



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 24, 2020

Jamie Lopez
Grand Brook Memory Care
5281 Wilson Avenue
Wyoming, MI 49418

RE: Application #: AH410398724
Grand Brook Memory Care
5281 Wilson Avenue
Wyoming, MI 49418

Dear Ms. Lopez:

Attached is the Original Licensing Study Report for the above referenced facility. The study has determined substantial compliance with applicable licensing statutes and administrative rules. Therefore, a temporary license with a maximum capacity of 44 is issued.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (616) 356-0100

Sincerely,

A handwritten signature in blue ink that reads "Lauren Wohlfert".

Lauren Wohlfert, Licensing Staff
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 260-7781

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
LICENSING STUDY REPORT**

I. IDENTIFYING INFORMATION

License #:	AH410398724
Applicant Name:	Grand Brook Memory Care of Grand Rapids, LLC
Applicant Address:	5281 Wilson Avenue Wyoming, MI 49418
Applicant Telephone #:	(469) 331-8200
Administrator/Licensee Designee:	N/A
Name of Facility:	Grand Brook Memory Care
Facility Address:	5281 Wilson Avenue Wyoming, MI 49418
Facility Telephone #:	(317) 914-2357
Application Date:	03/12/2019
Capacity:	44
Program Type:	Alzheimer's

II. METHODOLOGY

03/12/2019	Enrollment
03/12/2019	Application Incomplete Letter Sent 1326/Fingerprint/RI 030 for Authorized Rep
03/12/2019	Contact - Document Sent 1605 Plan Review
03/10/2020	Contact - Document Received 1326/Fingerprint/RI 030 for Jamie Lopez
03/10/2020	File Transferred To Field Office Grand Rapids
06/04/2020	Application Incomplete Letter Sent Requested policies and procedures
07/08/2020	Comment B. Zabitz received documents for review from contact Jamie Lopez
07/16/2020	Inspection Completed-Fire Safety : A
09/11/2020	Comment B. Zabitz/R. Misiak approved documents
09/18/2020	Occupancy Approval (AH ONLY)
09/24/2020	Application Complete/On-site Needed
09/24/2020	Inspection Completed On-site

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

A. Physical Description of Facility

Grand Brook Memory Care is a single-story free-standing home for the aged facility. The facility's main entrance door will remain locked during and after regular business hours. The main entrance vestibule is equipped with an electronic sign in system for visitors to utilize. Visitors must enter their name and reason for visit. A sticker label will print and must be worn by the visitor. The sticker label provides the visitor's name and the date and time they signed in. Residents are required to use the electronic system to sign out when they leave the facility.

There are two windows across from each other on each side of the vestibule that allow sight into the receptionist's office and the sales and marketing office. The receptionist will let visitors into the facility during the facility's regular business hours of 9:00 am until 5:00 pm. Visitors will utilize a doorbell in the vestibule to gain access into the facility. The doorbell will alert staff on their pagers carried on their person each shift. There is a keypad for staff to utilize to gain entrance into the facility.

The main entrance at the center of the facility is comprised of administrative offices, a chapel, a sitting area, a café/coffee sitting area, and family consultation room. The facility encloses a courtyard that contains walking concrete paths and patio space for residents to sit. There are patio access doors off the sitting and café/coffee areas.

The corridors to the left and right off the center off the facility have the same layout and are comprised of resident rooms, a medication room, a full kitchen, a dining room, a sitting area with an electric fireplace, and access doors to the courtyard. The corridor to the left off the center of the facility was named the "cabin" and the corridor to the right off the center of the facility was named the "lake house." The "cabin" corridor contains the facility's soiled linen room. The "lake house" corridor contains the facility's salon, clean linen room, and laundry room. The kitchens in the "cabin" and "lake house" were designed with an open concept where residents can sit in the dining room or at the snack bar area and watch their meals being prepared. This encourages a family like atmosphere where residents can gather, observe, and engage with staff.

The resident rooms in the facility are comprised of 360-380 square foot premium suites, 322 square foot grand suites, 280-300 square foot personal suites, 578 square foot companion suites, and 623 square foot companion suites. Each suite contains a full bathroom with an ADA toilet, sink, and walk in shower. Each suite has an individual heating/cooling unit on the ceiling that is controlled by staff via a remote control. Each suite has pull cords in the bathroom that residents can use to summon staff for assistance. Residents will be assessed to determine whether or not they can utilize a pendant to summon staff for assistance. The pull cords and pendants will ring to the staff pagers carried on their person during their shift.

The facility's memory care program statement was reviewed and found to be compliant with the requirements of MCL 333.20178.

The facility has an approved emergency generator complaint with MCL 333.21335.

The facility is outfitted with approved fire suppression system throughout the building. On 7/16/20, the Bureau of Fire Services granted an acceptable fire safety certification.

On 9/18/20, Health Facilities Engineering Section granted occupancy approval of the facility.

The facility is located within minutes of Metro Health Hospital and within 25 minutes of Mercy and Spectrum Health Hospitals in Grand Rapids. Local pharmacies, banking, retail, and food establishments are within five to ten minutes driving distance of the facility.

The facility building and grounds are a smoke free environment.

A review of the Department of Licensing and Regulatory Affairs' business entity search revealed valid registrations for Grand Brook Memory Care of Grand Rapids, LLC and Constant Care Management, LLC. I reviewed the management agreement between both entities. Grand Brook Memory Care of Grand Rapids, LLC remains legally responsible for the home for the aged care provided at Grand Brook Memory Care.

B. Program Description

Grand Brook Memory Care provides services to men and women who are 55 years of age and older. The facility provides room, board, twenty-four hour supervision and assistance with personal care including medication administration. The facility allows residents to choose their own primary health physician, specialist, licensed health care agency, and/or hospice. The facility allows residents to choose their own personal pharmacy, Veteran's Affairs if eligible, and/or the facility's contracted pharmacy. The facility does represent to the public the provision of care and services to individuals diagnosed with Alzheimer's disease or related conditions.

C. Rule/Statutory Violations

The facility is in substantial compliance with home for the aged public health code and administrative rules.

IV. RECOMMENDATION

I recommend issuance of a temporary license.



9/24/20

Lauren Wohlfert
Licensing Staff

Date

Approved By:



10/1/20

Russell B. Misiak
Area Manager

Date