



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

Jacquelyn Stokes-Williams  
AH Roseville MC Subtentant LLC  
Ste 330  
6755 Telegraph Rd.  
Bloomfield Hills, MI 48301

February 3, 2021

RE: License #: AH500397563  
American House Roseville  
17267 Common Road  
Roseville, MI 48066

Dear Ms. Stokes-Williams:

Attached is the Renewal Licensing Study Report for the facility referenced above. The violations cited in the report require the submission of a written corrective action plan. The corrective action plan is due 15 days from the date of this letter and must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific dates for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the home for the aged authorized representative and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. If you fail to submit an acceptable corrective action plan, disciplinary action will result.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please feel free to contact the local office at (248) 975-5053.

Sincerely,

Andrea Krausmann, Licensing Staff  
Bureau of Community and Health Systems  
51111 Woodward Avenue 4th Floor, Suite 4B  
Pontiac, MI 48342  
(586) 256-1632

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH500397563
<b>Licensee Name:</b>	AH Roseville MC Subtentant LLC
<b>Licensee Address:</b>	OneSeaGate Ste 1500 C/O ReNew Reit Toledo, OH 43604
<b>Licensee Telephone #:</b>	(248) 203-1800
<b>Authorized Representative/ Administrator:</b>	Jacquelyn Stokes-Williams
<b>Name of Facility:</b>	American House Roseville
<b>Facility Address:</b>	17267 Common Road Roseville, MI 48066
<b>Facility Telephone #:</b>	(586) 933-1593
<b>Original Issuance Date:</b>	08/03/2020
<b>Capacity:</b>	50
<b>Program Type:</b>	ALZHEIMERS AGED

## II. METHODS OF INSPECTION

Date of On-site Inspection(s): 01/29/2021

Date of Bureau of Fire Services Inspection if applicable: 09/24/2020, 11/30/2020

Inspection Type:  Interview and Observation  Worksheet  
 Combination

Date of Exit Conference: 02/2/2021

No. of staff interviewed and/or observed 10

No. of residents interviewed and/or observed 20

No. of others interviewed 1 Role Visiting hospice nurse

- Medication pass / simulated pass observed? Yes  No  If no, explain.
- Medication(s) and medication records(s) reviewed? Yes  No  If no, explain.
- Resident funds and associated documents reviewed for at least one resident? Yes  No  If no, explain. No resident funds are held.
- Meal preparation / service observed? Yes  No  If no, explain.
- Fire drills reviewed? Yes  No  If no, explain.  
Interviewed staff about the disaster plan. Bureau of Fire Services reviews fire drills.
- Water temperatures checked? Yes  No  If no, explain.
- Incident report follow-up? Yes  IR date/s: 1/28/21 & 1/23/21 N/A
- Corrective action plan compliance verified? Yes  CAP date/s and rule/s: N/A
- Number of excluded employees followed up? N/A

### III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This facility was found to be in non-compliance with the following rules:

- R 325.1932                      Resident medications.**  
**(1) Medication shall be given, taken, or applied pursuant to labeling instructions or orders by the prescribing licensed health care professional.**

Medications were not always given as ordered. For example: Resident A was prescribed Trazodone 50 mg. ½ tablet two times daily as needed for insomnia. The January 2021 medication administration record (MAR) revealed staff documentation that they administered the medication for “restlessness” and for “anxiety” not for “insomnia” as prescribed. In addition, staff administered the Trazodone medication during the day, when sleep would not usually be expected. Staff documentation revealed the medication was administered on 1/4 at 6:16 pm; 1/8 at 8:29 am; 1/9 at 2:31 pm; 1/12 at 5:52 pm; and 1/14/21 at 6:15 pm. These are times not commonly associated insomnia/sleeping.

#### **VIOLATION ESTABLISHED**

- R 325.1932                      Resident medications.**  
**(2) The giving, taking, or applying of prescription medications shall be supervised by the home in accordance with the resident’s service plan.**

- R 325.1901                      Definitions.**  
**(21) “Service plan” means a written statement prepared by the home in cooperation with a resident and/or the resident’s authorized representative or agency responsible for a resident’s placement, if any, and that identifies the specific care and maintenance, services, and resident activities appropriate for each individual resident’s physical, social, and behavioral needs and well-being and the methods of providing the care and services while taking into account the preferences and competency of the resident.**

The giving, taking or applying of prescription medications was not always addressed in the resident’s service plan.

For example: Staff documented on the January 2021 MAR that Resident A’s medication Alprazolam prescribed “as needed” was administered seven times for “anxiety” and one time for “altered mental status”. Review of Resident A’s service plan dated 12/28/20, revealed Resident A’s only “Behavioral Health” issues was that of “Resident has significant memory disease or impairment requiring

management. Resident to remain as calm and aware as much as possible. Staff to provide be [sic] aware of resident's memory impairment and provide assistance as needed." The service plan does not indicate Resident A has "anxiety" nor "altered mental status" that would require medication management. The service plan does not describe how Resident A demonstrates this anxiety or altered mental health behavior for staff to be able to identify it as such; nor does it specify care services to be provided of non-medicinal methods and/or the method of using medication to address the behaviors.

## **VIOLATION ESTABLISHED**

**R 325.1932            Resident medications.**

**(3) If a home or the home's administrator or direct care staff member supervises the taking of medication by a resident, then the home shall comply with all of the following provisions:**

**(e) Adjust or modify a resident's prescription medication with instructions from a prescribing licensed health care professional who has knowledge of the medical needs of the resident. A home shall record, in writing, any instructions regarding a resident's prescription medication.**

The home did not always record instructions from a prescribing licensed health care professional for "PRN" or "as needed" medications. For example: The home maintains and administers medications for Resident A and B. According to the MAR, Resident A has an order for Alprazolam one tablet two times a day "as needed", an order for Albuterol HFA inhaler every six hours "as needed", an order for Albuterol INH every six hours "as needed" and an order for Theracare Lidocaine patch "as needed"; Resident B has an order for Hydrocodone/APAP one tablet every four hours "as needed", an order for Morphine .25 ml sublingually every two hours "as needed", and an order for Saline Nasal Spray .65% every hour "as needed". There are no instructions as to the circumstances or parameters to alert and inform staff when any of these medications would be "needed".

Other medications prescribed "PRN" or "as needed" lack sufficient instructions to ensure the medications are administered as ordered. For instance, a resident is prescribed various medications for the same purpose; or prescribed various doses of one medication ordered "as needed" without sufficient instructions clarifying situations and/or parameters as to when to administer one medication or the other; or one dose or the other.

For example: According to the MAR, Resident B has an order for Acetaminophen 2 tablets every eight ours "as needed for pain/fever". Resident B also has an order for

Hydrocodone “as needed” and Morphine “as needed”. All three of these medications are often prescribed to alleviate pain. However, there are no instructions clarifying if/when Resident B would be administered Acetaminophen and/or Hydrocodone and/or Morphine for pain; whether the three medications are prescribed for different types of pains, different locations of pain and/or different levels of pain. Also, there is no information as to whether the three medications are to be administered together, separately, in tandem, etc. It is noted that in January 2021 MAR, staff already documented that they administered nine doses of Morphine for “pain” and no doses of the Acetaminophen nor Hydrocodone.

**VIOLATION ESTABLISHED**

**R 325.1975                      Laundry and linen requirements.**

**(1) A new construction, addition, major building change, or conversion after November 14, 1969 shall provide all of the following:**

- (a) A separate soiled linen storage room.**
- (b) A separate clean linen storage room.**
- (c) A separate laundry processing room with handwashing facilities in a home that processes its own linen.**
- (d) Commercial laundry equipment with a capacity to meet the needs of residents in a home that processes its own linen.**

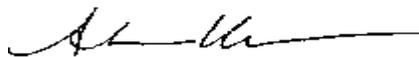
The home is not using the clean linen storage rooms as expected, but rather as an office and a storage room. The home is storing the clean linen inside a laundry processing room instead. This is not in compliance with this rule.

**VIOLATION ESTABLISHED**

On 2/2/21, I reviewed the findings of this report with licensee authorized representative Jacquelyn Stokes-Williams by telephone.

**IV. RECOMMENDATION**

Contingent upon receipt of an acceptable corrective action plan, renewal of the license is recommended.



2/3/21

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Andrea Krausmann  
Licensing Consultant

Date