



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

July 7, 2021

Anthony Ezeanya  
Acon Services, Inc.  
6481 Royal Pointe  
West Bloomfield, MI 48322

RE: License #: AS820379150  
Investigation #: 2021A0778022  
Sunderland AFC Home

Dear Mr. Ezeanya:

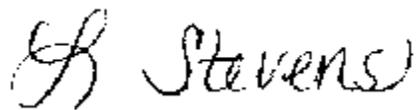
Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink that reads "LaKeitha Stevens". The signature is written in a cursive, flowing style.

LaKeitha Stevens, Licensing Consultant  
Bureau of Community and Health Systems  
Cadillac Pl. Ste 9-100  
3026 W. Grand Blvd  
Detroit, MI 48202  
(313) 949-3055

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AS820379150
<b>Investigation #:</b>	2021A0778022
<b>Complaint Receipt Date:</b>	05/11/2021
<b>Investigation Initiation Date:</b>	05/14/2021
<b>Report Due Date:</b>	07/10/2021
<b>Licensee Name:</b>	Acon Services, Inc.
<b>Licensee Address:</b>	17126 Prevost St. Detroit, MI 48235
<b>Licensee Telephone #:</b>	(313) 340-2500
<b>Administrator:</b>	Anthony Ezeanya
<b>Licensee Designee:</b>	Anthony Ezeanya
<b>Name of Facility:</b>	Sunderland AFC Home
<b>Facility Address:</b>	17127 Sunderland Road Detroit, MI 48219
<b>Facility Telephone #:</b>	(313) 694-3829
<b>Original Issuance Date:</b>	08/05/2016
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	03/24/2020
<b>Expiration Date:</b>	03/23/2022
<b>Capacity:</b>	6
<b>Program Type:</b>	PHYSICALLY HANDICAPPED DEVELOPMENTALLY DISABLED MENTALLY ILL

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
There is an ongoing concern of the residents not being taken back to the clinic to follow up on their health concerns. The residents are taken in for medications but not taken back as scheduled. Resident A has seizures and was supposed to see a neurologist; however, he was not taken. There is concern regarding the health of the residents without complete medical care.	Yes

**III. METHODOLOGY**

05/11/2021	Special Investigation Intake 2021A0778022
05/11/2021	APS Referral APS denied referral received.
05/14/2021	Special Investigation Initiated - Telephone Telephone call made to the complainant.
05/14/2021	Contact - Telephone call made Telephone call made to licensee designee Anthony Ezeanya. I left a message to return my call.
05/25/2021	Contact - Telephone call made. Telephone call made to Obi Ezeanya.
06/01/2021	Contact - Document Received Rec'd requested information.
06/17/2021	Exit Conference Telephone exit conference with licensee designee

**ALLEGATION:** There is an ongoing concern of the resident not being taken back to the clinic to follow up on their health concerns. The residents are taken in for medications but not taken back as scheduled. Resident A has seizures and was supposed to see a neurologist; however, he was not taken. There is concern regarding the health of the residents without complete medical care.

**INVESTIGATION:** On 05/14/2021, I made a telephone call to the complainant. He stated Resident A was unable to receive his injection medication due to having a low heart rate. He stated Resident A needs a neurologist appointment for possible discharge of medication. According to the complainant Resident A has not received the follow-up care he has requested. He stated he has ordered labs, requested appointments to be made with the neurologist and cardiologist. The complainant stated these requests were made January of 2021.

On 05/25/2021, I made a telephone call to Obi Ezeanya, manager, and wife of licensee designee. Mrs. Ezeanya stated she had labs drawn in January and April. I asked for verification of labs. In addition, she stated an appointment was made with the cardiologist. She stated the requesting office was able to provide her with a referral/recommendation. However, she indicated an appointment was not made with the neurologist. Mrs. Ezeanya stated an appointment was not made because the office could not provide her with a referral/recommendation. I informed Mrs. Ezeanya, that it is imperative to follow all doctor orders. In addition, if a recommendation was not provided it is then the reasonability of those providing care to locate a doctor and go forth with the requested treatment.

On 06/01/2021, I received the requested information and lab work documentation.

On 06/17/2021, I completed a telephone exit conference with licensee designee Anthony Ezeanya. I informed him this complaint will be substantiated. I told him I received documentation of labs and the scheduling of the appointment with the cardiologist. However, it was recommended for Resident A to see a neurologist in January and to date, that has not occurred. I informed Mr. Ezeanya that Mrs. Ezeanya indicated an appointment was not scheduled because she was not provided with a recommendation or referral. I informed him this is unacceptable when it comes to the care of residents.

<b>APPLICABLE RULE</b>	
<b>R 400.14310</b>	<b>Resident health care.</b>
	<b>(1) A licensee, with a resident's cooperation, shall follow the instructions and recommendations of a resident's physician or other health care professional with regard to such items as any of the following:</b> <b>(a) Medications.</b>

	<p>(b) Special diets.</p> <p>(c) Susceptibility to hyperthermia and hypothermia and related limitations for physical activity, as appropriate.</p> <p>(d) Other resident health care needs that can be provided in the home. The refusal to follow the instructions and recommendations shall be recorded in the resident's record.</p>
<b>ANALYSIS:</b>	In January 2021 it was recommended for Resident A to see a neurologist for medication review and follow-up care. Scheduling and follow-up were not provided due to the lack of receiving a referral or recommended doctor.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

Contingent upon submission of an acceptable corrective action plan, I recommend the status of the license is unchanged.

*L. Stevens*

07/7/2021

LaKeitha Stevens  
Licensing Consultant

Date

Approved By:

*A. Hunter*

07/07/2021

Ardra Hunter  
Area Manager

Date