



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

December 9, 2020

Faithful Helping Hands, LLC  
17005 Sprenger  
East Pointe, MI 48021

RE: License #: XH820402759  
Investigation #: 2020A0585062  
Faithful Helping Hands

Dear Faithful Helping Hands, LLC:

Attached is the Special Investigation Report for the above referenced exempt from licensure home for the aged. Due to noncompliance with Act 368 of 1978, as amended, disciplinary action against your exemption is recommended. You will be notified in writing of the department's action and your options for resolution of this matter.

Please review the enclosed documentation for accuracy and contact me with any questions. If I am not available, and you need to speak to someone immediately, please contact the local office at (248) 975-5053.

Sincerely,

A handwritten signature in cursive script that reads "Brender D. Howard".

Brender Howard, Licensing Consultant  
Bureau of Community and Health Systems  
4th Floor, Suite 4B  
51111 Woodward Avenue  
Pontiac, MI 48342  
(313) 268-1788

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	XH820402759
<b>Investigation #:</b>	2020A0585062
<b>Complaint Receipt Date:</b>	08/31/2020
<b>Investigation Initiation Date:</b>	09/03/2020
<b>Report Due Date:</b>	11/30/2020
<b>Licensee Name:</b>	Faithful Helping Hands, LLC
<b>Licensee Address:</b>	6232 Cadieux Road Detroit, MI 48224
<b>Licensee Telephone #:</b>	(313) 218-7115
<b>Owner:</b>	Delora Bellomy
<b>Licensee Designee:</b>	Pamela Reid
<b>Name of Facility:</b>	Faithful Helping Hands
<b>Facility Address:</b>	6232 Cadieux Road Detroit, MI 48224
<b>Facility Telephone #:</b>	(313) 458-8048
<b>Original Issuance Date:</b>	N/A
<b>License Status:</b>	EXEMPT
<b>Effective Date:</b>	N/A
<b>Expiration Date:</b>	N/A
<b>Capacity:</b>	119
<b>Program Type:</b>	Exempt

## II. ALLEGATION(S)

	Violation Established?
Occupant A went missing and was found fifteen days later in the basement of the operation deceased.	No
Additional Findings	Yes

## III. METHODOLOGY

08/31/2020	Special Investigation Intake 2020A0585062
09/03/2020	Special Investigation Initiated - On Site
09/03/2020	APS Referral Made a referral to Adult Protective Services (APS).
09/03/2020	Contact - Telephone call made Contacted owner Delora Bellomy to discuss investigation.
09/14/2020	Contact – Telephone call made Contacted co-owner Pam Reid for additional information.
12/07/2020	Exit Conference Owners Delora Bellomy and Pamela Reid by telephone.

### ALLEGATION:

**Occupant C was missing since March and was recently found deceased in the basement of the operation.**

### INVESTIGATION:

On 9/3/20, I conducted an unannounced onsite inspection of the Faithful Helping Hand's (FHH) operation.

I interviewed owner Pamela Reid at the operation. She stated that the Occupant C had a court appointed guardian. She stated that the Resident Agent and co-owner was Delora Bellomy and herself were not there at the time of the incident. She stated that occupant C was mobile and independent. She stated that FHH's made sure Occupant C took his medication and that he was clean and appropriately clothed. She stated that he had a history of seizures. She stated that occupant C enjoyed working, so they would give him jobs to do for payment. Ms. Reid stated that on 3/14/20, she took him with her to do some work and brought him back to the

facility. Afterward she saw him go into the operation. Later that night, staff called her and told her that he had left the building. She stated that after he did not come back the next morning, they began searching on all floors and in the basement for him. She stated that on 3/14, the police were called, and a missing person's report was filed. She stated that two police officers came to the operation to complete their report, but they never searched the premises. She stated that during the cleaning of the basement on 8/30, one of the other employees found his body. She said that the room he was found in was unlocked and typically used for storage.

On 9/3/20, I interviewed Delora Bellomy by telephone. Ms. Bellomy stated that Occupant C was independent and came and went on his own. She stated that police came to the facility on 3/15/20 but did not inspect the building. Ms. Bellomy surmised that Occupant C must have been going in that room for some time because there was a coat and a pair pants belonging to him found there.

On 9/3/20, I interviewed case manager from Guardian and Associates, Kamella Clark. She stated that it was reported to her by an employee of the facility that Occupant C was missing on 3/15/20 and was provided a police report number. She stated that no other information was available.

On 9/3/20, I interviewed Occupant D at the facility. Occupant D stated that she was with Occupant C on Saturday, 3/14. She said they walked to the store together. She stated that when she was walking to her room, she looked back and last saw him looking out the window. That was the last time she had seen him.

On 9/3/20, I interviewed employee Anthony Tibb. He stated that the last time he saw Occupant C was on 3/14/20. He stated that the occupant has left the facility before and he didn't think too much about it. He stated that they have caught him several times smoking marijuana. He stated that they searched all the floors for him. He stated that they store all the occupants' winter clothes in the basement. He stated that on the day Occupant C was found, Mr. Tibb stated he was cleaning the storage room. Mr. Tibb stated that the boxes were stacked and that as he moved the boxes in that room, he saw the body in the smaller attached closet. He stated that he recognized the clothes that Occupant C had on, and he knew that it was him. He stated that he ran upstairs and told another worker that he believed he had found Occupant C.

On 9/3/20, I interviewed employee Curtis Boome. He stated that when they reported Occupant C missing, they searched the building for him. He stated that Occupant C would sneak out sometimes but would never stay out a long time.

Care notes dated 3/14/20 read, [Occupant C] is not allowed to go to the store on this shift anymore (caught buying weed). Upon doing rounds at 10:00 p.m., realized he was not in the building and has not returned. On 3/15/20, police report done on [Occupant C]. Police came around 10:40 a.m., Guardian notified by Ms. Reid.

I inspected the basement of the facility. The basement contained 18 rooms. There was a room that had a smaller room in the back of it where staff said the body of occupant C was found.

<b>APPLICABLE RULE</b>	
<b>MCL 333.21311a</b>	<b>Existing facility or facility under construction; exemption.</b>
	<p><b>(7) An exemption granted under this section may be revoked if the department determines 1 of the following:</b></p> <p><b>(b) The person receiving the exemption is found to be negligent, which negligence results in serious physical injury, death of a resident, or serious mental anguish, and there continues to be a risk to the health and safety of the residents at that facility.</b></p>
<b>ANALYSIS:</b>	<p>Occupant C was independent and known to leave the operation unattended. While it was not uncommon for him to generally come and go as he willed, such as to the store or to the basement, he generally did not have an agreement with the operation to monitor him on an ongoing basis. However, the operation staff did take it upon themselves when they became aware of his desire to purchase marijuana to restrict his leaving the operation. Clearly the statements of Ms. Reid, Ms. Bellomy regarding what FHH's will and will not do for an occupant did not align with what staff reported. However, this does not appear to be systemic organizational breakdown that led to Occupant C's isolated and unforeseen death.</p>
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

#### **ADDITIONAL FINDINGS:**

Ms. Reid stated that Faithful Helping Hands (FHH) is a facility that assist's its occupants with various life tasks. She stated that her and Resident Agent and co-owner Delora Bellomy do not own the building but are considering purchasing the building for the purpose of providing services to individuals. She stated that FHH rents rooms to the occupants. Ms. Reid stated that there are 58 occupants at the operation. She stated that there are eight occupants under the age of 55 and 50 occupants over age 55. All occupants receive room and board. Ms. Reid explained that Faithful Helping Hand's assist those who need help with bathing and medication's if needed but most of them do it on their own. Ms. Reid stated that FHH's role with medications is mostly to provide reminders. Ms. Reid stated meals are prepared onsite at the operation for the occupants by a contracted entity. She stated that while there is an outside entity, she employs the cook. She also explained that the doctor, podiatrist, and a psychiatrist

come twice a week to see contracted occupants. She stated there are two home care service entities; Central Home Care and PACE, that provide personal care to occupants. She stated that occupants who are wheelchair bound know how to transport themselves and do not require FHH assistance for that task. She stated that all occupants can feed themselves with no guidance. She stated that FHH's does not restrict occupants coming and going from the operation.

Ms. Bellomy's statements coincided with those made by Ms. Reid. Ms. Bellomy explained that they are a community behavior health operation and they house about 58 occupants. Ms. Bellomy explained that the occupants take care of themselves, but FHH's staff assist with meals and bathing. She stated that the occupants take their medicine, but staff make sure they are taking it right.

<b>APPLICABLE RULE</b>	
<b>MCL 333.21311a</b>	<b>Existing facility or facility under construction; exemption.</b>
	<b>(7) An exemption granted under this section may be revoked if the department determines 1 of the following:</b>  <b>(a) That the false or inaccurate information provided in the attestation was material to granting the exemption.</b>
<b>ANALYSIS:</b>	The operation provides room, board, and supervised personal care through an exemption from licensure. Ms. Bellomy submitted an application for exemption from licensure whereas she attested on 12/16/19, that FHH's room provider was not related to the personal care provider. FHH's is owned jointly by Ms. Bellomy and Ms. Reid. Interviews with Ms. Reid revealed that the FHH's provides rooms to occupants. In addition, FHH's ownership and staff interviewed revealed medication monitoring services rendered to occupants of the operation. These findings are inconsistent with the attestation signed by Ms. Bellomy.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

On 12/7/20, I conducted an exit conference with the owners Delora Bellomy and Pamela Reid. They stated that Faithful Helping Hands have made every attempt to provide a safe place for the occupants who reside at the operation. Ms. Reid said that FHH only provides room and board. Ms. Reid stated that she understands and will do whatever they need to do to comply.

#### IV. RECOMMENDATION

I recommend exemption revocation.



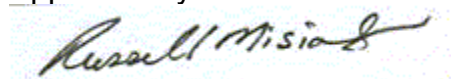
12/7/20

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Brender Howard  
Licensing Consultant

Date

Approved By:



12/7/20

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Russell B. Misiak  
Area Manager

Date