



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

June 28, 2021

Loretta Marshall
Blithesome Home Inc.
P.O. Box 2409
Southfield, MI 48037

RE: License #: AS820013813
Investigation #: 2021A0119022
Rosedale Residence

Dear Mrs. Marshall:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (313) 456-0380.

Sincerely,

A handwritten signature in black ink that reads "Shatonla Daniel". The signature is written in a cursive, flowing style.

Shatonla Daniel, Licensing Consultant
Bureau of Community and Health Systems
Cadillac Pl. Ste 9-100
3026 W. Grand Blvd
Detroit, MI 48202
(313) 919-3003

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS820013813
Investigation #:	2021A0119022
Complaint Receipt Date:	05/12/2021
Investigation Initiation Date:	05/12/2021
Report Due Date:	07/11/2021
Licensee Name:	Blithesome Home Inc.
Licensee Address:	P.O. Box 2409 Southfield, MI 48037
Licensee Telephone #:	(313) 613-1227
Administrator:	Loretta Marshall
Licensee Designee:	Loretta Marshall
Name of Facility:	Rosedale Residence
Facility Address:	14922 Minock Detroit, MI 48223
Facility Telephone #:	(313) 592-1261
Original Issuance Date:	09/14/1984
License Status:	REGULAR
Effective Date:	09/25/2019
Expiration Date:	09/24/2021
Capacity:	6
Program Type:	MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
A video recording was received showing four stove burners on the stove that were lit. The burners appeared to be heating the facility.	Yes

III. METHODOLOGY

05/12/2021	Special Investigation Intake 2021A0119022
05/12/2021	Special Investigation Initiated - Telephone Administrator- Vanessa Campbell
05/21/2021	Inspection Completed On-site Residents A- D, Staff- Margaret Haring
05/21/2021	Contact - Document Received Gas Bill for Facility
05/28/2021	Contact - Telephone call made Resident A's guardian
05/28/2021	Contact - Telephone call made Staff- Zycia Stewart, Latanya Everett, Antika Pritchett Dorean Burkes, LM
06/16/2021	Contact - Telephone call made Staff- Dorean Burkes
06/23/2021	Exit Conference Licensee Designee- Loretta Marshall

ALLEGATION:

A video recording was received showing four stove burners on the stove that were lite. The burners appeared to be heating the facility.

INVESTIGATION:

On 05/12/2021, I telephoned and interviewed Vanessa Campbell regarding the above allegations. Ms. Campbell stated the facility has working utilities and has no knowledge of stove burners being lit to heat the facility. She stated she will forward the facility DTE utility bills.

On 05/21/2021, I completed an onsite inspection and interviewed Staff- Margaret Haring and Residents A-D regarding the above allegations. Ms. Haring stated she recently started working at the facility a month ago. She denies having used the stove burners to heat the facility. She stated the facility's utilities are working fine.

I received the April and May 2021, DTE utility bill and does not show any arrears or overdue balances for facility.

Resident A stated Staff- Dorean had four stove burners turned on at night and was not cooking. Resident A stated he has no idea why the stove burners were turned on by staff. Resident A stated the utilities in the home are working.

Resident B stated Staff- Dorean has done it a couple of times in the past because the facility is cold and was not cooking. Resident B stated the thermostat is kept locked and cannot be adjusted by staff. Resident B stated when the burners are lit in the facility, it only heats the kitchen not the rest of the house. Resident B stated the utilities in the home are working.

Resident C stated one resident leaves their bedroom window open which causes the house to be chilly. Resident C stated he has never observed staff burning the stove burners to heat the facility. Resident C stated the utilities in the home are working.

Resident D stated four stove burners were left on by staff one time because the furnace was not turned on and staff was not cooking. Resident D stated he was really cold in the facility. Resident D stated the utilities in the home are working.

On 05/28/2021, I telephoned and interviewed Staff- Zycia Stewart, LaTanya Everett, and Antika Pritchett regarding the above allegations. Ms. Stewart stated the area weather has been fluctuating lately. Ms. Stewart denies the utilities in the facility are not working. She stated the home manager turned the thermostat off and then it got really cold. She stated the home manager controls the thermostat in the facility. She denies having any knowledge of the stove burners being turned on to heat the facility.

Ms. Everett stated the utilities are always working in the facility. She stated she has no knowledge of stove burners being turned on to heat the facility.

Ms. Pritchett stated the utilities in the facility are working properly. She denies the allegations and has not knowledge of the stove burner on to heat the facility.

On 06/16/2021, I telephoned and interviewed Staff- Dorean Burkes who stated there was one time in which he had four stove burners on in the facility. He stated he works midnights and he was cold. Mr. Burkes stated four burners were only lit for about 5 seconds, to warm himself and he was not cooking. He stated the facility had the appropriate warmth. Mr. Burkes denies the stove burners were used to heat the facility.

APPLICABLE RULE	
R 400.14403	Maintenance of premises.
	(1) A home shall be constructed, arranged, and maintained to provide adequately for the health, safety, and well-being of occupants.
ANALYSIS:	Residents A-B, and D and Staff- Dorean Burke stated there has been at least on occasion that the facilities four stove burners were lit to provide heat and not cooking. Therefore, the stove was not used in a safe manner for the residents.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Contingent upon an acceptable corrective action plan, I recommend that the status of the license remains the same.

Shatonla Daniel

06/28/2021

Shatonla Daniel
Licensing Consultant

Date

Approved By:

A. Hunter

06/28/2021

Ardra Hunter
Area Manager

Date