident A to meet with Mr. Chadwick. Ms. Sovine stated that Tony Navarre from Saginaw County Recipient Rights is investigating this complaint and he charged Ms. Bauswell and Ms. Gaskew with Neglect I. As a result of this investigation, Ms. Gaskew and Ms. Bauswell were taken off the schedule.

Resident B told me that she has lived at this facility since 3/17/21. She said that one day last month, Ms. Bauswell and Ms. Gaskew took her, Resident A, and Resident C to the gas station. She said that while there, Resident A went inside the gas station unaccompanied by staff. Greg Chadwick was there with a friend of his and they were in a truck. Mr. Chadwick's friend walked up to the car and gave Ms. Gaskew \$10. Mr. Chadwick gave Resident B a pack of cigarettes and gave Ms. Bauswell a pop. Mr. Chadwick asked Ms. Bauswell and Ms. Gaskew if they would take Resident A to the Sleep-Ees motel, and they agreed. When they all got to the motel, staff dropped Resident A off and took Residents B and C back to the facility. Resident B said that Ms. Gaskew and Ms. Bauswell told her not to tell anyone what they had done so Resident B did not say anything.

According to Resident B, Mr. Chadwick used to come to the facility to see Resident A. He would wait out in his car and Resident A would go out to his car to get cigarettes from him and then would come back inside. However, eventually Mr. Chadwick was not allowed to come see her anymore and staff knew this.

Resident B told me that on another occasion, Ms. Bauswell took Resident A to the market and bought her a bottle of Jägermeister which Resident A hid from the rest of staff. Resident B said that Ms. Bauswell would often take Resident A to the store and let her go in without her even though staff is supposed to accompany residents when they go in the store. Resident B stated that this type of thing has never happened with any of the other staff.

On 7/08/21, at my request, Program Manager Jessica Dawson sent me information related to this complaint. According to Resident A's Assessment Plan dated 5/21/21, she has a history of alcohol and crack cocaine abuse and she needs to attend NA/AA meetings. According to her Health Care Appraisal dated 5/12/21, she is diagnosed with mild mental limitations.

I reviewed Resident A's Saginaw County Community Mental Health Authority Individualized Plan of Service (IPOS) dated 8/20/20. According to this report, Resident A "is at risk of abuse, neglect, and exploitation due to her intellectual disability and trusting nature. She also puts herself at risk with her substance use." She needs supervision while in the community and lacks sound judgement.

On 7/13/21, I interviewed staff Destiny Bauswell via telephone. Ms. Bauswell said that she has worked at this facility since March 2021, but she was taken off the schedule last month because of a complaint that was made against her. I asked Ms. Bauswell if she took Resident A to meet her boyfriend, Greg Chadwick on 6/05/21 and Ms. Bauswell said no. Ms. Bauswell said that on 6/05/21, she and staff Lasarahana Gaskew took Residents A, B, and C to the store to get Slurpee's. They returned to the AFC facility without incident. Later that day, Resident A went outside so smoke a cigarette and when Ms. Bauswell went to check on her, she was gone. Ms. Bauswell said that she contacted management and called the police. I asked Ms. Bauswell if they saw Mr. Chadwick while at the store and she said no. I asked her if she and Ms. Gaskew took Resident A to a motel and dropped her off to meet Mr. Chadwick and she said no.

I asked Ms. Bauswell if she ever took Resident A to meet Mr. Chadwick at any point and she said that shortly after she started working at this facility, she took Resident A to see Mr. Chadwick at his mother's house. However, Mr. Chadwick's mother came out on the porch and told her that she had to leave because Mr. Chadwick and Resident A were not allowed to have contact. Ms. Bauswell said that she "didn't think anything of it until that happened because other staff would take [Resident A] to see her boyfriend too." I asked Ms. Bauswell if she ever bought alcohol for Resident A and she said no.

On 7/13/21, I interviewed staff Lasarahana Gaskew via telephone. Ms. Gaskew said that she worked for Rescare Premier-Lawndale for approximately one month before she

was taken off the schedule due to allegations made against her. She said that she no longer lives in Michigan, and she resigned from her position at the AFC facility.

According to Ms. Gaskew, on 6/05/21 she and staff Destiny Bauswell took Residents A, B, and C to the store to get Slurpee's. They returned to the AFC home without incident. Later that day, Resident A went outside in the backyard to smoke a cigarette and when she and Ms. Gaskew went to check on her, she was gone. Ms. Gaskew said that they contacted management and the police. Resident A remained gone for several days. I asked Ms. Gaskew if they saw Resident A's boyfriend while at the store and she said no. I asked her if she and Ms. Bauswell took Resident A to a motel later that day to be with her boyfriend and she said no. Ms. Gaskew said that she never took Resident A anywhere to meet up with her boyfriend and she does not know if any of the other staff ever did. She said that she is aware that Resident A is not to have any contact with Mr. Chadwick.

I asked Ms. Gaskew if she ever bought alcohol for Resident A, and she said no. She said that on one occasion, staff Destiny Bauswell took Residents A and B up to the market and apparently, Resident A stole a bottle of alcohol. Later that day, staff saw Resident A sneaking around in the backyard, pouring something into a cup. Staff smelled the cup and determined that alcohol was in it. Resident A eventually admitted that she stole a bottle of alcohol while at the store earlier in the day.

On 7/13/21, I exchanged emails with Ms. Dawson. She said that she heard that Resident A and Mr. Chadwick are back in Michigan. Mr. Chadwick was arrested and Resident A's whereabouts are still unknown. Resident A has called the AFC home on a few occasions asking for rides, but staff declined.

On 7/15/21, I interviewed Guardian A1 via telephone. According to Guardian A1, Resident A has been located and sent to a mental health facility in Grand Rapids, Michigan. She had been off her medications for two weeks and was mentally unstable but there was no place for her in Saginaw which is why she was sent to Grand Rapids. He said that he is working with the mental health facility to find a new placement for her.

I talked with him about my investigation, and he said that he was told that staff had arranged for Resident A to meet with her boyfriend, although she was not supposed to have any contact with him. He said that fortunately, she is safe now and will be placed in another AFC facility in Saginaw.

On 7/15/21, I conducted an exit conference with the licensee designee, Laura Hatfield-Smith. I told her that I have concluded my investigation and am substantiating the rule violation dealing with supervision. She said that Saginaw County Recipient Rights is charging Ms. Bauswell and Ms. Gaskew with Neglect I and they will be terminated from their positions with ResCare Premier Lawndale.

APPLICABLE RULE			
R 400.14303	Resident care; licensee responsibilities.		
	(2) A licensee shall provide supervision, protection, and personal care as defined in the act and as specified in the resident's written assessment plan.		
ANALYSIS:	According to Resident B, on 6/05/21 staff Destiny Bauswell and Lasarahana Gaskew took her and Residents A and C to the store where they met with Resident A's boyfriend, Greg Chadwick. At Mr. Chadwick's request, staff dropped Resident A off at the Sleep-Ees motel to be with him and she was gone for several days. Resident B said that Ms. Gaskew and Ms. Bauswell told her not to tell anyone.		
	Staff Angie Sovine said that Resident A came back to the home on 6/09/21 and she was taken to the hospital to be medically cleared. She had crack cocaine in her system. Resident A eventually admitted that Ms. Bauswell and Ms. Gaskew had dropped her off with Mr. Chadwick on 6/05/21.		
	Staff Destiny Bauswell and Lasarahana Gaskew deny taking Resident A to the motel to meet with Mr. Chadwick.		
	According to Resident A's Assessment Plan and IPOS, she has a history of alcohol and crack cocaine abuse. She "is at risk of abuse, neglect, and exploitation due to her intellectual disability and trusting nature. She also puts herself at risk with her substance use." She needs supervision while in the community and lacks sound judgement.		
	Guardian A1 said that Resident A has been found and she is currently at a mental health facility in Grand Rapids, Michigan awaiting a new placement.		
	I conclude that there is sufficient evidence to substantiate this rule violation at this time.		
CONCLUSION:	VIOLATION ESTABLISHED		

IV. RECOMMENDATION

Upon the receipt of an acceptable corrective action plan, I recommend no change in the license status.

Dusan Hutchinson July 16, 2021

Susan Hutchinson	Date
Licensing Consultant	

Approved By:

July 16, 2021

Mary E Holton	Date	
Area Manager		