



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

June 4, 2021

Amy Hart
Beacon Harbor Homes, Inc.
Suite 1
3689 Fashion Square Blvd
Saginaw, MI 48603

RE: License #: AS730249967
Investigation #: 2021A0576023
Piper Home

Dear Mrs. Hart:

Attached is the Special Investigation Report for the above referenced facility. Due to the violations identified in the report, a written corrective action plan is required. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- Indicate how continuing compliance will be maintained once compliance is achieved.
- Be signed and dated.

If you desire technical assistance in addressing these issues, please feel free to contact me. In any event, the corrective action plan is due within 15 days. Failure to submit an acceptable corrective action plan will result in disciplinary action.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (810) 787-7031.

Sincerely,

A handwritten signature in cursive script that reads "C. Garza".

Christina Garza, Licensing Consultant
Bureau of Community and Health Systems
4809 Clio Road
Flint, MI 48504
(810) 240-2478

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	AS730249967
Investigation #:	2021A0576023
Complaint Receipt Date:	04/07/2021
Investigation Initiation Date:	04/08/2021
Report Due Date:	06/06/2021
Licensee Name:	Beacon Harbor Homes, Inc.
Licensee Address:	Suite 1 3689 Fashion Square Blvd Saginaw, MI 48603
Licensee Telephone #:	(989) 792-1891
Administrator:	Amy Hart
Licensee Designee:	Amy Hart
Name of Facility:	Piper Home
Facility Address:	806 Piper, Saginaw, MI 48604
Facility Telephone #:	(989) 754-2933
Original Issuance Date:	08/01/2002
License Status:	REGULAR
Effective Date:	08/26/2019
Expiration Date:	08/25/2021
Capacity:	6
Program Type:	MENTALLY ILL

II. ALLEGATION(S)

	Violation Established?
Resident A is being bullied by another resident. Resident B has allegedly been emotionally and physically aggressive toward Resident A on various occasions. The ongoing verbal and physical abuse does seem to be taking a toll of Resident A emotionally.	Yes

III. METHODOLOGY

04/07/2021	Special Investigation Intake 2021A0576023
04/07/2021	APS Referral Intake received from Adult Protective Services (APS)
04/08/2021	Special Investigation Initiated - Telephone Left message for Destiny Helpat, Resident B's Case Manager to return call
04/08/2021	Contact - Telephone call received Interviewed Destiny Helpat
04/12/2021	Inspection Completed On-site Interviewed Home Manager, Carmen Pratt, Resident B and viewed Resident C
04/12/2021	Contact - Document Received Reviewed Resident B's Individual Plan of Service (IPOS)
04/12/2021	Contact - Document Received Reviewed Incident Reports (IR)
06/03/2021	Contact - Telephone call made Interviewed Staff, Linda Phoenix
06/03/2021	Contact - Telephone call made Spoke to Resident A
06/03/2021	Exit Conference Exit Conference conducted with Licensee Designee, Amy Hart

ALLEGATION:

Resident A is being bullied by another resident. Resident B has allegedly been emotionally and physically aggressive toward Resident A on various occasions. The ongoing verbal and physical abuse does seem to be taking a toll of Resident A emotionally.

INVESTIGATION:

On April 7, 2021, I received this intake from Adult Protective Services (APS). The intake was rejected for APS investigation.

On April 8, 2021, I left a message for Resident B's Case Manager from Saginaw County Community Mental Health Authority, Destiny Helpat to return call. Ms. Helpat returned my call, and the allegations were discussed. Ms. Helpat stated Resident B "bullies" the other residents of the home and made Resident A move from a chair he was sitting at. Ms. Helpat spoke to Resident B this week and he was delusional and talking about the devil. Resident B also stated his wife is being sex trafficked however Resident B does not have a wife. Ms. Helpat stated she is not sure what the plan for Resident B is at this time however she is concerned that he is a risk to the other residents of the home.

On April 12, 2021, I completed an unannounced on-site inspection at Piper Home and interviewed Home Manager, Carmen Pratt, and Resident B. Ms. Pratt advised there are currently 3 residents who live in the home, Resident A, Resident B, and Resident C. Resident A and Resident C are both in their 70's and Resident B is in his forties. Ms. Pratt stated Resident B has resided at the home since October 2019. According to Ms. Pratt, Resident B cannot be redirected, and he does not participate in anything. Ms. Pratt confirmed Resident B does bully other residents and made Resident A get up from a chair Resident A was sitting in. Resident B has spit in Resident A's face and tries to take other resident's cigarettes from them. Resident B is argumentative with staff and calls them vulgar names. According to Ms. Pratt, Resident B makes things chaotic and often seeks negative attention. Ms. Pratt advised Resident B is not emotionally well at this time and has made accusations against residents and staff like they are stealing his cigarettes. Ms. Pratt advised Resident B's behavior has gotten worse over the last month and he has a history of being jailed for assaulting a police officer.

On April 12, 2021, I viewed Resident C at his home watching television. Resident C smiled and appeared neat and clean in appearance. Resident C did not appear to be in duress. Ms. Pratt advised Resident C is nonverbal and would not be able to provide me an interview. Ms. Pratt advised Resident A was currently at his program.

On April 12, 2021, I interviewed Resident B at his home. Upon making contact with Resident B, he was observed and heard to be talking to himself. Resident B reported he is having a hard time at his home. Resident B stated the other residents who live at the home and staff are against him. Resident B stated he is doing the best he can however he does not "get along with no one here". Resident B stated people steal his

things such as his cigarettes, notebooks, and money on his cards. Resident B discussed calling the police because his wife is being held hostage and stated staff threatened to beat up his wife. Resident B confirmed he spit on Resident A and stated he did so because Resident A called him a name. Resident B denied he made Resident A move from his seat.

On April 12, 2021, I reviewed 2 AFC Licensing Division – Incident / Accident Reports (IR) regarding Resident A and Resident B. The first IR is dated for March 25, 2021 and authored by Carmen Pratt. The IR documents that Resident A came in from the front porch and told staff that Resident B was harassing him and calling him names. Resident B was trying to force Resident A to give him a cigarette and was trying to bully Resident A. The IR documents that staff could hear Resident B bullying Resident A. Corrective measures included staff redirecting Resident B however he began to be disrespectful toward staff. Staff also suggested Resident A go outside to smoke by himself with staff monitoring him.

The second IR was dated for March 30, 2021 and documented that Resident A was sitting down in a chair and Resident B made him get up and took his seat. Corrective measures included staff speaking with Resident B about how he has been treating the other residents and Resident B stating he did not care.

On April 12, 2021, I reviewed Resident B's Individual Plan of Service (IPOS), which indicated Resident B is 44 years old. Resident B moved to Piper Home in October 2019 after hospitalization due to a decline in his medical and mental health. The IPOS notes Resident B's paranoia and delusions can lead to him becoming hostile.

On June 3, 2021, I interviewed Staff, Linda Phoenix who reported Resident B continues to live at the facility however he was supposed to be moving this week. Ms. Phoenix stated Resident B is like 2 people and can be intimidating toward the other residents at the home. Ms. Phoenix stated Resident B is not "picking on" the residents as bad as he has in the past however it still does occur. Resident B will accuse Resident A of stealing things and this gets Resident A upset. According to Ms. Phoenix no one is stealing from Resident B as he has a lock on his door. Ms. Phoenix advised Resident B continues to threaten other residents however it is not as severe as it has been in the past.

On June 3, 2021, I attempted to interview Resident A via telephone. Resident A sounded upset and said "no" to any question I asked before I was able to complete the question. Resident A denied Resident B made him get up from a chair he was sitting at.

APPLICABLE RULE	
R 400.14301	Resident admission criteria; resident assessment plan; emergency admission; resident care agreement; physician's instructions; health care appraisal.
	(2) A licensee shall not accept or retain a resident for care unless and until the licensee has completed a written assessment of the resident and determined that the resident is suitable pursuant to all of the following provisions: (c) The resident appears to be compatible with other residents and members of the household.
ANALYSIS:	<p>It was alleged that Resident B is abusive toward Resident A. Upon conclusion of investigative interviews and a review of documentation, including Resident B's plan of service and incident reports, there is a preponderance of evidence to conclude a rule violation.</p> <p>Home Manager, Carmen Pratt and Staff, Linda Phoenix report Resident B bullies other residents of the home, including Resident A. Resident B's Case Manager, Destiny Helpat confirmed Resident B displays abusive behavior toward other residents and voiced her concern for the well-being of the other residents who live at the facility. In speaking with Resident B, it appears he is struggling with his emotional health. Resident B is much younger than the other residents who live at the home and given his behavior toward them, Resident B is not compatible with the other residents of the household.</p>
CONCLUSION:	VIOLATION ESTABLISHED

On June 3, 2021, I conducted an Exit Conference with Licensee Designee, Amy Hart. I advised Ms. Hart I would be requesting a corrective action plan with regard to the cited rule violation.

IV. RECOMMENDATION

Contingent upon receipt of an acceptable corrective action plan, no change in the license is recommended.

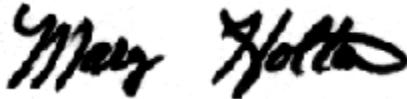


6/3/2021

Christina Garza
Licensing Consultant

Date

Approved By:



6/4/2021

Mary E Holton
Area Manager

Date