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GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 14, 2021

Nicole Deneweth
Homes of Opportunity Inc
15878 Kingstone Dr.
Fraser, MI 48026

RE: License #: AS630294018
Investigation #: 2021A0617010
Christian Hills

Dear Ms. Deneweth:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in black ink, appearing to be 'EJ', written in a cursive style.

Eric Johnson, Licensing Consultant
Bureau of Community and Health Systems
4th Floor, Suite 4B
51111 Woodward Avenue
Pontiac, MI 48342

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS630294018
Investigation #:	2021A0617010
Complaint Receipt Date:	05/17/2021
Investigation Initiation Date:	05/17/2021
Report Due Date:	07/16/2021
Licensee Name:	Homes of Opportunity Inc
Licensee Address:	15878 Kingstone Dr. Fraser, MI 48026
Licensee Telephone #:	(248) 338-7458
Administrator:	Nicole Deneweth
Licensee Designee:	Nicole Deneweth
Name of Facility:	Christian Hills
Facility Address:	1788 Crooks Rochester Hills, MI 48309
Facility Telephone #:	(248) 375-0910
Original Issuance Date:	05/19/2009
License Status:	REGULAR
Effective Date:	11/28/2019
Expiration Date:	11/27/2021
Capacity:	5
Program Type:	DEVELOPMENTALLY DISABLED

II. ALLEGATION(S)

	Violation Established?
On 5/13/2021, Resident A was admitted to the hospital after a fall. The laboratory values (CPK lab value 70,390 {severely elevated} and normal value is 192) indicate that Resident A has severe kidney failure. It is possible that she was on the floor much longer than reported.	Yes

III. METHODOLOGY

05/17/2021	Special Investigation Intake 2021A0617010
05/17/2021	APS Referral Adult Protective Services (APS) referral received. Assigned specialist is Candid Jamerson
05/17/2021	Special Investigation Initiated - Telephone TC with Program Manager Matthew McCormick
05/17/2021	Contact - Document Received Email from Matthew McCormick
05/25/2021	Inspection Completed On-site I interviewed Staff Marvin Hunter, home manager Queen Lotsu, Resident A (via phone), Resident A's brother (via phone), and Resident B.
06/29/2021	Contact - Document Received Email from Matthew McCormick
06/29/2021	Contact - Document Received Email from Nicole Deneweth
06/29/2021	Contact - Document Received Email from Nicole Deneweth
06/29/2021	Contact - Document Sent Email to Nicole Deneweth

06/29/2021	Contact - Telephone call made I interviewed Adult Protective Services Specialist Candid Jamerson
06/30/2021	Contact - Document Received Email from Nicole Deneweth
06/30/2021	Contact - Document Received Email from Nicole Deneweth
07/02/2021	Contact - Telephone call made TC to Dr. Tanir
07/06/2021	Contact - Telephone call made TC to Dr. Tanir
07/07/2021	Contact - Document Received Email from Nicole Deneweth
07/07/2021	Contact - Document Received Email from Nicole Deneweth
07/07/2021	Contact - Document Received Email from Nicole Deneweth
07/07/2021	Contact - Document Sent Email sent to Nicole Deneweth
07/07/2021	Contact - Telephone call made I interviewed staff Lisa Ekong.
07/07/2021	Contact - Document Received Email from Tammy Monteleone
07/07/2021	Contact - Telephone call made TC to Dr. Tanir
07/08/2021	Contact - Document Sent Email sent to Tammy Monteleone
07/08/2021	Contact - Telephone call made TC to Dr. Tanir
07/08/2021	Contact - Telephone call made I interviewed clinical supervisor Katie Jagenow of Custom Home Health and Hospice (CHHH).

07/08/2021	Contact - Telephone call made I interviewed Resident A's primary care physician Dr. Narin Tanir.
07/09/2021	Exit Conference I held an exit conference with licensee designee Nicole Deneweth informing her of the findings of the investigation.

ALLEGATION:

On 5/13/2021 Resident A was admitted to the hospital after a fall. The laboratory values (CPK lab value 70,390 {severely elevated} and normal value is 192) indicate that Resident A has severe kidney failure. It is possible that she was on the floor much longer than reported.

INVESTIGATION:

On 05/17/21, a complaint was received regarding the Christian Hills facility. The complaint indicated that on 05/13/2021 at 1:30 pm, Resident A was admitted to the hospital following a fall at the group home. The laboratory values (CPK lab value 70,390 {severely elevated} and normal value is 192) indicate that Resident A has severe kidney failure and that it is possible that she was on the floor much longer than reported.

On 05/25/21, I conducted an onsite investigation at Christian Hills facility. I interviewed Staff Marvin Hunter, home manager Queen Lotsu, Resident A (via phone), Resident A's brother (via phone), and Resident B.

During the onsite investigation, I interviewed staff Marvin Hunter. Mr. Hunter stated that he is unaware what happened to Resident A. Mr. Hunter said he worked the day before her she was hospitalized (5/12/21) and he did not notice anything out of the ordinary with regards to Resident A. According to Mr. Hunter, Resident A appeared fine and completed her normal activities.

During the onsite investigation, I interviewed home manager Queen Lotsu via phone. Ms. Lotsu stated that on 05/13/21, she arrived at the facility at 08:30 AM and Resident A was still in bed. According to Ms. Lotsu, Resident A was not feeling well and had difficulties getting out of bed. Ms. Lotsu assisted Resident A to the bathroom. After Resident A finished urinating, Ms. Lotsu noticed that the urine was a brown color, and she became concerned. Ms. Lotsu assisted Resident A with a shower and then transported her to Providence Rochester Hospital.

During the onsite investigation, I interviewed Resident A (who was hospitalized at the time), via phone. Resident A stated that she fell twice. According to Resident A, she first

fell in the shower and hit her head. She said she called for staff Marvin Hunter and Lisa Ekong to assist her, but they could not hear her. Resident A was unable to recall what happened after she fell. Resident A stated that she fell a second time but this time she fell out of the bed. According to Resident A, she was unable to get up and was forced to sleep on the floor. Resident A was unable to say when or what time either of the falls occurred.

During the onsite investigation, I interviewed Resident A's guardian/brother. Resident A's brother stated that Resident A has been diagnosed with Rhabdomyolysis, which is a condition that results from a muscle injury. Resident A's brother stated that the hospital doctors stated that Resident A must have been on the floor for 24-36 hours after the fall.

During the onsite investigation, I interviewed Resident A's roommate, Resident B. Resident B was unable to tell me what happened to Resident A.

On 06/29/21, I interviewed Adult Protective Services Specialist (APS) Candid Jamerson. Ms. Jamerson stated that she interviewed Resident A. Resident A informed her that she fell in the shower. Resident A was unable to tell Ms. Jamerson when or what time she fell in the shower. Ms. Jamerson interviewed the home manager Queen Lotsu. According to Ms. Jamerson, Ms. Lotsu stated that when she arrived at the facility on the day of her hospitalization, Resident A was still in bed. Resident A was not feeling well and had difficulties getting out of bed. Ms. Lotsu assisted Resident A to the bathroom. After Resident A finished urinating, Ms. Lotsu noticed that the urine was a brown color, and she became concerned. Ms. Lotsu transported her to Providence Rochester Hospital.

On 07/07/21, I interviewed staff Lisa Ekong. Ms. Ekong stated that on 05/12/21, Resident A complained of stomach pain but appeared to be normal. According to Ms. Ekong, Resident A told her that she was constipated and having trouble defecating. Resident A went to bed early around 7 PM. Ms. Ekong stated that Resident A did not fall during her shift and never called for help at any time. The next day (05/13/21), Resident A did not get out of bed prior to Ms. Ekong's shift ending at 8 AM. Ms. Ekong had no concerns regarding Resident A's health prior to her hospitalization.

On 07/08/21, I interviewed clinical supervisor Katie Jagenow of Custom Home Health and Hospice (CHHH). Custom Home Health and Hospice provides home care to Resident A. Ms. Jagenow stated that Resident was diagnosed with Traumatic Ischemia of muscle, sub and counter after fall. Resident A told one of the nurses of CHHH that she fell in the shower. Resident A was also diagnosed with a urinary tract infection (UTI). Ms. Jagenow stated that Resident A's UTI is now gone. Resident A currently receives physical and occupational therapy from Custom Home Health and Hospice at the Christian Hills facility. According to Ms. Jagenow, Resident A is doing well in her recovery process and staff from her company are working with her on fall prevention. Resident A is experiencing anxiety about falling and is still using a walker currently.

On 07/08/21, I interviewed Resident A's primary care physician Dr. Narin Tanir. Dr. Tanir stated that at the time of Resident A's hospitalization, the hospital notified her that Resident A fell because of a UTI. According to Dr. Tanir, it is her belief that Resident A did not have a UTI but instead Rhabdomyolysis. Rhabdomyolysis is a breakdown of skeletal muscle due to direct or indirect muscle injury and if not treated immediately, it could lead to kidney damage. Dr. Tanir stated that someone does not have to be in a compromising position for a long period of time to develop Rhabdomyolysis. According to Dr. Tanir, the injury could come from a fall or some sort of impact accident.

I received and reviewed Resident A's AFC ID record, AFC agreement form, assessment plan, health care appraisal, health care chronological, individual plan of services, emergency medical form, Incident report, and staff schedule from April, May, and June 2021. According to Resident A's individual plan of service, Resident A is diagnosed with mild intellectual disability. She relies on staff for complete assistance with maintaining her housing and benefits. Her current home setting remains the least restrictive home environment at this time. She is unaware of how to keep her benefits current or how to complete ADLs without her caregivers prompts and/or assistance. Caregivers are required to implement the Crisis Prevention and Safeguard Plan in an effort to ensure daily health and safety needs. Resident A prompting and assistance in order to be engaged with treatment. According to Resident A's health care chronological, on 05/13/21 at 8:30 AM, Resident A was still in bed and didn't feel well. Staff Queen Lotsu assisted her to the bathroom and helped her shower. Ms. Lotsu looked in the toilet and noticed her urine was a brownish color. Ms. Lotsu helped Resident A get dressed and took her to the hospital. Resident A had trouble walking and had to be assisted into the van. According to the staff schedule, home manager Queen Lotsu worked from 8 AM to 4 PM and on 05/12/21 and 05/13/21. Staff Marvin Hunter and Lisa Ekong worked on 05/12/21 from 12 AM to 8 AM, 4 PM to 12 AM and 12 AM to 8 AM on 05/13/21.

On 07/9/21, I held an exit conference with licensee designee Nicole Deneweth informing her of the findings of the investigation.

APPLICABLE RULE	
R 400.14305	Resident protection.
	(3) A resident shall be treated with dignity and his or her personal needs, including protection and safety, shall be attended to at all times in accordance with the provisions of the act.
ANALYSIS:	Based on the information gathered through my interviews and documentation reviews, the Christian Hills facility failed to protect and properly care for Resident A. According to Resident A's primary care physician Dr. Tanir, Resident A did not have a UTI but instead Rhabdomyolysis. Rhabdomyolysis is a breakdown of skeletal muscle due to direct or indirect muscle

	injury and if not treated immediately, it could lead to kidney damage. Dr. Tanir stated that someone does not have to be in compromising position for a long period of time to develop Rhabdomyolysis. According to Dr. Tanir, the injury could come from a fall or some sort of impact accident. Resident A was not supervised and protected while in care of this licensee.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon the receipt of an acceptable corrective action plan, I recommend no change to the status of the license.

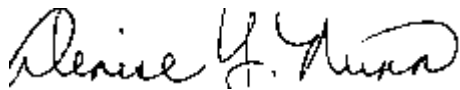


07/08/21

Eric Johnson
Licensing Consultant

Date

Approved By:



07/14/2021

Denise Y. Nunn
Area Manager

Date