



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

December 9, 2020

Todd Dockerty  
The Reflections  
14316 S. Helmer Rd.  
Battle Creek, MI 49015

RE: Application #: AH130403566  
The Reflections  
14316 S. Helmer Rd.  
Battle Creek, MI 49015

Dear Mr. Dockerty:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 45 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script that reads "Jessica Rogers".

Jessica Rogers, Licensing Staff  
Bureau of Community and Health Systems  
611 W. Ottawa St.  
Lansing, MI 48909  
(517) 285-7433

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
LICENSING STUDY REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	AH130403566
<b>Applicant Name:</b>	Battle Creek Assisted Living Operator, LLC
<b>Applicant Address:</b>	111 W. Ferry St. #1 Berrien Springs, MI 49103
<b>Applicant Telephone #:</b>	(574) 261-1124
<b>Authorized Representative:</b>	Todd Dockerty
<b>Administrator:</b>	Jonathan Zima
<b>Name of Facility:</b>	The Reflections
<b>Facility Address:</b>	14316 S. Helmer Rd. Battle Creek, MI 49015
<b>Facility Telephone #:</b>	(269) 969-2500
<b>Application Date:</b>	02/20/2020
<b>Capacity:</b>	45
<b>Program Type:</b>	Alzheimers Aged

## II. METHODOLOGY

07/09/2019	Inspection Completed-Fire Safety: A Completed for AH130299656. Ok to use per Lic Consultant
02/20/2020	Enrollment
02/20/2020	Application Incomplete Letter Sent 1326/Fingerprint/RI 030 for Auth Rep & AFC 100 for Admin
03/02/2020	Contact - Document Received 1326/RI 030/Fingerprint for Todd Dockerty and AFC 100 for Jonathan Zima
03/03/2020	File Transferred To Field Office Grand Rapids
03/13/2020	Application Incomplete Letter Sent Requested policies and procedures
09/08/2020	Inspection Completed-Fire Safety: C Renewal BFS inspection for previous license AH130299656 - Temporary until 10/30/20 by Brian Davis
09/24/2020	Inspection Completed-Fire Safety: A Re-Check Annual
11/19/2020	Comment B. Zabitz: Documents for sister facility The Heritage Assisted Living Community were reviewed and approved on 10/28/2020. Facility is using those same documents where applicable. Documents that are substantially different reviewed, approved and uploaded to file in shared drive.
11/24/2020	Application Complete/On-site Needed
11/24/2020	Inspection Completed On-site

## III. DESCRIPTION OF FINDINGS & CONCLUSIONS

### A. Physical Description of Facility

The Reflections is a single-story building dedicated to providing a protected environment for individuals with mild to moderate memory impairments. The main entrance door is locked 24 hours per day and all exit doors are alarmed. Visitors must ring the bell in the vestibule to gain entrance. An alert is sent to the reception office and medication room when a visitor rings the bell. The main entrance leads to

a foyer gathering space with fireplace and a French door to the outside courtyard, reception desk and administrative office located at its center.

The facility is comprised of four corridors named A, B, C and The Cottages. The A corridor is located south of the main entrance and is comprised of resident rooms 110-113, activities room, a small sitting area, medication room, break room and spa. The activities room is a sunny great room with a cathedral ceiling comprised of small kitchenette, fireplace, and community TV, as well as VCR/DVD. The Spa offers a whirlpool tub with a relaxing atmosphere. The studio style rooms are approximately 370 square feet and have a kitchenette with a full-size refrigerator, a full bathroom with a toilet, sink and ADA walk in shower.

The Cottages unit is located east of the A corridor. In the hallway leading to The Cottages is the Sensory room. The Cottages unit is rectangular in shape with rooms A-J on the perimeter with all entry doors facing the center. The center of The Cottages unit is comprised of a small dining area used for residents requiring extra assistance, a living area with seating and an island separating the dining and living area with a sink and countertop. The dining area is comprised of several small tables and chairs with several windows providing natural lighting. There is a small concrete patio area located to the north of the dining area and another small patio located to the west of the dining area, both enclosed by fencing and a locked gate. The living area is comprised of a couch, several chairs, and a television. There are ten single occupancy rooms. There are four rooms with a total square footage of 185, five rooms with a total square footage of 213 and one with a total square footage of 430. The rooms are comprised of a kitchenette with a full-size refrigerator, a full bathroom with a toilet, sink and ADA walk in shower. Meals are individually covered and transported on a cart from the main kitchen to the dining area.

The B corridor is comprised of rooms 114-118, a small sitting area and an alarmed door at the north end of the hallway that leads to an outdoor patio area with seating, surrounded by fencing and a locked gate. The rooms are approximately 370 square feet in size. They are comprised of a kitchenette with a full-size refrigerator, a full bathroom with a toilet, sink and ADA walk in shower.

The C corridor is comprised of rooms 119-129, a small sitting area, mechanical room, storage room, beauty salon, laundry, kitchen door and entrance to the main dining at the west end of the hallway. The rooms are approximately 370 square feet in size. They are comprised of a kitchenette with a full-size refrigerator, a full bathroom with a toilet, sink and ADA walk in shower.

The main dining room is located next to the commercial kitchen at the west end of corridor C and to the north of the main entrance. The three main course meals are prepared in The Heritage Assisted Living Facility kitchen and transported to the facility in a large, enclosed warming cart. The kitchen has a warming station to keep meals warm upon transfer to the facility. The kitchen is fully functioning and has a baker who prepares residents fresh baked goods throughout the week.

All resident rooms in the facility are ADA accessible and have two pull cords, one located next to the bed in the living area and the other one is next to the toilet in the bathroom. Each resident is provided with a pendant to use to summon staff for assistance by sending an alert to pagers carried by all direct resident caregivers. All resident rooms have individual room climate control for air conditioning and have boiler heated floors.

All facility doors are set to alarm when the door is opened. The alarm sounds through the facility to notify the staff and alerts their pagers. The caregivers communicate via walkie talkie.

Exterior resident sitting areas are located in the enclosed courtyard which is accessible through the French doors at the main entrance, the patio area located near the activities room, the patio area located in corridor B, and both patio areas located in The Cottages. The courtyard is centrally located within the facility walls.

The facility's memory care program statement was reviewed and found to be compliant with the requirements of MCL 333.20178.

The facility has an approved emergency generator. Common corridors and resident rooms are lighted, heated and cooled during interruption of municipal power.

The facility is outfitted with approved fire suppression systems throughout the building. On 9/24/2020, The Bureau of Fire Services granted an acceptable fire safety certification.

The facility is located within minutes of fifteen minutes of Bronson Battle Creek Hospital. Local pharmacies, banking, retail, and food establishments are within a ten-minute driving distance of the facility.

The facility building and grounds are a smoke-free environment.

A review of the Department of Licensing and Regulatory Affairs' business entity search revealed valid registrations for Battle Creek Assisted Living Operator, LLC (licensee), Battle Creek Assisted Living LLC (Property) and Dockerty Health Care Service, Inc (manager). Battle Creek Assisted Living Operator, LLC (applicant) has entered a management agreement with Dockerty Health Care Service, Inc (manager). A review of the management agreement between licensee and manager reveals Licensee remains legally responsible for the home for the aged. In addition, a review of the lease agreement between Licensee and Landlord reveals the licensee has a valid right to occupy the facility.

## **B. Program Description**

The Reflections provides services to men and women who are 55 years of age or older. The facility provides room, board, twenty-four-hour supervision, and assistance with personal care including medication administration.

The facility allows residents to choose their own primary health physician, specialist, licensed health care agency, and/or hospice. The facility allows residents to choose their own person pharmacy and/or facility's contracted pharmacy.

The facility does represent to the public the provision of care and services to individuals diagnosed with Alzheimer's disease or related conditions.

**C. Rule/Statutory Violations**

The facility is in substantial compliance with home for the aged public health code and administrative rules.

**IV. RECOMMENDATION**

I recommend issuance of a temporary license to this AFC homes for the aged.



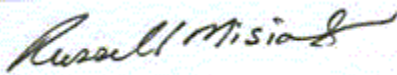
11/24/20

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Jessica Rogers  
Licensing Staff

Date

Approved By:



12/9/20

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Russell B. Misiak  
Area Manager

Date