



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

April 12, 2021

Sandra Rogers  
10893 Deerwood Dr.  
Lowell, MI 49331

RE: License #: AF410395546  
Investigation #: 2021A0357015  
Fayette's Home

Dear Ms. Rogers:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan was required. On 03/30/2021, you submitted an acceptable written corrective action plan. It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (616) 356-0100.

Sincerely,

A handwritten signature in cursive script that reads "Arlene B. Smith".

Arlene B. Smith, MSW, Licensing Consultant  
Bureau of Community and Health Systems  
Unit 13, 7th Floor  
350 Ottawa, N.W.  
Grand Rapids, MI 49503  
(616) 916-4213

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AF410395546
<b>Investigation #:</b>	2021A0357015
<b>Complaint Receipt Date:</b>	03/30/2021
<b>Investigation Initiation Date:</b>	03/30/2021
<b>Report Due Date:</b>	04/29/2021
<b>Licensee Name:</b>	Sandra Rogers
<b>Licensee Address:</b>	10893 Deerwood Dr. Lowell, MI 49331
<b>Licensee Telephone #:</b>	(616) 755-0974
<b>Name of Facility:</b>	Fayette's Home
<b>Facility Address:</b>	10893 Deerwood Dr. Lowell, MI 49331
<b>Facility Telephone #:</b>	(616) 755-0974
<b>Original Issuance Date:</b>	11/16/2018
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	05/16/2019
<b>Expiration Date:</b>	05/15/2021
<b>Capacity:</b>	6
<b>Program Type:</b>	AGED

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
The Kent County Environmental Report resulted in a "D" rating.	Yes

**III. METHODOLOGY**

03/30/2021	Special Investigation Intake 2021A0357015
03/30/2021	Special Investigation Initiated - Telephone Telephone call made to Licensee, Sandra Rogers.
03/30/2021	Contact - Document Received Received a copy of the pump card that the tanks had been pumped on 03/30/2021.
04/07/2021	Contact - Telephone call made I called the Sanitarian, Josh Maitner, from the Kent County Health Department and left him a message.
04/07/2021	Contact - Telephone call made Called the Licensee, Ms. Rogers. and she verified that she had faxed the Pump Card on 03/30/2021 and she would send it again to Josh Maitner, Sanitarian.
04/08/2021	Contact – Telephone Call Received From Josh Maitner.
04/09/2021	Contact - Document Received From Josh Maitner, the Environmental Report with a recommendation of an A and a copy of to the Pump Card.
04/12/2021	Exit Conference by telephone With the Licensee, Sandra Rogers.

**ALLEGATION: The Kent County Environmental Report resulted in a "D" rating.**

**INVESTIGATION:** On 03/30/2021, our Department received the Kent County Environmental Report which included a “D” rating. The inspection was conducted by Josh Maitner, Sanitarian, on 03/09/2021. I reviewed the report which read: *“The pump card provided is dated 09/12/2018, so it is not within the 2-year window required, in order to issue a complete report. If an updated pump card within the past 2 years is provided, this report can be amended to reflect the submittal off the new pump card.”*

On 03/30/2021, I spoke by telephone with the Licensee. She stated that she had heard from the Kent County Health Department that she did not have a current pump card for her septic system. She stated that she had called Fuller Septic and they said they will try to fit her in, otherwise it will be completed on Monday 04/04/2021. She agreed to send the pump card to the Kent County Health Department and to me once she had the new pump card.

On 03/30/2021, I received a faxed copy of the pump card from Fuller Septic that the tanks had been pumped on 03/30/2021.

On 04/07/2021, I called Josh Maitner, Sanitarian, from the Kent County Health Department. I left him a message that it was my understanding that the Licensee sent him the pump card on 03/30/201 and asked if he was going to change his recommendation.

On 04/07/2021, I called the Ms. Rogers and she verified that she had faxed the pump card on 03/30/2021 to Josh Meitner, Sanitarian. She stated that she had not heard back from him, so she is re-faxing the pump card to him with a request for him to respond to her.

On 04/08/2021, I received a telephone call from Mr. Maitner and he stated he had received the new pump card and he would be changing his report to an “A” rating.

On 04/09/2021, I received the Kent County Environmental Report which had a recommendation of an “A” rating: *“This facility has been determined to be in substantial compliance with applicable rules.”* The pump card from Fuller Septic was attached and was dated 03/30/2021.

On 04/12/2021, I conducted a telephone exit conference with the Licensee Ms. Sandra Rogers, and she agreed with my findings.

<b>APPLICABLE RULE</b>	
<b>R 400.1424</b>	<b>Environmental health.</b>
	<b>(2) All sewage shall be disposed of in a public sewer system or, in the absence thereof, in a manner approved by the health authority.</b>

<b>ANALYSIS:</b>	The Kent County Environment Report had issued a "D" rating because the current pump card was dated on 09/12/2018. Therefore, it was not completed in the required two-year window. Ms. Sandra Rogers, the Licensee had the septic tanks pumped on 03/30/2019 and on 04/09/2021 the Kent County Health Department had issued an "A" rating.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**IV. RECOMMENDATION**

I recommend that the licensed remain unchanged.

*Arlene B. Smith*

04/12/2021

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Arlene B. Smith, MSW  
Licensing Consultant

Date

Approved By:

*Jerry Hendrick*

04/12/2021

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Jerry Hendrick  
Area Manager

Date